

# Community *Action* In Iowa



2006  
Annual Report

Iowa Division of Community  
Action Agencies



## *Table of Contents*

Community Action .....	2
Division of Community Action Agencies (DCAA).....	3
Bureau of Community Services .....	3
Bureau of Weatherization .....	4
Bureau of Energy Assistance .....	5
Family Development and Self-Sufficiency Grant Program (FaDSS) .....	6-7
Community Action Agencies in Iowa .....	8-9
Community Action Agencies - 2006 Accomplishments .....	10-12
Community Action Agencies - Program Outcomes.....	13
Community Action Agencies - Services Provided .....	14-15
Community Action Agencies - Characteristics of Persons Served.....	16-17
Community Action Agencies - Funding Sources.....	18
Commission on Community Action Agencies and DCAA Staff.....	19

*“Because it is right, because it is wise, and because, for the first time in our history, it is possible to conquer poverty, I submit for the consideration of the Congress and the country, the Economic Opportunity Act of 1964.”*

*– President Lyndon B. Johnson*

## *Community Action*

In 1964, Community Action was introduced with the enactment of the Economic Opportunity Act. The Act was the centerpiece of the “War on Poverty”, and was a major thrust of the “Great Society” legislative agenda of the Lyndon Johnson administration. The ambitious purpose of the Economic Opportunity Act was to mobilize the human and financial resources of the nation to combat the causes and consequences of poverty in the United States.

The Economic Opportunity Act developed and provided funding for a nationwide network of community action agencies. Community action agencies create, coordinate, and deliver an array of comprehensive programs and services to people living in poverty. These programs and services reduce conditions of poverty, revitalize communities, and enable low-income families and low-income individuals to secure opportunities needed for them to become self-sufficient. Today, there are more than 1,100 community action agencies throughout the United States.

Community action agencies are private nonprofit and public organizations. They are governed by a uniquely structured tripartite volunteer board of directors, comprised equally of elected public officials, private sector representatives, and low-income representatives. This structure is designed to promote the participation of the entire community in assessing local needs and attacking the causes and conditions of poverty.

In 2006 Iowa community action agencies assisted over 126,000 families and 319,000 individuals, leveraged over \$176 million, and received over \$14 million in government and business in-kind services and donated items. These agencies also partnered with 14,905 volunteers – contributing 361,778 hours of service and support to their local communities.

## *“The Promise of Community Action”*

*Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.*



## Division of Community Action Agencies

The Division of Community Action Agencies is located within the Iowa Department of Human Rights and is the focal point for community action agency activities within Iowa government. The Division of Community Action Agencies exists to develop and expand the capacity at the community level to assist families and individuals to achieve economic and social self-sufficiency, and to ensure that the basic needs of Iowa's low-income population are met.

The Division is comprised of the Bureau of Community Services, the Bureau of Energy Assistance, and the Bureau of Weatherization.

## Bureau of Community Services

The Bureau of Community Services administers two anti-poverty programs: Community Services Block Grant (CSBG), and Family Development and Self-Sufficiency grant program (FaDSS).

The Community Services Block Grant is funded by the U.S. Department of Health and Human Services. These federal funds are distributed to Iowa's 18 community action agencies, which create, coordinate, and deliver many programs and services to low-income Iowans. The CSBG program funds the central management and core activities of these agencies. The agencies use the funds to mobilize additional public and private resources to combat the central causes of poverty in their communities and to assist low-income individuals to achieve self-sufficiency and ensure their basic needs are met.

Iowa's community action agencies provide the following activities to help low-income Iowans:

- Remove obstacles and solve problems that block the achievement of self-sufficiency;
- Secure and retain meaningful employment;
- Attain an adequate education;
- Make better use of available income;

- Obtain and maintain adequate housing and a suitable living environment;
- Obtain emergency assistance to meet the immediate and urgent family needs;
- Achieve greater participation in the affairs of communities; and
- Address the needs of youth in low-income communities.

In FY 2006, Iowa CSBG funding was over \$6.7 million. Iowa's community action agencies used their CSBG funding to serve over 126,000 families and 319,000 individuals. The agencies also received over \$176 million in federal, state, local, and private funding.

In partnership with the Iowa Department of Human Services, the Bureau administers the FaDSS Grant program. FaDSS provides services to Family Investment Program families facing multiple barriers to self-sufficiency. The FaDSS program provides comprehensive in-home services through certified Family Development Specialists. The FaDSS program is a nationally recognized model which has demonstrated that it pays off, both in social and economic terms, to invest in high quality intensive services by partnering with families at risk of long term welfare dependency.

**Additional information on the FaDSS program can be found on pages 6 and 7.**

The Bureau of Weatherization administers the federal grant program – Low-Income Weatherization Assistance Program (WAP). This is the nation's largest residential energy efficiency program. The program reduces the burden of energy costs to low-income and fixed-income persons, particularly the elderly, disabled, and families with children, by improving the energy efficiency of their homes and ensuring their health and safety. In 2006, 2,143 homes were weatherized, of which, 32% of the households served included at least one elderly person, 42% included at least one disabled person and 16% included young children (below age 6).

The Iowa Weatherization Program partners with Iowa's Low-Income Home Energy Assistance Program (LIHEAP). While the LIHEAP Program provides crisis relief by helping clients who have an immediate need for financial assistance with energy costs, the Weatherization Program provides clients with long-term financial relief by reducing the amount of energy their homes use. It addresses the core problem that low-income clients have with respect to their energy burden.

In addition to \$5.1 million in federal Department of Energy funds, the Bureau also received \$6.5 million from LIHEAP and \$4.8 million from investor-owned utility companies to supplement the federal funds. Low-income houses weatherized in 2005 saved an average of \$487 in first-year fuel bill costs.

