Iowa Department of Elder Affairs

Unmet Needs Report SFY 2007

(July 2006 - June 2007)

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(September 2007)

Unmet Needs Reporting System

Despite the successes of the Senior Living Program and other efforts of the Iowa Aging Network, there continue to be documented unmet needs throughout the state, in part because of general fund budget reductions. This report is a compilation of unmet needs data reported to the Department of Elder Affairs (DEA) from the 13 Area Agencies on Aging. The sources for this data come from the Case Management Program for the Frail Elderly (CMPFE) and service providers under contract with the Area Agencies on Aging that have identified service needs for elderly Iowans that the aging networks are unable to meet.

This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

Document Description

Unmet Needs Fast Facts: Provides a listing of quick facts related to Unmet Needs Page 4

reported during SFY 2007.

Unmet Needs: Provides a listing of reported Unmet Needs sorted by

total units of service in descending order

Unmet Needs Graph: Provides graph comparing SFY05, SFY06 & SFY07 total Page 6 to 7

units of service using SFY07 total units ranking in descending order as the base line and data table comparing SFY03, SFY04, SFY05, SFY06 & SFY07.

Page 5

Pages 8 to 19

Unmet Needs Mapping: Provides a county mapping of the top 12 total units of

service with reported reasons for the unmet need

excluding the service "Other".

Unmet Needs by Service & Provides an alphabetical listing of services reported as Pages 20 to 21

Reason: unmet needs and the total contacts, units and average

units per contact by services and reported reasons.

Unmet Needs by County: Provides an alphabetical listing of counties and services Pages 22 to 28

reported as unmet needs and the total contacts, units

and average units per contact by services.

Unmet Needs by County, Provides an alphabetical listing of counties and services Pages 29 to 45

Service & Reason: reported as unmet needs and the total contacts, units

and average units per contact by county, services and

reported reasons.

Data Source Data used for this report is data reported to the

Department of Elder Affairs from Area Agencies on Aging through the Unmet Needs Reporting System.

Client Totals The Unmet Needs Reporting System does not collect

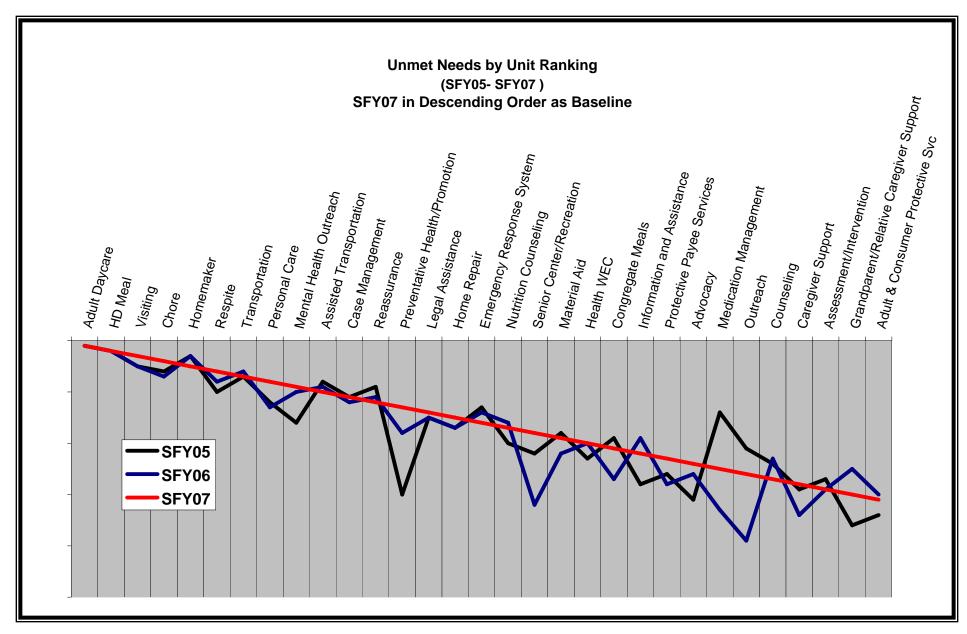
unique contact identifiers so contact totals may or may not represent unduplicated contact counts.

Unmet Needs Fast Facts SFY 2007

- 76 (77%) of Iowa's 99 counties reported unmet needs
- The total number of reported unmet need units were 50,566
- The total number of reported unmet need contacts were 5,547
- Adult Daycare reported the highest number of units at 14,198
- Visiting reported the highest number of contacts at 835
- Medication Management showed the greatest improvement over a three year period going from a total units ranking of 14th in SFY 2005 to 25th in SFY 2007
- No Provider Available was the number one reason for 50% of the services reporting unmet needs.

Unmet Needs SFY 2007

| Service | Contacts | Units | Avg. Per Contact | Unit Of Measure | Rank By Units | Rank By Contacts | Rank By Avg. / Contact |
|-------------------------------|----------|--------|------------------------|-----------------------|---------------------|------------------------|---------------------------------|
| Adult Daycare | 269 | 14,198 | 52.8 | 1 hour | 1 | 9 | 1 |
| Home Delivered Meals | 284 | 7,726 | 27.2 | 1 meal | 2 | 7 | 3 |
| Visiting | 835 | 4,610 | 5.5 | 1 visit | 3 | 1 | 12 |
| Chore | 586 | 4,361 | 7.4 | 1 hour | 4 | 2 | 9 |
| Homemaker | 576 | 4,050 | 7.0 | 1 hour | 5 | 3 | 10 |
| Respite | 77 | 3,882 | 50.4 | 1 hour | 6 | 16 | 2 |
| Transportation | 506 | 2,851 | 5.6 | 1 one-way trip(s) | 7 | 4 | 11 |
| Personal Care | 173 | 1,455 | 8.4 | 1 hour | 8 | 11 | 7 |
| Mental Health Outreach | 168 | 1,324 | 7.9 | 1/4 hour | 9 | 12 | 8 |
| Assisted Transportation | 268 | 1,202 | 4.5 | 1 one-way trip | 10 | 10 | 13 |
| Case Management | 379 | 1,132 | 3.0 | 1 hour | 11 | 6 | 18 |
| Reassurance | 86 | 907 | 10.5 | 1 contact | 12 | 15 | 6 |
| Preventive Health Promotion | 445 | 746 | 1.7 | 1 contact | 13 | 5 | 23 |
| Legal Assistance | 112 | 361 | 3.2 | 1 hour | 14 | 14 | 17 |
| Home Repair | 153 | 318 | 2.1 | 1 hour | 15 | 13 | 20 |
| Emergency Response System | 282 | 282 | 1.0 | 1 client | 16 | 8 | 28 |
| Nutrition Counseling | 73 | 254 | 3.5 | 1 session | 17 | 17 | 16 |
| Senior Center | 8 | 105 | 13.1 | 1 hour | 18 | 25 | 5 |
| Material Aide | 72 | 78 | 1.1 | 1 client | 19 | 18 | 26 |
| Health WEC | 62 | 63 | 1.0 | 1 hour | 20 | 19 | 27 |
| Congregate Meals | 3 | 49 | 16.3 | 1 meal | 21 | 30 | 4 |
| Information & Assistance | 27 | 30 | 1.1 | 1 contact | 22 | 20 | 25 |
| Protective Payee Svc | 11 | 26 | 2.4 | 1 contact | 23 | 23 | 19 |
| Advocacy | 6 | 25 | 4.2 | 1 hour | 24 | 26 | 14 |
| Medication Management | 13 | 25 | 1.9 | 1 client | 25 | 21 | 22 |
| Outreach | 12 | 24 | 2.0 | 1 contact | 26 | 22 | 21 |
| Counseling | 4 | 14 | 3.5 | 1 hour | 27 | 28 | 15 |
| Caregiver Support | 9 | 9 | 1.0 | 1 hour | 28 | 24 | 29 |
| Assessment & Intervention | 6 | 7 | 1.2 | 1 hour | 29 | 27 | 24 |
| Grandparent Relative Support | 4 | 4 | 1.0 | 1 client | 30 | 29 | 30 |
| Adult Consumer Protection Svc | 2 | 2 | 1.0 | 1 hour | 31 | 31 | 31 |



Adult Day Care and Home Delivered Meals remained the top 2 reported units of unmet service needs from SFY05 –SFY07. Medication Management and Outreach showed the greatest improvement over the 3 year period.

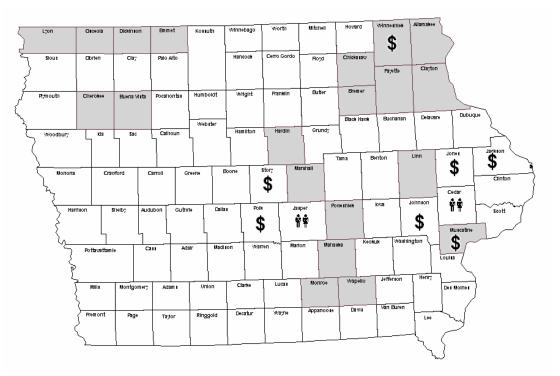
Unmet Needs Report SFY Ranking Comparison Total Units in Descending Order SFY 03 – SFY 07

| Service | SFY 03 | SFY 04 | SFY 05 | SFY 06 | SFY 07 | Unit Measure |
|--|-----------|-----------|-----------|-----------|-----------|----------------|
| Adult & Consumer Protective Svc | 31 | 34 | 33 | 30 | 31 | 1 hour |
| Adult Daycare | 2 | 1 | 1 | 1 | 1 | 1 hour |
| Advocacy | 30 | 31 | 31 | 26 | 24 | 1 hour |
| Assessment/Intervention | 18 | 19 | 27 | 29 | 29 | 1 hour |
| Assisted Transportation | 13 | 7 | 8 | 9 | 10 | 1 one-way trip |
| Caregiver Support | 16 | 26 | 29 | NA | 28 | 1 hour |
| Case Management | 11 | 10 | 11 | 12 | 11 | 1 hour |
| Chore | 8 | 6 | 6 | 7 | 4 | 1 hour |
| Congregate Meals | 17 | 14 | 19 | 27 | 21 | 1 meal |
| Counseling | 21 | 18 | 24 | 23 | 27 | 1 hour |
| Education/Lifetime Learning | 36 | 28 | NA | NA | NA | 1 hour |
| Emergency Response System | 15 | 16 | 13 | 14 | 16 | 1 client/month |
| Employment | 34 | 35 | 32 | NA | NA | 1 placement |
| Grandparent/Relative Caregiver Support | 28 | 33 | NA | 25 | 30 | 1 client |
| HD Meals | 3 | 2 | 2 | 2 | 2 | 1 meal |
| Health WEC | 24 | 29 | 23 | 20 | 20 | 1 hour |
| Home Repair | 19 | 17 | 17 | 17 | 15 | 1 hour |
| Homemaker | 4 | 4 | 3 | 3 | 5 | 1 hour |
| Information and Assistance | 27 | 32 | 28 | 19 | 22 | 1 contact |
| Legal Assistance | 14 | 15 | 15 | 15 | 14 | 1 hour |
| Legal Education | 35 | 36 | 34 | NA | NA | 1 contact |
| Material Aid | 23 | 23 | 18 | 22 | 19 | 1 client |
| Medication Management | 20 | 21 | 14 | 33 | 25 | 1 client |
| Mental Health Outreach | 1 | 9 | 16 | 10 | 9 | 1/4 hour |
| Nutrition Counseling | 22 | 20 | 20 | 16 | 17 | 1 hour |
| Nutrition Education | 32 | 27 | 25 | NA | NA | 1 session |
| Other | 7 | 3 | 4 | 4 | NA | NA |
| Outreach | 33 | 25 | 21 | NA | 26 | 1 contact |
| Personal Care | 12 | 12 | 12 | 13 | 8 | 1 hour |
| Preventative Health Promotion | 25 | 30 | 30 | 18 | 13 | 1 contact |
| Protective Payee Svc | 26 | 22 | 26 | 28 | 23 | 1 contact |
| Reassurance | 6 | 5 | 9 | 11 | 12 | 1 call |
| Respite | 9 | 11 | 10 | 8 | 6 | 1 hour |
| Senior Center/Recreation | 29 | 24 | 22 | 32 | 18 | 1 hour |
| Transportation | 10 | 8 | 7 | 6 | 7 | 1 one-way trip |
| Visiting | 5 | 13 | 5 | 5 | 3 | 1 Visit |

NA = no unmet needs were reported

Adult Day Care

Contacts: 269 Units: 14,198

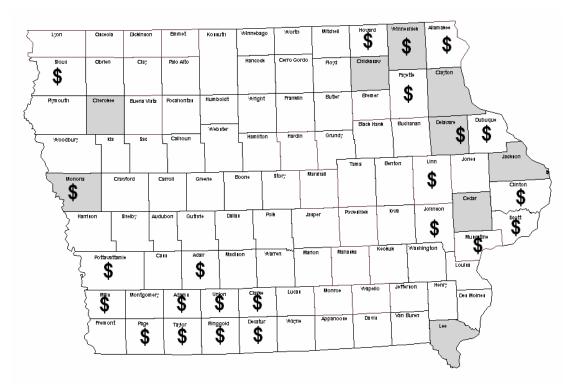


■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| No Provider | | No Funding / Funding Inadequate | No Staffing |
|--|--|---|-----------------|
| Allamakee Bremer Buena Vista Cherokee Chickasaw Clayton Dickinson Emmet Fayette Hardin | Linn Lyon Mahaska Marshall Monroe Muscatine Osceola Poweshiek Wapello Winneshiek | Jackson Johnson Jones Muscatine Polk Story Winneshiek | Cedar Jasper |

Home Delivered Meal

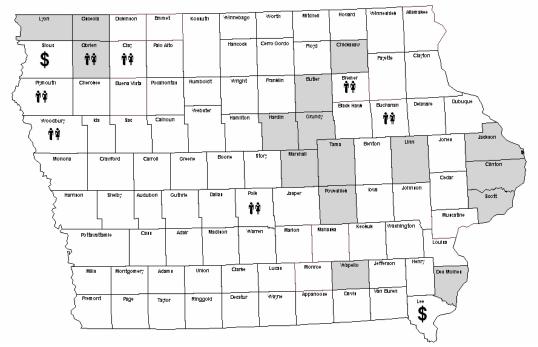
Contacts: 284 Units: 7,726



■ No Provider \$ No Funding / Funding Inadequate ** No Staffing

| No Provider | No Funding / Funding Inaded | No Staffing | |
|---|---|--|------|
| Cedar Cherokee Chickasaw Clayton Delaware Jackson Lee Monona Winneshiek | Adair Adams Allamakee Clarke Clinton Decatur Delaware Dubuque Fayette Howard Johnson Linn | Mills Monona Muscatine Page Pottawattamie Ringgold Scott Sioux Taylor Union Winneshiek | None |

