## Lottery Action Newsletter

# VOL. 10, #4 Feb. 24 - March 9, 2003 Bluffs Retailer Proclaims Winning Status With Sign

The red and white sign out front attracts attention, but customer word of mouth has a greater effect on lottery sales at Darrah's Total, 3607 9th Ave. in Council Bluffs.

Although plenty of people see the "Most Winning Lottery Store in the Metro!" sign and stop, Darrah's owner/ manager Saundra Darrah says the store's winning reputation starts with its customers.

"We know our regular customers. We just run it—they don't even have to say



This sign in front of Darrah's Total explains why they get lots of lottery business.

anything because we just know what they get," she said.

Darrah's ranked first in sales in the Council Bluffs metro area and second overall in the state from July 1, 2002 through Jan. 31, 2003. Their lotto game sales total is first in the state. Saundra's husband Bob had the idea for the sign since they'd had so many winners.

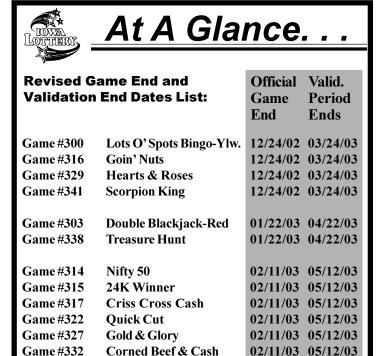
### **Four \$100,000 Winners**

Darrah's has had four \$100,000 Powerball winners in its almost 18-year lottery-selling history, plus several \$5,000 Powerball winners and big scratch ticket winners as well. Many smiling winners' photos appear above the counter at the store.

And the clerks at Darrah's smile back! One customer in the store said he likes the "smiling faces" he sees at Darrah's and he keeps coming back to the store to buy his tickets.

"The funny part of it is, we're in this little old store. There's nothing fancy about our store as you can see, "Saundra said. She explained that the larger convenience store/gas stations in the metro sell more gas, but they don't get the lottery business that Darrah's does. She attributed much of Darrah's success to loyal customers telling their friends about winning at the store.

Saundra admits that the store doesn't do much promotion of lottery except through its seasoned employees' good attitude about lottery products.



Other important dates are listed on the back of this issue.

The Gnu Game

"We really push lottery here and most of the people that work here have been here for years," she said.

Clerks at Darrah's sometimes are promised a little reward for their efforts, too.

Game #334

"Everybody is always so happy when they come in to buy a lottery ticket because they all have this dream—'Oh, if I could only win the lottery, I would do this and this and this, and I will make you rich!"

For many players, the reason is the same for buying a ticket at Darrah's or anywhere else: "For just a minute they can forget their problems and think about 'What if?" Saundra said.



02/11/03 05/12/03

Saundra Darrah stands at her lotto terminal near several winners' photos displayed at Darrah's Total.

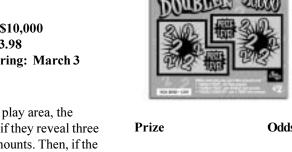
## Order "Doubler" and "Dough" For More Playing Fun

### **Double Doubler**

Cost: \$2

**Top Prize: \$10,000 Odds: 1 in 3.98** 

Begin Ordering: March 3

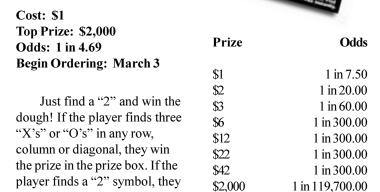


In each play area, the		
player wins if they reveal three	Prize	Odds
like prize amounts. Then, if the		
"Prize Level" area reveals	\$2	1 in 6.00
"Single Prize," they win the	\$4	1 in 16.67
amount shown; if the "Prize	\$8	1 in 150.00
Level" area reveals "Double	\$10	1 in 150.00
Prize," they win double the	\$20	1 in 150.00
amount shown and if the "Prize	\$40	1 in 450.00
Level" area reveals "Double	\$80	1 in 450.00
Doubler," they win four times	\$160	1 in 2,493.67
that prize amount! 🍝	\$10,000	1 in 119,700.00



### 2 For The Dough

win that prize instantly!