Professionally trained technicians in the program use a computerized energy audit to determine the most appropriate and cost-effective energy-saving measures that should be applied to the house. Typical measures include sealing air leaks, installing insulation in attics, walls, and crawlspaces, tuning and upgrading heating systems, and installing low-cost energy conservation measures.

The program also conducts a health and safety check on every home weatherized. This consists of inspecting all combustion appliances for carbon monoxide and for the proper venting of gases. Unsafe furnaces are repaired or replaced. Homes are also inspected for other possible health and safety problems such as mold and unsafe electrical wiring. Carbon monoxide detectors and smoke detectors are installed in certain situations.

Besides the benefits of reducing low-income households' energy use and ameliorating many health and safety problems in the homes, the program also provides these additional benefits:

- Provides households with education in energy-saving practices
- Increases the comfort in the homes that are weatherized
- Reduces the nation's dependence on foreign oil
- Reduces carbon emissions and other air pollutants
- Preserves housing stock for low-income households



# Bureau of Energy Assistance

The Bureau of Energy Assistance administers the federally funded Low-Income Home Energy Assistance Program (LIHEAP). LIHEAP is designed to assist qualifying low-income households in the payment of a portion of their winter heating costs, and to encourage energy conservation through client education and weatherization. All households applying for LIHEAP are simultaneously making application for weatherization assistance. The program provided assistance to over 89,000 Iowa households in FY 2006.

LIHEAP payments are weighted to award higher benefits to targeted households. These households include the elderly, disabled, working poor and households with children under six years of age. Additionally, benefits are weighted to account for a household's level of poverty. Beyond regular assistance payments, LIHEAP has two additional components: Assessment and Resolution and Emergency Crisis Intervention Program (ECIP).

Activities covered under the Assessment and Resolution component include delivering client energy conservation education, referral to outside services, family needs assessment, budget counseling, vendor negotiation, household energy use assessment, household energy use planning, and low-cost energy efficiency measures.

The ECIP component of LIHEAP provides immediate assistance to alleviate life-threatening situations. Assistance payments are made for repair or replacement of a furnace or heating system, obtaining temporary shelter, purchase of blankets and/or heaters, emergency fuel deliveries, purchasing or repairing air conditioning equipment when medically necessary, purchasing fans, and transporting clients to cooling centers during times of extreme heat. Households certified eligible for LIHEAP (those at or below 150% of the Federal Poverty Guidelines) are protected from disconnection of gas or electric service from November 1st until April 1st under Iowa's winter moratorium law.



## 2006 LIHEAP Facts and Figures

- Iowa received \$52.05 million in federal funds
- The Iowa General Assembly provided an additional \$2.85 million from Iowa's general fund
- The average statewide LIHEAP benefit was \$451
- 90% of households assisted by LIHEAP do NOT receive FIP assistance
- 63% of households assisted by LIHEAP are below 100% of federal poverty guidelines
- 45% of households assisted by LIHEAP has a disabled member
- 31% of households assisted by LIHEAP has an elderly household member
- 25% of households assisted by LIHEAP has a child under 6 years of age

# Family Development and Self-Sufficiency Grant Program (FaDSS)



FaDSS is a holistic, strength-based, in-home family program that focuses **on preventive services**, and facilitates **long-term family change**. FaDSS offers an array of comprehensive services and is the **only** provider that promotes both self-sufficiency and family stability to families receiving Family Investment Program (FIP) benefits.

The Family Development and Self-Sufficiency (FaDSS) Grant Program was created by the 1988 Iowa General Assembly. The Assembly also created the FaDSS Council within the Department of Human Services to study, fund, and evaluate programs that provide development services to families who are at risk of long-term welfare dependency. The Department of Human Services contracts with the Department of Human Rights, Division of Community Action Agencies to administer the FaDSS Grant Program.

During fiscal year 2006, FaDSS was funded through an appropriation of \$5,133,042 in TANF block grant funds. In addition to the TANF funds, local grantees provided \$1,309,847 in local and in-kind funds to supplement FaDSS.

FaDSS is provided in **all of Iowa's 99 counties** through a network of eighteen

agencies (community action agencies, faith-based organizations, and other public and private non-profits) with Certified Family Development Specialists who are mandatory child abuse reporters.

FaDSS provides services to:

- The most fragile families
- Families with small children (3,722 families, with 7,300 children, of which approximately 60% were between the

- ages 0-5)
- Families of an ethnic minority group (30% of the families served were of an ethnic minority group)

FaDSS provides:

- Goal setting and goal attainment skills
- Parenting skill development
- Protection for children
- Families with links to informal and formal connections within their community
- Thorough assessment of strengths
- Budgeting skills
- Role modeling of healthy behaviors
- Self-advocacy skills
- Assistance to communities throughout Iowa to respond to low-income families facing multiple issues in a strength based manner

*Mission:*  
Improve the lives of families at risk of long-term welfare dependency or family instability by creating opportunities for self-sufficiency.

For more information on Iowa's FaDSS program, please contact the Division of Community Action Agencies, or visit the FaDSS website – [www.iowafadss.org](http://www.iowafadss.org)

# FaDSS: Strengthening Iowa's Families. Strengthening Iowa's Economy.

## FaDSS PROGRAM RESULTS

### Protecting Children

(Source: FY 2006 FaDSS Annual Report)

- 1 out of 4 families have a child in the home that is a survivor of child abuse.
- FaDSS workers make child protection a top priority, which last year resulted in 367 children placed out of home.
- FaDSS services allowed 141 of these children to return to their families.
- In FY 2001, the Iowa Legislature designated FaDSS workers as mandatory child abuse reporters.

### Mental Health Treatment

(Source: FY 2006 FaDSS Annual Report)

1332 or 87% of individuals that had an individual with identified mental health issues received treatment while participating in FaDSS in FY 2006.

