

**CREDIT UNION DIVISION PERFORMANCE PLAN
FY 2014**

Name of Agency: Credit Union Division			
Agency Mission: To safeguard the interests of credit union depositors and stakeholders through the effective administration and execution of the laws relating to credit unions.			
Core Function	Performance Goal Measure(s)	Outcome Target	Link to Strategic Plan (Goal(s))
CF: Regulation & Compliance 61			Goal 1: Identify, measure, monitor and control unacceptable levels of risk through our risk-focused supervision and examination program.
Desired Outcome(s): Reduction of unacceptable risk in credit unions	Percent of credit unions in safe and sound status 214_61_101	100%	
Services, Products, Activities aka Performance Objective	Performance Objective Measures	Performance Target(s)	Strategies/Recommended Actions
Examinations 214_61100	# of credit unions examined annually for Iowa Code Chapter 533.330 compliance 214_61100_001	80	Schedule accordingly and track
	percentage of credit unions safe and sound 214_61100_002	100%	Identify levels of risk through our risk-focused supervision and examination program. Track credit unions CAMEL rate.

Core Function	Outcome Measure(s)	Outcome Target	Link to Strategic Plan (Goal(s))
CF: Resource Management 67			Goal 2: Improve communication and accessibility to information.
Desired Outcome(s): Percent of AGA requirements submitted timely and accurately	Percent of services provided timely and accurately to staff, credit union management & members, and other state agencies 214_67_102	100%	
Services, Products, Activities aka Performance Objective	Performance Objective Measures	Performance Target(s)	Strategies/Recommended Actions
Administration Services 214_67100	% of division pre-audit expenditure compliance with state laws and regulations 214_67100_101	100%	Track audit review findings.