Visiting Contacts: 835 Units: 4.610

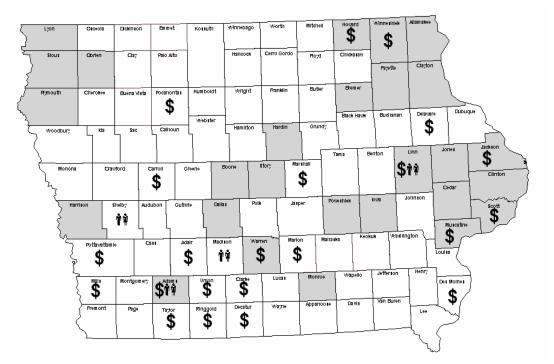


| No Provider \$ No Funding | / Funding Inadequate | No Staffing |
|---------------------------|----------------------|-------------|
|---------------------------|----------------------|-------------|

| No Provider | | No Funding / Funding Inadequate | No Staffing |
|--|--|------------------------------------|--|
| Butler Chickasaw Clinton Des Moines Grundy Hardin Jackson Linn | Lyon Marshall Obrien Osceola Poweshiek Scott Tama Wapello | Lee Sioux | Bremer Buchanan Clay Obrien Plymouth Polk Woodbury |

Chore

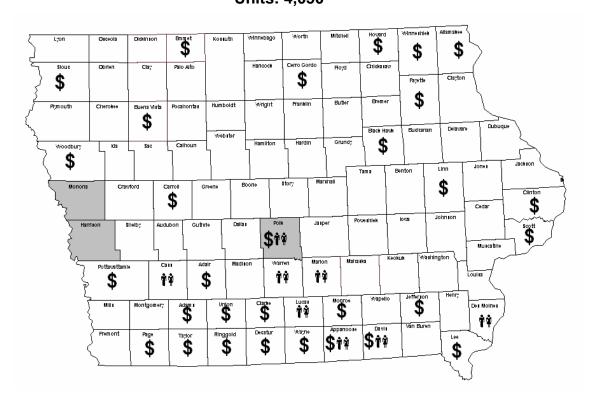
Contacts: 586 Units: 4.361



■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| No Provider | | No Funding / Funding Inadequ | ate | No Staffing |
|---|--|---|---|------------------------------------|
| Adams Allamakee Boone Bremer Cedar Clayton Clinton Dallas Fayette Hardin Harrison Howard Iowa Jackson | Jones Linn Lyon Monroe Muscatine Obrien Plymouth Poweshiek Scott Sioux Story Warren Winneshiek | Adair Adams Carroll Clarke Decatur Delaware Des Moines Howard Jackson Linn Marion | Marshall Mills Muscatine Pocahontas Pottawattamie Ringgold Scott Taylor Union Warren Winneshiek | Adams Linn Madison Shelby |

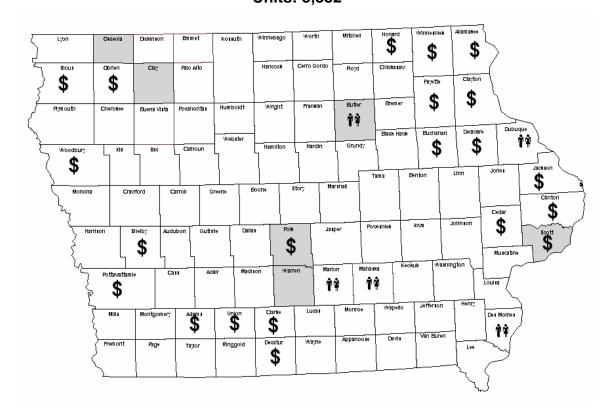
Homemaker Contacts: 576 Units: 4,050



■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| No Provider | No Funding / Funding Inadequa | nte | No Staffing |
|----------------------------|--|---|---|
| Harrison Monona Polk | Adair Adams Allamakee Appanoose Black Hawk Buena Vista Carroll Cerro Gordo Clarke Clinton Davis Decatur Emmet Fayette Howard | Jefferson Lee Linn Monroe Page Polk Pottawattamie Ringgold Scott Sioux Taylor Union Wayne Winneshiek Woodbury | Appanoose Cass Davis Des Moines Lucas Marion Polk Warren |

Respite Contacts: 77 Units: 3,882

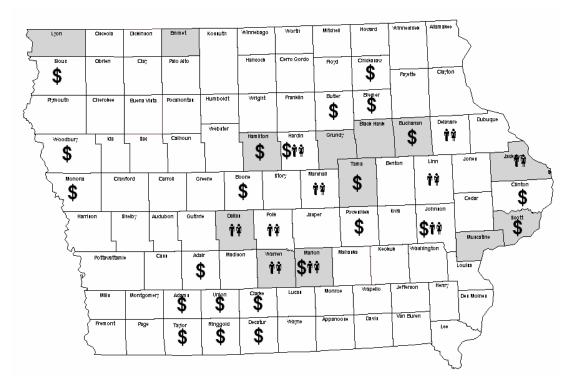


■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| Butler Adams Jackson Butler | ng |
|--|-------------|
| Clay Osceola Buchanan Polk Cedar Scott Clarke Clayton Clinton Decatur Decatur Delaware Fayette Howard Allamakee Obrien Dubuque Mahaska Marion Des Moine Dubuque Mahaska Marion Delawate Winneshiek Fayette Howard | oines ie |

Transportation

Contacts: 506 Units: 2,851

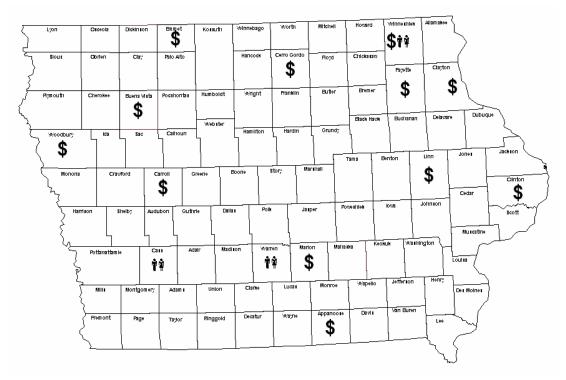


■ No Provider \$ No Funding / Funding Inadequate ** No Staffing

| No Provider | No Funding / Funding Inadequ | uate | No Staffing |
|--|---|---|---|
| Black Hawk Buchanan Dallas Emmet Grundy Hamilton Jackson Lyon Marion Muscatine Scott Tama Warren | Adair Adams Boone Bremer Buchanan Butler Chickasaw Clarke Clinton Decatur Hamilton Hardin | Johnson Marion Monona Poweshiek Ringgold Scott Sioux Tama Taylor Union Woodbury | Dallas Delaware Hardin Jackson Johnson Linn Marion Marshall Polk Warren |

Personal Care

Contacts: 173 Units: 1.455

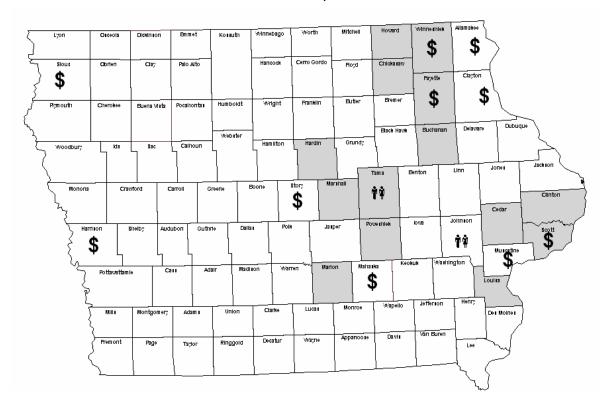


■ No Provider \$ No Funding / Funding Inadequate ** No Staffing

| No Provider | No Funding / Funding Inadequate | No Staffing |
|-------------|---|------------------------------|
| None | Appanoose Buena Vista Carroll Cerro Gordo Clayton Clinton | Cass Warren Winneshiek |
| | Emmet Fayette Linn Marion Winneshiek Woodbury | |

Mental Health Outreach

Contacts: 168 Units: 1,324

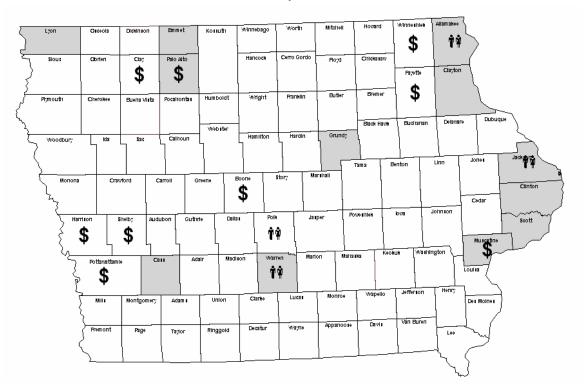


■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| No Provider | | No Funding / Funding Inadequate | No Staffing |
|--|--|---|-----------------|
| Buchanan Cedar Chickasaw Clinton Fayette Hardin Howard | Louisa Marion Marshall Poweshiek Scott Tama Winneshiek | Allamakee Clayton Fayette Harrison Mahaska Muscatine Scott Sioux Story Winneshiek | Johnson Tama |

Assisted Transportation

Contacts: 268 Units: 1,202

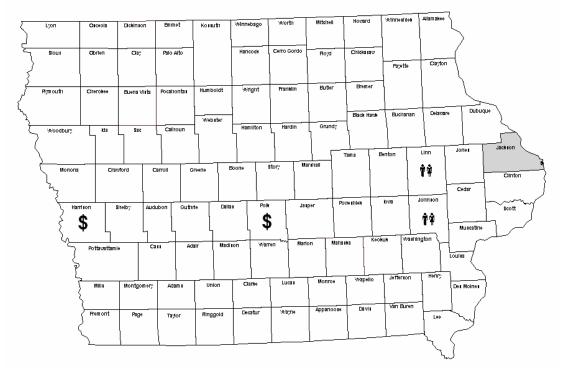


■ No Provider \$ No Funding / Funding Inadequate * No Staffing

| No Provider | No Funding / Funding Inadequate | No Staffing |
|-------------|------------------------------------|-------------|
| Allamakee | Boone | Allamakee |
| Cass | Clay | Jackson |
| Clayton | Fayette | Polk |
| Clinton | Harrison | Warren |
| Emmet | Muscatine | |
| Grundy | Palo Alto | |
| Jackson | Pottawattamie | |
| Lyon | Shelby | |
| Muscatine | Winneshiek | |
| Palo Alto | | |
| Scott | | |
| Warren | | |

Case Management

Contacts: 379 Units: 1,132

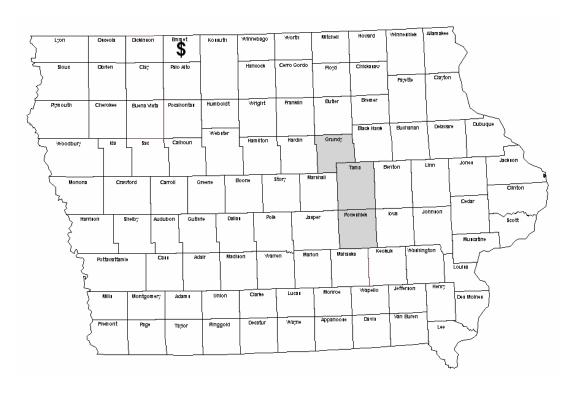


■ No Provider \$ No Funding / Funding Inadequate ** No Staffing

| No Provider | No Funding / Funding Inadequate | No Staffing |
|-------------|------------------------------------|-----------------|
| Jackson | Harrison Polk | Johnson Linn |

Reassurance

Contacts: 86 Units: 907



■ No Provider \$ No Funding / Funding Inadequate ** No Staffing

| No Provider | No Funding / Funding Inadequate | No Staffing |
|-----------------------------|------------------------------------|-------------|
| Grundy Poweshiek Tama | Emmet | None |

| Adult Consumer Protection Svc | Contacts | Units | Avg/Cont | Emergency Response System Contacts | Units | Avg/Con |
|---|---------------|-------------------|-----------------|--|--------------------|----------------|
| No Provider Available | 2 | 2 | 1.0 | Funding Source Inadequate to Cover Costs 8 | 8 | |
| Adult Daycare | Contacts | Unite | Avg/Cont | No Funding Source 233 | 233 | 1.0 |
| Funding Source Inadequate to Cover Cost | | 599 | 16.6 | No Provider Available 4 | 4 | 1.0 |
| No Funding Source | 31 | 902 | 29.1 | Other 6 | 6 | 1.0 |
| No Provider Available | 199 | 12,633 | 63.5 | Unable to Staff Number of Hours 31 | 31 | 1.0 |
| Unable to Staff Number of Hours | 3 | 64 | 21.3 | Grandparent Relative Support Contacts | Units | Avg/Con |
| Advocacy | Contacts | Unite | Avg/Cont | No Provider Available 4 | 4 | 1.0 |
| No Provider Available | 6 | 25 | 4.2 | HD Meals Contacts | Unite | Avg/Con |
| Assessment & Intervention | a | | | Funding Source Inadequate to Cover Costs 54 | 1,614 | 29.9 |
| No Funding Source | Contacts 5 | <u>Units</u> 5 | Avg/Cont 1.0 | No Funding Source 177 | 4,973 | |
| No Provider Available | 1 | 2 | _ | No Provider Available 36 | 704 | |
| Assisted Transportation | | | 2.0 | Other 17 | 435 | 25.6 |
| • | Contacts | | Avg/Cont | Health WEC | | |
| Funding Source Inadequate to Cover Cost | | 268 | 2.4 | Funding Source Inadequate to Cover Costs 33 | <u>Units</u> 34 | Avg/Con 1.0 |
| No Funding Source | 61 | 420 | | No Funding Source 29 | 29 | |
| No Provider Available | 84 | 475 | _ | Home Repair Contacts | 20 | 1.0 |
| Other | 6 | 17 | | Contacts | | Avg/Con |
| Unable to Staff Number of Hours | 6 | 22 | 3.7 | Funding Source Inadequate to Cover Costs 59 | 126 | |
| Caregiver Support | Contacts | <u>Units</u> | Avg/Cont | No Funding Source 52 | 147 | _ |
| Funding Source Inadequate to Cover Cost | s 3 | 3 | 1.0 | No Provider Available 17 | 20 | |
| No Funding Source | 2 | 2 | 1.0 | Other 24 | 24 | _ |
| No Provider Available | 3 | 3 | 1.0 | Unable to Staff Number of Hours 1 | 1 | 1.0 |
| Other | 1 | 1 | 1.0 | Homemaker <u>Contacts</u> | | Avg/Con |
| Case Management | Contacts | <u>Units</u> | Avg/Cont | Funding Source Inadequate to Cover Costs 293 | 2,079 | 7.1 |
| Funding Source Inadequate to Cover Cost | s 353 | 1,059 | 3.0 | No Funding Source 129 | 1,507 | 11.7 |
| No Funding Source | 2 | 2 | 1.0 | No Provider Available 7 | 28 | 4.0 |
| No Provider Available | 1 | 10 | 10.0 | Other 1 | 4 | _ |
| Other | 3 | 3 | 1.0 | Unable to Staff Number of Hours 146 | 432 | 3.0 |
| Unable to Staff Number of Hours | 20 | 58 | 2.9 | Information & Assistance Contacts | <u>Units</u> | Avg/Con |
| Chore | Contacts | Units | Avg/Cont | No Funding Source 10 | 13 | 1.3 |
| Funding Source Inadequate to Cover Cost | s 70 | 1,243 | 17.8 | Unable to Staff Number of Hours 17 | 17 | 1.0 |
| No Funding Source | 28 | 414 | 14.8 | Legal Assistance Contacts | Units | Avg/Con |
| No Provider Available | 463 | 2,525 | 5.5 | Funding Source Inadequate to Cover Costs 73 | 270 | 3.7 |
| Other | 3 | 30 | 10.0 | No Funding Source 6 | 19 | 3.2 |
| Unable to Staff Number of Hours | 22 | 149 | 6.8 | No Provider Available 10 | 10 | 1.0 |
| Congregate Meals | Contacts | Units | Avg/Cont | Other 8 | 8 | 1.0 |
| No Provider Available | 3 | 49 | 16.3 | Unable to Staff Number of Hours 15 | 54 | 3.6 |
| Counseling | Cant | ¥7*4 | Avade 4 | Material Aide Contacts | Units | Avg/Con |
| No Provider Available | Contacts 4 | Units 14 | Avg/Cont 3.5 | Funding Source Inadequate to Cover Costs 27 | 32 | |
| | ŕ | | 0.0 | No Funding Source 29 | 30 | 1.0 |
| | | | | No Provider Available 6 | 6 | 1.0 |
| | | | | Other 10 | 10 | 1.0 |
| | | | | | | |