### Accountable Government

(Source: FY 2006 FaDSS Annual Report)

- Every dollar invested in FaDSS results in annual return of \$1.39 in wages earned and FIP savings.
- FaDSS families earned \$5,506,665 in wages during FY 2006.
- There was \$1,621,136 in FIP Savings in FY 2006.

### Education Goals Achieved

(Source: FY 2006 FaDSS Annual Report)

176	GED/HS Diploma
100	Certification Program
55	Associate Degree
11	Bachelor Degree

### A Sound Economic Investment

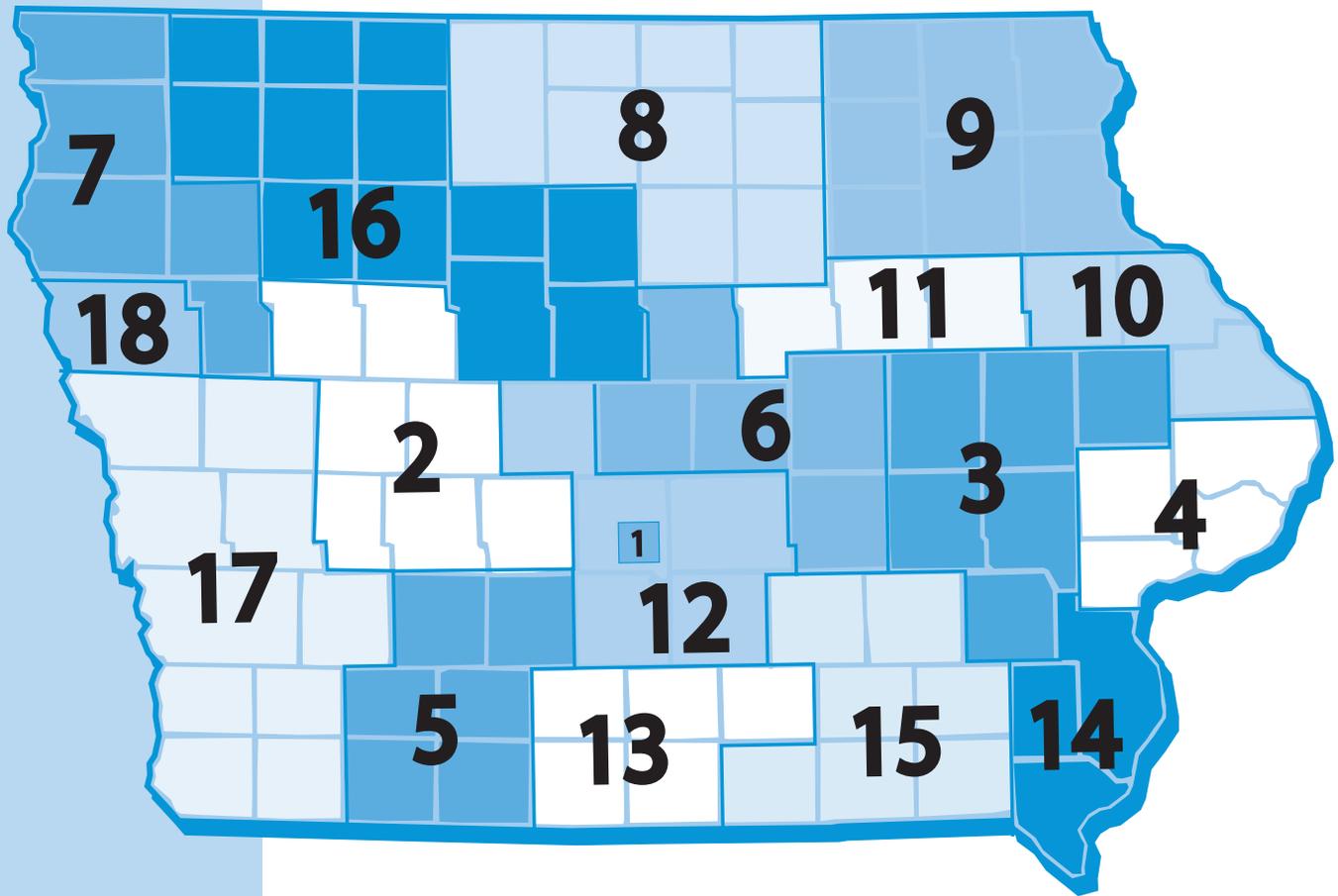
(Sources: Employment: DHS/Promise Jobs Results Report; Education: FaDSS Web based Profile System, Housing: 2006 FaDSS Annual Reports)

- Employment – For fiscal year 2006 the average hourly wage of head of households in FaDSS was \$7.66. The state target for FIP in FY 2006 was \$7.38.\*
- Education – 67% of individuals who had education as a goal made progress toward their goal by the time they exited FaDSS.
- Housing – For fiscal year 2006, 1207 families were able to access section 8 or another formal housing assistance program.

\* Includes FaDSS Participants

### FaDSS Self-Sufficiency Rates

The FaDSS program has a transition component that allows for continued FaDSS services for up to 90 days after a family leaves welfare. Families are at their most vulnerable for cycling back on welfare during this time. More than 77% families who received a transition component were off welfare a year later.



