VOL. 11, \#3 Feb. 9-22, 2004

## Be Ready To Print Heating Bills Raffle Numbers

The Heating Bills raffle promotion ends Feb. 14, and the drawing for the five Dave Lennox Signature ${ }^{\mathrm{TM}}$ Collection furnaces and 20 cash prizes is Feb. 16. Players will be asking you for those winning numbers from the raffle drawing and you can print them out on your lottery terminal.


## On the Extrema terminal:

1) Touch "Reports \& Info" key on the main screen
2) Touch "Winning Numbers" key
3) Touch "Promotional" key
4) Touch "Print" (Use arrows to scroll up and down the list)

On the SciScan 3000 terminal:

1) Choose "Reports" (05) from the main menu
2) Choose "Winning Numbers" (06)
3) Choose "Promotion" (08) S

## Free Pick 3 Plays Coming Soon



On Feb. 20 and 21, Feb. 25 and 26 and March 1 and 2, when a player buys either a Pick 3 or Pick 4 evening play, they'll receive a free play for the midday Pick 3 drawing.

When retailers sell the evening play for Pick 3 or Pick 4 during these special time periods, the free Pick 3 midday play will be generated automatically by the lotto terminal.

## At A Glance.

## On This Date in Iowa Lottery History . . .

Feb. 11, 1988-The LOTTO*AMERICA game began sales with a 7 of 40 matrix. This game was offered by seven different lotteries (Oregon, Kansas, Missouri, West Virginia, Rhode Island, Washington, D.C. and Iowa) to produce jackpots much larger than could be produced by any of those lotteries alone. This game was the predecessor to Powerball, which replaced it in 1992.

## Notice: Surcharge to Change March 1

The surcharge on dishonored electronic funds transfers, checks, drafts or orders will increase to $\$ 30$ effective March 1, 2004.

## Electronic Game Card Distribution Limited

A new icon will appear soon in the manual cashing section on your lottery terminal. This will be used for the upcoming electronic game card called "Quarter Play." Initially the game card will only be distributed in a limited area around Cedar Rapids. However, distribution could continue statewide if the concept is well received by players. Most retailers won't need to use the icon right away, but those who do will use it to validate the new game card. More details will follow for those who will be using it.

## Check Your Terminal's Paper Supply Often

With the Heating Bills Raffle Promotion still running through Feb. 14, you should check your lotto terminal's paper supply, as it may run out quickly. You'll also likely be printing out the winning raffle numbers from your terminal. Check inside this edition for how to do this. Remember that all supplies should be ordered through Scientific Games, either on the terminal or by calling 1-800-858-4744.

## Game End and Validation End Dates List:

Casino Action Dollar Signs Shamrock Green Ticket to Vegas

Official Valid. Game Period End Ends 12/09/03 03/08/04 12/09/03 03/08/04 12/09/03 03/08/04 12/09/03 03/08/04

Other important dates are listed on the back of this issue.

## 'Recycle’ Mistake Powerball/Hot Lotto Tickets

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket.

## If the ticket did not print or the

 ticket is misprinted or mutilated so it can't be validated:- The defective play must be confirmed by immediately producing a REPRINT ticket. - Call the SGI hotline at 800-858-4744. They will provide you
with a Control Number. They'll also help you get the information needed to report the problem to the lottery and, if necessary, help you produce the REPRINT ticket.
- Any or all parts of the defective ticket, along with the REPRINT ticket and Control Number, must be returned to the lottery in the retailer settlement envelope.
- When the lottery receives the defective ticket and the REPRINT ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:

- Call the SGI hotline to report the problem and correct ticket information. A Control Number will be provided.
- Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.

The most common reasons for denying credit:

1) The retailer did not call SGI.
2) No ticket or play was sent to the lottery.

In short, if you don't follow the steps outlined above, you are out of luck!

