## VOL. 11, #8 April 19 - May 2, 2004

## Lottery Works to Foster Responsible Retailers



The Iowa Lottery is committed to working with its retail partners to keep minors from attempting to purchase lottery tickets. The keys to "responsible retailing" are commitment and a dedication of funding for ongoing employee training on this issue. Training materials are critical to seeing to it that associates understand the

issues associated with the sale of any "age-sensitive" products.

Free point-of-sale materials and a training video are available through the Iowa Lottery to retailers needing resources for education. Contact the Iowa Lottery Marketing Division at (515) 281-7900 to obtain copies of these materials. Please indicate the quantities you need.

Remember, revenue and stiff fines and penalties are at stake. Work to educate employees about helpful strategies needed in the sale of age-sensitive products.

## North Dakota Joins 25 Other States Selling Powerball

Just a month before the multistate Powerball game cel-



ebrates its 12th birthday, North Dakota became the 28th lottery to sell Powerball tickets.

The newest state wasted no time in setting a sales record. By 2 p.m. on March 25, its first day of sales, North Dakota had already exceeded the first day's average sales (per capita) from the previous 11 new lottery launches, having sold almost \$60,000 worth of tickets.

Iowa was one of the 15 original states to begin selling Powerball in April 1992. Now, Powerball is sold in 26 states plus Washington, D.C. and the U.S. Virgin Islands.



# At A Glance. . .

## On This Date in Iowa Lottery History . . .

April 19, 1992—The exciting jackpot game Powerball was introduced. Powerball replaced LOTTO\*AMERICA in Iowa and 14 other states. Jackpots started at a guaranteed \$2 million and grew from there. Players picked five numbers from 1 to 45 and then one more, the Powerball, from a pool of 1 to 45. Since then, the guaranteed jackpot has been raised to \$10 million, and several other changes have been made to improve the popular lotto game.

### Players May Still Enter \$25,000 Instant Bonus Spin

Players have a second chance to win when they enter the \$25,000 Instant Bonus Spin contest through May 11. To enter, players send in \$5 or more worth of nonwinning tickets from <u>current</u> Iowa Lottery scratch games to the lottery in a special **pink second-chance envelope**. The list of current games eligible for this contest was printed in the March 22 "Lottery Action" and may also be found on the lottery's web site. The contest began March 28 and the final entry deadline is May 11. Players may win prizes from \$1,000 to \$25,000 if drawn to receive a Bonus Spin. Drawings will be held on April 15, April 29 and May 13 for five Bonus Spin winners. Spins will be broadcast on May 1, 8, 15, 22 and 29 during the "Powerball Instant Millionaire" game show.

Game End a End Dates 1	and Validation List:	Official Game End	Valid. Period Ends
Game#355	Aces High	02/17/04	05/17/04
Game#368	Luck of the Dice	02/17/04	05/17/04
Game#376	Double Blackjack-Red	02/17/04	05/17/04
Game#377	Bonus Crossword-Blue	02/17/04	05/17/04
Game #333 Game #354 Game #363 Game #367 Game #375 Game #381 Game #385	7-11-21 Top Banana Lucky Streak Poker Face Dilbert Tee Time Tripler Liberty Bills	03/09/04 03/09/04 03/09/04 03/09/04 03/09/04 03/09/04 03/09/04	06/07/04 06/07/04 06/07/04 06/07/04 06/07/04 06/07/04

Other important dates are listed on the back of this issue.

## **Two Lucky Players Win Victory Motorcycles**

Two Iowans have

Polaris Victory<sup>®</sup> Kingpin<sup>TM</sup>

Lou Gibler of Council

Bluffs and Dennis Matson

of Waterloo won the bike

packages in a drawing

held April 1. Prize pack-

ages include state and

federal withholding taxes.

sped away with 2004

motorcycle packages

worth \$19.000 each!



Lou Gibler of Council Bluffs

April Fool's Day Drawing Almost Fools Winner

Gibler, 53, said since the drawing was on April Fool's Day, some of her friends had called her and tried to pull a prank on her by telling her she had won the motorcycle. Lottery Promotions Manager Karen Smith convinced her she had really won when she gave her the winning ticket number to match Gibler's. It was then that she got very excited! Gibler said she wanted to win the motorcycle for her husband Joe, 54, who is a Union Pacific Railroad engineer. She purchased her winning ticket at Darrah's Total, 3607 Ninth Ave., Council Bluffs.