| Medication Management | Contacts | Units | Avg/Cont |
|--|-----------------|-----------------------|------------------|
| Funding Source Inadequate to Cover Costs | | 24 | 2.0 |
| Other | 1 | 1 | 1.0 |
| Mental Health Outreach | Contacts | Unite | Avg/Cont |
| Funding Source Inadequate to Cover Costs | Contacts 86 | 650 | 7.6 |
| No Funding Source | 18 | 209 | 11.6 |
| No Provider Available | 49 | 411 | 8.4 |
| Other | 9 | 33 | 3.7 |
| Unable to Staff Number of Hours | 6 | 21 | 3.5 |
| Nutrition Counseling | Contacts | Units | Avg/Cont |
| Funding Source Inadequate to Cover Costs | | 4 | 2.0 |
| No Funding Source | 5 | 5 | 1.0 |
| No Provider Available | 64 | 229 | 3.6 |
| Other | 2 | 16 | 8.0 |
| Outreach | Contacts | Unite | Avg/Cont |
| No Provider Available | 11 | 14 | 1.3 |
| Other | 1 | 10 | 10.0 |
| Personal Care | G 4 4 | T T *4 | |
| Funding Source Inadequate to Cover Costs | Contacts 100 | <u>Units</u> 1,224 | Avg/Cont 12.2 |
| No Funding Source | 27 | 148 | 5.5 |
| Other | 3 | 23 | 7.7 |
| Unable to Staff Number of Hours | 43 | 60 | 1.4 |
| Preventive Health Promotion | ~ | | |
| Funding Source Inadequate to Cover Costs | Contacts 438 | <u>Units</u> 735 | Avg/Cont 1.7 |
| No Funding Source | 7 | 11 | 1.6 |
| Protective Payee Svc | · | | |
| No Funding Source | Contacts 2 | <u>Units</u> 10 | Avg/Cont 5.0 |
| No Provider Available | 9 | 16 | 1.8 |
| _ | 9 | 10 | 1.0 |
| Reassurance | Contacts | | Avg/Cont |
| Funding Source Inadequate to Cover Costs | | 62 | 10.3 |
| No Provider Available | 80 | 845 | 10.6 |
| Respite | Contacts | | Avg/Cont |
| Funding Source Inadequate to Cover Costs | | 3,358 | 81.9 |
| No Funding Source | 16 | 291 | 18.2 |
| No Provider Available | 11 | 90 | 8.2 |
| Other | 1 | 25 | 25.0 |
| Unable to Staff Number of Hours | 8 | 118 | 14.8 |
| RSVP | Contacts | <u>Units</u> | Avg/Cont |
| No Provider Available | 62 | 438 | 7.1 |
| Unable to Staff Number of Hours | 1 | 8 | 8.0 |
| Senior Center | Contacts | Units | Avg/Cont |
| Funding Source Inadequate to Cover Costs | 3 | 40 | 13.3 |
| No Provider Available | 5 | 65 | 13.0 |
| | | | |

| Transportation | Contacts | Units A | vg/Con |
|--|----------|---------|--------|
| Funding Source Inadequate to Cover Costs | 172 | 1,256 | 7.3 |
| No Funding Source | 73 | 396 | 5.4 |
| No Provider Available | 80 | 547 | 6.8 |
| Other | 7 | 78 | 11.1 |
| Unable to Staff Number of Hours | 174 | 574 | 3.3 |
| Visiting | Contacts | Units A | vg/Con |
| Funding Source Inadequate to Cover Costs | 50 | 155 | 3.1 |
| No Funding Source | 445 | 766 | 1.7 |
| No Provider Available | 204 | 2,146 | 10.5 |
| Unable to Staff Number of Hours | 136 | 1,543 | 11.3 |

| Adair | | | | Bremer | | | |
|---------------------------|-----------------|--------------------|-----------------|-------------------------------|---------------|-----------------|-----------------|
| | Contacts | | Avg/Cont | | Contacts | | Avg/Con |
| Chore | 3 | 80 | 26.7 | Adult Daycare | 2 | 30 | 15.0 |
| Emergency Response System | 4 | 4 | 1.0 | Chore | 1 | 10 | 10.0 |
| HD Meals | 4 | 121 | 30.3 | Material Aide | 1 | 1 | 1.0 |
| Homemaker | 4 | 90 | 22.5 | Nutrition Counseling | 4 | 4 | 1.0 |
| Transportation | 2 | 80 | 40.0 | Transportation | 4 | 20 | 5.0 |
| Adams | Contacts | <u>Units</u> | Avg/Cont | Visiting | 5 | 60 | 12.0 |
| Chore | 9 | 190 | 21.1 | Buchanan | Contacts | <u>Units</u> | Avg/Con |
| Emergency Response System | 5 | 5 | 1.0 | Adult Consumer Protection Svc | 1 | 1 | 1.0 |
| HD Meals | 7 | 287 | 41.0 | Caregiver Support | 3 | 3 | 1.0 |
| Homemaker | 5 | 120 | 24.0 | Case Management | 3 | 3 | 1.0 |
| Respite | 1 | 30 | 30.0 | Emergency Response System | 5 | 5 | 1.0 |
| Transportation | 3 | 90 | 30.0 | Home Repair | 1 | 1 | 1.0 |
| Allamakee | Contacts | Units | Avg/Cont | Legal Assistance | 7 | 7 | 1.0 |
| Adult Daycare | 1 | 20 | 20.0 | Medication Management | 1 | 1 | 1.0 |
| Assisted Transportation | 11 | 195 | 17.7 | Mental Health Outreach | 5 | 8 | 1.6 |
| Chore | 11 | 51 | 4.6 | Respite | 2 | 3 | 1.5 |
| Emergency Response System | 3 | 3 | 1.0 | Transportation | 4 | 24 | 6.0 |
| HD Meals | 5 | 70 | 14.0 | Visiting | 6 | 400 | 66.7 |
| Homemaker | 1 | 5 | 5.0 | Buena Vista | Contacts | Units | Avg/Con |
| Mental Health Outreach | 1 | 20 | 20.0 | Adult Daycare | 1 | 72 | 72.0 |
| Respite | 2 | 40 | 20.0 | Homemaker | 6 | 11 | 1.8 |
| Appanoose | a | ** ** | . 10 1 | Legal Assistance | 2 | 23 | 11.5 |
| Emergency Response System | Contacts 30 | <u>Units</u> 30 | Avg/Cont 1.0 | Personal Care | 9 | 42 | 4.7 |
| Home Repair | 1 | 1 | 1.0 | Butler | a | *** | |
| Homemaker | 104 | 782 | 7.5 | HD Meals | Contacts 2 | <u>Units</u> 62 | Avg/Con 31.0 |
| Legal Assistance | 3 | 13 | 4.3 | Material Aide | 1 | 1 | 1.0 |
| Personal Care | 21 | 160 | 7.6 | Respite | 2 | 20 | 10.0 |
| Benton | | 100 | 7.0 | Transportation | 3 | 22 | 7.3 |
| | Contacts | | Avg/Cont | Visiting | 5 | 70 | 14.0 |
| Emergency Response System | 2 | 2 | 1.0 | Carroll | · · | 70 | 14.0 |
| Material Aide | 1 | 1 | 1.0 | | Contacts | | Avg/Con |
| Black Hawk | Contacts | <u>Units</u> | Avg/Cont | Chore | 6 | 44 | 7.3 |
| Home Repair | 13 | 13 | 1.0 | Homemaker | 39 | 42 | 1.1 |
| Homemaker | 2 | 14 | 7.0 | Legal Assistance | 2 | 10 | 5.0 |
| Legal Assistance | 8 | 8 | 1.0 | Personal Care | 30 | 30 | 1.0 |
| Mental Health Outreach | 1 | 4 | 4.0 | Cass | Contacts | <u>Units</u> | Avg/Con |
| Personal Care | 1 | 10 | 10.0 | Assisted Transportation | 18 | 18 | 1.0 |
| Transportation | 1 | 4 | 4.0 | Emergency Response System | 75 | 75 | 1.0 |
| Boone | Contacts | Units | Avg/Cont | Homemaker | 6 | 15 | 2.5 |
| Assisted Transportation | 124 | 233 | 1.9 | Legal Assistance | 7 | 7 | 1.0 |
| Chore | 1 | 4 | 4.0 | Material Aide | 1 | 1 | 1.0 |
| Transportation | 153 | 292 | 1.9 | Personal Care | 8 | 11 | 1.4 |
| | | | | | | | |

| Cedar | Contacts | Units | Avg/Cont | Clayton | Contacts | Units | Avg/Con |
|-------------------------------------|----------------|--------------------|-------------------|---------------------------|----------------------|--------------|-----------------|
| Adult Daycare | 2 | 16 | 8.0 | Adult Daycare | 3 | 55 | 18.3 |
| Chore | 5 | 100 | 20.0 | Assisted Transportation | 2 | 30 | 15.0 |
| HD Meals | 2 | 20 | 10.0 | Chore | 15 | 93 | 6.2 |
| Mental Health Outreach | 5 | 100 | 20.0 | Congregate Meals | 1 | 23 | 23.0 |
| Respite | 2 | 40 | 20.0 | Emergency Response System | 16 | 16 | 1.0 |
| Cerro Gordo | Contacts | Units | Avg/Cont | HD Meals | 15 | 242 | 16.1 |
| Homemaker | 6 | 29 | 4.8 | Home Repair | 1 | 10 | 10.0 |
| Legal Assistance | 33 | 132 | 4.0 | Mental Health Outreach | 4 | 60 | 15.0 |
| Personal Care | 15 | 131 | 8.7 | Personal Care | 3 | 30 | 10.0 |
| Cherokee | G | W7 *4 | | Respite | 1 | 20 | 20.0 |
| Adult Daycare | Contacts 12 | 1,898 | Avg/Cont 158.2 | Clinton | Contacts | Units | Avg/Con |
| HD Meals | 4 | 124 | 31.0 | Assisted Transportation | 1 | 10 | 10.0 |
| Home Repair | 12 | 12 | 1.0 | Caregiver Support | 1 | 1 | 1.0 |
| Preventive Health Promotion | 1 | 5 | 5.0 | Chore | 1 | 10 | 10.0 |
| Chickasaw | | | | Emergency Response System | 1 | 1 | 1.0 |
| Adult Daycare | Contacts 2 | <u>Units</u> 40 | Avg/Cont 20.0 | HD Meals | 1 | 31 | 31.0 |
| HD Meals | 1 | 12 | 12.0 | Home Repair | 1 | 1 | 1.0 |
| Home Repair | 1 | 1 | 1.0 | Homemaker | 1 | 15 | 15.0 |
| Mental Health Outreach | 1 | 4 | 4.0 | Material Aide | 1 | 1 | 1.0 |
| Transportation | 20 | 150 | 7.5 | Mental Health Outreach | 5 | 28 | 5.6 |
| Visiting | 7 | 110 | 15.7 | Nutrition Counseling | 43 | 192 | 4.5 |
| Clarke | • | 110 | 10.7 | Outreach | 11 | 14 | 1.3 |
| | Contacts | | Avg/Cont | Personal Care | 1 | 31 | 31.0 |
| Chore | 2 | 60 | 30.0 | Protective Payee Svc | 1 | 8 | 8.0 |
| Emergency Response System HD Meals | 6 | 6 | 1.0 | Respite | 2 | 50 | 25.0 |
| | 6 2 | 180 2 | 30.0 1.0 | Senior Center | 1 | 15 | 15.0 |
| Home Repair Homemaker | 11 | 250 | 22.7 | Transportation | 1 | 10 | 10.0 |
| Legal Assistance | 3 | 5 | 1.7 | Visiting | 2 | 10 | 5.0 |
| Respite | 1 | 30 | 30.0 | Dallas | <u>Contacts</u> | <u>Units</u> | Avg/Con |
| Transportation | 6 | 190 | 31.7 | Chore | 7 | 40 | 5.7 |
| Clay | J | 100 | 01.7 | Material Aide | 1 | 1 | 1.0 |
| - | Contacts | | Avg/Cont | Transportation | 27 | 54 | 2.0 |
| Assisted Transportation | 3 | 33 | 11.0 | Davis | <u>Contacts</u> | Units | Avg/Con |
| Legal Assistance | 1 | 6 | 6.0 | Homemaker | 7 | 76 | 10.9 |
| Material Aide | 1 | 1 | 1.0 | Decatur | Ctt- | T.T:4 | A/C |
| Respite | 1 | 4 | | Chore | <u>Contacts</u> 5 | 150 | Avg/Con 30.0 |
| Visiting | 1 | 3 | 3.0 | Emergency Response System | 11 | 11 | 1.0 |
| | | | | HD Meals | 9 | 319 | 35.4 |
| | | | | Homemaker | 9 | 200 | 22.2 |
| | | | | Respite | 3 | 64 | 21.3 |
| | | | | Transportation | 4 | 160 | 40.0 |
| | | | | | • | | |

