

GRANTEE Update

November 9, 2009

The Update is a bi-weekly Web newsletter published by the Iowa Department of Public Health's Bureau of Family Health. It is posted the second and fourth week of every month, and provides useful job resource information for departmental health care professionals, information on training opportunities, intradepartmental reports and meetings, and additional information pertinent to health care professionals.

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Title V Maternal and Child Health Needs Assessment

The Iowa Department of Public Health Bureau of Family Health, in conjunction with Child Health Specialty Clinics, is conducting the maternal and child health 5 year needs assessment for 2011 to 2015. The needs assessment process allows Iowa to determine and address needs or gaps between current conditions and desired outcomes for children, families and pregnant women. As a stakeholder of maternal and child health activities in Iowa, we would like your input in determining Iowa's priorities.

You may refer to the data detail sheets (www.idph.state.ia.us/hpcdp/common/pdf/family_health/data_detail_sheets.pdf) for each high-level focus area and related problem statement(s). The data detail sheets include background information, selected data and current status of the problems.

Please go to www.surveymonkey.com/s.aspx?sm=BOQ5OR77VVHlai0pj8mvww_3d_3d to complete the Iowa MCH2015 Title V Needs Assessment Prioritization Process survey.

Please complete the survey by Friday, November 20, 2009. We appreciate you taking the time to help determine the priority needs for Iowa.

Iowa MCH2015
Title V 5-Year Needs Assessment

Data Detail Sheets

The data detail sheets were developed using results of the 2005 Iowa Child and Family Household Health Survey, the National Survey of Children's Health, the National Survey of Children with Special Health Care Needs and other related MCH data sources.

Iowa MCH2015 began in March 2008, when a Title V strategic planning process was conducted to determine current and emerging needs of women, infants, children, adolescents and children with special health care needs. The data detail sheets provide insights on the issues that emerged during the strategic planning process.

The data detail sheets provide important information about the identified issues, including:

- Background
- Current Status
- Selected Data
- Resources
- Relationship to National and State Goals
- Proposed Problem Statements

The data detail sheets will be used for the prioritization of problem statements to determine the problems that will be addressed during the Title V project period 2011 to 2015.

For More Iowa Maternal Child Health Title V Information
For additional information email or call Jane Berts at jberts@idph.state.ia.us 1-800-363-3628 or Iowa Department of Public Health or Deb Waldron at deb.waldron@iuhmc.edu (319) 256-1117 at Child Health Specialty Clinics

IDPH
Iowa Department of Public Health

Chsc
Child Health Specialty Clinics
Saving lives means.

Program Management

IME Informational Letter #846: UC Modifier for Telephonic Interpretation Services

The Iowa Medicaid Enterprise (IME) has released Informational Letter #846 which rescinds the use of Code W5023 for telephonic oral interpretive services. Instead, providers are instructed to bill telephonic oral interpretive services using Code T1013 with a UC modifier. Telephonic oral interpretive services are reimbursed per minute at a maximum rate of \$1.70 per minute.

The guidelines for billing oral interpretive services using Code T1013 (without UC modifier) are unchanged. This interpretation service is provided face-to-face by staff who are employed or contracted for **only** interpretation services. The reimbursement is based upon a 15-minute unit.

For more information, go to page 8 of **The Update**. This change was announced at the 2009 Bureau of Family Health Fall Seminar and is included in the most current Maternal Health Services Summary and Child Health Services Summary found on the 'MCH Project Management Tools' Web site at www.idph.state.ia.us/hpcdp/mch_costing.asp.

IME Informational Letter #847: Changes Regarding Remittance Advice, Payment and Informational Letters

The Iowa Medicaid Enterprise (IME) has released Informational Letter #847 announcing electronic processes exclusively for the transmission of remittance advice statements, provider payments and informational letters. You will find Informational Letter #846 on page 9 of **The Update**.

- **Remittance Advice:** Currently these claim transaction statements are mailed hardcopy to most provider types. In addition, many providers choose to view an electronic image of the paper remittance advice at a secure Web portal maintained by the IME and/or access the HIPAA 835 transaction through the IME's Electronic Data Interchange (EDISS). Beginning March 1, 2010, the remittance advice **will only be available** through the IME provider portal and/or the EDISS HIPAA 835. The remittance will no longer be mailed. See the phone number listed below.
- **Payment:** Effective July 1, 2010, provider payments **will only be transmitted** via an electronic format. Paper checks will no longer be issued. Your agency is encouraged to sign up now for Electronic

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Program Management

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IME Informational Letter #847 *continued*

Funds Transfer (EFT) through the Provider Services Enrollment Unit if you have not already done so.

- Every **provider with a bank account** that still receives a paper check from the IME should complete an EFT Authorization (Form 470-4202) to set up the EFT transaction. This simple, one-page form is available on the IME Web site at www.ime.state.ia.us/Providers/Forms.html or by calling the phone number below.
- Providers **who do not currently have a bank account** are encouraged to set one up now and sign up for EFT payments. Providers who have not requested EFT by the July deadline will be subject to a debit card-type process for their Medicaid payments.

