

**AGENCY PERFORMANCE PLAN
FY 2007**

Name of Agency: Department of Human Rights, Division of Community Action Agencies (CAA)			
Agency Mission: To support community action agencies and other community based organizations' efforts to assist low-income families with basic energy, food and shelter needs and in working toward self-sufficiency.			
Core Function	Performance Measure(s) (Outcome)	Performance Target(s)	Link to Strategic Plan Goal(s)
CF: Economic Supports			
Desired Outcome(s):			
Low-income Iowa households will become more energy self-sufficient.	Funds leveraged from sources beyond the federal LIHEAP grant (leveraging, customer contributions, Lifeline)	\$250,000 increase	Goal 2
	Energy savings per household in dollars	\$305	Goals 2,3
Services, Products, Activities	Performance Measure(s)	Performance Target(s)	Strategies/Recommended Actions
1. Weatherization Program Org# 214A, 214C, 214T, 215A, 215C, 215T, AQ04, AQ05, IP04, IP05, MA04, MA05, 23A0, 23A1, 23A2, 233C, 234C, 235C	# of households served	2,100	Wx capacity increased statewide
			New technologies identified
			Training developed and delivered
2. LIHEAP Org# 224A, 225A, 22L3, 224L, 225L, 224C, 225C.	Average household benefit in dollars	\$295	Develop leverage grant application for federal dollars
			Collaborate with Iowa Community Action Assn to seek private funds.

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CF: Community Coordination and Development			
Desired Outcome(s):			
Community action agencies will implement a new Developmental Assessment and Resolution (A&R) program to target households facing eminent energy crisis and utility disconnection to reduce disconnections and increase household utility payments.	# of community action agencies participating	18 agencies	Goals 1, 2
	(The A&R Project will develop performance measures and targets as planning proceeds)		
Services, Products, Activities	Performance Measure(s)	Performance Target(s)	Strategies/Recommended Actions
1. Community Networks Org# 244C, 245C, 275A, 275C	Developmental Assessment and Resolution program designed with local agencies and stakeholders.	Plan completed by Oct. 1, 2006	Work with 18 community action agencies, association, and other stakeholders to design plan.
	Market program to local agencies	18 agencies receive orientation and training for program.	Meet with CA Assoc Board of Directors and individual agencies.
	Develop and provide training program to local agencies		Work with Association and local agencies to design and deliver training program.