## VOL. 11, \#8 April 19 - May 2, 2004 Lottery Works to Foster Responsible Retailers



The Iowa Lottery is committed to working with its retail partners to keep minors from attempting to purchase lottery tickets. The keys to "responsible retailing" are commitment and a dedication of funding for ongoing employee training on this issue. Training materials are critical to seeing to it that associates understand the issues associated with the sale of any "age-sensitive" products.

Free point-of-sale materials and a training video are available through the Iowa Lottery to retailers needing resources for education. Contact the Iowa Lottery Marketing Division at (515) 281-7900 to obtain copies of these materials. Please indicate the quantities you need.

Remember, revenue and stiff fines and penalties are at stake. Work to educate employees about helpful strategies needed in the sale of age-sensitive products.

## North Dakota Joins 25 Other States Selling Powerball

Just a month before the multistate Powerball game celrown's
 ebrates its 12th birthday, North Dakota became the 28th lottery to sell Powerball tickets.

The newest state wasted no time in setting a sales record. By 2 p.m. on March 25, its first day of sales, North Dakota had already exceeded the first day's average sales (per capita) from the previous 11 new lottery launches, having sold almost \$60,000 worth of tickets.

Iowa was one of the 15 original states to begin selling Powerball in April 1992. Now, Powerball is sold in 26 states plus Washington, D.C. and the U.S. Virgin Islands.

## At A Glance. . .

## On This Date in Iowa Lottery History . . .

April 19, 1992—The exciting jackpot game Powerball was introduced. Powerball replaced LOTTO*AMERICA in Iowa and 14 other states. Jackpots started at a guaranteed \$2 million and grew from there. Players picked five numbers from 1 to 45 and then one more, the Powerball, from a pool of 1 to 45. Since then, the guaranteed jackpot has been raised to $\$ 10$ million, and several other changes have been made to improve the popular lotto game.

## Players May Still Enter \$25,000 Instant Bonus Spin

Players have a second chance to win when they enter the $\$ 25,000$ Instant Bonus Spin contest through May 11. To enter, players send in $\$ 5$ or more worth of nonwinning tickets from current Iowa Lottery scratch games to the lottery in a special pink second-chance envelope. The list of current games eligible for this contest was printed in the March 22 "Lottery Action" and may also be found on the lottery's web site. The contest began March 28 and the final entry deadline is May 11. Players may win prizes from $\$ 1,000$ to $\$ 25,000$ if drawn to receive a Bonus Spin. Drawings will be held on April 15, April 29 and May 13 for five Bonus Spin winners. Spins will be broadcast on May 1, 8, 15, 22 and 29 during the "Powerball Instant Millionaire" game show.

## Game End and Validation End Dates List:

Game\#355
Game\#368
Game\#376
Game\#377
Aces High
Luck of the Dice Double Blackjack-Red
Bonus Crossword-Blue
Game\#333
Game\#354
Game\#363
Game\#367
Game\#375
Game\#381
Game\#385
7-11-21
Top Banana
Lucky Streak
Poker Face
Dilbert
Tee Time Tripler Liberty Bills

| Official | Valid. <br> Game <br> Period |
| :--- | :--- |
| End | Ends <br> $02 / 17 / 04$ |
| $05 / 17 / 04$ |  |
| $02 / 17 / 04$ | $05 / 17 / 04$ |
| $02 / 17 / 04$ | $05 / 17 / 04$ |
| $02 / 17 / 04$ | $05 / 17 / 04$ |
|  |  |
| $03 / 09 / 04$ | $06 / 07 / 04$ |
| $03 / 09 / 04$ | $06 / 07 / 04$ |
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| $03 / 09 / 04$ | $06 / 07 / 04$ |
| $03 / 09 / 04$ | $06 / 07 / 04$ |

## Two Lucky Players Win Victory Motorcycles



Lou Gibler of Council Bluffs

Two Iowans have sped away with 2004 Polaris Victory ${ }^{\circledR}$ Kingpin ${ }^{\text {TM }}$ motorcycle packages worth \$19,000 each!

Lou Gibler of Council Bluffs and Dennis Matson of Waterloo won the bike packages in a drawing held April 1. Prize packages include state and federal withholding taxes.

