

# Lottery Action



Lottery Help Line  
800.228.0010

For Help With Pull-Tab Vending Machines  
800.235.7198

For Help With Terminals or Sci-Scans  
800.858.4744

For Help With Instant Ticket Vending Machines  
800.235.7198

[www.ialottery.com](http://www.ialottery.com)

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## Get Ready for More Holiday Magic!



### Dear Lottery Retailers,

It's holiday time again! Be sure to remind players that Iowa Lottery scratch tickets - especially holiday tickets - make great gifts!

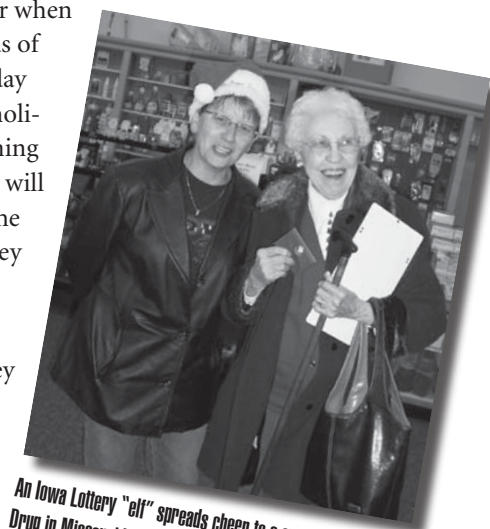
Also, let players know that you have holiday envelopes for them to use to make their gift purchases even more special.

You might remember last December when Iowa Lottery staffers visited all kinds of places across Iowa spreading "Holiday Magic" to players and giving away holiday scratch tickets? Well, it's happening again this year! Iowa Lottery "elves" will soon be making their way around the state again visiting players where they live and work.

Players won't know when an "elf" might show up in their town, so they should be alert - they might get a free scratch ticket and win a prize!

Watch the lottery's Web site at [www.ialottery.com](http://www.ialottery.com) for news and photo galleries from "Holiday Magic" stops across the state.

The Iowa Lottery Elves 



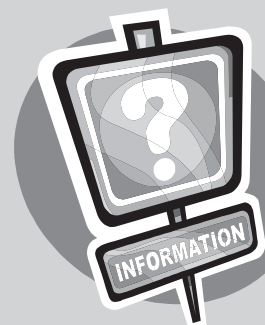
*An Iowa Lottery "elf" spreads cheer to a customer of the Valley Drug in Missouri Valley in December 2006.*

## Action Briefs

### Answers to Your Common Lottery Questions . . .

Why did I have to give my name and social security number to collect winnings?

Payers of gambling winnings such as the Iowa Lottery must report winnings of more than \$600 to the Internal Revenue Service and the Iowa Department of Revenue by filing Form W2G. The winner's name and social security number are required on the Form W2G.



### NEW Game End and Validation End Dates

|     |                           | Official<br>Game<br>End | Valid.<br>Period<br>Ends |
|-----|---------------------------|-------------------------|--------------------------|
| 503 | 2 Turtle Doves            | 9/17/07                 | 12/17/07                 |
| 519 | Lucky Chips               | 9/17/07                 | 12/17/07                 |
| 522 | Green Stuff               | 9/17/07                 | 12/17/07                 |
| 528 | Fun 1's                   | 10/22/07                | 1/22/08                  |
| 533 | Green & Gold              | 10/22/07                | 1/22/08                  |
| 535 | Blackjack - Green         | 10/22/07                | 1/22/08                  |
| 536 | Double Blackjack - Purple | 10/22/07                | 1/22/08                  |
| 538 | Sleigh Bills              | 10/22/07                | 1/22/08                  |
| 480 | Pocket Poker              | 11/14/07                | 2/12/08                  |
| 529 | On a Roll                 | 11/14/07                | 2/12/08                  |
| 530 | Life in the Cash Lane     | 11/14/07                | 2/12/08                  |
| 531 | Fruit Loot                | 11/14/07                | 2/12/08                  |
| 539 | Mint Money                | 11/14/07                | 2/12/08                  |

Other important dates are listed on the back of this issue.


