



## Iowa Department of Human Services

# Success Stories



THE RIGHT CARE, AT THE RIGHT TIME, AT THE RIGHT PLACE.



### Successful Outcomes

#### **Amerigroup Helps Member with Home Modification**

An Amerigroup (AGP) Caseworker took the lead on helping install a new sidewalk at the home of a southeast Iowa member with cerebral palsy.

The member's home didn't have a sidewalk leading up to the front door. The boy's wheelchair was always getting stuck in the mud and just getting out of the house and off to school was a challenge.

There was a significant safety issue as well. If the member suffered a seizure and needed to be taken to the emergency room, EMS workers may have had a difficult time administering to him quickly.

The AGP Caseworker recognized these problems and worked to find a subcontractor to install a simple sidewalk outside the home. This work was completed in time for the start of the school year.

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