

September 2007



Long-Term Care Insurance Companies

The companies on this list have been approved to sell long-term-care insurance in the State of Iowa. Customer service numbers are listed for each company.

Your experience in contacting these companies will vary.

- Some of the numbers connect directly with well-trained, customer service representatives.
- Some numbers connect to a menu of choices which in some cases is lengthy.
- You may reach a parent company which will identify itself differently than the company you thought you were calling.
- You may reach a third party administrator with an unfamiliar name that handles the marketing and customer service jobs for the insurance company you are calling.
- The company listed may have changed its name or been purchased by another company since this list was produced.

Regardless of who first answers your call, identify the company for which you are seeking information and what information you want.

Aetna Life Insurance and Annuity Company		1-800-537-8521
Allianz Life Insurance Company of North America	1-763-765-6500	1-800-328-5600
American Family Life Assurance Co. of Columbus (GA)	1-706-323-3431	1-800-992-3522
American Heritage Life Insurance Company*	1-904-992-1776	1-866-820-6428
Assurity Life	1-402-437-3774	1-800-276-7619
Auto Owner's Life Insurance Company	1-517-323-1525	1-800-346-0346
Bankers Life & Casualty Co.	1-312-396-6000	1-800-621-3724
Berkshire Life Insurance Company of America		1-888-505-8743
Country Life Insurance Company	1-309-557-3000	1-866-856-4760
CUNA Mutual Life Insurance Company	1-319-352-4090	1-866-245-7133
Equitable Life & Casualty Insurance Company	1-801-579-3400	1-800-352-5170
First Penn-Pacific Insurance Company*	1-847-466-8000	1-800-962-1652
Genworth Life Insurance Company		1-800-456-7756
Great American Life Insurance Company	1-512-531-1445	1-800-880-8824
John Hancock Life Insurance Company	1-617-572-6000	1-800-377-7311
LaFayette Life Insurance Company*	1-765-477-7411	1-800-434-6631

Massachusetts Mutual Life Insurance Company*	1-800-767-1000	1-800-272-2216
Med America Insurance Company	1-585-454-1700	1-800-554-0327
Metropolitan Life Insurance Company	1-212-578-2211	1-888-565-3761
Minnesota Life Insurance Company		1-800-643-5728
Mutual of Omaha Insurance Company	1-402-342-7600	1-877-894-2478
National Life Insurance Company*	1-802-229-3333	1-800-732-8939
National States Insurance Company	1-314-878-0101	1-800-868-6788
New York Life Insurance Company	1-212-576-7000	1-800-723-5555
Northwestern LTC Insurance Company	1-414-665-2510	1-800-748-9493
Penn Treaty Network America Insurance Company	1-610-965-2222	1-800-222-3469
Physicians Mutual Insurance Company	1-402-633-1000	1-800-228-9100
Provident Life and Accident Insurance Company	1-423-755-1011	1-800-331-1538
Prudential Insurance Company of America	1-973-802-6000	1-800-732-0416
State Farm Mutual Automobile Insurance Company	1-309-766-2311	1-866-734-4584
UNUM Life Insurance Company of America	1-207-575-2211	1-800-227-4165

*Sold as a rider to life insurance

For assistance please call the
Senior Health Insurance Information Program
or SHIIP at 1-800-351-4664

SHIIP is a resource for objective information and assistance on Medicare and related health insurance issues. Contact SHIIP if you have questions about:

- Medicare
- Medicare Supplement Insurance
- Medicare Advantage Plans
- Medicare Prescription Drug Benefit
- Medicare and Health Insurance Claims
- Retiree and Military Health Insurance
- Medicare Savings Programs/Medicaid
- Long-Term Care Insurance

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