GRANTEE UPaate March 23, 2009

The Update is a bi-weekly Web newsletter published by the Iowa Department of Public Health's Bureau of Family Health. It is posted the second and fourth week of every month, and provides useful job resource information for departmental health care professionals, information on training opportunities, intradepartmental reports and meetings, and additional information pertinent to health care professionals.

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Recommended Adolescent Health Care Utilization: How Social Marketing Can Help

Fewer than half of adolescents receive their recommended preventive health care visits, which is cause for concern since adolescence is a critical time period when many risky behaviors begin to develop. The underutilization of services yields the missed opportunities for prevention, early detection and



treatment. Health plans are assessed on their rates of adolescent wellchild care visits through HEDIS scores, yet many are struggling to find effective strategies to improve these rates. Social marketing, the use of commercial marketing strategies to promote socially beneficial ideas, attitudes and behaviors, can help increase utilization of services and promote healthy behaviors among adolescents.

The National Institute for Health Care Management (NIHCM) Foundation has released an issue brief, *Recommended Adolescent Health Care Utilization: How Social Marketing Can Help*, reviewing the evidence on social marketing and describing previous social marketing efforts in health care. With the aim of informing and facilitating discussions on how health plans and health care providers can craft targeted messages for adolescents, as well as how they can utilize new media and technologies, the issue brief explores potential future applications of social marketing for health plans, providers and adolescents.

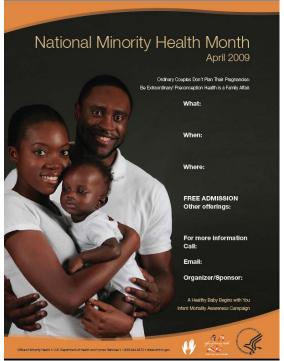
For more information, go to www.nihcm.org/pdf/NIHCM-SocialMarketing-FINAL.pdf.

Join the Office of Minority Health (OMH) to Celebrate Minority Health Month, April 2009

Preconception health is the Office of Minority Health's focus for Minority Health Month, and this year's theme is *Ordinary Couples Don't Plan Their Pregnancies: Be Extraordinary*! The OMH is calling on state and local governments and offices of minority health to organize events and put forth proclamations to bring attention to importance of preconception health and preconception care for healthy pregnancies and the prevention of infant mortality.

In Minority Health Month April 2009, let's launch an arrow of awareness about the high rates of infant mortality in African American communities and the importance of preconception health and care in its prevention. That arrow will reach its target in September for National Infant Mortality Awareness Month.

Go to www.omhrc.gov/templates/browse.aspx?lvl=2&lvlid=182 to sign up to organize an event, request materials or view materials.



What are the Health Issues that Run in Your Family?

Your family health history can help your health care practitioner provide better care for you. It can help identify whether you have higher risk for some diseases. It can help your health care practitioner recommend actions for reducing your personal risk of disease. And it can help in looking for early warning signs of disease.

The Surgeon General's "My Family Health Portrait" is an internet-based tool that makes it easy for you to record your family health history. The tool is easy to access on the web and simple to fill out. It assembles your information and makes a "pedigree" family tree that you can download. It is private--it does not keep your information. It gives you a health history that you can share with family members or send to your health care practitioner.

It should only take about 15 to 20 minutes to build a basic family health history. Individuals with larger families will spend more time entering in their information. Then you have the option of sharing it with other family members, if you wish. They may help provide information you didn't know. And relatives can start with your information and create their own history.

For more information, go to https://familyhistory.hhs.gov/fhh-web/home.action.

Program Management

Bureau of Family Health Grantee Committee Meeting

The next Bureau of Family Health Grantee Committee Meeting is scheduled for April 7, 2009 from 5-6:30 p.m. at the Scheman Conference Center in Ames. Minutes from the January ICN meeting and a tentative agenda can be viewed on pages 8-14 of **The Update**. This is a required meeting for Bureau of Family Health contract agencies.

What is a Dental Home?