| Delaware | G | T T *4 | | Grundy | G | T T *4 | |
|-------------------------------------|----------------|-----------------------|-------------------|-----------------------------|----------------------|---------------------|-----------------|
| Chore | Contacts 2 | <u>Units</u> 6 | Avg/Cont 3.0 | Assisted Transportation | Contacts 4 | <u>Units</u> 16 | Avg/Con 4.0 |
| HD Meals | 4 | 51 | 12.8 | Home Repair | 2 | 2 | 1.0 |
| Nutrition Counseling | 1 | 1 | 1.0 | Mental Health Outreach | 1 | 4 | 4.0 |
| Respite | 1 | 15 | 15.0 | Reassurance | 12 | 200 | 16.7 |
| Transportation | 1 | 2 | 2.0 | Transportation | 16 | 40 | 2.5 |
| Des Moines | G | *** | | Visiting | 8 | 200 | 25.0 |
| Advocacy | Contacts 3 | <u>Umits</u> 15 | Avg/Cont 5.0 | Hamilton | C | T1:4- | A/C |
| Chore | 1 | 4 | 4.0 | Health WEC | Contacts 1 | <u>Units</u> 2 | Avg/Con 2.0 |
| Counseling | 2 | 12 | 6.0 | Transportation | 3 | 27 | 9.0 |
| Homemaker | 1 | 24 | 24.0 | Hardin | | | |
| Legal Assistance | 4 | 12 | 3.0 | Adult Daycare | Contacts 13 | <u>Units</u> 234 | Avg/Con 18.0 |
| Material Aide | 2 | 3 | 1.5 | Chore | 2 | 20 | 10.0 |
| Mental Health Outreach | 2 | 17 | 8.5 | Counseling | 1 | 1 | 1.0 |
| Respite | 1 | 40 | 40.0 | Material Aide | 4 | 5 | 1.3 |
| Visiting | 1 | 4 | 4.0 | Mental Health Outreach | 6 | 36 | 6.0 |
| Dickinson | a | *** | | RSVP | 31 | 240 | 7.7 |
| Adult Daycare | Contacts 41 | <u>Umits</u> 4,576 | Avg/Cont 111.6 | Senior Center | 2 | 20 | 10.0 |
| Legal Assistance | 1 | 2 | 2.0 | Transportation | 5 | 42 | 8.4 |
| Dubuque | | | | Visiting | 20 | 105 | 5.3 |
| • | Contacts | <u>Units</u> 3 | Avg/Cont 1.0 | Harrison | | | |
| Emergency Response System HD Meals | 3 | 62 | 31.0 | Assessment & Intervention | <u>Contacts</u> 5 | <u>Units</u> 5 | Avg/Con 1.0 |
| Home Repair | 2 | 2 | 1.0 | Assisted Transportation | 8 | 13 | 1.6 |
| Material Aide | 7 | 7 | 1.0 | Caregiver Support | 2 | 2 | 1.0 |
| Nutrition Counseling | 2 | 4 | 2.0 | Case Management | 2 | 2 | 1.0 |
| Respite | 3 | 42 | 14.0 | Chore | 18 | 39 | 2.2 |
| Emmet | 5 | 72 | 14.0 | Emergency Response System | 1 | 1 | 1.0 |
| | Contacts | | Avg/Cont | Health WEC | 29 | 29 | 1.0 |
| Adult Daycare | 15 | 1,920 | 128.0 | Home Repair | 3 | 6 | 2.0 |
| Assisted Transportation Homemaker | 26 53 | 47 103 | 1.8 1.9 | Homemaker | 5 | 10 | 2.0 |
| Personal Care | 10 | 57 | 5.7 | Mental Health Outreach | 4 | 4 | 1.0 |
| Reassurance | 6 | 62 | 10.3 | Preventive Health Promotion | 6 | 6 | 1.0 |
| Transportation | 24 | 240 | 10.0 | Henry | _ | | |
| Fayette | 2-7 | 240 | 10.0 | Emergency Response System | Contacts 1 | <u>Units</u> | Avg/Con 1.0 |
| - | Contacts | | Avg/Cont | HD Meals | 1 | 20 | 20.0 |
| Adult Consumer Protection Svc | 1 | 1 | 1.0 | Homemaker | 1 | 4 | 4.0 |
| Adult Daycare | 2 | 43 | 21.5 5.0 | Legal Assistance | 1 | 4 | 4.0 |
| Assisted Transportation | 1 | 5 | 5.0 | Howard | | | |
| Chore | 11 37 | 60 37 | 5.5 1.0 | Chore | Contacts 5 | <u>Units</u> 37 | Avg/Con 7.4 |
| Emergency Response System HD Meals | 5 <i>1</i> | 37 76 | 15.2 | Emergency Response System | 5 17 | 37 17 | 1.0 |
| Homemaker | 8 | 37 | 4.6 | HD Meals | 2 | 61 | 30.5 |
| Mental Health Outreach | 13 | 166 | 12.8 | Homemaker | 2 | 11 | 5.5 |
| Personal Care | 3 | 17 | 5.7 | Mental Health Outreach | 3 | 35 | 11.7 |
| Respite | 3 1 | 30 | 30.0 | Respite | 2 | 20 | 10.0 |
| Νεοριίε | ı | 30 | 30.0 | Кезріїє | 2 | 20 | 10.0 |

| Iowa | Contacts | <u>Units</u> | Avg/Cont | Linn | Contacts | <u>Units</u> | Avg/Con |
|---------------------------|-----------------|--------------------|------------------|--|-----------------------|--------------------|-----------------|
| Chore | 8 | 80 | 10.0 | Adult Daycare | 1 | 8 | 8.0 |
| Emergency Response System | 1 | 1 | 1.0 | Case Management | 10 | 28 | 2.8 |
| Jackson | Contacts | Units | Avg/Cont | Chore | 25 | 383 | 15.3 |
| Adult Daycare | 2 | 10 | 5.0 | HD Meals | 1 | 60 | 60.0 |
| Assisted Transportation | 2 | 35 | 17.5 | Home Repair | 3 | 132 | 44.0 |
| Case Management | 1 | 10 | 10.0 | Homemaker | 1 | 57 | 57.0 |
| Chore | 13 | 138 | 10.6 | Material Aide | 7 | 7 | 1.0 |
| HD Meals | 4 | 124 | 31.0 | Personal Care | 3 | 720 | 240.0 |
| Home Repair | 9 | 9 | 1.0 | Transportation | 1 | 50 | 50.0 |
| Respite | 1 | 10 | 10.0 | Visiting | 10 | 114 | 11.4 |
| Transportation | 3 | 15 | 5.0 | Louisa | Contacts | Units | Avg/Con |
| Visiting | 4 | 20 | 5.0 | Mental Health Outreach | 1 | 16 | 16.0 |
| Jasper | Contacts | <u>Units</u> | Avg/Cont | Lucas | Contacts | Units | Avg/Con |
| Adult Daycare | 1 | 48 | 48.0 | Homemaker | 5 | 10 | 2.0 |
| Jefferson | G | T 7 *4 | | Legal Assistance | 1 | 2 | 2.0 |
| Homemaker | Contacts 2 | <u>Umits</u> 31 | Avg/Cont 15.5 | Lyon | G | T 7 •4 | |
| Legal Assistance | 3 | 7 | 2.3 | Adult Daycare | <u>Contacts</u> 19 | <u>Units</u> 1,748 | Avg/Con 92.0 |
| Johnson | | | | Assisted Transportation | 12 | 72 | 6.0 |
| Adult Daycare | Contacts 2 | <u>Units</u> 14 | Avg/Cont 7.0 | Chore | 84 | 636 | 7.6 |
| Case Management | 10 | 30 | 3.0 | Home Repair | 3 | 3 | 1.0 |
| Emergency Response System | 10 | 1 | 1.0 | Transportation | 12 | 104 | 8.7 |
| HD Meals | 17 | 445 | 26.2 | Visiting | 29 | 305 | 10.5 |
| Home Repair | 2 | 6 | 3.0 | Madison | _ | | |
| Material Aide | 4 | 4 | 1.0 | Chore | <u>Contacts</u> 3 | <u>Units</u> 9 | Avg/Con 3.0 |
| Mental Health Outreach | 5 | 20 | 4.0 | Mahaska | 3 | 3 | 5.0 |
| RSVP | 1 | 8 | 8.0 | | Contacts | | Avg/Con |
| Transportation | 6 | 112 | 18.7 | Adult Daycare | 10 | 182 | 18.2 |
| Jones | · · | | | Legal Assistance | 4 | 13 | 3.3 |
| Adult Daycare | Contacts 6 | <u>Units</u> 72 | Avg/Cont 12.0 | Mental Health Outreach Nutrition Counseling | 1 | 2 | 2.0 1.5 |
| Chore | 17 | 148 | 8.7 | Protective Payee Svc | 4 | 12 4 | 1.0 |
| | 17 | 140 | 0.7 | Respite | 2 | 25 | 12.5 |
| Keokuk | <u>Contacts</u> | | Avg/Cont | | 2 | 23 | 12.5 |
| Legal Assistance | 5 | 7 | 1.4 | Marion | Contacts | | Avg/Con |
| Lee | Contacts | <u>Units</u> | Avg/Cont | Chore | 1 | 4 | 4.0 |
| Advocacy | 3 | 10 | 3.3 | Home Repair | 1 | 1 | 1.0 |
| Caregiver Support | 1 | 1 | 1.0 | Homemaker | 44 | 142 | 3.2 |
| HD Meals | 1 | 25 | 25.0 | Information & Assistance | 17 | 17 | 1.0 |
| Homemaker | 1 | 80 | 80.0 | Mental Health Outreach | 1 | 10 | 10.0 |
| Legal Assistance | 2 | 7 | | Personal Care | 6 | 34 | 5.7 |
| Material Aide | 2 | 2 | | Respite | 1 | 1 | 1.0 |
| Mental Health Outreach | 1 | 4 | | Transportation | 12 | 14 | 1.2 |
| Protective Payee Svc | 2 | 2 | | | | | |
| Transportation | 2 | 26 | 13.0 | | | | |
| Visiting | 439 | 439 | 1.0 | | | | |

| Marshall | Contacts | Units | Avg/Cont | Osceola | Contacts | Units | Avg/Con |
|------------------------------|----------------------|--------------------|------------------|------------------------------------|-----------------|-------------------|----------------|
| Adult Daycare | 30 | 637 | 21.2 | Adult Daycare | 5 | 200 | 40.0 |
| Caregiver Support | 2 | 2 | 1.0 | Home Repair | 8 | 8 | 1.0 |
| Chore | 4 | 16 | 4.0 | Nutrition Counseling | 6 | 24 | 4.0 |
| Grandparent Relative Support | 4 | 4 | 1.0 | Respite | 2 | 16 | 8.0 |
| Material Aide | 11 | 11 | 1.0 | Visiting | 9 | 90 | 10.0 |
| Mental Health Outreach | 8 | 64 | 8.0 | Page | Contacts | Units | Avg/Con |
| RSVP | 31 | 198 | 6.4 | Emergency Response System | 1 | 1 | 1.0 |
| Transportation | 1 | 50 | 50.0 | HD Meals | 38 | 1,120 | 29.5 |
| Visiting | 7 | 91 | 13.0 | Homemaker | 4 | 40 | 10.0 |
| Mills | Contacts | Units | Avg/Cont | Palo Alto | Contacts | Units | Avg/Con |
| Chore | 11 | 105 | 9.5 | Assisted Transportation | 2 | 5 | 2.5 |
| HD Meals | 31 | 800 | 25.8 | Plymouth | | | |
| Monona | Contacts | Units | Avg/Cont | Chore | Contacts 2 | <u>Units</u> 8 | Avg/Con 4.0 |
| HD Meals | 27 | 621 | 23.0 | Emergency Response System | 1 | 1 | 1.0 |
| Homemaker | 1 | 10 | 10.0 | Home Repair | 11 | 11 | 1.0 |
| Transportation | 1 | 16 | 16.0 | Visiting | 16 | 320 | 20.0 |
| Monroe | Contacts | <u>Units</u> | Avg/Cont | Pocahontas | | | |
| Adult Daycare | 10 | 480 | 48.0 | Chore | Contacts 2 | <u>Units</u> 3 | Avg/Con 1.5 |
| Chore | 5 | 40 | 8.0 | Polk | 2 | 3 | 1.5 |
| Homemaker | 4 | 100 | 25.0 | | Contacts | | Avg/Con |
| Legal Assistance | 2 | 5 | 2.5 | Adult Daycare | 13 | 156 | 12.0 |
| Nutrition Counseling | 8 | 16 | 2.0 | Assisted Transportation | 1 | 2 | 2.0 |
| Montgomery | Ctt- | T | A/C | Case Management | 353 | 1,059 | 3.0 |
| Home Repair | Contacts 2 | 2 | Avg/Cont 1.0 | Homemaker Information & Assistance | 8 | 116 9 | 14.5 1.0 |
| Muscatine | | | | Respite | 2 | 14 | 7.0 |
| Adult Daycare | Contacts 4 | <u>Units</u> 65 | Avg/Cont 16.3 | Transportation | 134 | 298 | 2.2 |
| Assisted Transportation | 6 | 82 | 13.7 | Visiting | 87 | 348 | 4.0 |
| Chore | 2 | 20 | 10.0 | Pottawattamie | 07 | 340 | 4.0 |
| Congregate Meals | 1 | 25 | 25.0 | | <u>Contacts</u> | | Avg/Con |
| Emergency Response System | 1 | 1 | 1.0 | Assisted Transportation | 13 | 180 | 13.8 |
| HD Meals | 2 | 62 | 31.0 | Chore | 11 | 350 | 31.8 |
| Home Repair | 6 | 6 | 1.0 | HD Meals | 28 | 870 | 31.1 |
| Material Aide | 3 | 3 | 1.0 | Home Repair Homemaker | 25 5 | 25 150 | 1.0 |
| Mental Health Outreach | 1 | 16 | 16.0 | Legal Assistance | 1 | 150 1 | 30.0 1.0 |
| Senior Center | 3 | 45 | 15.0 | Respite | 17 | 436 | 25.6 |
| Transportation | 7 | 100 | 14.3 | Кезрие | 17 | 430 | 25.0 |
| Obrien | Q | *** | | | | | |
| Chore | <u>Contacts</u> 1 | <u>Units</u> 5 | Avg/Cont 5.0 | | | | |
| Legal Assistance | 2 | 12 | | | | | |
| Material Aide | 1 | 2 | | | | | |
| Preventive Health Promotion | 438 | 735 | 1.7 | | | | |
| Respite | 1 | 32 | 32.0 | | | | |
| Visiting | 9 | 108 | 12.0 | | | | |
| | • | | | | | | |

