



Iowa Department of Human Services

Success Stories



THE RIGHT CARE, AT THE RIGHT TIME, AT THE RIGHT PLACE.



Successful Outcomes

Amerigroup's Care Team Helps Improve Quality of Life for Member

With care coordination from Amerigroup Iowa, the future is looking bright for a Medicaid member from northwest Iowa.

Amerigroup's care team helped Jasmine Garcia, a young, expectant mother from Le Mars, receive her high school diploma, and found an opportunity for her to begin working toward a medical career, all before her baby was born.

An Amerigroup case manager, who is a trained obstetrics nurse, was with Jasmine along her journey to provide education and guidance on how to have a healthy pregnancy. When Jasmine asked her case manager about job training resources, an employment outreach specialist on Amerigroup's care team met with Jasmine to discuss options. That's when the care team learned that Jasmine had dropped out of high school to help with basic needs around the house. The care team also learned that Jasmine had a career goal to work in health care.

Knowing that information, Amerigroup's care team went to work. An Amerigroup employment specialist found a Job Corps program in Denison. Jasmine could live in a college dorm, finish high school and have the opportunity to enter the medical profession as a certified nurse's aide or pharmacy technician. There would be no cost to enroll and no cost for room and board. If she applied for the program, Amerigroup's employment specialist told Jasmine she'd drive to Denison to join her for a campus tour.

Iowa Medicaid Contacts

[Iowa Medicaid Member Services](#)

1-800-338-8366

[Iowa Medicaid Provider Services](#)

1-800-338-7909



IA Health Link Member Services

[Amerigroup Iowa](#)

1-800-600-4441

[UnitedHealthcare](#)

1-800-464-9484

IA Health Link Provider Services

[Amerigroup Iowa](#)

1-800-454-3730

[UnitedHealthcare](#)

1-888-650-3462

Last fall, Jasmine got her high school diploma and is now working toward a nurse's aide certification, with a new career goal of becoming a registered nurse one day. She gave birth to a healthy baby boy in January.

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[MCNA Dental](#)

1-855-247-6262

Dental Wellness Plan Provider Services

[Delta Dental](#)

1-888-472-1205

[MCNA Dental](#)

1-855-856-6262

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