Gibler said she and her husband like riding motorcycles and bicycles, as well as horse racing and swimming.

The second motorcycle package winner is Dennis Matson, 58. He's lived in Waterloo all his life and runs a crane for a concrete contractor in Waterloo. He currently owns a Honda motorcycle, which he said he will sell. Matson said he likes to ride, but his work keeps him very busy, so he



Dennis Matson of Waterloo

doesn't get the chance to ride as much as he'd like.

He bought his winning ticket at Kwik Star, 1214 Franklin St., Waterloo.

To qualify to win in the Polaris Victory Kingpin Motorcycle contest, players entered the serial number from a nonwinning "Pinball Wizard" scratch ticket on the lottery's web site.

	SUNDAY	NDAY MONDAY TUESDAY		WEDNESDAY THURSDAY		FRIDAY	SATURDAY
	18	<b>19</b> 7TH INNING STRETCH (\$1)/ BANK ROLL (\$2)/ BIG MONEY (\$5) BEGIN	20	21	22	23	24
$\mathbf{O}$	25	26	27	28	29	30	May 1
<b>Y 20</b>					BONUS SPIN/ POWERBALL INSTANT MILLIONAIRE DRAWING		FIRST \$25,000 INSTANT BONUS SPIN AIRS
	2	3	4	5	6	7	8
APRIL/MAY 2004		LOTTERY ACTI	ON DELIVERS			_	SECOND \$25,000 INSTANT BONUS SPIN AIRS
	9	10	11	12	13	14	15
API	THE BIG CHEESE (\$1)/CASH ON A STICK (\$2)/ XTREME SIGHTS & SOUNDS (\$3) BONUS		DEADLINE TO RECEIVE BONUS SPIN ENTRIES			THIRD \$25,000 INSTANT BONUS SPIN AIRS	
	16	17	18	19	20	21	22
	_						FOURTH \$25,000 INSTANT BONUS SPIN AIRS
	LOTTERY ACTION DELIVERS						

# Iowa Men Cash In With \$100,000 Prizes

#### Fort Dodge Man's Wife Feels Faint



Daryl Strutzenberg of Fort Dodge

A Fort Dodge man said his wife nearly lost consciousness when he told her he'd won a \$100,000 prize from the Iowa Lottery.

Daryl Strutzenberg said he was in his garage at home when he played the scratch ticket that brought him his prize. "I went in and told my wife, 'I think we just won \$100,000.' She about passed out!" he said.

Strutzenberg, 61, an elementary school custodian, said he bought just two tickets in the

lottery's "Pinball Wizard" game before winning its top prize of \$100,000.

"I'm still on cloud nine!" he said. "I'm not too many years from retirement, so that's something to look forward to."

Strutzenberg bought his winning ticket at B&L's Drive Thru at 902 S. 22nd St. in Fort Dodge.

#### New Tractor In Future For Ottumwa Winner

An Ottumwa man wasn't satisfied with just double-checking his Iowa Lottery ticket to make sure he truly had won a \$100,000 prize.

"I saw the numbers and it was just like, 'Wow! This can't be right,'" Andrew Mooney said. "I checked it online, checked the paper and even went to friends and had them doublecheck to make sure!"

Mooney, a laboratory technician, won the top prize in Iowa's \$100,000 Cash Game. Mooney's ticket matched all five numbers drawn for the top prize.



Andrew Mooney of Ottumwa

Mooney bought his winning ticket at the Hy-Vee at 2453 N. Court in Ottumwa. He said he plans to use his winnings to buy a farm and an Oliver tractor like his uncle had when he was a child.

"I always said I was going to get one for myself and now I think I can!" Mooney said.

## **Don't Panic If Multi-State Ticket Is Mistake!**

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket.

#### If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated:

—The defective play must be confirmed by immediately producing a REPRINT ticket.

—Call the Scientific Games International (SGI) hotline at 800-858-4744. They will provide you with a Control Number. They'll also help you get the information needed to report the problem to the lottery and, if necessary, help you produce the REPRINT ticket.

—Any or all parts of the defective ticket, along with the REPRINT ticket and Control Number, must be returned to the lottery in the retailer settlement envelope.

—When the lottery receives the defective ticket and the REPRINT ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

#### If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:

---Call the SGI hotline to report the problem and correct

ticket information. A Control Number will be provided.

—Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.

The most common reasons for denying credit:

1) The retailer did not call SGI.