| Poweshiek | Contacts | Units | Avg/Cont | Sioux | Contacts | Units | Avg/Con |
|---------------------------|------------|-------------|-----------------|---------------------------|-----------------------|--------------------|----------------|
| Adult Daycare | 21 | 345 | 16.4 | Chore | 87 | 609 | 7.0 |
| Chore | 5 | 10 | 2.0 | HD Meals | 2 | 46 | 23.0 |
| Counseling | 1 | 1 | 1.0 | Health WEC | 32 | 32 | 1.0 |
| Home Repair | 1 | 1 | 1.0 | Homemaker | 13 | 49 | 3.8 |
| Material Aide | 4 | 4 | 1.0 | Legal Assistance | 2 | 5 | 2.5 |
| Mental Health Outreach | 6 | 16 | 2.7 | Mental Health Outreach | 20 | 317 | 15.9 |
| Protective Payee Svc | 2 | 2 | 1.0 | Respite | 2 | 16 | 8.0 |
| Reassurance | 28 | 445 | 15.9 | Transportation | 2 | 4 | 2.0 |
| Transportation | 5 | 10 | 2.0 | Visiting | 56 | 482 | 8.6 |
| Visiting | 50 | 500 | 10.0 | Story | Contacts | Unite | Avg/Con |
| Ringgold | Contacts | Unite | Avg/Cont | Adult Daycare | <u>contacts</u> 40 | 1,168 | 29.2 |
| Chore | 4 | 90 | 22.5 | Chore | 150 | 300 | 2.0 |
| Emergency Response System | 11 | 11 | 1.0 | Mental Health Outreach | 60 | 240 | 4.0 |
| HD Meals | 11 | 398 | 36.2 | Tama | | | |
| Home Repair | 2 | 2 | 1.0 | Home Repair | <u>Contacts</u> 8 | <u>Units</u> 28 | Avg/Con 3.5 |
| Homemaker | 11 | 160 | 14.5 | Mental Health Outreach | 3 | 9 | 3.0 |
| Transportation | 2 | 110 | 55.0 | Nutrition Counseling | 1 | 1 | 1.0 |
| Scott | _ | | | Reassurance | 40 | 200 | 5.0 |
| Assisted Transportation | Contacts 4 | Units 22 | Avg/Cont 5.5 | Transportation | 12 | 82 | 6.8 |
| Chore | 4 | 29 | 7.3 | Visiting | 40 | 400 | 10.0 |
| Congregate Meals | 1 | 1 | 1.0 | Taylor | 40 | 400 | 10.0 |
| Emergency Response System | 1 | 1 | 1.0 | - | Contacts | | Avg/Con |
| HD Meals | 3 | 62 | 20.7 | Chore | 5 | 110 | 22.0 |
| Home Repair | 9 | 9 | 1.0 | Emergency Response System | 12 | 12 | 1.0 |
| Homemaker | 1 | 10 | 10.0 | HD Meals | 11 | 441 | 40.1 |
| Material Aide | 7 | 7 | 1.0 | Homemaker | 12 | 236 | 19.7 |
| Mental Health Outreach | 5 | , 79 | 15.8 | Transportation | 2 | 80 | 40.0 |
| Outreach | 1 | 10 | 10.0 | Union | Contacts | <u>Units</u> | Avg/Con |
| Personal Care | 1 | 1 | 1.0 | Chore | 6 | 170 | 28.3 |
| Respite | 3 | 81 | 27.0 | Emergency Response System | 10 | 10 | 1.0 |
| Senior Center | 2 | 25 | 12.5 | HD Meals | 13 | 417 | 32.1 |
| Transportation | 3 | 35 | 11.7 | Homemaker | 12 | 285 | 23.8 |
| Visiting | 1 | 1 | 1.0 | Legal Assistance | 1 | 3 | 3.0 |
| Shelby | | | | Respite | 1 | 40 | 40.0 |
| • | Contacts | | Avg/Cont | Transportation | 6 | 170 | 28.3 |
| Assisted Transportation | 12 | 24 | 2.0 | Van Buren | Contacts | <u>Units</u> | Avg/Con |
| Chore | 12 | 24 | 2.0 | Legal Assistance | 3 | 10 | 3.3 |
| Medication Management | 12 | 24 | 2.0 | Wapello | Contacts | Units | Avg/Con |
| Respite | 1 | 1 | 1.0 | Adult Daycare | 5 | 60 | 12.0 |
| | | | | Home Repair | 18 | 18 | 1.0 |
| | | | | Legal Assistance | 6 | 22 | 3.7 |
| | | | | Visiting | 3 | 30 | 10.0 |
| | | | | | | | |

| Warren | Contacts | Units Avg/Cont |
|---------------------------|-----------------|----------------|
| Assessment & Intervention | 1 | 2 2.0 |
| Assisted Transportation | 5 | 10 2.0 |
| Chore | 15 | 46 3.1 |
| Homemaker | 75 | 112 1.5 |
| Personal Care | 34 | 46 1.4 |
| Respite | 5 | 22 4.4 |
| Transportation | 8 | 28 3.5 |
| Washington | Contacts | Units Avg/Cont |
| Home Repair | 1 | 1 1.0 |
| Material Aide | 1 | 4 4.0 |
| Wayne | Contacts | Units Avg/Cont |
| Homemaker | 44 | 295 6.7 |
| Legal Assistance | 1 | 1 1.0 |
| Webster | Contacts | Units Avg/Cont |
| Legal Assistance | 7 | 37 5.3 |
| Winneshiek | <u>Contacts</u> | Units Avg/Cont |
| Adult Daycare | 6 | 101 16.8 |
| Assisted Transportation | 13 | 170 13.1 |
| Chore | 4 | 30 7.5 |
| Emergency Response System | 20 | 20 1.0 |
| HD Meals | 15 | 267 17.8 |
| Homemaker | 31 | 139 4.5 |
| Mental Health Outreach | 5 | 45 9.0 |
| Personal Care | 7 | 60 8.6 |
| Protective Payee Svc | 2 | 10 5.0 |
| Respite | 1 | 20 20.0 |
| Woodbury | Contacts | Units Avg/Cont |
| Emergency Response System | 6 | 6 1.0 |
| HD Meals | 10 | 230 23.0 |
| Home Repair | 5 | 5 1.0 |
| Homemaker | 31 | 190 6.1 |
| Information & Assistance | 1 | 4 4.0 |
| Material Aide | 12 | 12 1.0 |
| Personal Care | 21 | 75 3.6 |
| Respite | 13 | 2,720 209.2 |
| Transportation | 10 | 100 10.0 |
| Visiting | 20 | 400 20.0 |

| <u>Adair</u> | Contacts | <u>Units</u> | Avg/Cont | <u>Allamakee</u> | Contacts | Units A | Avg/Con |
|--|----------|--------------|----------|--|-----------------|----------|----------|
| Chore | | | | Adult Daycare | | | |
| No Funding Source | 3 | 80 | 26.7 | No Provider Available | 1 | 20 | 20.0 |
| Emergency Response System | | | | Assisted Transportation | | | |
| No Funding Source | 4 | 4 | 1.0 | No Provider Available | 10 | 185 | 18.5 |
| HD Meals | | | | Unable to Staff Number of Hours | 1 | 10 | 10.0 |
| No Funding Source | 4 | 121 | 30.3 | Chore | | | |
| Homemaker | | | | No Provider Available | 11 | 51 | 4.6 |
| No Funding Source | 4 | 90 | 22.5 | Emergency Response System | | | |
| Transportation | | | | No Funding Source | 3 | 3 | 1.0 |
| Funding Source Inadequate to Cover Costs | i 1 | 30 | 30.0 | HD Meals | | | |
| No Funding Source | 1 | 50 | 50.0 | No Funding Source | 5 | 70 | 14.0 |
| <u>Adams</u> | Contacts | Unite | Avg/Cont | Homemaker | | | |
| Chore | Contacts | Cints | Avg/Cont | No Funding Source | 1 | 5 | 5.0 |
| Funding Source Inadequate to Cover Costs | 5 7 | 150 | 21.4 | Mental Health Outreach | | | |
| No Provider Available | 1 | 20 | 20.0 | No Funding Source | 1 | 20 | 20.0 |
| Unable to Staff Number of Hours | 1 | 20 | 20.0 | Respite | | | |
| Emergency Response System | | | | No Funding Source | 2 | 40 | 20.0 |
| No Funding Source | 5 | 5 | 1.0 | <u>Appanoose</u> | Contacts | Unite / | Avg/Con |
| HD Meals | | | | Emergency Response System | Contacts | Cints 2 | ivg/con |
| Funding Source Inadequate to Cover Costs | 2 | 62 | 31.0 | Unable to Staff Number of Hours | 30 | 30 | 1.0 |
| No Funding Source | 5 | 225 | 45.0 | Home Repair | | | |
| Homemaker | | | | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Funding Source Inadequate to Cover Costs | 1 | 30 | 30.0 | Homemaker | | | |
| No Funding Source | 4 | 90 | 22.5 | Funding Source Inadequate to Cover Costs | 92 | 672 | 7.3 |
| Respite | | | | Unable to Staff Number of Hours | 12 | 110 | 9.2 |
| Funding Source Inadequate to Cover Costs | 1 | 30 | 30.0 | Legal Assistance | | | |
| Transportation | | | | Funding Source Inadequate to Cover Costs | 3 | 13 | 4.3 |
| Funding Source Inadequate to Cover Costs | 3 | 90 | 30.0 | Personal Care | | | |
| | | | | Funding Source Inadequate to Cover Costs | 21 | 160 | 7.6 |
| | | | | <u>Benton</u> | <u>Contacts</u> | Units 4 | Avg/Con |
| | | | | Emergency Response System | Commens | <u> </u> | <u> </u> |
| | | | | No Provider Available | 2 | 2 | 1.0 |
| | | | | Material Aide | | | |
| | | | | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |

| Black Hawk | <u>Contacts</u> | <u>Units</u> | Avg/Cont | Buchanan | Contacts | <u>Units</u> <u>1</u> | Avg/Con |
|--|-----------------|---------------|----------|--|----------|-----------------------|---------|
| Home Repair | | | | Adult Consumer Protection Svc | | | |
| Funding Source Inadequate to Cover Costs | | 1 | 1.0 | No Provider Available | 1 | 1 | 1.0 |
| No Funding Source | 12 | 12 | 1.0 | Caregiver Support | | | |
| Homemaker | | | | Funding Source Inadequate to Cover Costs | 3 | 3 | 1.0 |
| No Funding Source | 2 | 14 | 7.0 | Case Management | | | |
| Legal Assistance | | | | Other | 3 | 3 | 1.0 |
| Other | 8 | 8 | 1.0 | Emergency Response System | | | |
| Mental Health Outreach | | | | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Other | 1 | 4 | 4.0 | Other | 4 | 4 | 1.0 |
| Personal Care | | | | Home Repair | | | |
| Other | 1 | 10 | 10.0 | No Funding Source | 1 | 1 | 1.0 |
| Transportation | | | | Legal Assistance | | | |
| No Provider Available | 1 | 4 | 4.0 | No Provider Available | 3 | 3 | 1.0 |
| Boone | Contacts | Units | Avg/Cont | Unable to Staff Number of Hours | 4 | 4 | 1.0 |
| Assisted Transportation | Commence | <u> </u> | <u>.</u> | Medication Management | | | |
| Funding Source Inadequate to Cover Costs | 101 | 187 | 1.9 | Other | 1 | 1 | 1.0 |
| No Funding Source | 23 | 46 | 2.0 | Mental Health Outreach | | | |
| Chore | | | | No Provider Available | 1 | 4 | 4.0 |
| No Provider Available | 1 | 4 | 4.0 | Other | 4 | 4 | 1.0 |
| Transportation | | | | Respite | | | |
| Funding Source Inadequate to Cover Costs | 116 | 218 | 1.9 | Funding Source Inadequate to Cover Costs | 2 | 3 | 1.5 |
| No Funding Source | 37 | 74 | 2.0 | Transportation | | | |
| Bremer | a | T 7 *4 | | Funding Source Inadequate to Cover Costs | 1 | 10 | 10.0 |
| Adult Daycare | Contacts | Units | Avg/Cont | No Provider Available | 2 | 13 | 6.5 |
| No Provider Available | 2 | 30 | 15.0 | Other | 1 | 1 | 1.0 |
| Chore | 2 | 50 | 13.0 | Visiting | | | |
| No Provider Available | 4 | 10 | 10.0 | Unable to Staff Number of Hours | 6 | 400 | 66.7 |
| Material Aide | 1 | 10 | 10.0 | Buena Vista | Contacts | Unite | Avg/Con |
| | | | 4.0 | Adult Daycare | Contacts | Cints 2 | Avg/Con |
| Other | 1 | 1 | 1.0 | No Provider Available | 1 | 72 | 72.0 |
| Nutrition Counseling | | | | Homemaker | | | |
| No Funding Source | 4 | 4 | 1.0 | Funding Source Inadequate to Cover Costs | 6 | 11 | 1.8 |
| Transportation | | | | Legal Assistance | U | 11 | 1.0 |
| No Funding Source | 4 | 20 | 5.0 | Unable to Staff Number of Hours | 2 | 23 | 11.5 |
| Visiting | | | | Personal Care | ۷ | ۷3 | 11.5 |
| Unable to Staff Number of Hours | 5 | 60 | 12.0 | | _ | | . – |
| | | | | Funding Source Inadequate to Cover Costs | 9 | 42 | 4.7 |

| Butler HD Meals | Contacts | <u>Units</u> | Avg/Cont | <u>Cedar</u> <u>Conta</u> | <u>cts</u> | <u>Units</u> <u>1</u> | Avg/Con |
|---|----------|--------------|----------|--|------------|-----------------------|---------|
| | 2 | 60 | 24.0 | Adult Daycare | 2 | 16 | 0.0 |
| Other Material Aide | 2 | 62 | 31.0 | Unable to Staff Number of Hours Chore | 2 | 16 | 8.0 |
| | ı | ı | 4.0 | | _ | 400 | 00.0 |
| Funding Source Inadequate to Cover Costs | s 1 | 1 | 1.0 | No Provider Available HD Meals | 5 | 100 | 20.0 |
| Respite | | | | | _ | | |
| No Provider Available | 1 | 10 | 10.0 | No Provider Available | 2 | 20 | 10.0 |
| Unable to Staff Number of Hours Transportation | 1 | 10 | 10.0 | Mental Health Outreach | | | |
| • | | | | No Provider Available | 5 | 100 | 20.0 |
| Funding Source Inadequate to Cover Costs | 3 | 22 | 7.3 | Respite | | | |
| Visiting | | | | Funding Source Inadequate to Cover Costs | 2 | 40 | 20.0 |
| No Provider Available | 5 | 70 | 14.0 | Cerro Gordo Conta | cts ! | Units / | Avg/Con |
| <u>Carroll</u> | Contacts | <u>Units</u> | Avg/Cont | Homemaker | | | |
| Chore | | | | Funding Source Inadequate to Cover Costs | 6 | 29 | 4.8 |
| Funding Source Inadequate to Cover Costs | 6 | 44 | 7.3 | Legal Assistance | | | |
| Homemaker | | | | Funding Source Inadequate to Cover Costs | 33 | 132 | 4.0 |
| Funding Source Inadequate to Cover Costs | 39 | 42 | 1.1 | Personal Care | | | |
| Legal Assistance | | | | Funding Source Inadequate to Cover Costs | 15 | 131 | 8.7 |
| Funding Source Inadequate to Cover Costs | 3 2 | 10 | 5.0 | <u>Cherokee</u> Conta | cts | Units 1 | Avg/Con |
| Personal Care | | | | Adult Daycare | | | |
| Funding Source Inadequate to Cover Costs | 30 | 30 | 1.0 | No Provider Available | 12 1 | 1,898 | 158.2 |
| Cass | Contacts | <u>Units</u> | Avg/Cont | HD Meals | | | |
| Assisted Transportation | | | | No Provider Available | 4 | 124 | 31.0 |
| No Provider Available | 18 | 18 | 1.0 | Home Repair | | | |
| Emergency Response System | | | | Other | 12 | 12 | 1.0 |
| No Funding Source | 75 | 75 | 1.0 | Preventive Health Promotion | | | |
| Homemaker | | | | No Funding Source | 1 | 5 | 5.0 |
| Unable to Staff Number of Hours | 6 | 15 | 2.5 | Chickasaw | | T T •4 | |
| Legal Assistance | | | | Adult Daycare | <u>218</u> | <u>Umits</u> A | Avg/Con |
| No Provider Available | 7 | 7 | 1.0 | No Provider Available | 2 | 40 | 20.0 |
| Material Aide | | | | HD Meals | _ | .0 | 20.0 |
| Other | 1 | 1 | 1.0 | No Provider Available | 1 | 12 | 12.0 |
| Personal Care | | | | Home Repair | • | | 12.0 |
| Unable to Staff Number of Hours | 8 | 11 | 1.4 | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| | | | | Mental Health Outreach | ' | | 1.0 |
| | | | | No Provider Available | 1 | 4 | 4.0 |
| | | | | Transportation | ' | 4 | 4.0 |
| | | | | | 20 | 150 | 7.5 |
| | | | | No Funding Source Visiting | 20 | 150 | 6.1 |
| | | | | - | 7 | 140 | 45 7 |
| | | | | No Provider Available | 7 | 110 | 15.7 |