## Geographic Areas Served

1. City of Des Moines —Community Development Department
2. New Opportunites, Inc.
3. Hawkeye Area Community Action Program, Inc.
4. Community Action of Eastern Iowa
5. MATURA Action Corporation
6. Mid-Iowa Community Action, Inc.
7. Mid-Sioux Opportunity, Inc.
8. North Iowa Community Action Organization
9. Northeast Iowa Community Action Corporation
10. Operation: New View Community Action Agency
11. Operation Threshold
12. Red Rock Area Community Action Program, Inc.
13. South Central Iowa Community Action Program, Inc.
14. Community Action of Southeast Iowa
15. Southern Iowa Economic Development Association
16. Upper Des Moines Opportunity, Inc.
17. West Central Development Corporation
18. Community Action Agency of Siouxland

# 2006 Community Action Agencies

## **New Opportunities, Inc.**

603 West 8th Street - PO Box 427  
Carroll, IA 51401-0427  
(712) 792-9266  
Service Area (Counties): Audubon, Calhoun,  
Carroll, Dallas, Greene, Guthrie, and Sac  
Persons Served: 14,663 individuals (5,548 families)  
FY 2006 Funding Received: \$6,935,917  
FY 2006 In-kind Contributions: \$620,150

## **Hawkeye Area Community Action Program, Inc.**

1515 Hawkeye Drive - PO Box 490  
Hiawatha, IA 52233  
(319) 393-7811  
Service Area (Counties): Benton, Iowa, Johnson,  
Jones, Linn, and Washington  
Persons Served: 40,352 individuals (15,280 families)  
FY 2006 Funding Received: \$19,599,330  
FY 2006 In-kind Contributions: \$4,121,886

## **Community Action of Eastern Iowa**

500 East 59th Street  
Davenport, IA 52807  
(563) 324-3236  
Service Area (Counties): Cedar, Clinton,  
Muscatine, and Scott  
Persons Served: 29,673 individuals (10,860 families)  
FY 2006 Funding Received: \$20,834,416  
FY 2006 In-kind Contributions: \$1,036,810

## **MATURA Action Corporation**

203 West Adams  
Creston, IA 50801  
(641) 782-8431  
Service Area (Counties): Adair, Adams, Madison,  
Ringgold, Taylor, and Union  
Persons Served: 9,763 individuals (3,737 families)  
FY 2006 Funding Received: \$4,643,627  
FY 2006 In-kind Contributions: \$918,031

## **Mid-Iowa Community Action, Inc.**

1001 S. 18th Avenue  
Marshalltown, IA 50158  
(641) 752-7162  
Service Area (Counties): Hardin, Marshall,  
Poweshiek, Story, and Tama  
Persons Served: 16,935 individuals (6,414 families)  
FY 2006 Funding Received: \$14,085,973  
FY 2006 In-kind Contributions: \$213,449

## **Mid-Sioux Opportunity, Inc.**

418 Marion Street - PO Box 390  
Remsen, IA 51050  
(712) 786-2001  
Service Area (Counties): Cherokee, Ida, Lyon,  
Plymouth, and Sioux  
Persons Served: 11,218 individuals (4,036 families)  
FY 2006 Funding Received: \$7,109,506  
FY 2006 In-kind Contributions: \$338,598

## **City of Des Moines/Community Development Department**

602 Robert D. Ray Drive  
Des Moines, IA 50309  
(515) 283-4182  
Service Area (City): Des Moines  
Persons Served: 30,715 individuals (12,798 families)  
FY 2006 Funding Received: 5,800,488  
FY 2006 In-kind Contributions: \$100,000

## **North Iowa Community Action Organization**

218 5th Street SW - PO Box 1627  
Mason City, IA 50402-1627  
(641) 423-8993  
Service Area (Counties): Butler, Cerro Gordo,  
Floyd, Franklin, Hancock, Kossuth, Mitchell,  
Winnebago, and Worth  
Persons Served: 12,959 individuals (5,706 families)  
FY 2006 Funding Received: \$11,456,915  
FY 2006 In-kind Contributions: \$770,543

## **Northeast Iowa Community Action Corporation**

305 Montgomery - PO Box 487  
Decorah, IA 52101  
(563) 382-8436  
Service Area (Counties): Allamakee, Bremer,  
Chickasaw, Clayton, Fayette, Howard, and  
Winneshiek  
Persons Served: 13,062 individuals (5,382 families)  
FY 2006 Funding Received: \$11,186,534  
FY 2006 In-kind Contributions: \$245,994

## **Operation: New View Community Action Agency**

1473 Central Avenue  
Dubuque, IA 52001  
(563) 556-5130  
Service Area (Counties): Delaware, Dubuque, and  
Jackson  
Persons Served: 14,536 individuals (5,979 families)  
FY 2006 Funding Received: \$6,072,523  
FY 2006 In-kind Contributions: \$212,071

## **Operation Threshold**

300 West Third Street  
Waterloo, IA 50701  
(319) 291-2065  
Service Area (Counties): Black Hawk, Buchanan,  
and Grundy  
Persons Served: 18,396 individuals (7,220 families)  
FY 2006 Funding Received: \$6,369,042  
FY 2006 In-kind Contributions: \$96,325

## **Red Rock Area Community Action Program, Inc.**

1009 S. Jefferson - Suite 2  
Indianola, IA 50125  
(515) 961-6271  
Service Area (Counties): Boone, Jasper, Marion,  
Polk, and Warren  
Persons Served: 18,091 individuals (7,402 families)  
FY 2006 Funding Received: \$4,751,535  
FY 2006 In-kind Contributions: \$122,787

## **South Central Iowa Community Action Program, Inc.**

1403 NW Church Street  
Leon, IA 50144  
(641) 446-4155  
Service Area (Counties): Clarke, Decatur, Lucas,  
Monroe, and Wayne  
Persons Served: 7,141 individuals (2,893 families)  
FY 2006 Funding Received: \$4,654,468  
FY 2006 In-kind Contributions: \$28,033

## **Community Action of Southeast Iowa**

2850 Mt. Pleasant Street - Suite 108  
Burlington, IA 52601  
(319) 753-0193  
Service Area (Counties): Des Moines, Henry, Lee,  
and Louisa  
Persons Served: 15,338 individuals (6,141 families)  
FY 2006 Funding Received: \$9,831,263  
FY 2006 In-kind Contributions: \$879,617

## **Southern Iowa Economic Development Association**

226 West Main Street - PO Box 658  
Ottumwa, IA 52501  
(641) 682-8741  
Service Area (Counties): Appanoose, Davis,  
Jefferson, Keokuk, Mahaska, Van Buren, and  
Wapello  
Persons Served: 15,877 individuals (6,593 families)  
FY 2006 Funding Received: \$9,649,605  
FY 2006 In-kind Contributions: \$497,696

