



## Iowa Department of Human Services

### Medicaid e-News

#### Important Reminder:

#### Public Comment Meeting: Shenandoah

The Iowa Department of Human Services continues holding public comment meetings to gather input on the IA Health Link managed care program. Meetings are held once per month, in varying locations throughout Iowa. Access the [IA Health Link Public Comment Meetings webpage](#) for more information.

The next public comment meeting will take place at the Shenandoah Public Library, 201 S. Elm St., Shenandoah, IA 51601, on March 9, 2017, from 5 to 7 p.m.

**Help get the word out in your community by printing and posting a flyer available for download [here!](#)**

#### Home Delivered Meals

The Iowa Medicaid Enterprise (IME) recently provided clarification regarding limitations on home delivered meals for Home- and Community-Based Services (HCBS) waiver members.

Home delivered meals are a covered Medicaid benefit for the following HCBS Waivers:

- AIDS/HIV
- Elderly
- Health & Disability

Meals covered under this service are designated, and billed, by the following codes:

- Morning: code S5170 UF
- Noon: code S5170 UG
- Evening: code S5170 UH



#### Member Services

[Amerigroup Iowa, Inc.](#)  
1-800-600-4441

[AmeriHealth Caritas Iowa, Inc.](#)  
1-855-332-2440

[United Healthcare Plan of the River Valley, Inc.](#)  
1-800-464-9484

[Iowa Medicaid Member Services](#)  
1-800-338-8366

#### Provider Services

[Amerigroup Iowa, Inc.](#)  
1-800-454-3730

[AmeriHealth Caritas Iowa, Inc.](#)  
1-844-411-0579

[United Healthcare Plan of the River Valley, Inc.](#)  
1-888-650-3462

- Liquid Supplement: code S5170 UJ

For more details see [Informational Letter 1743-MC-FFS](#).

Provider Tools and Resources:

### **Prior Authorization Summary by Plan**

The Iowa Medicaid Enterprise (IME) has put together a prior authorization (PA) summary by plan. Providers can quickly view and compare PA requirements for each plan with this easy-to-use chart. This chart has been updated with the most current requirements for each Managed Care Organization (MCO). View the PA requirements by plan [here](#).

### **Provider Resource Pages**

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

[Amerigroup.com/IAProvider](http://Amerigroup.com/IAProvider)

[AmeriHealthCaritasIA.com/IAProvider](http://AmeriHealthCaritasIA.com/IAProvider)

[UHCCommunityPlan.com/IAProvider](http://UHCCommunityPlan.com/IAProvider)

### **Verify Eligibility**

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

### **Looking for an Old Issue of the Medicaid e-News?**

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

## **Iowa Medicaid Provider Services**

**1-800-338-7909**

### **TAKE ACTION:**

#### **Provider Enrollment Renewal**

Provider enrollment renewal is an Affordable Care Act (ACA) requirement for all providers in order to stay active with the Iowa Medicaid Enterprise (IME). This includes providers who were previously enrolled with Magellan and who recently enrolled with the IME.

More information is available [here](#).

### **Informational Letters**

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

### **Follow Us!**



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For Iowa Medicaid e-News.

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