Results from your state agencies: [www.resultsiowa.org](http://www.resultsiowa.org)

# Players Could Win Some Cash in a 'Lucky Lightning' Flash!



## Lucky Lightning (pull-tab)

Cost: 25 cents  
Top Prize: \$30  
Odds: 1 in 9.64  
Begin Ordering: Dec. 10

Play by peeling apart the five tabs located on the back of the ticket. Three symbols are printed under each tab. Check all five tab areas. If three consecutive symbols printed vertically or diagonally under any of the tabs match identically any of the winning combinations shown on the ticket front, the player wins the corresponding prize. The arrow connecting the symbols indicates you are a winner. 

| NOV./DEC. 2007 | SUNDAY  | MONDAY  | TUESDAY   | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|----------------|---|---|---|-----------|----------|--------|----------|
|                |   | 26<br>2008 DOUBLER (\$1) BEGINS<br>LOTTERY ACTION DELIVERS                | 27  | 28        | 29       | 30     | Dec. 1   |
|                | 2   | 3   | 4   | 5         | 6        | 7      | 8        |
|                | 9   | 10<br>LUCKY LIGHTNING (PULL-TAB-\$0.25) BEGINS<br>LOTTERY ACTION DELIVERS | 11  | 12        | 13       | 14     | 15       |
|                | 16<br>THERE'S A HOLIDAY NEXT WEEK. CHECK WITH YOUR DSR FOR DELIVERY SCHEDULE. | 17<br>CASH ON THE SPOT (\$1) BEGINS                                       | 18  | 19        | 20       | 21     | 22       |
|                | 23  | 24  | 25<br>CHRISTMAS HOLIDAY -- LOTTERY OFFICES CLOSED NO DELIVERIES | 26        | 27       | 28     | 29       |
|                |   |   |   |           |          |        |          |

# A Mistake Powerball or Hot Lotto Ticket Can Be Remedied

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it can be fixed!

Why not sell the ticket? Unless the problem ticket is a mutilated ticket, you can try to sell it to one of your other customers. Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line. Remember, if you don't follow the steps outlined below, you can't get credit!

Let's review the steps you must take to handle a "mistake" Powerball or Hot Lotto ticket. If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated:

- The defective play must be confirmed by immediately producing a Reprint ticket.



- Call the Scientific Games (SGI) hot line at 800-858-4744. They will provide you with a Control Number. They'll also help you get the information needed to report the problem to the lottery and, if necessary, help you produce the Reprint ticket.

- Any or all parts of the defective ticket, along with the Reprint ticket

and Control Number, must be returned to the lottery in the retailer settlement envelope.

- When the lottery receives the defective ticket and the Reprint ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

If the ticket is printed correctly by the terminal, but the clerk or the player makes an error:

- Call the SGI hot line to report the problem and correct ticket information. A Control Number will be provided.

- Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the control number to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.

The most common reasons for denying credit are: 1) the retailer did not call SGI, and 2) no ticket or play was sent to the lottery. 🐼

# Elkader Woman Gets \$50,000 Holiday Surprise

Now she's planning a vacation next summer!



A Clayton County grandmother is still in shock after uncovering a hefty lottery prize!

Mary Kay "Mike" Rentschler of Elkader won \$50,000 playing the new "Sur-

prise Package" instant-scratch game. She purchased the winning ticket at Zapf's Pronto Market, 107 First St. in Elkader and claimed her prize at the Iowa Lottery's regional office in Cedar Rapids.

Rentschler, who works part time at the Pronto store, was getting ready to leave the store after her shift when she decided to buy some lottery tickets. When she didn't immediately win, she decided to buy one more ticket - and that one turned out to be the big winner! The clerk who came in to take her place tried to convince her that she wasn't seeing things.

"I scratched the [\$50,000], and I said, 'Something is wrong with this ticket. It's just not right.' And she said, 'I think it's right,'" she recalled.

The two women ran the ticket through the lottery terminal and found out that Rentschler had to go to a lottery office to claim her prize.

"I have felt like I've been dreaming ever since," she said.

Rentschler said she will use her winnings to take her two sons and their families on a vacation in Minnesota next summer.