## **Upper Des Moines Opportunity, Inc.**

101 Robins Avenue - PO Box 519  
Grattinger, IA 51342  
(712) 859-3885  
Service Area (Counties): Buena Vista, Clay,  
Dickinson, Emmet, Hamilton, Humboldt,  
O'Brien, Osceola, Palo Alto, Pocahontas,  
Webster, and Wright  
Persons Served: 23,450 individuals (9,442 families)  
FY 2006 Funding Received: \$11,931,624  
FY 2006 In-kind Contributions: \$837,226

## **West Central Development Corporation**

1108 8th Street - PO Box 709  
Harlan, IA 51537  
(712) 755-5135  
Service Area (Counties): Cass, Crawford, Fremont,  
Harrison, Mills, Monona, Montgomery,  
Page, Pottawattamie, and Shelby  
Persons Served: 22,647 individuals (8,989 families)  
FY 2006 Funding Received: \$13,282,346  
FY 2006 In-kind Contributions: \$3,238,998

## **Community Action Agency of Siouxland**

2700 Leech  
Sioux City, IA 51106  
(712) 274-1610  
Service Area (County): Woodbury  
Persons Served: 15,796 individuals (5,829 families)  
FY 2006 Funding Received: \$8,170,501  
FY 2006 In-kind Contributions: \$34,199



# Community Action Agencies - 2006 Accomplishments



**North Iowa Community Action Organization**, in partnership with the Regional Planning Coalition of North Iowa, obtained a Rural Health Network Development Planning Grant from the U.S. Department of Health and Human Services. The \$84,579 grant will be used to perform a community health assessment survey in a 14 county region, assist the coalition in constructing a regional health care operation plan, and to explore collaborative opportunities to address identified regional health issues and gaps in services.



**Mid-Sioux Opportunity** has initiated a new scholarship program in honor of Richard Hatz, a member of the Mid-Sioux Board of Directors since 1965. Two \$250 scholarships will be awarded each year to eligible students residing in the agency's five county service area. Funding for the scholarships comes from employee assistance dollars donated to the agency each year.

**Red Rock Area Community Action Program** partnered with Iowans for Social and Economic Development in preparing and receiving grant funding for an Earned Income Tax Credit (EITC) program. The agency's EITC program provides free tax services to low-income clients, and promotes awareness to the EITC and other types of free tax services.

**Mid-Iowa Community Action (MICA)** relocated its Marshalltown Women, Infants, and Children (WIC) clinic from the south edge of town to the center of downtown, making the clinic much more accessible to their clients. MICA also combined its Health Services programs and Ames WIC clinic in Story County. This change means more office space, and that dental services will now be provided five days a week instead of once a week.

**Community Action Agency of Siouxland's** Iowa's Senior Service America program ranked second in the nation in terms of placement and 13th in its service level. The agency is one of two Iowa providers that operate this training and employment program for seniors.

**Operation Threshold** continues to provide affordable rental housing and new home ownership opportunities to low-income families. Last year the agency finished all their new construction projects and sold three of the homes to local families. The agency also has 61 affordable rental units that provide quality housing to 152 people.

# Community Action Agencies - 2006 Accomplishments

## *Southern Iowa Economic Development Association's*

Substance Abuse Services received funding to expand its Tobacco Cessation initiative into two counties (Appanoose and Davis), and to continue distributing "Comfort Kits" for drug affected children being removed from their home. The Comfort Kits are backpacks with age-related personal care items given to children as they are being placed in foster care.

## *Hawkeye Area Community Action Program*

continued to broaden its 2-1-1 call center capabilities. The call center continues to provide services for the United Way 2-1-1 information network, and with AARP to provide income tax preparation assistance. This year the agency collaborated with the Duane Arnold Power Plant to become its emergency management call center.

## *Community Action of Eastern Iowa*

took a record number of energy assistance applications and crisis utility assistance applications in FY 2006. The record number of crisis utility assistance was due to the additional customer contribution funds (\$700,000) provided by Alliant Energy and MidAmerican Energy Company.

## *MATURA Action Corporation*

continues to have a strong local presence in their community. Through 28E agreements with county boards of supervisors, MATURA recently extended their agency's services to include General Relief Programs in four counties in their local service area.

## *West Central Development Corporation's*

Wrap-Around education program for children was expanded from nine of the agency's counties to eleven, and the agency's Head Start program received a \$13,000 classroom improvement grant. The agency also expanded its Child and Adult Care Food Program into Fremont, Mills, Montgomery, and Page Counties.

## *Community Action of Southeast Iowa*

co-sponsored the Burlington/West Burlington Paint-a-Thon – 18 homes were painted at no-cost to the low-income families. The agency also participated in the 11th Annual Burlington Community Thanksgiving Dinner which served over 1,300 people.



# Community Action Agencies - 2006 Accomplishments



All three of *Operation: New View Community Action Agency's* counties participated in the Earned Income Tax Credit (EITC) program. Two of these agency counties provided this free tax preparation service for the first time this year. 1,621 tax returns were completed at these new sites for low-income clients.

Three *Northeast Iowa Community Action Corporation* management team members received their Certified Community Action Professional (CCAP) certification in FY 2006, and two members were recertified. CCAP is a peer recognition certification program for present and potential managerial level employees in the field of community action. Currently, eight of the agency's management team have their CCAP certification.

*Upper Des Moines Opportunity* received a fatherhood initiative grant for promoting the involvement of fathers in many of the agency's programs. The grant is for 5-years, and provides \$225,000 to the agency each year.

*South Central Iowa Community Action Program* was awarded a \$44,148 Rural Economic and Community Development Housing Preservation Grant to rehabilitate and weatherize the homes of 10 very low-income rural homeowners. The agency provided \$33,550 in match funding from its Weatherization Program.

