



*Bureau of Nutrition and Health Promotion*

## *Friday Facts*

*Week ending Issue: July 23, 2010 – Issue # 64*

### ***Policy***

#### **From the WIC Services Policy and Procedure Manual — 320.40 Complaints**

All verbal and written complaints by applicants or participants alleging discrimination must be accepted.

The Department non-discrimination poster and the **And Justice for All** poster must be displayed prominently in all WIC clinics to remind participants of the procedure for filing a complaint.

Note: Posters are available in multiple languages and can be obtained at <http://www.fns.usda.gov/cr/justice.htm#Translations>.

### ***Information***

#### **WIC Contractor's Meeting**

The WIC Contractor's Meeting will be held at the Jordan Creek Town Center meeting room on August 31, 2010 from 10:00 am to 3:00 pm (*see draft agenda on last page*). This is a required meeting. As referenced in your contract:

- An authorized representative of the CONTRACTOR shall attend required meetings as scheduled by the Iowa WIC Program.

### ***Training***

#### **Risk Criteria Update Training**

Three one-hour conference calls are scheduled for CPAs to learn about the revised risk criteria. Each call will present the same information, so CPAs only need to participate in one conference call. The nutrition risk criteria revisions include new BMI cut-offs for women, new pregnancy weight gain recommendations, several new risks, revised guidelines for safe storage of formula, and the deletion of one risk for infants. The conference calls are scheduled for the following dates and times:

- Monday, August 23 — 8:00 to 9:00 a.m.
- Friday, August 27 — 8:00 to 9:00 a.m.
- Monday, August 30 — 1:00 to 2:00 p.m.

Pre-registration is not necessary. The handout materials will be posted to the WIC website by the close of business on Monday, August 16. The directions for connecting to the conference calls will also be posted with the handouts. Everyone participating should have their own set of handouts; these materials should also be printed for staff members who are unable to participate in one of the calls.

Local agency CPAs can participate in these calls from their own desk phones or in a meeting room with a speaker phone that can be muted during the call. Please encourage as many CPAs as possible to participate in one of these conference calls.

### ***Available Formula***

<b><i>Product</i></b>	<b><i>Quantity</i></b>	<b><i>Expiration Date</i></b>	<b><i>Agency</i></b>	<b><i>Contact</i></b>
<i>Similac human milk fortifier</i>	<i>18 boxes</i>	<i>9/2010</i>	<i>Operation Threshold</i>	<i>Nancy Anderson at 319-233-1851</i>
<i>Similac human milk fortifier</i>	<i>2 boxes</i>	<i>10/2010</i>	<i>Operation Threshold</i>	<i>Nancy Anderson at 319-233-1851</i>
<i>Nutramigen concentrate</i>	<i>20 cans</i>	<i>10/2010</i>	<i>Broadlawns-Lutheran office</i>	<i>Kathy Flagg at 515-263-5660</i>
<i>Similac human milk fortifier</i>	<i>6 boxes</i>	<i>2/2011</i>	<i>Operation Threshold</i>	<i>Nancy Anderson at 319-233-1851</i>
<i>Portagen</i>	<i>2 cans – 16 oz</i>	<i>8/2010</i>	<i>Broadlawns – Lutheran office</i>	<i>Kathy Flagg at 515-263-5660</i>
<i>Portagen</i>	<i>3 cans powder</i>	<i>9/2010</i>	<i>HACAP</i>	<i>Kim Ott at 319-739-0106</i>
<i>Elecare Infant</i>	<i>10 cans-14.1 oz powder</i>	<i>3/2012</i>	<i>Webster Co. Health Dept.</i>	<i>Kathy Josten at 515-573-4107</i>



## **WIC Contractor's Meeting**

**Tuesday, August 31, 2010**

**10:00 AM to 3:00 PM**

**Jordan Creek Mall Meeting Room**

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**10:00 a.m. –10:15a.m.    Opening Remarks**  
Welcome                      Brenda Dobson

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**10:15 a.m. -11:30 a.m.    Communication Methods**  
Facilitated Discussion                      Brenda Dobson and Jill Lange

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**11:30a.m. - 12:30 p.m.    Lunch on Your Own**

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**12:30 p.m. – 1:00 p.m.    Share Point**  
Bruce Brown

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**1:00 p.m. – 1:30 p.m.    Breastfeeding Updates**  
\*Breastfed Infants in the first month    Holly Szcodronski  
\*Iowans Fit for Life Breastfeeding Friendly  
Hospital grant

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**1:30 p.m. – 1:45 p.m.    Policy Changes Review**  
Brenda Dobson & Kimberly Stanek

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**1:45 p.m. - 2:30 p.m.    New Food Package**  
\*Review of Policies-Soy Beverage and Tofu- Kimberly  
\*New Foods and Resources-Pat  
\*New Food Package DVD's-Don

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**2:30 p.m. - 3:00 p.m.    Open Forum and Adjourn**

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