- **Informational Letters:** Informational Letters are currently mailed to the provider's address. Effective July 1, 2010, Informational Letters **will only be available** electronically. Providers are able to access IME Informational Letters online at www.ime.state.ia.us/Providers/Bulletins.html.

As the state of Iowa faces serious budget challenges, these changes will help save program dollars for other priorities by making processes as efficient as possible. In the coming months, paper Informational Letters will continue to be sent to all providers with reminders of deadlines and more detail on these changes. The IME appreciates your partnership as you work to serve the needs of Iowa Medicaid members. If you have any questions, please contact IME Provider Services at 1-800-338-7909 (or in Des Moines at 515-725-1004), or via e-mail at imeproviderservices@dhs.state.ia.us.

Flu-Free and a Mom-to-Be Campaign Launches

The Flu-Free and a Mom-to-Be campaign was launched October 23 by AWHONN and Healthy Women and features patient education in English and Spanish. The campaign's focus this year is on the increased risks of both seasonal and H1N1 flu in pregnancy and the importance of vaccination against both strains for pregnant women and new mothers. A poster, tip card and articles are downloadable from the AWHONN Web site at www.awhonn.org/awhonn/content.do?name=02_PracticeResources/2B1_FluFreeMom2Be.htm.



Flu-Free and a Mom-to-Be

FREE
Patient Education
Materials Available

Program Management

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Healthy Child Care Iowa Contractors

Contractors: Please review your contracts and identify contract items needing your attention. There are two Healthy Child Care Iowa contract items to be submitted to the Bureau of Family Health by November 15, 2009.

1. Submit a copy of the signed written agreement between the MCH contractor and the Child Care Resource and Referral lead agency.
2. Submit a copy of the FFY 2010 Location of Offices for Child Care Nurse Consultant form (this form was part of the RFA materials for 2010).

If you need assistance with either of these documents, please contact your MCH program liaison at the Bureau of Family Health.

Healthy Start, Grow Smart Booklets

There is no federal appropriation for the Healthy Start, Grow Smart initiative for FFY 2010. The Centers for Medicaid and Medicare (CMS) has a vision for revamping how the initiative can continue, which includes the following:

- CMS plans to establish an on-line ordering system on the CMS Web site where states can order the booklets as needed (perhaps starting as soon as December).
- The vision is that clients could also place an order for booklets and have them shipped to their home.
- There would be capacity to print booklets directly from the CMS Web site.

In the meantime, if you are interested in ordering a shipment of the Healthy Start, Grow Smart booklets, please send an e-mail to Heather Hobert-Hoch at hhobert@idph.state.ia.us. Please specify the month (newborn-12 months of age) and the quantity you would like to receive.



W O R T H N O T I N G

New Edition of EPSDT Knowledge Path Available

The new edition of Knowledge Path: Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services is an electronic guide to resources about providing and strengthening EPSDT services. The knowledge path, produced by the Maternal and Child (MCH) Library and Georgetown University, contains information on Web sites, publications, distance learning resources and databases. Guidelines for the frequency, timing and content of health-promotion and disease-prevention services for infants, children and adolescents are provided. Separate sections present resources for professionals (health professionals, program administrators, policymakers and researchers) and for families. A special topic area lists resources about oral health services as part of the EPSDT benefit. The knowledge path is available at www.mchlibrary.info/KnowledgePaths/kp_EPSDT.html.

MCH Alert

The October 23 edition of the MCH Alert (published by HRSA) is now available online at www.mchlibrary.info/alert/archives.html. Articles include:

- New Edition of the EPSDT Knowledge Path Available
- Resource Provides Legal Professionals with Guidance on Health Needs of Children in Foster Care
- Brief Highlights Employer Strategies for Improving Primary Care Services for Children
- Authors Encourage Action in Addressing the Impact of Environmental Toxicants on Women's and Children's Health
- Report Summarizes Findings on the Availability of Foods and Beverages with Lower Nutritional Quality in Schools
- Article Assesses Progress in Meeting the Health Insurance Needs of Children with Special Health Care Needs

CALENDAR OF EVENTS

November 12, 2009

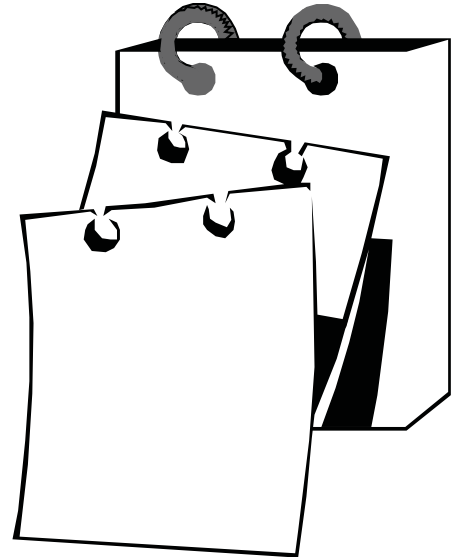
Off to a Good Start

8:30 a.m. - 4:30 p.m., Science Center of Des Moines
401 West Martin Luther King Jr. Parkway
Des Moines