*Community Opportunities, Inc., and New View Substance Abuse Treatment and Prevention Center* worked on and completed their merger and the community action agency is now formally known as New Opportunities, Inc.

*The City of Des Moines – Community Development Department* again successfully operated their Holiday Food Basket Program. This highly visible program provided food, food certificates, and cash to over 1,000 low-income families.

# Community Action Agencies - Program Outcomes (Statewide)

In FY 2006, the Division of Community Action Agencies assembled the third annual report of Iowa community action outcomes. The report – Iowa’s CSBG National Goals and Measures – is organized within the framework of the following six national community action goals. The six goals address three levels of programs, services, and activities – family, community, and agency:

- Goal 1: Low-income people become more self-sufficient (family)
- Goal 2: The conditions in which low-income people live are improved (community)
- Goal 3: Low-income people own a stake in their community (community)
- Goal 4: Partnerships among supporters and providers of services to low-income people are achieved (agency)
- Goal 5: Agencies increase their capacity to achieve results (agency)
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (family)

In an effort to capture national standardized community action outcome data around these six goals, national indicators of community action performance were developed by the national Community Action Network. Below are a few key FY 2006 Iowa community action outcomes organized and reported according to the framework of the national performance indicators:

1. Low-income people become more self-sufficient
  - 39% of individuals exiting an agency self-sufficiency program obtained a job
  - 42% of individuals exiting an agency self-sufficiency program obtained an increase in employment income
  - 797 individuals obtained pre-employment skills required for employment
  - 17,680 families were assisted in applying for the Telephone Lifeline program
2. The conditions in which low-income people live are improved
  - 5,166 families received emergency shelter assistance and homeless prevention services
  - 20,850 families received emergency energy assistance
3. Low-income people own a stake in their community
  - 14,905 individuals volunteered in their community through community action, contributing 361,778 hours
  - 1,399 low-income individuals participated in formal community organizations, boards, and councils that provide input to decision-making and policy setting through community action efforts
4. Partnerships among supporters and providers of services to low-income people are achieved
  - 2,771 – the number of organizations agencies worked with to expand resources and opportunities in order to achieve family and community outcomes
5. Agencies increase their capacity to achieve results
  - \$192,541,182 – the number of dollars mobilized by community action (includes: the value of volunteer time, and the value of in-kind services and donations)
6. Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments
  - 9,014 families were assisted in acquiring health insurance
  - 6,627 children obtained appropriate prevention and primary health care, including physical examinations
  - 7,544 children participated in pre-school activities to develop school readiness skills
  - 1,068 individuals were assisted in acquiring emergency medical care
  - 1,311 seniors were able to maintain an independent living situation with the assistance of community action

For more information on Iowa’s community action outcomes, please contact the Division of Community Action Agencies.



# Community Action Agencies - Services Provided (Statewide)

Iowa's community action agencies provide a variety of programs and services to low-income Iowans that will help them towards achieving self-sufficiency. All agency programs and services can be classified in one or more of the following 11 categories:

## EMPLOYMENT

Employment services were provided to 2,749 individuals by 11 community action agencies. These agency services include: job counseling, job placement and development, job training, skills training, and senior employment.

5,469 referral and information contacts were made for individuals concerning employment.

## EDUCATION

Head Start and Early Head Start services were provided to 6,964 children by 15 community action agencies.

Other agency education services provided include: educational counseling and guidance, day care, child development, ABE/GED classes, Head Start literacy classes, self-help classes, and child care resource and referrals. One or more of these services were provided to 5,987 individuals by 12 agencies.

16,368 referral and information contacts were made for individuals concerning education.

## INCOME MANAGEMENT

Low-Income Home Energy Assistance (LIHEAP) was provided to 88,952 households (216,437 individuals) by 18 community action agencies.

2,054 homes were weatherized by 17 community action agencies through their Weatherization Assistance Program.

Telephone Lifeline assistance was provided to 17,680 households by 18 community action agencies.

Other agency income management services provided include: household financial counseling, income tax counseling, and tax and rent rebate assistance. One or more of these services were provided to 23,538 individuals by 16 agencies.

56,358 referrals and information contacts were made for households concerning income management services.

## HOUSING

Housing services were provided to 1,554 households by 16 community action agencies. These agency services include: homeownership and loan assistance, housing advocacy, home repair, home rehabilitation services, CHORE services, and transitional housing.

14,428 referral and information contacts were made for households concerning housing assistance.

## EMERGENCY SERVICES

1,266 homes received furnace replacement/repair services, 1,810 homes received utility reconnection services, and 1,073 homes received deliverable fuel payments by 18 community action agencies through their Energy Crisis Intervention Program (ECIP).

Embrace Iowa and Utility Contribution funding was used to assist 19,604 households by all 18 community action agencies.

Other agency non-food emergency assistance services provided include: cash assistance and loans, emergency energy programs, crisis intervention, donated goods and services, and homeless aid. One or more of these services were provided to 9,354 households by 16 agencies.

32,004 referrals and information contacts were made for households concerning non-food emergency services.



# Community Action Agencies - Services Provided (Statewide)

## NUTRITION

33,661 food pantries and shelves were provided to families by 17 community action agencies.

15 community action agencies provided Food Assistance Program application assistance to 4,965 households (13,471 individuals).

Child and Adult Care Food Program services were provided to 33,474 individuals by 15 community action agencies.

Other agency nutrition services provided include: Women, Infants, and Children (WIC), surplus food, gardening, farmers market, and nutrition counseling. One or more of these services were provided to 33,322 individuals by 17 agencies.

33,000 referrals and information contacts were made for individuals concerning nutrition services.

## LINKAGES AMONG ANTI-POVERTY INITIATIVES

Linkages with other program services were provided to 23,091 individuals by 15 community action agencies. These agency services include: family and individual counseling, transportation, and neighborhood and community development projects.