"We're making plans now," she smiled. 🐼

# IOWA LOTTERY GAME INFORMATION

As of Nov. 26, 2007

| Game                           | Start Date |
|--------------------------------|------------|
| 498 \$35 MIL. CASH SPECTACULAR | 01/09/06   |
| 525 BURIED TREASURE            | 05/15/06   |
| 512 CROSSWORD-Newsprint        | 05/29/06   |
| 513 TRIPLER BINGO-Green        | 06/05/06   |
| 532 7 COME 11                  | 09/11/06   |
| 542 COOL HAND LOOT             | 11/27/06   |
| 543 CASH CRAZE                 | 12/18/06   |
| 506 LUCKY IN LOVE              | 01/08/07   |
| 514 TWICE LUCKY                | 01/08/07   |
| 523 DIAMOND MINE               | 01/08/07   |
| 537 HIGH ROLLER                | 01/08/07   |
| 545 BLUE SAPPHIRE 7'S          | 01/08/07   |
| 544 \$250,000 LUCK OF THE DRAW | 01/29/07   |
| 546 GIMME 5                    | 01/29/07   |
| 547 DUBLIN DOUGH               | 02/19/07   |
| 548 TONS OF LUCK               | 02/19/07   |
| 515 CROSSWORD-Newsprint        | 03/05/07   |
| 549 BLACKJACK-Yellow           | 03/12/07   |
| 550 DOUBLE BLACKJACK-Orange    | 03/12/07   |
| 551 CHILI TODAY/HOT TAMALES    | 04/02/07   |
| 552 CHIPS & SALSA              | 04/02/07   |
| 555 CLASSIC BINGO-Orange/Blue  | 04/16/07   |
| 553 IT'S A HIT                 | 04/23/07   |
| 554 WINNING IN 3'S-Purple      | 04/23/07   |
| 504 THE DUKE                   | 05/14/07   |
| 556 DOUBLE WILD CHERRIES       | 05/14/07   |
| 557 CASH JUBILEE               | 06/04/07   |
| 558 QUICK \$200                | 06/04/07   |
| 560 TRUMP CARD                 | 06/11/07   |
| 559 PAC-MAN                    | 06/25/07   |
| 570 SET FOR LIFE               | 06/25/07   |
| 561 LUCKY DUCKS                | 07/16/07   |
| 562 MONOPOLY                   | 07/16/07   |
| 563 DEAL OR NO DEAL            | 07/16/07   |
| 564 COOL 7'S                   | 08/06/07   |
| 565 GOLD 7'S                   | 08/06/07   |
| 566 RAKE IT IN                 | 08/27/07   |
| 567 MIDWEST MILLIONS           | 09/10/07   |
| 568 KING OF CASH               | 09/17/07   |
| 569 ONE-EYED JACKS             | 09/17/07   |
| 500 LET'S TALK TURKEY          | 10/08/07   |
| 571 WINNING IN 3'S-Blue        | 10/08/07   |
| 572 DEAL OR NO DEAL            | 10/08/07   |
| 576 HOLIDAY CASH               | 10/29/07   |
| 577 SURPRISE PACKAGE           | 10/29/07   |
| 573 COOKIE DOUGH               | 11/05/07   |
| 574 MERRY MONEY                | 11/05/07   |
| 575 DRESSED FOR THE HOLIDAYS   | 11/05/07   |
| 578 2008 DOUBLER               | 11/26/07   |

## ENDING SCRATCH GAMES

| Game                          | Start Date | Last Date to Pay Prizes |
|-------------------------------|------------|-------------------------|
| 503 2 TURTLE DOVES            | 10/30/06   | 12/17/07                |
| 519 LUCKY CHIPS               | 04/03/06   | 12/17/07                |
| 522 GREEN STUFF               | 05/15/06   | 12/17/07                |
| 528 FUN 1'S                   | 07/17/06   | 01/22/08                |
| 533 GREEN & GOLD              | 08/28/06   | 01/22/08                |
| 535 BLACKJACK - Green         | 10/09/06   | 01/22/08                |
| 536 DOUBLE BLACKJACK - Purple | 10/09/06   | 01/22/08                |
| 538 SLEIGH BILLS              | 10/30/06   | 01/22/08                |
| 480 POCKET POKER              | 07/31/06   | 02/12/08                |
| 529 ON A ROLL                 | 07/17/06   | 02/12/08                |
| 530 LIFE IN THE CASH LANE     | 07/17/06   | 02/12/08                |
| 531 FRUIT LOOT                | 08/07/06   | 02/12/08                |
| 539 MINT MONEY                | 10/30/06   | 02/12/08                |



Helping you serve the Lottery customer

| Lotto Game Information  |                         |                   |                      |                              |
|---|-------------------------|-------------------|----------------------|------------------------------|
|  | Drawing Days            | Sales Cutoff Time | Approx. Drawing Time | Approx. Allowed Cashing Time |
| Hot Lotto   | Wednesday and Saturday  | 7:59 p.m.         | 9:40 p.m.            | 11:45 p.m.                   |
| \$100,000 Cash Game   | Monday through Saturday | 6:18 p.m.         | 6:28 p.m.            | 6:40 p.m.                    |
| Pick 3 and Pick 4 Midday  | Monday through Saturday | 12:30 p.m.        | 12:40 p.m.           | 1:00 p.m.                    |
| Pick 3 and Pick 4 Evening   | Sunday through Saturday | 7:59 p.m.         | 9:20 p.m.            | 9:40 p.m.                    |
| Powerball   | Wednesday and Saturday  | 7:59 p.m.         | 9:59 p.m.            | 11:40 p.m.                   |

If you or someone you know has a gambling problem, call 1-800-BETS OFF.  
You must be at least 21 years old to purchase lottery tickets.