The definition of "dental home" that will become effective April 15, 2009 in Chapter 50, "Oral Health", Iowa Administrative Code states:

"Dental home" means a network of individualized care based on risk assessment, which includes oral health education, dental screenings, preventive services, diagnostic services, treatment services, and emergency services.

The Iowa Department of Public Health considers "a network" to mean both dental and non-dental health care professionals.

As a means to eliminate barriers to care, the I-Smile program approaches the dental home as a system that allows all children, especially those often excluded from receiving dental care, to have early and regular care and ensure optimal oral health. In order to do this, multiple health care providers play a role in providing the services deemed necessary within a dental home.



The I-Smile dental home is further strengthened through 24 dental hygienists working as regional I-Smile Coordinators to oversee referrals, provide care coordination, and act as liaison for families with community organizations and health care providers. The end result is a system to assure optimal oral health for children.

WORTH NOTING

Social Services Block Grant Emergency Disaster Relief Grant Funding for FY10

85 presidentially declared disaster counties (see FEMA map on page 15 of **The Update**) will receive Social Services Block Grant (SSBG) Emergency Disaster Relief Grant funding for FY10. The funds will be released to the local boards of health as part of the Local Public Health Services FY10 Contract. Funding can be used for the following activities:

- Case Management
- Home Care Aide (Chore)
- Home Care Aide (Home Helper)
- Home Care Aide (Homemaker)
- Home Care Aide (Personal Care)
- Nursing (Disease and Disability)
- Nursing (Health Maintenance)
- Disease Outbreak Investigation, Reportable Disease Follow-Up, Surveillance (formerly Communicable Disease Follow-up)
- Health Education
- Health Hazard Investigation
- Immunizations
- Injury Prevention and Follow-up
- Screening & Assessment
- Prevention of Abuse and Neglect
- Protective Services

The Local Board of Health will determine actual utilization of funding at the local level. When county funding amounts have been approved at IDPH the information will be sent to counties.

WORTH NOTING continued

Modernization Focus on National Public Health Week in Iowa, April 6-12

by Don McCormick, Public Information Officer, IDPH

The theme for National Public Health Week (NPHW) in Iowa this year is "Public Health Modernization as a Foundation for a Healthy Iowa." Public health partners across lowa are encouraged to help raise awareness about how public health promotes and protects the health of lowans. By educating the people you serve about how public health touches their lives every day, you will enable them to participate in the important discussion now taking place regarding the Public Health Modernization Initiative.



April 6-12, 2009

A new Web page is now available to help you prepare for the April 6-12 NPHW observance. Among the resources you will find there is the "What is public health?" series of handouts. Designed as fun and informative multiple-choice quizzes, each pertains to one of the five service standards outlined in the lowar Public Health Standards. Also on the new site are event ideas and tips, a sample media advisory, a news release template, a table tent featuring the top 10 public health advancements of the last century, and more. Visit www.idph.state.ia.us/adper/nphw.asp today to start planning your event!

Poison Center Newsletter

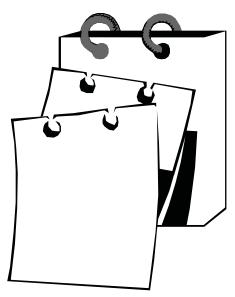
The first issue of the Iowa Statewide Poison Control Center's Poison (ISPCC) Hotline, the ISPCC e-newsletter will be distributed monthly for the purpose of keeping health care providers informed of poison center activities and provide updated information on the care and management of poisoned patients.

The March 2009 issue of the ISPCC's Poison Hotline is now available. In this issue, A Little Byte of Poison, find out about the use of Flumazenil in the treatment of overdoses. To view the March issue, go to www. iowapoison.org/iapoison/pdfs/la Hotline0309.pdf.

CALENDAR OF EVENTS

*April 7, 2009

Bureau of Family Health Grantee Committee Meeting 5-6:30 p.m., Scheman Conference Center, Ames For more information, contact Heather Hobert Hoch at (515) 281-6880 or hhbbert@idph.state.ia.us.