Why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line.

|  | SUNDAY | MONDAY | tuesday | WEDNESDAY | thursday | friday | SATURDAY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| $\begin{aligned} & \pm \\ & \bigcirc \\ & \stackrel{\rightharpoonup}{\circ} \end{aligned}$ |  | lottery action delivers |  |  |  |  | $\begin{aligned} & \text { HEATING } \\ & \text { BILLS RAFFLE } \\ & \text { PROMO ENDS } \end{aligned}$ |
|  | 15 |  | 17 | 18 | 19 | 20 | 21 |
|  |  |  |  |  | $\begin{aligned} & \text { powerbal } \\ & \text { MINETANTII } \\ & \text { MILOWARE } \\ & \text { DRAWING } \end{aligned}$ |  |  |
| $\cup$ | 22 | 23 | 24 |  |  |  | 28 |
| $\stackrel{1}{4}$ |  |  |  |  |  |  |  |
| $\begin{aligned} & \geqq \\ & \infty \\ & \underset{\sim}{\amalg} \end{aligned}$ |  | Lottery action delivers |  |  |  |  |  |
|  | 29 |  |  | 3 | 4 | 5 | 6 |
|  |  |  |  |  |  |  |  |
|  | 7 |  | $9$ | 10 | 11 | 12 | 13 |

## More Fun With New Games

Pinball Wizard<br>Cost: \$10<br>Top Prize: \$100,000<br>Odds: 1 in 3.88<br>Begin Ordering: Feb. 16

| Prize | Odds |
| :--- | ---: |
| $\$ 10$ | 1 in 6.00 |
| $\$ 15$ | 1 in 30.00 |
| $\$ 30$ | 1 in 30.00 |
| $\$ 60$ | 1 in 45.00 |
| $\$ 150$ | 1 in 598.50 |
| $\$ 1,000$ | 1 in $5,985.00$ |
| $\$ 100,000$ | 1 in $59,850.00$ |



Prize
Odds

| $\$ 2$ | 1 in 6.00 |
| :--- | ---: |
| $\$ 3$ | 1 in 18.75 |
| $\$ 5$ | 1 in 50.00 |
| $\$ 10$ | 1 in 150.00 |
| $\$ 20$ | 1 in 225.00 |
| $\$ 40$ | 1 in 225.00 |
| $\$ 100$ | 1 in 855.00 |
| $\$ 1,000$ | 1 in $11,970.00$ |
| $\$ 10,000$ | 1 in $119,700.00$ |

## Dublin Dollars

Cost: \$1
Top Prize: \$1,700
Odds: 1 in 4.97
Begin Ordering: Feb. 16
Players could be "Dublin" their prize up to $\$ 1,700$ ! If they find three "Shamrock" symbols in any row, column or diagonal, they win the prize shown. If they find three "Gold Bar" symbols in any row, column or diagonal, they win double the prize shown!


## In The Chips

Cost: \$2
Top Prize: \$10,000
Odds: 1 in 3.89
Begin Ordering: Feb. 16

Players might rake in some chips of their own playing "In The Chips"! If the player matches any of "Your Chips" to either "Winning Chip," they win the prize shown for that chip. If they find a "Money Bag" symbol, they win that prize instantly!


## Prize

Odds
\$1
1 in 7.50
1 in 20.00
1 in 128.57
1 in 300.00
1 in 300.00
1 in 300.00
1 in 119,700.00

# Lottery Promo to Award Two Victory Motorcycles 


to enter the lottery's newest promotion and win one of two Victory Kingpin motorcycle packages that include cash!

## Enter With Nonwinning "Pinball Wizard" Ticket

From Feb. 27 through March 27, players should go to the lottery's web site at www.ialottery.com to enter the Polaris Victory Kingpin Motorcycle Promotion for a chance to win one of the two bike packages. To enter, players must enter the serial number from a nonwinning "Pinball Wizard" scratch ticket.

Each motorcycle prize package includes: a 2004 Polaris Victory Kingpin motorcycle; \$601 cash; all required federal and state withholding taxes paid; and shipping, handling and delivery of the motorcycle to the Victory motorcycle dealer located nearest to the winner.

One drawing will be held on Thursday, April 1, 2004. Ticket serial numbers entered will be verified against serial numbers drawn. Players must keep all "Pinball Wizard" tickets they enter and may only use each ticket once as an eligible entry. Winners will be contacted and asked to mail their nonwinning "Pinball Wizard" tickets to the Iowa Lottery.

## Victory Motorcycles Made In Iowa

Victory motorcycles have been produced by Polaris, which also makes snowmobiles, ATVs and watercraft, at a facility in Spirit Lake
 since 1998. Victory bikes, including the award-

## THE NEW AMERICAN MOTORCYCLE

 winning 2003 Vegas and this year's Kingpin, are called the "New American Motorcycles" and were built with the modern motorcyclist in mind. Their sleek lines are turning heads all over the country.Remind players to enter today so they have a chance to experience the pleasure of owning one of these motorcycles!