2) No ticket or play was sent to the lottery.

In short, if you don't follow the steps outlined above, you are out of luck! Think about this: why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, highjackpot times, your customers may be more willing to take that ticket than stand in line.



# Clip and Save IOWALOTTERY Clip and Save GAMEINFORMATION

Game Start Date		As of April 19, 2004						
330 337 335	WILD CHERRIES SILVER DOLLARS LUCKY DAY	01/28/02 03/25/02 06/27/02		Game		Start Date	Т	ast Date To Pay Prizes
335 342 351 339 364 370 371 372 366 380 391 340 384 390	LUCKY DAY STINKIN' RICH WHOOP DE DOUGH DIAMOND BINGO-Red BEGINNER'S LUCK ALL THE MARBLES 2 FOR THE DOUGH DOUBLE DOUBLER-Green THE BUCK STARTS HERE JUMBO BUCKS RED HOT 7'S DIAMOND BINGO-Green SLINGO HULK	06/27/02 07/29/02 08/12/02 11/18/02 12/16/02 01/27/03 03/03/03 03/03/03 03/03/03 03/07/03 04/07/03 04/07/03 04/07/03 04/28/03 05/19/03	Game         Date           355         ACES HIGH         08/26//           368         LUCK OF THE DICE         01/06//           376         DOUBLE BLACKJACK-Red         03/17//           377         BONUS CROSSWORD-Blue         02/17//           333         7-11-21         03/11//           354         TOP BANANA         10/21//           363         LUCKY STREAK         11/18//           367         POKER FACE         01/06//           375         DILBERT         04/07//           381         TEE TIME TRIPLER         04/28//           385         LIBERTY BILLS         06/02//			02       05/17/04         03       05/17/04         03       05/17/04         03       05/17/04         03       05/17/04         04       05/17/04         05       06/07/04         05       06/07/04         03       06/07/04         03       06/07/04         03       06/07/04		
383 387 398 379 388 389 386 393 382 394 395 396 397 400	WILD TIME VIVA LAS VEGAS BONUS CROSSWORD-Pink LUCKY SLOTS CARNIVAL CASH RED & BLACK DOUBLER ROCK PAPER SCISSORS SUPER SLOTS MONEY BAGS CASH ZONE DOG-GONE LUCKY DOUBLE BLACKJACK-Purple COUNT CASHULA VENETIAN NIGHTS	06/02/03 06/02/03 06/02/03 06/02/03 06/23/03 07/07/03 07/07/03 07/07/03 07/28/03 07/28/03 07/28/03 08/18/03 08/18/03 09/08/03 09/08/03 09/29/03	r '		You must be at le	ast 21 years old to	problem, call 1-800- purchase lottery ticke	ets.
<ul> <li>400</li> <li>392</li> <li>404</li> <li>405</li> <li>402</li> <li>407</li> </ul>	FIND THE 9'S TRUCK & BUCKS WILD CROSSWORD-Leopard CLASSIC BINGO-Orange DASHING THROUGHDOUGH	10/20/03 10/20/03 10/20/03 10/20/03 11/03/03 11/03/03		OWA DTHENDY	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
407 408 409 410	SECRET SANTA HOME FOR THE HOLIDAYS ACE IN THE HOLE	11/03/03 11/03/03 11/03/03 11/17/03	Hot	Lotto	Wednesday and Saturday	7:59 p.m.	10:00 p.m.	11:45 p.m.
411 412 413	SHELL GAME GOLDEN RICHES LUCKY PENNY	12/08/03 12/08/03 01/05/04	\$10 Cas Gan		Monday through Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
414 415 401 406	RUBY RED 7s \$2,000 SMACKERS VEGAS GOLD WILD CROSSWORD-Jungle	01/05/04 01/26/04 01/26/04 02/02/04	Pick Pick mide		Monday through Saturday	12:30 p.m.	12:40 p.m.	1:00 p.m.
416 417 399 425	DUBLIN DOLLARS IN THE CHIPS PINBALL WIZARD MAMMOTH CASH	02/16/04 02/16/04 02/16/04 03/08/04	Pick	x 3 and x 4 ning	Sunday through Saturday	7:59 p.m.	9:20 p.m.	9:40 p.m.
423 419 420	DOUBLE BLACKJACK-Yellow FAB 4s	03/08/04 03/29/04	Pow	verball	Wednesday and Saturday	7:59 p.m.	9:59 p.m.	11:40 p.m.