Tent Events Fun for Players, Lottery and Retailers Alike

A Dubuque woman had a hunch she was going to win a significant prize playing Powerball® and she did!

Kathy Nicholson of Dubuque won a $200,000 prize in the Aug. 30 Powerball drawing. Nicholson purchased her ticket at Plaza 20 BP Amoco, 2600 Dodge St. in Dubuque. Nicholson, 55, said, “Every week, I always take $2 and I buy $2 worth of tickets. It’s just a quick pick. I never play any certain numbers … It was just such a shock [when we found out we won], We’re thrilled!”

While Nicholson is excited about her win, she recalled how she felt lucky a few days before the drawing. “My youngest daughter is going to have twins. They were visiting and I said, ‘We have to stop and get the Powerball. This is going to be the winning Powerball! ’ I just had that feeling it was,” said Nicholson.

It turns out Nicholson was right, only she didn’t know it until Sunday morning!

“We were getting ready for church and I said, ‘Before we go to church, I’ll just check this Powerball. It’s got to be the winning ticket. ’ I kept saying it all along,” she said.

Nicholson claimed her prize at the Iowa Lottery’s regional office in Cedar Rapids and plans to use her winnings to help her two daughters. “It will go toward our girls. They are our number one priority and always have been,” Nicholson said.

The winning Powerball numbers for the Aug. 30 drawing were: 2-14-15-32-47. The Powerball was 36. The Power Play multiplier was 3.

If Nicholson had chosen to play the Power Play®, she would have won $600,000.

Players can increase their prizes with the Power Play (except the jackpot) up to five times. The cost is $1 per play.

Dubuque Woman Has Winning Hunch

Spicy pull-tab joins lineup Oct. 20

No Credit Cards for Lottery Purchases

Remember that there’s a big difference between a debit card and a credit card — even though they may look the same. Many banks offer their customers debit cards that can be used to withdraw money from their checking or savings account. Plus some cards are combination credit cards and debit cards. If a lottery player hands you a card, it’s important that you ask the player which kind of card they are using before you make the transaction. Lottery players can use debit cards to purchase lottery products. However, state law prohibits the use of credit cards to make a lottery purchase. Avoid inconveniencing your customers by checking carefully any card presented to you.
LOTTERY ACTION DELIVERS
OCT./NOV. 2008

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Spicy pull-tab joins lineup Oct. 20

Cost: 50 cents
Top Prize: $50
Odds: 1 in 6.51
Begin Orders: Oct. 20

Play by peeling apart the five tabs located on the back of the ticket. Three symbols are printed under each tab. Check all five tab areas. If three consecutive symbols printed vertically or diagonally under any of the tabs match identically any of the winning combinations shown on the ticket front, the player wins the corresponding prize. The arrow connecting the symbols indicates a winner.

Dubuque Woman Has Winning Hunch

Kathy and Jerry Nicholson are all smiles as they claim a $200,000 Powerball prize at the Cedar Rapids regional lottery office.

Spice It Up (pull-tab)

Cost: 50 cents
Top Prize: $50
Odds: 1 in 6.51
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Players can increase their prizes with the Power Play (except the jackpot) up to five times. The cost is $1 per play.

Just before the Powerball numbers are drawn, the Power Play wheel is spun. Slots on the wheel list the numbers 2 through 5, indicating the amount prizes (except the jackpot) will be multiplied if that number is drawn.

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Don't Panic When a Mistake Happens

Know How to Receive Credit for Mistake Powerball and Hot Lotto Tickets

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Think about this: why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line. Remember, if you don’t follow the steps outlined below, you can’t get credit!

Let’s review what you must do to handle a “mistake” Powerball or Hot Lotto ticket.

If the ticket did not print or the ticket is misprinted or mutilated so it can’t be validated:

• The defective play must be confirmed by immediately producing a Reprint ticket.

• Call the Scientific Games (SGI) hot line at 800-858-4744. They will provide you with a Control Number. You'll also help you get the information needed to report the problem to the lottery and, if necessary, help you produce the Reprint ticket.

• Any or all parts of the defective ticket, along with the Reprint ticket and Control Number, must be returned to the lottery in the retailer settlement envelope.

• When the lottery receives the defective ticket and the Reprint ticket, we’ll examine it and then issue credit to the retailer for the cost of the ticket.

You can’t receive credit if you don’t follow the first three steps!

If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:

• Call the SGI hot line to report the problem ticket. A Control Number will be provided.

• Remember, the ticket is still valid and can be sold. If you can’t sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.

The most common reasons for denying credit are: 1) the retailer did not call SGI, and 2) no ticket or play was sent to the lottery.

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