*April 7-8, 2009

2009 Public Health Conference Scheman Conference Center, Ames For more information, contact Andrew Connet at (515) 281-7184 or aconnet@idph.state.ia.us.

May 15, 2009

The 30th Annual Governor's Conference on Aging: AGING WELL EXPO 8 a.m. - 3 p.m., Hy-Vee Hall, Downtown Des Moines, 730 3rd Street For more information, contact Carolyn Danielson at (515) 725-3318.

June 10-11, 2009

2009 Immunization Statewide Conference 6-9 p.m. (Day 1) 8 a.m. - 4 p.m. (Day 2) Hy-Vee Hall, Downtown Des Moines, 730 3rd Street For more information, contact Bridget Konz at 1-800-831-6293, ext. 7.

^{*}Required meeting



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BFH Grantee Committee Meeting* April 7, 2009, 5 - 6:40 p.m. Scheman Conference Center, Ames

<u>Agenda</u>

5:00 p.m.	Call to Order Introductions & Roll Call Approval of Minutes	<i>Gloria Witzberger</i> Gloria Witzberger
5:10 p.m.	Announcements Approval of Minutes Fall Seminar Survey FY2010 Grantee Meetings	Gloria Witzberger Andrew Connet Jane Borst
5:15 p.m.	Awards Presentation	Jane Borst
5:20 p.m.	 Workgroup Reports Consultation/TA Contract Expectations Grant Monitoring Communications 	
5:40 p.m.	Quality Assurance – Monitoring Medicaid Billable Activities	Steph Trusty
5:45 p.m.	CARes & WHIS Review Responses	Marcus Johnson/Steph Trusty
5:50 p.m.	Fee-for-Service Claims Payment	Juli Montgomery
5:55 p.m.	Oral Health Update	Sara Schlievert
6:00 p.m.	Budget Reduction/Review & Update	Jane Borst
6:10 p.m.	State & Federal Budget/Legislative Update	Jane Borst/Carrie Fitzgerald Julie McMahon
6:30 p.m.	Effective Strategies to Budget Reductions	Grantee Discussion led by Gloria Witzberger & Val Campbell
6:40 p.m.	Agenda Items for Next Meeting/ Adjournment	Gloria Witzberger

^{*}This is a required meeting for Bureau of Family Health contractors (Maternal Health, Child Health, and Family Planning).

BFH GRANTEE COMMITTEE MEETING

Date: January 15, 2009 Time: 9-11:30 a.m.

ICN

Members Present:

Allen Memorial Hospital: Sandy Kahler*

American Home Finding: Tom Lazio*, Tracey Boxx-Vass, Jane Gladson, Kasey McDowell

Black Hawk County Child Health Department: Rhonda Bottke*, Ashley Muff, Arlene Prather O'Kane

Child Health Specialty Clinics: Rae Miller*, Sue Schuelke

Community Health Services of Marion County: Kim Dorn*, Kate Roy, Tara Jordan

Community Opportunities, Inc. (d/b/a New Opportunities): Paula Klocke*

Crawford County Home Health Agency: Kim Davis*

Crittenton Center: Sue Griffith*, Georgann Appleton Grinnell Regional Medical Center: Diane Dolmage*, Kim Howard, Amanda Bergman

Hawkeye Area Community Action Program: Gloria Witzberger*, Kim Ott, Ethel Kerd

Hillcrest Family Services: Sherry McGinn*, Robyn Davis

Johnson County Dept. of Public Health: Chuck Dufano*, Eileen Tosh

Lee County Health Dept.: Michele Ross*, Tammy Wilson, Peggy Moreland, Leslie Dettmers-Klesner, Julie Schilling

MATURA Action Corporation: Mary Groves*

Mid-Iowa Community Action: Pat Hildebrand*, Lindsey

Drew, Janelle Durlin, Kate Pergande

Mid-Sioux Opportunity, Inc.: Cindy Harpenau*, Jean Waldschmitt, Kim Staab, Staci Morgan, Kimberly Woodall-Seliger