	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
33	23	24 BURN RUBBER (PULL-TAB\$1) BEGINS LOTTERY ACTIO	25	26	27	28	Mar. 1
EB./MARCH 2003	2	2 FOR THE DOUGH (\$1)/ DOUBLE DOUBLER (\$2) BEGIN	4	5	6 POWERBALL INSTANT MILLIONAIRE DRAWING	7	8
MARC	9	10	11	12	13	14	15
FEB./	16	17 THE BUCK STARTS HERE (\$1)/DOUBLE BLACKJACK (\$2) BEGIN	18	19	20  POWERBALL INSTANT MILLIONAIRE DRAWING	21	22
	23	24	25	26	27	28	29
		LOTTERY ACTION	ON DELIVERS		l l		

# **Back to Basics: Brush Up on Lottery Skills**

### **Close Out Customer After Each Sale**

# Previous Balance: \$8.00 Tickets Sold: 1 Amount Sold: \$0,50 Tickets Cashed: 0 Amount Cashed: \$0,00 Tickets Carcelled: 0 Amount Cancelled: \$0,00 Instant Tickets Cashed: 0 Amount Instant Cashed: \$0,00 Customer owes \$0,50

After each sale on the Extrema terminal, remember to close out the customer by touching "Close Out Customer" at the bottom of the Customer Settlement screen.

When you close out the customer, the total is erased from the Customer Display Unit and the Powerball and Hot Lotto jackpot messages are displayed for your other customers to see.

Customers may be more likely to buy tickets if they can see there is a big jackpot!

### **Use Proper Coupon Procedure**

Using the proper procedure to process coupons is important. Check out the steps below that make it easy.

### On the Extrema:

- Make the play the customer has requested.
- Touch "Coupon" on the main screen.
- Enter the three-digit coupon number on the keypad. Touch "OK."

### On the Sci-Scan:

- Make the play the customer has requested.
- Select Option 3 from the main display.
- Enter the three-digit coupon number.

#### Also remember:

Coupon entry must be done before the customer is closed out and within 10 transactions of the play the coupon is good for. The computer system will make sure the right type of play was made. Put all coupons in the Weekly Settlement Envelope.

### Lost Nation Woman Loses Sleep After Winning \$50,000

A Lost Nation woman said she lost a little sleep after realizing she'd won a \$50,000 Iowa Lottery prize—but she's not complaining.

"I won it Saturday, so I was just kind of sleepless the last couple of nights!" Mary Jo Geerts of Lost Nation said as she claimed her \$50,000 prize at the Iowa Lottery's regional office in Cedar Rapids.

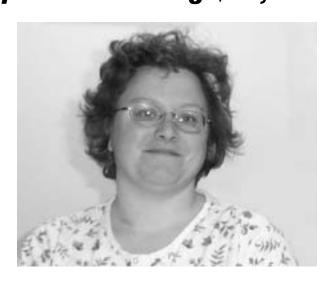
Geerts, 34, who works at a Maquoketa nursing facility, won the top prize in Red Hot 7s, an instant-scratch game. She bought her winning ticket at the Lottery-Video-Food-Bank at 918 W. Platt in Maquoketa.

Geerts said she nearly cried when she realized she'd won a big prize.

"I had to read the ticket about seven times before I could actually focus on taking it up to the counter!" she said.

Geerts, who is married and has five children, said she and her family will pay a few bills, save some of her winnings and take a vacation.

Red Hot 7s is a \$5 game. The tickets feature five play areas where players try to match numbers and symbols or to uncover a "7" or specific prize amount.



