Iowa WIC Program 1-800-532-1579



Your child has you. And you have WIC

Bureau of Nutrition and Health Promotion

Friday Facts

Week ending Issue: December 10, 2010 - Issue #82

Policy

From the WIC Services Policy and Procedure Manual — 360.20 Referral Agreements with County Departments of Human Services

WIC contract agencies must have written agreements for referral services with the Department of human services offices in their areas. Similar written agreements are strongly encouraged with other community-based programs or providers.

Reports

Appointment Status Summary Report

Did you know the Appointment Status Summary Report is available for use in IWIN? This report supports trend analysis of family appointment status over time. Data will only be accurate if the appointment status is set for all scheduled participants. For more information regarding this report, please see policy 330.40.

Vendor Updates

Formula and Checks

It is very important when creating formula packages to be careful with how many cans of formula are being put onto each check. This helps to ensure the check does not exceed the maximum dollar amount allowed on the check. Each check has a maximum dollar value of \$250 which can be exceeded very easily, especially with expensive special formulas. Please always refer to the "Formula for Issuance for Infants" and "Formula Issuance for Women and Children charts" when providing formula. These charts indicate the maximum number of cans that can be put onto a check without exceeding the maximum dollar amount. These charts can be found in the Agencies section of the Iowa WIC website at http://www.idph.state.ia.us/wic/agencies.asp. Recent changes are highlighted and an updated date is shown, so you can be sure you have the most current version. It is important to have these charts available at every clinic.

HELPDESK Updates

Our Phones are Back!

Connie and Susan have their desk phones back. Call 515-281-6650 or 1-800-532-1579, during business hours. The WIC helpdesk cell phones, before and after hours, are the same. If you have a WIC helpdesk emergency and you get our voice mail, please call one of the WIC helpdesk cell phone numbers, if no one has contacted you within 10-15 minutes. Susan's cell is 515-371-1964, and Connie's cell is 515-822-4640.

This message is now on the IWIN Message Board. If you can't see it, you need to log out and then log back in.

Please make sure all of your staff know of this update.

Do you know what to do with Farmers Market checks?

The Farmers Market (FM) Tab has now been turned off in IWIN. If Paul has not contacted you about shredding FIs, then please create a shred pile for FIs. If you have been contacted by Paul, please shred the FIs as requested. If you have any questions, call or email the WIC helpdesk.

Dates to Remember

2011

• 5th Monday clinics

We do not anticipate any major changes to IWIN in 2011. Due to this, you can schedule clinics on the 5th Monday of the month if needed

NETC

- January 24 & 25
- April 18 & 19
- July 25 & 26
- October 24 & 25

Advisory Committee Meetings

- March 4
- July 15
- October 7

Core Workshops

- March 28 & 29 Maternal Nutrition and Breastfeeding Workshop
- April 29 Communication & Rapport Building Workshop
- June 23 & 24 Infant and Child Nutrition Workshop:

Available Formula

| Product | Quantity | Expiration Date | Agency | Contact |
|---------------------|---------------------------------------|--------------------|-----------------------|------------------------------------|
| Pediasure 1.5 | 48 – 8 oz cans | 7/1/2011 | | Nikki Davenport at 515-282-6710 |
| Vital Jr. (Vanilla) | 18 bottles | 7/2011 | | Nikki Davenport at 515-282-6710 |
| Enfaport Lipil | 23 – 8 oz cans (ready- to-feed) | 9/1/2011 | Johnson County WIC | Chuck Dufano @ 319-356-6042 |
| Enfaport Lipil | 5 cases (30 cal/oz) | 9/11/2011 | | Cindy Meiners – 641-682-8784 |