North Iowa Community Action Org.: Lisa Koppin*

Northeast Iowa Community Action: Lori Egan*

Scott County Health Dept.: Amy Thoreson*, Tiffany Kennedy, Leslie Scanlan, Teri Arnold, Elaine Phillips, Pat Coranda

Siouxland Community Health Center: Ivy Guthridge*

Southern Iowa Family Planning: Vicki Palm*

St. Luke's Family Health Center: Val Campbell*

Taylor County Public Health: Joan Gallagher*, Annie Brill

Unity Health System: Mary Odell*, Patsy Willits

Upper Des Moines Opportunity, Inc.: Kristal Shirk*, Val Curry

Visiting Nurse Assoc. of Dubuque: Nan Colin*, Elaine Sampson, Molly Lammers, Theresa Meyer

Visiting Nurse Services: Jen Van Liew*, Missie Larson, Becky Simer, Terri Walker, Annie Wood, Karen Sullivan

Washington County PHN Service: Edie Nebel*

Webster County Public Health: Kari Prescott*, Jennifer Ellis

*Voting Representative

Minutes

Handouts included: Agenda, October 8, 2008 Meeting Minutes, Billing CH Services, Time and Services Input Form, CH Services Summary, 2008 MH Summary of Services – Documentation and Codes, PH Standards and Modernization, IDPH/LPH Contracting Issues Workgroup, CCNC Training

Val Campbell, Vice Chair

Notes Taken by BFH Staff

TOPICS	KEY DISCUSSION POINTS/OUTCOMES	
Call to Order	Prior to meeting starting: due to severe cold weather and many schools closed,	
Introductions & Roll	several grantees are not able to participate in today's meeting. The ICN Grantee meeting is being taped. IDPH will plan to send out the tapes of the meeting.	
	Val Campbell	
	Val Campbell called the meeting to order at 9:10 a.m.	

Approval of Minutes Roll call to identify voting members from each agency. Val Campbell Motion made by Amy Thorson, to approve the October 8, 2008 meeting minutes. Motion seconded by Pat Hildebrand. Minutes approved. Announcements Jane Borst **Department Updates** Tom Lazio asked to share about Marcella Prevo: her youngest son was killed in an auto accident last weekend. Denise Wheeler's was hired as FP Coordinator, fist day was Jan. 14, 2009. State government has placed a freeze on hiring state positions. This directly affects the 1st Five Coordinator position, previously held by Sonni Vierling. It is not known at this time what the next move will be. No overtime for state employees. There are also some travel restrictions. IDPH may be a bit slower in responding to the grantees: technical assistance, site visits. At this time, there will be no cuts to MCH/FP grantees. Funding is tight on U.S. House of Representatives passed the SCHIP bill on January 14, 2009. This provision includes coverage for immigrant children as well. The next move is for the Senate to take action. 2009 Public Health Andrew Connet Conference The 2009 Public Health Conference will be held April 7-8, 2009 at the Scheman Conference Center in Ames. **CAReS Update** Marcus Johnson CAReS enhancements are finally going to be rolled out this weekend, aka "export project". On Monday Jan 19 grantees should notice new features. As of Friday, Upgrade IE to 7.0 by Friday, Jan. 16 at 4:30. Training with CAReS administrators will be held on-site for two hour blocks of time. Exportable files will open with Excel. Agencies will need to identify someone with Excel expertise. **Budget/Legislative** Julie McMahon **Update** Budget situation is serious. Budgets conditions are worse in many other Everyone should read Lynh Patterson's weekly legislative update. The first edition is available. Go to home page of IDPH/legislative updates/ click on the edition you want to read. Four initiatives: Public Health Modernization Act (PH Redesign); Plumbing Board Cleanup Bill; 2009 Omnibus Bill; Technical Changes Bill. There will be other bills that have an impact on IDPH. State Board of Health met Jan. 14, 2009. Two priorities: Protect the PH Infrastructure in difficult times: Public Health Modernization Act. Budget: Iowa has a state law that expenditures can not exceed 99 percent of the budget. Revenues are down significantly. IDPH has incurred a 4.5 % reduction of our state funds (close to \$1 million). The cuts have come

- mostly from the Dept level so far. Local Public Health Services did have to take a cut.
- As of Dec. 15, 2008 any contracts not fully executed and involve state funds are undergoing close scrutiny to determine if these contracts will go forward. Next state revenue estimating conference results will be released in early April.
- IDPH submitted a status quo budget for FY2009. Governor has until Feb. 1 to announce his 2010 budget proposal. IDPH will support the budget that the governor releases.

