



Iowa Department of Human Services

Medicaid e-News

News and Announcements:

TAKE ACTION: Provider Enrollment Renewal 2016

Provider enrollment renewal is an Affordable Care Act (ACA) requirement for all providers in order to stay active with the Iowa Medicaid Enterprise (IME). This includes providers who were previously enrolled with Magellan and who recently enrolled with the IME. The ACA requires that the IME must renew enrollment for all providers, regardless of provider types, at least every five years.

Providers must be enrolled with the Iowa Medicaid Enterprise (IME) in order to enroll, or remain enrolled with a Medicaid Managed Care Organization (MCO). This requirement was announced in [Informational Letter 1647](#).

Provider enrollment renewal is completed electronically on the Iowa Medicaid Portal Access (IMPA) system. For detailed renewal instructions view [Informational Letter 1702](#).

If you are a provider and have not yet completed your renewal, please do so immediately.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 (Option 5) or by email at IMEProviderEnrollment@dhs.state.ia.us.



Vision Benefit Guide Available Now!

The Iowa Medicaid Enterprise (IME) has put together a vision benefit summary by plan for the IA Health Link managed care program. Providers can quickly view key



[Iowa Medicaid
Member Services](#)
1-800-338-8366

[Iowa Medicaid
Provider Services](#)
1-800-338-7909

Provider Services
[Amerigroup Iowa, Inc.](#)
1-800-454-3730

[AmeriHealth Caritas
Iowa, Inc.](#)
1-844-411-0579

[United Healthcare
Plan of the River
Valley, Inc.](#)
1-888-650-3462

Informational Letters
Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and

contact information and requirements for each plan and each coverage group with this easy-to-use chart. View the vision benefit guide [here](#).

Last Chance To Enroll in the 2016 Medicaid Electronic Health Record Incentive Program

Program Year 2016 is the final year in which eligible professionals (EP) can begin to participate in the Medicaid Electronic Health Record (EHR) Incentive Program. To learn more access the DHS Health Information Technology and EHR website [here](#).

To register and get started with your 2016 Program Year attestation, please visit the Centers for Medicare and Medicaid Services (CMS) Registration and Attestation site [here](#). Then register with Iowa Medicaid EHR incentive program [here](#).

More information can be found [here](#) for dentists.

More information can be found [here](#) for other providers.

If you have any further questions regarding the Medicaid EHR incentive program and eligibility, [email us](#).

Tools and Resources:

Prior Authorization Summary by Plan

The Iowa Medicaid Enterprise (IME) has put together a prior authorization (PA) summary by plan. Providers can quickly view and compare PA requirements for each plan with this easy-to-use chart. This chart has been updated with the most current requirements for each Managed Care Organization (MCO). View the PA requirements by plan [here](#).

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAProvider

AmeriHealthCaritasIA.com/IAProvider

UHCommunityPlan.com/IAProvider

Verify Eligibility

The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web

procedures for providers and their administrative staff.

Non-Emergency Medical Transportation

Members may contact their assigned non-emergency medical transportation (NEMT) broker at the numbers below to schedule their NEMT services:

Amerigroup Iowa Inc.

Logisiticare
1-844-544-1389

AmeriHealth Caritas, Iowa Inc.

Access2Care
1-855-346-9760

UnitedHealthcare Plan of the River Valley, Inc.

MTM
1-888-513-1613

Medicaid Fee-for-Service

Access2Care/TMS
1-866-572-7662

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portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

Resource Guide for Providers' Front Desk Staff

The Iowa Medicaid Enterprise (IME) has put together a useful tool for administrative staff which includes important phone numbers, claims submission information and more.

Download and print the Managed Care Quick Reference Guide [here](#).

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

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