39,405 referrals and information contacts were made for individuals concerning linkages with other programs and services.

## SELF-SUFFICIENCY

1,678 families completed an intensive self-sufficiency development program. These families represent all families exiting the Family Development and Self-Sufficiency (FaDSS) program (1,403 families by 13 agencies) as well as self-sufficiency programs funded by the Community Services Block Grant administered by Iowa's eighteen community action agencies (275 families by 4 agencies).

18,007 referrals and information contacts were made for households concerning self-sufficiency programs and services.

## HEALTH CARE

Health services were provided to 50,403 individuals by 14 community action agencies. These agency services include: transportation to medical services, maternal and infant health programs, immunization programs, family planning services, drug and alcohol programs, rehabilitation treatments and support, dental screenings, lead screenings, and prescription medications.

10,889 referrals and information contacts were made for individuals concerning health services.

## YOUTH DEVELOPMENT AND SENIOR SERVICES

Youth development services were provided to 3,983 individuals by 13 community action agencies. Senior services were provided to 1,617 individuals by 11 community action agencies. These agency services include: youth recreation, youth work experience, youth counseling and guidance, fatherhood involvement programs, I-Card programs, and elderly activities.

4,934 referrals and information contacts were made for individuals concerning youth development services. 3,697 referrals and information contacts were made for individuals concerning senior services.

## VOLUNTEER SERVICES

14,905 individuals offered their services as volunteers to Iowa's community action agencies during the 2006 program year. These individuals performed 361,778 hours of volunteer service for a total dollar value of \$1,863,157 (\$5.15 per volunteer hour).



# Community Action Agencies - Characteristics of Persons Served



## TOTAL NUMBER OF INDIVIDUALS SERVED

Individuals .....319,572

## TOTAL NUMBER OF FAMILIES SERVED

Households ..... 126,062

## GENDER (Individuals)

Female .....180,702 ..... 56.55%  
 Male ..... 138,856 ..... 43.45%  
 Unknown/Not Reported..... 14 ..... 0.00%

## ETHNICITY (Individuals)

Hispanic or Latino ..... 27,385 ..... 8.57%

## RACE (Individuals)

White .....260,209 .....81.42%  
 African American or Black ..... 29,895 .....9.35%  
 Multi-race ..... 8,692 ..... 2.72%  
 Asian ..... 2,910 .....0.91%  
 American Indian or Alaskan ..... 2,337 .....0.73%  
 Native Hawaiian or Pacific Islander ..... 343 ..... 0.11%  
 Other.....8,151 ..... 2.55%  
 Unknown/Not Reported..... 7,035 ..... 2.20%

## AGE (Individuals)

0 - 5 years of age .....52,616 ..... 16.47%  
 6 - 11 years of age..... 42,903 ..... 13.43%  
 12 - 17 years of age..... 37,023 ..... 11.59%  
 18 - 23 years of age ..... 26,481 ..... 8.29%  
 24 - 44 years of age ..... 85,520 ..... 26.76%  
 45 - 54 years of age ..... 26,966 ..... 8.44%  
 55 - 69 years of age ..... 21,979 ..... 6.88%  
 70 + years of age..... 24,594 ..... 7.70%  
 Unknown/Not Reported..... 1,490 .....0.47%

## EDUCATION (Individuals)

0 to 12th grade (non-graduate) ..... 34,735 .....21.64%  
 High School graduate or GED ..... 83,370 ..... 51.93%  
 Some post secondary education ..... 22,590 ..... 14.07%  
 2 or 4 year college graduate ..... 14,336 .....8.93%  
 Unknown/Not Reported..... 5,518 ..... 3.44%

## LEVEL OF FAMILY INCOME (Households)

At or below 50% of poverty .....35,199 ..... 27.92%  
 Over 50% - 75% of poverty ..... 21,512 ..... 17.06%  
 Over 75% - 100% of poverty ..... 22,493 ..... 17.84%  
 Over 100% - 125% of poverty ..... 21,246 ..... 16.85%  
 Over 125% - 150% of poverty ..... 17,209 ..... 13.65%  
 Over 150% of poverty ..... 8,403 .....6.67%  
 Unknown/Not Reported..... 0 ..... 0.00%

# Community Action Agencies - Characteristics of Person Served

## HOUSEHOLD TYPE (Households)

Single female parent.....	29,904	23.72%
Single male parent .....	2,493	1.98%
Two parents with child/children.....	29,334	23.27%
Single person.....	44,334	35.17%
Two adults with no children.....	14,730	11.68%
Other.....	2,279	1.81%
Unknown/Not Reported.....	2,988	2.37%

## FAMILY SIZE (Households)

One person in household .....	46,802	37.13%
Two persons in household.....	27,749	22.01%
Three persons in household.....	19,773	15.69%
Four persons in household.....	15,813	12.54%
Five persons in household .....	9,452	7.50%
Six persons in household.....	4,037	3.20%
Seven persons in household .....	1,533	1.22%
Eight or more persons in household .....	789	0.63%
Unknown/Not Reported.....	114	0.09%

## HOUSING (Households)

Family rents house/apartment.....	70,612	56.01%
Family owns or is buying home.....	48,207	38.24%
Family is homeless .....	1,426	1.13%
Other.....	5,707	4.53%
Unknown/Not Reported.....	110	0.09%

## SOURCE OF FAMILY INCOME (Households)

(Numbers are not necessarily unduplicated)

Family income from employment & other sources.....	53,108
Family income from employment only.....	38,824
Family has no income or unreliable income .....	10,177
Family receives TANF .....	11,001
Family receives SSI.....	18,754
Family receives Social Security.....	40,445
Family receives pension .....	6,858
Family receives unemployment insurance .....	4,308
Family receives general assistance .....	581
Family receives food stamps .....	50,326
Family receives income from other sources .....	4,503
Unduplicated # of families reporting income source .....	120,107