Public Health Modernization

Jov Harris

- Public Health Modernization Act can be accessed on IDPH Web site: IDPH Web site, click on Redesign page.
- Standards are an accreditation system for VOLUNTARY accreditation of local public health departments.
- Evaluation committee will be evaluating the effects of the standards that are implemented.
- IDPH state assessment process is ongoing. There are five reviewers onsite this week at IDPH. The team will report out the afternoon of Jan. 15.
- Newly designed Web page on IDPH Web site.
- PowerPoint presentation about the PH Standards and PH Modernization Act can be accessed on IDPH Web site.

Workgroup Reports Communications

Heather Hobert Hoch/Analisa Pearson

- The Communications Workgroup reviewed input from grantees provided in survey results. Looking at redesigning the Bureau of Family Health section of the IDPH Web site. A draft layout was shown during the meeting.
- Committee members will review the draft proposal; IDPH staff and grantees will also be asked to review the draft.
- Workgroup members reviewed other states sites for layout ideas.

Consultation/TA

Steph Trusty

 The Consultation/TA Workgroup reviewed input from grantees provided in survey results. Two areas defined: communications; standardized responses from state staff.

Contract Expectations

Gretchen Hageman

- The Contract Expectations Workgroup reviewed input from grantees provided in survey results.
- Identify consistent timelines for agencies to receive feedback from IDPH
- Request sample tools for tracking various MCH/FP grant requirements, e.g., action plan activities;

Grant Monitoring

Kim Piper

- The Grant Monitoring Workgroup reviewed input from grantees provided in survey results.
- Define purposes of site visits and develop policy and procedures. Grantees

and IDPH staff will be asked to review the proposed documents. Develop a database to compile results of site visits. Develop an evaluation tool, possibly using Survey Monkey. Possible core site visit team Exit interview script. **IDPH/LPH Contracting** Edie Nebel/Julie Schilling **Issues Workgroup** The Contracting Issues Workgroup formed in spring 2008 to address specific issues identified by SE Iowa LPH and IDPH. Cheryl Christie and Dale Anthony are two of the IDPH participants. PowerPoint slides available. LPH agencies identified issues with contracts, duplicate program reporting, and duplicate data entry in multiple programs The workgroup worked through three subcommittees: data sharing; program reporting; and, financial. The next meeting will be in April 2009. **CCNC Training Changes** Analisa Pearson Due to budget issues, training for Child Care Nurse Consultants for spring and summer 2009 are being revised. Spring training will be held March 2- May 15. A conference call will be held March 2 from 10-12 noon. Supervisor of CCNC encouraged to attend. Course structure: 8 weeks Structured distance learning: 1-3 topics per week; weekly assignments; onsite practicum with regional CCNC's, Onsite training portion: practice consultation. Cost: approx. \$50 per day onsite **Launching into 2009:** PowerPoint slides Billing IDPH for **Outreach/Informing & Care Coordination** Steph Trusty Billing IDPH for Outreach(MH)/ Informing (CH); Care Coordination (MH/CH) Provided an overview of procedural changes regarding billing of outreach/informing and care coordination services to IDPH. More training will be provided. Today's presentation is an overview only. Changes in bill procedures begin for services provided on and after February 1, 2009. See the form "Billing Maternal Health Services (for services beginning February 1, 2009". Most services will still be billed to IME. Exceptions are outreach (presumptive eligibility), care coordination for Title V and Title XIX clients (including oral health care coordination), and home visit for care coordination for Tile V and Title XIX clients. Presumptive Medicaid Eligibility for pregnant women: specific requirements highlighted: must be an Iowa resident; do not have to verify citizenship; woman may simply state amount of family income. Use the time and Service Input Form in WHIS to document presumptive eligibility work.