| <u>Clarke</u> | Contacts | <u>Units</u> | Avg/Cont | <u>Clayton</u> | Contacts | <u>Units</u> | Avg/Con |
|--|----------|--------------|----------|--|----------|--------------|---------|
| Chore | | | | Adult Daycare | | | |
| Funding Source Inadequate to Cover Costs | 1 | 30 | 30.0 | No Provider Available | 3 | 55 | 18.3 |
| No Funding Source | 1 | 30 | 30.0 | Assisted Transportation | | | |
| Emergency Response System | | | | No Provider Available | 2 | 30 | 15.0 |
| No Funding Source | 6 | 6 | 1.0 | Chore | | | |
| HD Meals | | | | No Provider Available | 15 | 93 | 6.2 |
| No Funding Source | 6 | 180 | 30.0 | Congregate Meals | | | |
| Home Repair | | | | No Provider Available | 1 | 23 | 23.0 |
| Funding Source Inadequate to Cover Costs | 2 | 2 | 1.0 | Emergency Response System | | | |
| Homemaker | | | | No Funding Source | 16 | 16 | 1.0 |
| Funding Source Inadequate to Cover Costs | 1 | 25 | 25.0 | HD Meals | | | |
| No Funding Source | 10 | 225 | 22.5 | No Provider Available | 15 | 242 | 16.1 |
| Legal Assistance | | | | Home Repair | | | |
| No Funding Source | 3 | 5 | 1.7 | No Funding Source | 1 | 10 | 10.0 |
| Respite | | | | Mental Health Outreach | | | |
| No Funding Source | 1 | 30 | 30.0 | No Funding Source | 4 | 60 | 15.0 |
| Transportation | | | | Personal Care | | | |
| Funding Source Inadequate to Cover Costs | 6 | 190 | 31.7 | Funding Source Inadequate to Cover Costs | 1 | 20 | 20.0 |
| Clay | Contacts | Units | Avg/Cont | No Funding Source | 2 | 10 | 5.0 |
| Assisted Transportation | | | | Respite | | | |
| Funding Source Inadequate to Cover Costs | 3 | 33 | 11.0 | No Funding Source | 1 | 20 | 20.0 |
| Legal Assistance | | | | | | | |
| Funding Source Inadequate to Cover Costs | 1 | 6 | 6.0 | | | | |
| Material Aide | | | | | | | |
| No Funding Source | 1 | 1 | 1.0 | | | | |
| Respite | | | | | | | |
| No Provider Available | 1 | 4 | 4.0 | | | | |
| Visiting | | | | | | | |
| Unable to Staff Number of Hours | 1 | 3 | 3.0 | | | | |

| Clinton Assisted Transportation | Contacts | <u>Units</u> | Avg/Cont | <u>Dallas</u> Chore | <u>ntacts</u> | <u>Units</u> | Avg/Con |
|---|----------|--------------|----------|--|---------------|--------------|---------|
| No Provider Available | 1 | 10 | 10.0 | No Provider Available | 7 | 40 | 5.7 |
| Caregiver Support | | | | Material Aide | | | |
| No Provider Available | 1 | 1 | 1.0 | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Chore | | | | Transportation | | | |
| No Provider Available | 1 | 10 | 10.0 | No Provider Available | 10 | 20 | 2.0 |
| Emergency Response System | | | | Unable to Staff Number of Hours | 17 | 34 | 2.0 |
| Funding Source Inadequate to Cover Cost | s 1 | 1 | 1.0 | <u>Davis</u> | ntacts | Units | Avg/Con |
| HD Meals | | | | Homemaker | | | |
| Funding Source Inadequate to Cover Cost | s 1 | 31 | 31.0 | Funding Source Inadequate to Cover Costs | 6 | 73 | 12.2 |
| Home Repair | | | | Unable to Staff Number of Hours | 1 | 3 | 3.0 |
| Funding Source Inadequate to Cover Cost | s 1 | 1 | 1.0 | <u>Decatur</u> | ntacts | Units | Avg/Con |
| Homemaker | | | | Chore | | | |
| Funding Source Inadequate to Cover Cost | s 1 | 15 | 15.0 | Funding Source Inadequate to Cover Costs | 4 | 120 | 30.0 |
| Material Aide | | | | No Funding Source | 1 | 30 | 30.0 |
| No Funding Source | 1 | 1 | 1.0 | Emergency Response System | | | |
| Mental Health Outreach | | | | No Funding Source | 11 | 11 | 1.0 |
| No Provider Available | 5 | 28 | 5.6 | HD Meals | | | |
| Nutrition Counseling | | | | No Funding Source | 9 | 319 | 35.4 |
| No Provider Available | 41 | 176 | 4.3 | Homemaker | | | |
| Other | 2 | 16 | 8.0 | Funding Source Inadequate to Cover Costs | 1 | 15 | 15.0 |
| Outreach | | | | No Funding Source | 8 | 185 | 23.1 |
| No Provider Available | 11 | 14 | 1.3 | Respite | | | |
| Personal Care | | | | Funding Source Inadequate to Cover Costs | 2 | 50 | 25.0 |
| Funding Source Inadequate to Cover Cost | s 1 | 31 | 31.0 | No Funding Source | 1 | 14 | 14.0 |
| Protective Payee Svc | | | | Transportation | | | |
| No Provider Available | 1 | 8 | 8.0 | Funding Source Inadequate to Cover Costs | 4 | 160 | 40.0 |
| Respite | | | | <u>Delaware</u> <u>Co</u> | ntacts | <u>Units</u> | Avg/Con |
| No Funding Source | 2 | 50 | 25.0 | Chore | | | |
| Senior Center | | | | No Funding Source | 2 | 6 | 3.0 |
| Funding Source Inadequate to Cover Cost | s 1 | 15 | 15.0 | HD Meals | | | |
| Transportation | | | | No Funding Source | 3 | 26 | 8.7 |
| Funding Source Inadequate to Cover Cost | s 1 | 10 | 10.0 | No Provider Available | 1 | 25 | 25.0 |
| Visiting | | | | Nutrition Counseling | | | |
| No Provider Available | 2 | 10 | 5.0 | No Funding Source | 1 | 1 | 1.0 |
| | | | | Respite | | | |
| | | | | Funding Source Inadequate to Cover Costs | 1 | 15 | 15.0 |
| | | | | Transportation | | | |
| | | | | Unable to Staff Number of Hours | 1 | 2 | 2.0 |

| <u>Des Moines</u> Advocacy | Contacts | <u>Units</u> | Avg/Cont | Emmet C | <u>Contacts</u> | <u>Units</u> | Avg/Con |
|--|----------|--------------|----------|--|-----------------|--------------|---------|
| No Provider Available | 3 | 15 | 5.0 | No Provider Available | 15 | 1,920 | 128.0 |
| Chore | | | | Assisted Transportation | | • | |
| Funding Source Inadequate to Cover Cost | s 1 | 4 | 4.0 | No Provider Available | 26 | 47 | 1.8 |
| Counseling | | | | Homemaker | | | |
| No Provider Available | 2 | 12 | 6.0 | Funding Source Inadequate to Cover Costs | 53 | 103 | 1.9 |
| Homemaker | | | | Personal Care | | | |
| Unable to Staff Number of Hours | 1 | 24 | 24.0 | Funding Source Inadequate to Cover Costs | 10 | 57 | 5.7 |
| Legal Assistance | | | | Reassurance | | | |
| Unable to Staff Number of Hours | 4 | 12 | 3.0 | Funding Source Inadequate to Cover Costs | 6 | 62 | 10.3 |
| Material Aide | | | | Transportation | | | |
| Funding Source Inadequate to Cover Cost | s 1 | 2 | 2.0 | No Provider Available | 24 | 240 | 10.0 |
| No Funding Source | 1 | 1 | 1.0 | <u>Fayette</u> | Contacts | Units | Avg/Con |
| Mental Health Outreach | | | | Adult Consumer Protection Svc | Militare | Cinto | ive con |
| Other | 2 | 17 | 8.5 | No Provider Available | 1 | 1 | 1.0 |
| Respite | | | | Adult Daycare | | | |
| Unable to Staff Number of Hours | 1 | 40 | 40.0 | No Provider Available | 2 | 43 | 21.5 |
| Visiting | | | | Assisted Transportation | | | |
| No Provider Available | 1 | 4 | 4.0 | Funding Source Inadequate to Cover Costs | 1 | 5 | 5.0 |
| <u>Dickinson</u> | Contacts | Units | Avg/Cont | Chore | | | |
| Adult Daycare | | | | No Provider Available | 11 | 60 | 5.5 |
| No Provider Available | 41 | 4,576 | 111.6 | Emergency Response System | | | |
| Legal Assistance | | | | No Funding Source | 37 | 37 | 1.0 |
| No Funding Source | 1 | 2 | 2.0 | HD Meals | | | |
| <u>Dubuque</u> | Contacts | Units | Avg/Cont | No Funding Source | 5 | 76 | 15.2 |
| Emergency Response System | | | | Homemaker | | | |
| Funding Source Inadequate to Cover Costs | s 3 | 3 | 1.0 | No Funding Source | 8 | 37 | 4.6 |
| HD Meals | | | | Mental Health Outreach | | | |
| No Funding Source | 1 | 31 | 31.0 | No Funding Source | 6 | 100 | 16.7 |
| Other | 1 | 31 | 31.0 | No Provider Available | 7 | 66 | 9.4 |
| Home Repair | | | | Personal Care | | | |
| Funding Source Inadequate to Cover Costs | s 2 | 2 | 1.0 | No Funding Source | 3 | 17 | 5.7 |
| Material Aide | | | | Respite | | | |
| Funding Source Inadequate to Cover Costs | s 3 | 3 | 1.0 | Funding Source Inadequate to Cover Costs | 1 | 30 | 30.0 |
| No Funding Source | 4 | 4 | 1.0 | | | | |
| Nutrition Counseling | | | | | | | |
| Funding Source Inadequate to Cover Cost | s 2 | 4 | 2.0 | | | | |
| Respite | | | | | | | |
| Unable to Staff Number of Hours | 3 | 42 | 14.0 | | | | |

| Grundy Assisted Transportation | Contacts | <u>Units</u> | Avg/Cont | <u>Harrison</u> Assessment & Intervention | <u>Contacts</u> | <u>Units</u> | Avg/Con |
|---|----------|--------------|-----------|---|-----------------|--------------|---------|
| No Provider Available | 4 | 16 | 4.0 | No Funding Source | 5 | 5 | 1.0 |
| Home Repair | | | | Assisted Transportation | | | |
| Funding Source Inadequate to Cover Cost | s 2 | 2 | 1.0 | Funding Source Inadequate to Cover Costs | 4 | 9 | 2.3 |
| Mental Health Outreach | | | | Other | 4 | 4 | 1.0 |
| Other | 1 | 4 | 4.0 | Caregiver Support | | | |
| Reassurance | | | | No Funding Source | 2 | 2 | 1.0 |
| No Provider Available | 12 | 200 | 16.7 | Case Management | | | |
| Transportation | | | | No Funding Source | 2 | 2 | 1.0 |
| No Provider Available | 16 | 40 | 2.5 | Chore | | | |
| Visiting | | | | No Provider Available | 18 | 39 | 2.2 |
| No Provider Available | 8 | 200 | 25.0 | Emergency Response System | | | |
| <u>Hamilton</u> | Contacts | Unite | Avg/Cont | Other | 1 | 1 | 1.0 |
| Health WEC | Contacts | <u>Omts</u> | Avg/Cont | Health WEC | | | |
| Funding Source Inadequate to Cover Cost | s 1 | 2 | 2.0 | No Funding Source | 29 | 29 | 1.0 |
| Transportation | | | | Home Repair | | | |
| Funding Source Inadequate to Cover Cost | ts 2 | 26 | 13.0 | No Provider Available | 2 | 5 | 2.5 |
| No Provider Available | 1 | 1 | 1.0 | Unable to Staff Number of Hours | 1 | 1 | 1.0 |
| <u>Hardin</u> | Contacts | Units | Avg/Cont | Homemaker | | | |
| Adult Daycare | Contacto | CIII | 1118 0011 | No Provider Available | 5 | 10 | 2.0 |
| No Provider Available | 13 | 234 | 18.0 | Mental Health Outreach | | | |
| Chore | | | | No Funding Source | 4 | 4 | 1.0 |
| No Provider Available | 2 | 20 | 10.0 | Preventive Health Promotion | | | |
| Counseling | | | | No Funding Source | 6 | 6 | 1.0 |
| No Provider Available | 1 | 1 | 1.0 | <u>Henry</u> | Contacts | <u>Units</u> | Avg/Con |
| Material Aide | | | | Emergency Response System | | | |
| Funding Source Inadequate to Cover Cost | s 2 | 3 | 1.5 | Other | 1 | 1 | 1.0 |
| No Funding Source | 1 | 1 | 1.0 | HD Meals | | | |
| No Provider Available | 1 | 1 | 1.0 | Other | 1 | 20 | 20.0 |
| Mental Health Outreach | | | | Homemaker | | | |
| No Provider Available | 6 | 36 | 6.0 | Other | 1 | 4 | 4.0 |
| RSVP | | | | Legal Assistance | | | |
| No Provider Available | 31 | 240 | 7.7 | Unable to Staff Number of Hours | 1 | 4 | 4.0 |
| Senior Center | | | | | | | |
| No Provider Available | 2 | 20 | 10.0 | | | | |
| Transportation | | | | | | | |
| Funding Source Inadequate to Cover Cost | is 2 | 14 | 7.0 | | | | |
| Unable to Staff Number of Hours | 3 | 28 | 9.3 | | | | |
| Visiting | | | | | | | |
| No Provider Available | 20 | 105 | 5.3 | | | | |

| <u>Howard</u> | Contacts | <u>Units</u> | Avg/Cont | <u>Jackson</u> |
|--|-----------------|--------------|----------|-----------------------------------|
| Chore | | | | Adult Daycare |
| No Funding Source | 1 | 10 | 10.0 | Funding Source Inadequate to Cove |
| No Provider Available | 4 | 27 | 6.8 | Assisted Transportation |
| Emergency Response System | | | | No Provider Available |
| No Funding Source | 17 | 17 | 1.0 | Unable to Staff Number of Hours |
| HD Meals | | | | Case Management |
| No Funding Source | 2 | 61 | 30.5 | No Provider Available |
| Homemaker | | | | Chore |
| Funding Source Inadequate to Cover Costs | 1 | 5 | 5.0 | Funding Source Inadequate to Cove |
| No Funding Source | 1 | 6 | 6.0 | No Funding Source |
| Mental Health Outreach | | | | No Provider Available |
| No Provider Available | 3 | 35 | 11.7 | Other |
| Respite | | | | HD Meals |
| No Funding Source | 2 | 20 | 10.0 | No Provider Available |
| <u>lowa</u> | <u>Contacts</u> | Unita | Avg/Cont | Home Repair |
| Chore | Contacts | Omis | Avg/Cont | Funding Source Inadequate to Cove |
| No Provider Available | 8 | 80 | 10.0 | No Funding Source |
| Emergency Response System | Ū | 00 | | Respite |
| No Provider Available | 1 | 1 | 1.0 | Funding Source Inadequate to Cove |
| No Fronce Available | ' | | 1.0 | Transportation |
| | | | | No Provider Available |
| | | | | Unable to Staff Number of Hours |
| | | | | Visiting |
| | | | | No Provider Available |
| | | | | |