## OTHER CHARACTERISTICS OF FAMILIES

(Numbers are not necessarily unduplicated)

A member of the family without health insurance .....	83,515
A member of the family is disabled .....	53,173
A veteran is a member of the household .....	7,169



# Community Action Agencies - Funding Sources

## FEDERAL FUNDS

U.S. Dept. of Health and Human Services .....	\$118,490,330
U.S. Dept. of Agriculture .....	14,089,906
U.S. Dept. of Energy.....	4,425,161
U.S. Dept. of Housing & Urban Development .....	1,610,587
U.S. Dept. of Labor.....	1,375,412
U.S. Dept. of Transportation.....	866,464
Other Federal Funds.....	525,177
<b>SUB TOTAL.....</b>	<b>\$141,383,037</b>

## STATE FUNDS

Dept. of Education.....	\$6,134,519
Dept. of Human Services .....	3,548,407
Dept. of Elder Affairs.....	481,213
Dept. of Transportation.....	464,803
Dept. of Public Health .....	385,862
Dept. of Economic Development .....	195,101
Dept. of Workforce Development.....	110,284
Other State Funds.....	4,799,389
<b>SUB TOTAL.....</b>	<b>\$16,119,578</b>

## LOCAL FUNDS

Counties.....	\$887,426
Cities .....	707,004
Other Local.....	193,882
<b>SUB TOTAL.....</b>	<b>\$1,788,312</b>

## PRIVATE FUNDS

Donated Funds .....	\$6,758,363
Payments for services.....	4,872,922
Fees .....	2,573,838
United Ways.....	970,036
Corporations.....	653,370
Other non-profits.....	473,007
Foundations .....	139,568
Other Private.....	633,582
<b>SUB TOTAL.....</b>	<b>\$17,074,686</b>

## **TOTAL FUNDING ..... \$176,365,613**

Value of in-kind services received (government and business).....	\$6,255,873
Value of in-kind donated items received .....	\$8,056,540

## 2006 Commission on Community Action Agencies

Catherine Whitfield, Chair.....	Des Moines
Kathy Beauchamp.....	Des Moines
Sister Carol Besch.....	Hampton
Lois Eichacker .....	Fort Madison
Bob Knowler .....	Sioux City
Thomas Letsche .....	Remsen
Marc Lindeen .....	Mount Pleasant
Merl McFarlane .....	Oelwein
Amy Peiffer .....	Stockton
Walter Reed, Jr., Ex-Officio .....	Des Moines

## Division of Community Action Agencies Staff

Bill Brand, Administrator	(515) 281-3268	Bill.Brand@iowa.gov
Marcia Thompson, Administrative Assistant	(515) 281-3861 (515) 281-4204	Marcia.Thompson@iowa.gov

### Bureau of Community Services

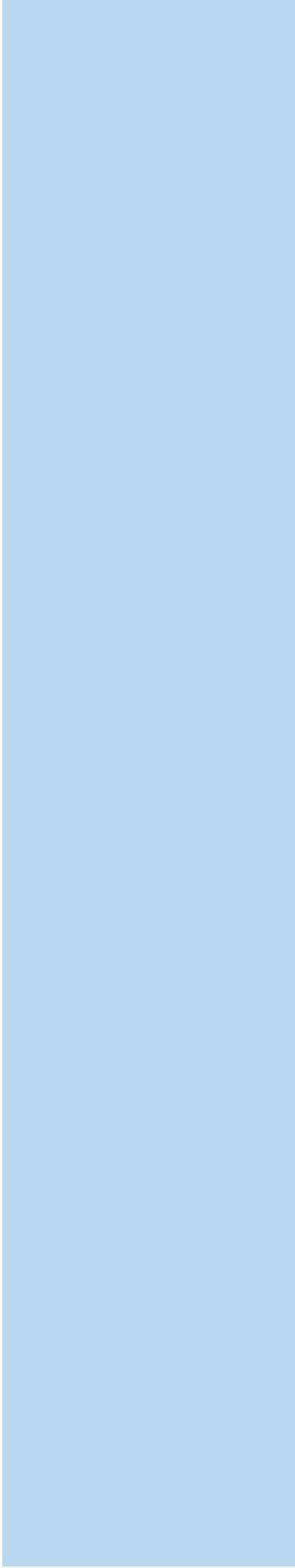
Greg Pieper, CSBG Program Coordinator	(515) 281-0474	Greg.Pieper@iowa.gov
Tim Fitzpatrick, FaDSS Program Manager	(515) 281-5938	Tim.Fitzpatrick@iowa.gov
Lorie Easter, FaDSS Program Manager	(515) 281-3791	Lorie.Easter@iowa.gov

### Bureau of Energy Assistance

Jerry McKim, Bureau Chief	(515) 281-0859	Jerry.McKim@iowa.gov
John Burnquist, Program Planner	(515) 281-4893	John.Burnquist@iowa.gov

### Bureau of Weatherization

Jim Newton, Bureau Chief	(515) 242-6314	Jim.Newton@iowa.gov
Mark Bergmeier, Technical Specialist	(515) 281-3951	Mark.Bergmeier@iowa.gov
Rosemary Hoover, Accountant	(515) 242-6120	Rosemary.Hoover@iowa.gov
Gwen Howe, Program Specialist	(515) 281-3988	Gwen.Howe@iowa.gov
Mike Speed, Technical Specialist	(515) 281-4586	Mike.Speed@iowa.gov
Christine Taylor, Program Specialist	(515) 281-4565	Christine.Taylor@iowa.gov





Iowa Department of Human Rights  
Division of Community Action Agencies  
Lucas State Office Building - 2nd Floor  
Des Moines, Iowa 50319  
Phone: 515-281-4204 • Fax 515-242-6119