"I had to read the ticket about seven times before I could actually focus on taking it up to the counter!" — Mary Jo Geerts

# Clip and Save IOWA LOTTERY Clip and Save GAME INFORMATION

	Game	Start Date	As of Feb. 24, 2003					
304 305	CASINO ACTION CASH SPECTACULAR	09/24/01 10/01/01		Game		Start Date	7	Last Date To Pay Prizes
323	TWO MUCH FUN	12/10/01						
28	DOUBLE DOWN	01/07/02	•		anoma nnico			200
330	WILD CHERRIES	01/28/02	300		SPOTS BINGO-			03/24/03
331	PHARAOH'S GOLD	02/04/02	316	GOIN' N		10/22/0		03/24/03
336	LUCKY STARS	03/04/02	329	HEARTS		01/14/0		03/24/03
333 301	7-11-21	03/11/02	341	SCORPIC	IN KING	04/08/0	) (	03/24/03
301 324	LOTS O' SPOTS BINGO-Blue	03/18/02 03/18/02	303	DOUDI E	DLACVIACV	RED 08/20/0	\1 <i>(</i>	04/22/03
324 325	DOUBLE DOUBLER-Orange DOUBLE BLACKJACK-Green	03/18/02	338		BLACKJACK- RE HUNT	04/01/0		04/22/03
326	CROSSWORD-Yellow	03/18/02	336	INDASU	NE HUNI	04/01/0	12 (	J+/ 44/U3
337	SILVER DOLLARS	03/15/02	314	NIFTY 50	<b>\</b>	10/08/0	11 (	05/12/03
343	HOT CARDS	04/22/02	315	24K WIN		10/03/0		05/12/03
344	BONUS BASEBALL	05/06/02	317		ROSS CASH	11/05/0		05/12/03
345	DOLLAR SIGNS	05/13/02	322	QUICK		12/17/0		05/12/03
346	SNAKE EYES	05/20/02	327	GOLD &		01/07/0		05/12/03
47	STARS AND STRIPES	06/03/02	332		BEEF & CASI			05/12/03
348	STRUCK BY LUCK	06/10/02	334	THE GNU		02/25/0		05/12/03
349	FAST 5s	06/17/02						
35	LUCKY DAY	06/27/02						
353	LUCKY LINES	07/08/02						
52	GRAND CHAMPION	07/15/02		***				
42	STINKIN' RICH	07/29/02		-	someone you know			
50	RED HOT 7S	08/05/02			You must be at leas	a ∠1 years old to p	urchase lottery tick	as.
351	WHOOP DE DOUGH	08/12/02						
55	ACES HIGH	08/26/02						
56	FOOTBALL FEVER	09/09/02	ı	L	otto Ga	ime Int	ormati	on
58	MONEY MAZE	09/16/02	i —		<del>                                     </del>		1	1 .
359	CASH HARVEST	09/23/02						Appro
60	BEETLE BAILEY DOUBLE TIME	10/07/02	!			Sales	Approx.	Allowe
357	BONUS CROSSWORD-Aqua		I		Drawing	Cutoff	Drawing	Cashir
61	VENETIAN® LAS VEGAS				Days	Time	Time	Time
54	TOP BANANA	10/21/02	▮		<u> </u>		-	<u> </u>
62	BAH HUMBUCKS	11/04/02	Fr	eeplay	Wednesday	6.10	6.29	6.40
18	CANDY CANE CASH	11/04/02	Re	eplay	and	6:18 p.m.	6:28 p.m.	6:40 p.
63	LUCKY STREAK	11/18/02	! ├─		Saturday			
339	DIAMOND BINGO-Red	11/18/02			Wednesday			
365	CASH FLURRIES	12/02/02	- 1	ot Lotto	and	7:59 p.m.	10:00 p.m.	11:45 p.
	BEGINNER'S LUCK	12/16/02	• I		Saturday		I	I
66	DEGINNER S LUCK	12/10/02			Saturday			

01/06/03

01/06/03

01/06/03

01/27/03

01/27/03

02/17/03

02/17/03

02/17/03

KUM & GO—WE GO ALL OUT!

POKER FACE LUCK OF THE DICE

ALL THE MARBLES

SHAMROCK GREEN

TICKET TO VEGAS

BONUS CROSSWORD-Blue

BE MINE

373

374

	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
Freeplay Replay	Wednesday and Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Hot Lotto	Wednesday and Saturday	7:59 p.m.	10:00 p.m.	11:45 p.m.
\$100,000 Cash Game	Monday through Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
Pick 3	Every day, Sunday through Saturday	7:59 p.m.	9:20 p.m.	9:40 p.m.
Powerball	Wednesday and Saturday	7:59 p.m.	9:59 p.m.	11:40 p.m.