| <u>Jackson</u> | Contacts | <u>Units</u> | Avg/Con |
|--|----------|--------------|----------|
| Adult Daycare | | | |
| Funding Source Inadequate to Cover Costs | 2 | 10 | 5.0 |
| Assisted Transportation | | | |
| No Provider Available | 1 | 31 | 31.0 |
| Unable to Staff Number of Hours | 1 | 4 | 4.0 |
| Case Management | | | |
| No Provider Available | 1 | 10 | 10.0 |
| Chore | | | |
| Funding Source Inadequate to Cover Costs | 1 | 10 | 10.0 |
| No Funding Source | 2 | 28 | 14.0 |
| No Provider Available | 8 | 80 | 10.0 |
| Other | 2 | 20 | 10.0 |
| HD Meals | | | |
| No Provider Available | 4 | 124 | 31.0 |
| Home Repair | | | |
| Funding Source Inadequate to Cover Costs | 5 | 5 | 1.0 |
| No Funding Source | 4 | 4 | 1.0 |
| Respite | | | |
| Funding Source Inadequate to Cover Costs | 1 | 10 | 10.0 |
| Transportation | | | |
| No Provider Available | 1 | 5 | 5.0 |
| Unable to Staff Number of Hours | 2 | 10 | 5.0 |
| Visiting | | | |
| No Provider Available | 4 | 20 | 5.0 |
| <u>Jasper</u> | Contacts | Units | Avg/Con |
| Adult Daycare | | | |
| Unable to Staff Number of Hours | 1 | 48 | 48.0 |
| <u>Jefferson</u> | Contacts | Unite | Avg/Con |
| Homemaker | Contacts | <u>emus</u> | <u> </u> |
| Funding Source Inadequate to Cover Costs | 2 | 31 | 15.5 |
| Legal Assistance | | | |
| Funding Source Inadequate to Cover Costs | 3 | 7 | 2.3 |

| Johnson Contact | Units | Avg/Cont | <u>Lee</u> | Contacts | Units A | Avg/Con |
|---|-------|----------|--|----------|---------|---------|
| Adult Daycare | | | Advocacy | | | |
| Funding Source Inadequate to Cover Costs 2 | 14 | 7.0 | No Provider Available | 3 | 10 | 3.3 |
| Case Management | | | Caregiver Support | | | |
| Unable to Staff Number of Hours 10 | 30 | 3.0 | Other | 1 | 1 | 1.0 |
| Emergency Response System | | | HD Meals | | | |
| Unable to Staff Number of Hours | 1 | 1.0 | No Provider Available | 1 | 25 | 25.0 |
| HD Meals | | | Homemaker | | | |
| Funding Source Inadequate to Cover Costs 17 | 445 | 26.2 | Funding Source Inadequate to Cover Costs | 1 | 80 | 80.0 |
| Home Repair | | | Legal Assistance | | | |
| No Funding Source | 6 | 3.0 | Unable to Staff Number of Hours | 2 | 7 | 3.5 |
| Material Aide | | | Material Aide | | | |
| No Provider Available | 4 | 1.0 | No Funding Source | 2 | 2 | 1.0 |
| Mental Health Outreach | | | Mental Health Outreach | | | |
| Unable to Staff Number of Hours | 20 | 4.0 | Other | 1 | 4 | 4.0 |
| RSVP | | | Protective Payee Svc | | | |
| Unable to Staff Number of Hours | 8 | 8.0 | No Provider Available | 2 | 2 | 1.0 |
| Transportation | | | Transportation | | | |
| No Funding Source | 12 | 12.0 | Other | 2 | 26 | 13.0 |
| Other | 20 | 20.0 | Visiting | | | |
| Unable to Staff Number of Hours | 80 | 20.0 | Funding Source Inadequate to Cover Costs | 37 | 37 | 1.0 |
| Jones <u>Contact</u> | Units | Avg/Cont | No Funding Source | 402 | 402 | 1.0 |
| Adult Daycare | | | | | | |
| Funding Source Inadequate to Cover Costs | 72 | 12.0 | | | | |
| Chore | | | | | | |
| No Provider Available 17 | 148 | 8.7 | | | | |
| Keokuk <u>Contact</u> | Units | Avg/Cont | | | | |
| Legal Assistance | | _ | | | | |
| Funding Source Inadequate to Cover Costs | 7 | 1.4 | | | | |

| <u>Linn</u> | <u>Contacts</u> | <u>Units</u> | Avg/Cont | <u>Lyon</u> <u>Contacts</u> <u>Units</u> | Avg/Con |
|--|-----------------|--------------|----------|---|---------|
| Adult Daycare | | | | Adult Daycare | |
| No Provider Available | 1 | 8 | 8.0 | No Provider Available 19 1,748 | 92.0 |
| Case Management | | | | Assisted Transportation | |
| Unable to Staff Number of Hours | 10 | 28 | 2.8 | No Provider Available 12 72 | 2 6.0 |
| Chore | | | | Chore | |
| Funding Source Inadequate to Cover Costs | 15 | 223 | 14.9 | No Provider Available 84 636 | 7.6 |
| No Provider Available | 4 | 64 | 16.0 | Home Repair | |
| Unable to Staff Number of Hours | 6 | 96 | 16.0 | Funding Source Inadequate to Cover Costs 3 | 3 1.0 |
| HD Meals | | | | Transportation | |
| Funding Source Inadequate to Cover Costs | 1 | 60 | 60.0 | No Provider Available 12 10 ² | 1 8.7 |
| Home Repair | | | | Visiting | |
| Funding Source Inadequate to Cover Costs | 1 | 48 | 48.0 | No Provider Available 29 305 | 5 10.5 |
| No Funding Source | 2 | 84 | 42.0 | Madison Contacts Unite | |
| Homemaker | | | | <u>Contacts</u> <u>Units</u> Chore | Avg/Con |
| Funding Source Inadequate to Cover Costs | 1 | 57 | 57.0 | Unable to Staff Number of Hours 3 | 9 3.0 |
| Material Aide | | | | Mahaska Controls Unite | 0.0 |
| Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 | Adult Daycare Contacts Units | Avg/Con |
| No Funding Source | 6 | 6 | 1.0 | • | |
| Personal Care | | | | No Provider Available 10 182 | 2 18.2 |
| Funding Source Inadequate to Cover Costs | 3 | 720 | 240.0 | Legal Assistance | |
| Transportation | | | | Funding Source Inadequate to Cover Costs 4 13 | 3.3 |
| Unable to Staff Number of Hours | 1 | 50 | 50.0 | Mental Health Outreach | |
| Visiting | | | | | 2 2.0 |
| No Provider Available | 10 | 114 | 11.4 | Nutrition Counseling | |
| <u>Louisa</u> | Contacta | Unita | Avg/Cont | No Provider Available 8 12 | 2 1.5 |
| Mental Health Outreach | Contacts | Cints | Avg/Cont | Protective Payee Svc | |
| No Provider Available | 1 | 16 | 16.0 | No Provider Available 4 | 1.0 |
| Lucas | | | | Respite | |
| Homemaker | Contacts | <u>Units</u> | Avg/Cont | Unable to Staff Number of Hours 2 25 | 5 12.5 |
| | _ | 40 | 0.0 | | |
| Unable to Staff Number of Hours | 5 | 10 | 2.0 | | |
| Legal Assistance | | _ | | | |
| Funding Source Inadequate to Cover Costs | 1 | 2 | 2.0 | | |

| Marion Chore | Contacts | <u>Units</u> | Avg/Cont | <u>Mills</u> Chore | Contacts | <u>Units</u> | Avg/Con |
|--|----------|--------------|----------|--|-----------------|--------------|---------|
| Funding Source Inadequate to Cover Costs | s 1 | 4 | 4.0 | No Funding Source | 11 | 105 | 9.5 |
| Home Repair | | | | HD Meals | | | |
| No Provider Available | 1 | 1 | 1.0 | No Funding Source | 30 | 770 | 25.7 |
| Homemaker | | | | Other | 1 | 30 | 30.0 |
| Unable to Staff Number of Hours | 44 | 142 | 3.2 | <u>Monona</u> | Contacts | <u>Units</u> | Avg/Con |
| Information & Assistance | | | | HD Meals | | | |
| Unable to Staff Number of Hours | 17 | 17 | 1.0 | No Funding Source | 23 | 529 | 23.0 |
| Mental Health Outreach | | | | No Provider Available | 4 | 92 | 23.0 |
| No Provider Available | 1 | 10 | 10.0 | Homemaker | | | |
| Personal Care | | | | No Provider Available | 1 | 10 | 10.0 |
| Funding Source Inadequate to Cover Costs | 5 | 22 | 4.4 | Transportation | | | |
| Other | 1 | 12 | 12.0 | No Funding Source | 1 | 16 | 16.0 |
| Respite | | | | <u>Monroe</u> | <u>Contacts</u> | Units | Avg/Con |
| Unable to Staff Number of Hours | 1 | 1 | 1.0 | Adult Daycare | | | |
| Transportation | | | | No Provider Available | 10 | 480 | 48.0 |
| Funding Source Inadequate to Cover Costs | 3 | 5 | 1.7 | Chore | | | |
| No Provider Available | 2 | 2 | 1.0 | No Provider Available | 5 | 40 | 8.0 |
| Other | 1 | 1 | 1.0 | Homemaker | | | |
| Unable to Staff Number of Hours | 6 | 6 | 1.0 | Funding Source Inadequate to Cover Cos | sts 4 | 100 | 25.0 |
| <u>Marshall</u> | Contacts | Units | Avg/Cont | Legal Assistance | | | |
| Adult Daycare | | | | Funding Source Inadequate to Cover Cos | sts 2 | 5 | 2.5 |
| No Provider Available | 30 | 637 | 21.2 | Nutrition Counseling | | | |
| Caregiver Support | | | | No Provider Available | 8 | 16 | 2.0 |
| No Provider Available | 2 | 2 | 1.0 | <u>Montgomery</u> | Contacts | Unita | Avg/Con |
| Chore | | | | Home Repair | Contacts | <u>Omts</u> | Avg/Con |
| Funding Source Inadequate to Cover Costs | s 4 | 16 | 4.0 | Other | 2 | 2 | 1.0 |
| Grandparent Relative Support | | | | | | | |
| No Provider Available | 4 | 4 | 1.0 | | | | |
| Material Aide | | | | | | | |
| Funding Source Inadequate to Cover Costs | 10 | 10 | 1.0 | | | | |
| No Provider Available | 1 | 1 | 1.0 | | | | |
| Mental Health Outreach | | | | | | | |
| No Provider Available | 8 | 64 | 8.0 | | | | |
| RSVP | | | | | | | |
| No Provider Available | 31 | 198 | 6.4 | | | | |
| Transportation | | | | | | | |
| Unable to Staff Number of Hours | 1 | 50 | 50.0 | | | | |
| Visiting | | | | | | | |
| No Provider Available | 7 | 91 | 13.0 | | | | |

| <u>Muscatine</u> | Contacts | <u>Units</u> | Avg/Cont | Obrien Contacts Units Av | g/Con |
|---|----------|--------------|----------|--|---------|
| Adult Daycare | | | | Chore | |
| Funding Source Inadequate to Cover Cost | ts 1 | 15 | 15.0 | No Provider Available 1 5 | 5.0 |
| No Provider Available | 3 | 50 | 16.7 | Legal Assistance | |
| Assisted Transportation | | | | No Funding Source 2 12 | 6.0 |
| Funding Source Inadequate to Cover Cost | is 1 | 30 | 30.0 | Material Aide | |
| No Provider Available | 5 | 52 | 10.4 | No Funding Source 1 2 | 2.0 |
| Chore | | | | Preventive Health Promotion | |
| Funding Source Inadequate to Cover Cost | is 1 | 10 | 10.0 | Funding Source Inadequate to Cover Costs 438 735 | 1.7 |
| No Provider Available | 1 | 10 | 10.0 | Respite | |
| Congregate Meals | | | | No Funding Source 1 32 | 32.0 |
| No Provider Available | 1 | 25 | 25.0 | Visiting | 02.0 |
| Emergency Response System | | | | No Provider Available 8 96 | 12.0 |
| Funding Source Inadequate to Cover Cost | ts 1 | 1 | 1.0 | Unable to Staff Number of Hours 1 12 | 12.0 |
| HD Meals | | | | Osceola Contacto Unite Av | |
| Funding Source Inadequate to Cover Cost | is 1 | 31 | 31.0 | Adult Daycare Contacts Units Ava | g/Con |
| Other | 1 | 31 | 31.0 | | 40.0 |
| Home Repair | | | | No Provider Available 5 200 | 40.0 |
| No Funding Source | 6 | 6 | 1.0 | Home Repair | 4.0 |
| Material Aide | | | | No Provider Available 8 8 | 1.0 |
| No Funding Source | 3 | 3 | 1.0 | Nutrition Counseling | |
| Mental Health Outreach | | | | No Provider Available 6 24 | 4.0 |
| Funding Source Inadequate to Cover Cost | is 1 | 16 | 16.0 | Respite | |
| Senior Center | .0 1 | 10 | 10.0 | No Provider Available 2 16 | 8.0 |
| No Provider Available | 3 | 45 | 15.0 | Visiting | |
| Transportation | 3 | 40 | 13.0 | No Provider Available 9 90 | 10.0 |
| No Provider Available | 6 | 80 | 13.3 | Page <u>Contacts</u> <u>Units</u> Ava | g/Con |
| Other | 6 1 | 20 | | Emergency Response System | |
| Outer | ' | 20 | 20.0 | No Funding Source 1 1 | 1.0 |
| | | | | HD Meals | |
| | | | | No Funding Source 38 1,120 | 29.5 |
| | | | | Homemaker | |
| | | | | No Funding Source 4 40 | 10.0 |
| | | | | Palo Alto Contacts Units Av | g/Con |
| | | | | Assisted Transportation | <u></u> |
| | | | | Funding Source Inadequate to Cover Costs 1 4 | 4.0 |
| | | | | No Provider Available 1 1 | 1.0 |
| | | | | | |