*January 21, 2010

Bureau of Family Health Grantee Committee Meeting

9 a.m. - 11:30 a.m., ICN



GRANTEE

Update

Phone Directory

Bureau of Family Health: 1-800-383-3826

Teen Line: 1-800-443-8336

Healthy Families Line: 1-800-369-2229

FAX: 515-242-6013

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Area code is 515



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

INFORMATIONAL LETTER NO. 846

November 2, 2009

TO: Iowa Medicaid Advanced Registered Nurse Practitioners, Ambulance, Audiologists, Behavioral Health, Birthing Centers, Chiropractors, Clinics, Durable Medical Equipment and Supply Dealers, Family Planning, Independent Lab, Lead Investigation Agency, Occupational Therapists, Opticians, Optometrists, Orthopedic Shoe Dealers, Pharmacists, Physical Therapists, Physicians, Podiatrists, Psychologists, Screening Centers, Maternal Health Centers and Rehabilitation Agency Providers, Hospital Providers subject to rebasing, Ambulatory Surgical Center

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise

RE: UC Modifier on Translation and Interpretation Services

EFFECTIVE: October 26, 2009

Informational Releases 811 & 812 issued on June 24, 2009 and Informational Release 818 issued on July 1, 2009 instructed the above providers to use T1013 for a 15 minute face-to face unit. That instruction is unchanged.

The IME hereby rescinds instruction regarding the use of W5023 for telephonic oral interpretive services.

Following is the instruction for billing **telephonic** interpretive services when that service is provided by an outside commercial translation service.

- Bill code T1013.
- Use modifier UC to indicate that the payment should be made at \$1.70 per minute.
- The lack of the UC modifier will indicate that the charge is being made for the 15 minute face-to-face unit.
- Enter the number of minutes actually used for the provision of the service.

Special note: Because the same code is being used but a conditional modifier may be necessary, any claim where the UC modifier is **NOT** used and the units exceed 24 will be paid at 24.

All other conditions outlined in IL 811, 812 and IL 818 continues to be applicable and must be followed. When a Medicare crossover is sent to the IME, Medicare will have denied the interpretive service code. The provider must bill the interpretive services codes to the IME with a paper claim and a copy of the EOMB. The IME will then process payment for the interpretive services code.

The IME appreciates your partnership as we work together to serve the needs of Iowa Medicaid members. If you have any questions, please contact IME Provider Services at 1-800-338-7909, locally at 515-725-1004 or by e-mail at: imeproviderservices@dhs.state.ia.us.



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

INFORMATIONAL LETTER NO. 847

TO: All Iowa Medicaid Providers
FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)
DATE: October 30, 2009
SUBJECT: Changes Regarding Remittance Advice, Payment and Informational Letters

The purpose of this letter is to inform all providers about three upcoming changes in which the Iowa Medicaid Enterprise (IME) will require electronic processes exclusively for the transmission of remittance advice statements, provider payments, and informational letters. As the State of Iowa faces serious budget challenges, these changes will help save program dollars for other priorities by making processes as efficient as possible.

Remittance Advice

The Remittance Advice (RA) is the statement from the IME that explains every individual provider claim transaction, including payments and denials. Currently, these statements are mailed hardcopy to most providers. In addition, many providers already choose to view an electronic image of the paper RA at a secure web portal maintained by the IME and/or access the HIPAA 835 transaction through the IME's Electronic Data Interchange (EDISS). Beginning March 1, 2010, the RA information will only be available through the IME provider portal and/or the EDISS HIPAA 835. RA's will no longer be mailed. To begin accessing the RA through either of these means, please contact provider services at the number below.

Payment

Effective July 1, 2010 provider payments will only be transmitted via an electronic format. Paper checks will no longer be issued as of this date. Providers are encouraged to sign up now for Electronic Funds Transfer (EFT) through the Provider Services Enrollment Unit if they have not done so already.

- **Every provider with a bank account that still receives a paper check** from the IME should complete an EFT Authorization (form 470-4202) to set up the EFT transaction. This simple, one-page form is available on our website at: <http://www.ime.state.ia.us/Providers/Forms.html>, or by calling the number below.
- **Providers who do not currently have a bank account are encouraged to set one up now** and sign up for EFT payments. Providers who have not requested EFT by the July deadline will be subject to a debit-card-type process for their Medicaid payments. More details will follow in future letters.

Informational Letters

Informational Letters are currently mailed to the provider's listed correspondence address. On and after July 1, 2010, these will only be available electronically. Providers can already access Informational Letters from 2005 forward on the Provider Bulletins section of our website: <http://www.ime.state.ia.us/Providers/Bulletins.html>.

Note: Any provider can go to their local public library to access this information from the IME through the internet.

In the coming months, paper Informational Letters will continue to be sent to all providers reminding them of deadlines and further detailing the changes. The IME appreciates your partnership as we work together to serve the needs of Iowa Medicaid members. If you have any questions, please contact the **IME Provider Services at 1-800-338-7909, or locally (in Des Moines) at 515-725-1004**, or e-mail at imeproviderservices@dhs.state.ia.us.