- Maternal health new procedure will be to bill care coordination in 15 minute increments. Total <u>all minutes</u> and divide by 15 to determine number of units to be reimbursed.
- Care coordination may be provided by phone or face-to-face. Do not submit claim for <u>written</u> communication to a family.
- Maternal Health tools: Billing MH Services and MH Service Summary (revised)

Janet Beaman

- PowerPoint slides available.
- CH services to be billed to IDPH: initial inform/initial re-inform; inform completion/re-inform completion; care coordination for Title V and Title XIX clients (including oral health care coordination); Home visit for care coordination for TV and T XIX clients
- Billing for informing / re-informing:
- Billing care coordination: IDPH billing will not require a minimum number of minutes. Submit a claim for all legitimate care coordination service provides. All minutes are totaled and divided by 15 to determine the number of billable units.
- Important to mark the correct payer source (Title V or Title XIX).
- When calculating home visit care coordination time, record only the face-toface time, do not include travel time in the number of visits.
- Care Coordination cautions:
 - do not submit claim for medical care coordination provided in conjunction with direct medical services;
 - do not submit claim for dental care coordination provided in conjunction with direct oral health services;
 - do not submit claim for care coordination provided as part of an inform/re-inform completion.
 - Do not submit claim for unsuccessful phone attempts to reach family to remind them of periodic screens that are due.
 - Do no submit claim for written communication to family must involve verbal or face-to-face contact with family.
- NEW care coordination caution:
 - federal and state Medicaid guidelines stipulate that a child in a targeted case management (TCM) program is to receive all care coordination services from their assigned case manager.
 - CC services for children in a TCM program are to be provided from their assigned case manager.
 - CH agencies are to refer these families to the TCM provider. Iowa DHS will provide IDPH identifying information by county of residence for children receiving TCM services.
- Service documentation notes reminders, including maintaining a signature log.

Marcus Johnson Submitting Claims to IDPH; Quality Assurance Monitoring

- Continue to submit monthly claims for grant fund expenditures on the GAX and monthly expenditure reports forms.
- A separate GAX and supporting documentation will be submitted for the

fee-for-service outreach/informing and care coordination claims.

- Both GAX forms are due to IDPH within 45 days following the end of the month in which the services were provided.
- Submit the following to IDPH: GAX and lists of client information by service and funding source.
- CMS 1500s will no longer be submitted for informing and care coordination services.
- Listing Services on Fee-for Service GAX
- Important to document time-in and time-out in WHIS. Each agency should print out their Time Input report to verify the accuracy of documentation. Billing source MUST be recorded.
- Quality Assurance Monitoring: Agencies shall assure that documentation of services in CAReS and WHIS meets requirements and supports all services billed. Partial claims will not be paid.
- Plan for additional training:
 - By Janauary 28, 2009 submit questions in writing to Julie Montgomery at <u>jmontgom@idphl.state.ia.us</u>
 - February 5, 2009, 9-10:30 a.m. conference call to address question (1-866-685-1580, pass code 0009990487#)
 - February 20, 2009, 9:30-11:30 am billing training via ICN and,
 - April 6, if desired, agencies may schedule technical assistance on the day prior to the 2009 IPH Conference, Scheman Conference Center, Ames, IA

Agenda Items for Next Meeting/Adjournment

Val Campbell

- The next BFH Grantee Committee Meeting will be held at the 2009 Public Health Conference, April 7-8, 2009.
- If you have an agenda item for the next meeting, contact Gloria Witzberger at gwitzberg@hacap.org or Heather Hobert Hoch.
- Cindy Harpenau, motion to adjourn. Meeting adjourned at 11:35 a.m.

FEMA-1763-DR, Iowa Disaster Declaration as of 08/18/2008