| <u>Plymouth</u> | <u>Contacts</u> | <u>Units</u> | Avg/Cont | Pottawattamie | <u>Contacts</u> | <u>Units</u> | Avg/Con |
|--|-----------------|--------------|----------|--|-----------------|--------------|---------|
| Chore | | | | Assisted Transportation | | | |
| No Provider Available | 2 | 8 | 4.0 | No Funding Source | 13 | 180 | 13.8 |
| Emergency Response System | | | | Chore | | | |
| No Provider Available | 1 | 1 | 1.0 | Funding Source Inadequate to Cover Costs | 11 | 350 | 31.8 |
| Home Repair | | | | HD Meals | | | |
| Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 | Funding Source Inadequate to Cover Costs | | 810 | 31.2 |
| Other | 10 | 10 | 1.0 | No Funding Source | 2 | 60 | 30.0 |
| Visiting | | | | Home Repair | | | |
| Unable to Staff Number of Hours | 16 | 320 | 20.0 | Funding Source Inadequate to Cover Costs | 25 | 25 | 1.0 |
| <u>Pocahontas</u> | Contacts | <u>Units</u> | Avg/Cont | Homemaker | | | |
| Chore | | | | Funding Source Inadequate to Cover Costs | 5 | 150 | 30.0 |
| Funding Source Inadequate to Cover Costs | 2 | 3 | 1.5 | Legal Assistance | | | |
| <u>Polk</u> | Contacts | <u>Units</u> | Avg/Cont | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Adult Daycare | | | | Respite | | | |
| Funding Source Inadequate to Cover Costs | 10 | 80 | 8.0 | Funding Source Inadequate to Cover Costs | 17 | 436 | 25.6 |
| No Funding Source | 3 | 76 | 25.3 | <u>Poweshiek</u> | Contacts | <u>Units</u> | Avg/Con |
| Assisted Transportation | | | | Adult Daycare | | | |
| Unable to Staff Number of Hours | 1 | 2 | 2.0 | No Provider Available | 21 | 345 | 16.4 |
| Case Management | | | | Chore | | | |
| Funding Source Inadequate to Cover Costs | 353 | 1,059 | 3.0 | No Provider Available | 5 | 10 | 2.0 |
| Homemaker | | | | Counseling | | | |
| Funding Source Inadequate to Cover Costs | 5 | 92 | 18.4 | No Provider Available | 1 | 1 | 1.0 |
| No Provider Available | 1 | 8 | 8.0 | Home Repair | | | |
| Unable to Staff Number of Hours | 2 | 16 | 8.0 | No Provider Available | 1 | 1 | 1.0 |
| Information & Assistance | | | | Material Aide | | | |
| No Funding Source | 9 | 9 | 1.0 | Funding Source Inadequate to Cover Costs | 4 | 4 | 1.0 |
| Respite | | | | Mental Health Outreach | | | |
| No Funding Source | 1 | 8 | 8.0 | No Provider Available | 6 | 16 | 2.7 |
| No Provider Available | 1 | 6 | 6.0 | Protective Payee Svc | | | |
| Transportation | | | | No Provider Available | 2 | 2 | 1.0 |
| Unable to Staff Number of Hours | 134 | 298 | 2.2 | Reassurance | _ | _ | 1.0 |
| Visiting | | | | No Provider Available | 28 | 445 | 15.9 |
| Unable to Staff Number of Hours | 87 | 348 | 4.0 | Transportation | 20 | 445 | 15.9 |
| | | | | · | - | 40 | 0.0 |
| | | | | Funding Source Inadequate to Cover Costs | 5 | 10 | 2.0 |
| | | | | Visiting | | | |
| | | | | No Provider Available | 50 | 500 | 10.0 |

| <u>011</u> | IIIGL INC | cus L | y Count | y, Service and Reason (SF 107) | | | |
|--|-----------|------------------|----------|--|----------|----------------|---------|
| Ringgold | Contacts | <u>Units</u> | Avg/Cont | <u>Scott</u> | Contacts | <u>Units</u> A | Avg/Con |
| Chore | | | | Assisted Transportation | | | |
| Funding Source Inadequate to Cover Costs | 2 | 50 | 25.0 | No Provider Available | 2 | 9 | 4.5 |
| No Funding Source | 2 | 40 | 20.0 | Other | 2 | 13 | 6.5 |
| Emergency Response System | | | | Chore | | | |
| No Funding Source | 11 | 11 | 1.0 | Funding Source Inadequate to Cover Costs | 2 | 15 | 7.5 |
| HD Meals | | | | No Provider Available | 1 | 4 | 4.0 |
| Funding Source Inadequate to Cover Costs | 2 | 57 | 28.5 | Other | 1 | 10 | 10.0 |
| No Funding Source | 9 | 341 | 37.9 | Congregate Meals | | | |
| Home Repair | | | | No Provider Available | 1 | 1 | 1.0 |
| No Funding Source | 2 | 2 | 1.0 | Emergency Response System | | | |
| Homemaker | | | | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Funding Source Inadequate to Cover Costs | 3 | 30 | 10.0 | HD Meals | | | |
| No Funding Source | 8 | 130 | 16.3 | Funding Source Inadequate to Cover Costs | 2 | 31 | 15.5 |
| Transportation | | | | Other | 1 | 31 | 31.0 |
| Funding Source Inadequate to Cover Costs | 2 | 110 | 55.0 | Home Repair | | | |
| | | | | Funding Source Inadequate to Cover Costs | 2 | 2 | 1.0 |
| | | | | No Funding Source | 7 | 7 | 1.0 |
| | | | | Homemaker | | | |
| | | | | Funding Source Inadequate to Cover Costs | 1 | 10 | 10.0 |
| | | | | Material Aide | | | |
| | | | | Funding Source Inadequate to Cover Costs | 2 | 2 | 1.0 |
| | | | | No Funding Source | 5 | 5 | 1.0 |
| | | | | Mental Health Outreach | | | |
| | | | | Funding Source Inadequate to Cover Costs | 4 | 75 | 18.8 |
| | | | | No Provider Available | 1 | 4 | 4.0 |
| | | | | Outreach | | | |
| | | | | Other | 1 | 10 | 10.0 |
| | | | | Personal Care | | | |
| | | | | Other | 1 | 1 | 1.0 |
| | | | | Respite | | | |
| | | | | Funding Source Inadequate to Cover Costs | . 1 | 24 | 24.0 |
| | | | | No Provider Available | 1 | 32 | 32.0 |
| | | | | Other | 1 | 25 | 25.0 |
| | | | | Senior Center | | | |
| | | | | Funding Source Inadequate to Cover Costs | . 2 | 25 | 12.5 |
| | | | | Transportation | _ | | |
| | | | | Funding Source Inadequate to Cover Costs | . 1 | 5 | 5.0 |
| | | | | No Provider Available | ' ' 1 | 20 | 20.0 |
| | | | | Other | 1 | 10 | 10.0 |
| | | | | Visiting | • | | |
| | | | | | | _ | |

No Provider Available

1

1.0

| Shelby Assisted Transportation | Contacts | <u>Units</u> | Avg/Cont | <u>Tama</u> Home Repair | <u>Contacts</u> | <u>Units</u> | Avg/Con |
|--|----------|--------------|-----------|--|-----------------|--------------|---------|
| No Funding Source | 12 | 24 | 2.0 | Funding Source Inadequate to Cover Costs | 8 | 28 | 3.5 |
| Chore | | | | Mental Health Outreach | | | |
| Unable to Staff Number of Hours | 12 | 24 | 2.0 | No Provider Available | 2 | 8 | 4.0 |
| Medication Management | | | | Unable to Staff Number of Hours | 1 | 1 | 1.0 |
| Funding Source Inadequate to Cover Costs | 12 | 24 | 2.0 | Nutrition Counseling | | | |
| Respite | | | | No Provider Available | 1 | 1 | 1.0 |
| No Funding Source | 1 | 1 | 1.0 | Reassurance | | | |
| Sioux | Contacts | Units | Avg/Cont | No Provider Available | 40 | 200 | 5.0 |
| Chore | Contacts | CIII | 1110/0011 | Transportation | | | |
| No Provider Available | 87 | 609 | 7.0 | Funding Source Inadequate to Cover Costs | 11 | 76 | 6.9 |
| HD Meals | | | | No Provider Available | 1 | 6 | 6.0 |
| No Funding Source | 2 | 46 | 23.0 | Visiting | | | |
| Health WEC | | | | No Provider Available | 40 | 400 | 10.0 |
| Funding Source Inadequate to Cover Costs | 32 | 32 | 1.0 | <u>Taylor</u> | Contacts | <u>Units</u> | Avg/Con |
| Homemaker | | | | Chore | | | |
| Funding Source Inadequate to Cover Costs | 13 | 49 | 3.8 | Funding Source Inadequate to Cover Costs | 2 | 50 | 25.0 |
| Legal Assistance | | | | No Funding Source | 3 | 60 | 20.0 |
| Funding Source Inadequate to Cover Costs | . 1 | 4 | 4.0 | Emergency Response System | | | |
| Unable to Staff Number of Hours | 1 | 1 | 1.0 | No Funding Source | 12 | 12 | 1.0 |
| Mental Health Outreach | | | | HD Meals | | | |
| Funding Source Inadequate to Cover Costs | 20 | 317 | 15.9 | No Funding Source | 11 | 441 | 40.1 |
| Respite | | | | Homemaker | | | |
| No Funding Source | 2 | 16 | 8.0 | No Funding Source | 12 | 236 | 19.7 |
| Transportation | | | | Transportation | | | |
| No Funding Source | 2 | 4 | 2.0 | Funding Source Inadequate to Cover Costs | 2 | 80 | 40.0 |
| Visiting | | | | | | | |
| Funding Source Inadequate to Cover Costs | 13 | 118 | 9.1 | | | | |
| No Funding Source | 43 | 364 | 8.5 | | | | |
| <u>Story</u> | Contacts | Units | Avg/Cont | | | | |
| Adult Daycare | | | | | | | |
| Funding Source Inadequate to Cover Costs | 15 | 408 | 27.2 | | | | |
| No Funding Source | 25 | 760 | 30.4 | | | | |
| Chore | | | | | | | |
| No Provider Available | 150 | 300 | 2.0 | | | | |
| Mental Health Outreach | | | | | | | |
| Funding Source Inadequate to Cover Costs | 60 | 240 | 4.0 | | | | |

| <u>Union</u> | Contacts | <u>Units</u> | Avg/Cont | <u>Warren</u> | Contacts | <u>Units</u> 4 | Avg/Con |
|--|----------|--------------|----------|--|----------|----------------|---------|
| Chore | | | | Assessment & Intervention | | | |
| Funding Source Inadequate to Cover Costs | 5 5 | 150 | 30.0 | No Provider Available | 1 | 2 | 2.0 |
| No Funding Source | 1 | 20 | 20.0 | Assisted Transportation | | | |
| Emergency Response System | | | | No Provider Available | 2 | 4 | 2.0 |
| Funding Source Inadequate to Cover Costs | s 1 | 1 | 1.0 | Unable to Staff Number of Hours | 3 | 6 | 2.0 |
| No Funding Source | 9 | 9 | 1.0 | Chore | | | |
| HD Meals | | | | Funding Source Inadequate to Cover Costs | 5 | 14 | 2.8 |
| Funding Source Inadequate to Cover Costs | 3 2 | 87 | 43.5 | No Provider Available | 10 | 32 | 3.2 |
| No Funding Source | 11 | 330 | 30.0 | Homemaker | | | |
| Homemaker | | | | Unable to Staff Number of Hours | 75 | 112 | 1.5 |
| Funding Source Inadequate to Cover Costs | 5 7 | 165 | 23.6 | Personal Care | | | |
| No Funding Source | 5 | 120 | 24.0 | Unable to Staff Number of Hours | 34 | 46 | 1.4 |
| Legal Assistance | | | | Respite | | | |
| Unable to Staff Number of Hours | 1 | 3 | 3.0 | No Provider Available | 5 | 22 | 4.4 |
| Respite | | | | Transportation | | | |
| No Funding Source | 1 | 40 | 40.0 | No Provider Available | 3 | 12 | 4.0 |
| Transportation | | | | Unable to Staff Number of Hours | 5 | 16 | 3.2 |
| Funding Source Inadequate to Cover Costs | 6 | 170 | 28.3 | <u>Washington</u> | Contacts | Units / | Avg/Con |
| <u>Van Buren</u> | Contacts | <u>Units</u> | Avg/Cont | Home Repair | | | |
| Legal Assistance | | | | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Funding Source Inadequate to Cover Costs | 3 | 10 | 3.3 | Material Aide | | | |
| <u>Wapello</u> | Contacts | <u>Units</u> | Avg/Cont | Funding Source Inadequate to Cover Costs | 1 | 4 | 4.0 |
| Adult Daycare | | | | <u>Wayne</u> | Contacts | Units / | Avg/Con |
| No Provider Available | 5 | 60 | 12.0 | Homemaker | | | |
| Home Repair | | | | Funding Source Inadequate to Cover Costs | 44 | 295 | 6.7 |
| Funding Source Inadequate to Cover Costs | 3 | 3 | 1.0 | Legal Assistance | | | |
| No Funding Source | 15 | 15 | 1.0 | Funding Source Inadequate to Cover Costs | 1 | 1 | 1.0 |
| Legal Assistance | | | | <u>Webster</u> | 744- | TT:4 | 1 (C |
| Funding Source Inadequate to Cover Costs | 6 | 22 | 3.7 | Legal Assistance | Contacts | <u>Units</u> A | Avg/Con |
| Visiting | | | | Funding Source Inadequate to Cover Costs | 7 | 37 | 5.3 |
| No Provider Available | 3 | 30 | 10.0 | . aamg course madequate to cover could | • | o, | 0.0 |

| <u>Winneshiek</u> | <u>Contacts</u> | <u>Units</u> | Avg/Cont | <u>Woodbury</u> | ontacts | <u>Units</u> 1 | Avg/Con |
|---------------------------------|-----------------|--------------|----------|--|---------|----------------|---------|
| Adult Daycare | | | | Emergency Response System | | | |
| No Funding Source | 3 | 66 | 22.0 | No Funding Source | 6 | 6 | 1.0 |
| No Provider Available | 3 | 35 | 11.7 | HD Meals | | | |
| Assisted Transportation | | | | Other | 10 | 230 | 23.0 |
| No Funding Source | 13 | 170 | 13.1 | Home Repair | | | |
| Chore | | | | No Provider Available | 5 | 5 | 1.0 |
| No Funding Source | 1 | 5 | 5.0 | Homemaker | | | |
| No Provider Available | 3 | 25 | 8.3 | No Funding Source | 31 | 190 | 6.1 |
| Emergency Response System | | | | Information & Assistance | | | |
| No Funding Source | 20 | 20 | 1.0 | No Funding Source | 1 | 4 | 4.0 |
| HD Meals | | | | Material Aide | | | |
| No Funding Source | 11 | 227 | 20.6 | No Funding Source | 4 | 4 | 1.0 |
| No Provider Available | 4 | 40 | 10.0 | Other | 8 | 8 | 1.0 |
| Homemaker | | | | Personal Care | | | |
| No Funding Source | 31 | 139 | 4.5 | Funding Source Inadequate to Cover Costs | 5 | 11 | 2.2 |
| Mental Health Outreach | | | | No Funding Source | 16 | 64 | 4.0 |
| No Funding Source | 3 | 25 | 8.3 | Respite | | | |
| No Provider Available | 2 | 20 | 10.0 | Funding Source Inadequate to Cover Costs | 13 | 2,720 | 209.2 |
| Personal Care | | | | Transportation | | | |
| No Funding Source | 6 | 57 | 9.5 | Funding Source Inadequate to Cover Costs | 3 | 30 | 10.0 |
| Unable to Staff Number of Hours | 1 | 3 | 3.0 | No Funding Source | 7 | 70 | 10.0 |
| Protective Payee Svc | | | | Visiting | | | |
| No Funding Source | 2 | 10 | 5.0 | Unable to Staff Number of Hours | 20 | 400 | 20.0 |
| Respite | | | | | | | |
| No Funding Source | 1 | 20 | 20.0 | | | | |