



Iowa Department of Human Services

Medicaid e-News

We Want to Hear from You!

Survey: Electronic Visit Verification (EVV)

Electronic Visit Verification, or EVV, will be implemented by the Iowa Medicaid Enterprise (IME) on a date that is to be determined, following a robust period of stakeholder engagement and program research. The 21st Century Cures Act requires EVV for personal care and home health services.

The IME has developed a survey to gather input from providers. This survey is one component, of several, designed to gather information directly from stakeholders.

Learn more by reading [Informational Letter 1805-MC-FFS](#).

Take the survey [here](#).

Important Reminders:

Public Notices

With several significant changes underway, remember you can view public notices [here](#). To find this link on the DHS website, simply hover over 'News and Initiatives' in the dark blue horizontal bar near the top, and click 'Public Notices' on the left of the drop down.

Program Changes

Several Informational Letters (ILs) regarding program changes effective July 1, 2017, have been published. These include:

- [IL 1794-FFS: Inpatient Psychiatric Hospitalization Prior Authorization Process](#)



Member Services

[Amerigroup Iowa, Inc.](#)
1-800-600-4441

[AmeriHealth Caritas Iowa, Inc.](#)
1-855-332-2440

[United Healthcare Plan of the River Valley, Inc.](#)
1-800-464-9484

[Iowa Medicaid Member Services](#)
1-800-338-8366

Provider Services

[Amerigroup Iowa, Inc.](#)
1-800-454-3730

[AmeriHealth Caritas Iowa, Inc.](#)
1-844-411-0579

[United Healthcare Plan of the River Valley, Inc.](#)
1-888-650-3462

- [IL 1795-MC-FFS: Family Planning Program](#)
- [IL 1796-MC-FFS: Increased Payments to Qualifying Primary Care Physicians for Certain Services](#)
- [IL 1797-MC-FFS: Anesthesia Conversion Factor](#)
- [IL 1798-MC-FFS: Current Procedural Terminology \(CPT\) Codes for Consultation Services](#)
- [IL 1799-MC-FFS: Diagnosis-Related Group \(DRG\) Cost Outlier Threshold](#)
- [IL 1800-MC-FFS: Site of Service \(SoS\) Differential](#)
- [IL 1803-MC-FFS: Medicare Part A and Part B Crossover Claims for Dually Eligible Medicare and Medicaid Members](#)
- [IL 1804-MC-FFS-D: Adult Dental Redesign](#)

Reminder:

Electronic Health Records (EHR) Assistance: Time is Running Out

Iowa Medicaid Enterprise (IME) has partnered with Telligen to provide EHR Incentive Program Meaningful Use assistance to Iowa dentists through June 30, 2017.

View the informational flyer [here](#).

Provider Tools and Resources:

Provider Resource Pages

Comprehensive provider resource pages are available for each Managed Care Organization (MCO), featuring provider training manuals, webinars and important updates. View them below:

Amerigroup.com/IAPProvider

AmeriHealthCaritasIA.com/IAPProvider

UHCCommunityPlan.com/IAPProvider

Verify Eligibility

[Iowa Medicaid Provider Services](#)

1-800-338-7909

FINAL NOTICE: Provider Enrollment Renewal

Provider enrollment renewal is an Affordable Care Act (ACA) requirement for all providers in order to stay active with the Iowa Medicaid Enterprise (IME). This includes providers who were previously enrolled with Magellan and who recently enrolled with the IME.

More information is available [here](#).

Informational Letters

Informational letters are posted through the Iowa Medicaid Portal Application (IMPA) system and are available on the DHS website [here](#). These letters communicate important policies and procedures for providers and their administrative staff.

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The Eligibility and Verification Information System (ELVS) line is very busy during the first of the month. The [ELVS web portal](#) is another option for providers in lieu of calling the ELVS line but each provider must enroll through the Electronic Data Interchange Support Services (EDISS). The ELVS web portal allows for multiple eligibility checks and batch submission, where as the ELVS phone system only allows for one at a time.

Login ID and password may be obtained through EDISS by submitting the following [Access Request Form](#) to EDISS or calling EDISS at 1-800-967-7902.

For more information, please see Informational Letter 1650-MC available [here](#).

Looking for an Old Issue of the Medicaid e-News?

Each edition features useful tools and important updates. Now you can quickly access old issues to find what your looking for. Visit the [Iowa Medicaid newsletter page](#) where you'll find links to each issue.

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