## April Fool's Day Drawing Almost Fools Winner

Gibler, 53, said since the drawing was on April Fool’s Day, some of her friends had called her and tried to pull a prank on her by telling her she had won the motorcycle. Lottery Promotions Manager Karen Smith convinced her she had really won when she gave her the winning ticket number to match Gibler's. It was then that she got very excited! Gibler said she wanted to win the motorcycle for her husband Joe, 54, who is a Union Pacific Railroad engineer. She pur-
chased her winning ticket at Darrah's Total, 3607 Ninth Ave., Council Bluffs.

Gibler said she and her husband like riding motorcycles and bicycles, as well as horse racing and swimming.

The second motorcycle package winner is Dennis Matson, 58. He’s lived in Waterloo all his life and runs a crane for a concrete contractor in Waterloo. He currently owns a Honda motorcycle, which he said he will sell. Matson said he likes to ride, but his


Dennis Matson of Waterloo work keeps him very busy, so he doesn't get the chance to ride as much as he'd like.

He bought his winning ticket at Kwik Star, 1214 Franklin St., Waterloo.

To qualify to win in the Polaris Victory Kingpin Motorcycle contest, players entered the serial number from a nonwinning "Pinball Wizard" scratch ticket on the lottery’s web site.

|  | sundar | Mondar | tuesdar | vepweso | thursba | RIDA | saturda |
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|  | 18 |  | 20 | 21 | 22 | 23 | 24 |
|  | 25 | 26 | 27 | 28 |  | 30 |  |
|  | 2 | 3 | 4 | 5 | 6 | 7 |  |
|  | 9 |  |  | 12 |  | 14 | $\begin{gathered} 15 \\ \text { Hutho } \\ \text { shtidid } \\ \text { sosidisp } \end{gathered}$ |
|  | 16 |  | $18$ | 19 | 20 | 21 |  |

# Iowa Men Cash In With \$100,000 Prizes 

Fort Dodge Man's Wife Feels Faint



Daryl Strutzenberg of Fort Dodge

A Fort Dodge man said his wife nearly lost consciousness when he told her he'd won a $\$ 100,000$ prize from the Iowa Lottery.

Daryl Strutzenberg said he was in his garage at home when he played the scratch ticket that brought him his prize. "I went in and told my wife, 'I think we just won $\$ 100,000$.' She about passed out!" he said.

Strutzenberg, 61, an elementary school custodian, said he bought just two tickets in the lottery's "Pinball Wizard" game before winning its top prize of $\$ 100,000$.
"I'm still on cloud nine!" he said. "I'm not too many years from retirement, so that's something to look forward to."

Strutzenberg bought his winning ticket at B\&L's Drive Thru at 902 S. 22nd St. in Fort Dodge.

## New Tractor In Future For Ottumwa Winner

An Ottumwa man wasn’t satisfied with just double-checking his Iowa Lottery ticket to make sure he truly had won a $\$ 100,000$ prize.
"I saw the numbers and it was just like, 'Wow! This can’t be right,'" Andrew Mooney said. "I checked it online, checked the paper and even went to friends and had them doublecheck to make sure!"

Mooney, a laboratory technician, won the top prize in Iowa's $\$ 100,000$ Cash Game. Mooney's ticket matched all five numbers drawn for the top prize.


Andrew Mooney of Ottumwa

Mooney bought his winning ticket at the Hy-Vee at 2453 N. Court in Ottumwa. He said he plans to use his winnings to buy a farm and an Oliver tractor like his uncle had when he was a child.
"I always said I was going to get one for myself and now I think I can!" Mooney said.

## Don't Panic If Multi-State Ticket Is Mistake!

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket.

If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated:
-The defective play must be confirmed by immediately producing a REPRINT ticket.
-Call the Scientific Games International (SGI) hotline at 800-858-4744. They will provide you with a Control Number. They'll also help you
get the information needed to report the problem to the lottery and, if necessary, help you produce the REPRINT ticket.
-Any or all parts of the defective ticket, along with the REPRINT ticket and Control Number, must be returned to the lottery in the retailer settlement envelope.
-When the lottery receives the defective ticket and the REPRINT ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:
-Call the SGI hotline to report the problem and correct
ticket information. A Control Number will be provided.
—Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.

The most common reasons for denying credit:

1) The retailer did not call SGI.
2) No ticket or play was sent to the lottery.

In short, if you don't follow the steps outlined above, you are out of luck!

Think about this: why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, highjackpot times, your customers may be more willing to take that ticket than stand in line.



