

October 2021



## Inside DHS

Staff News for the Iowa Department of Human Services



## COVID Recovery Iowa Conducting Support Sessions for Navigating Stress in the Workplace

The COVID-19 pandemic has affected nearly every aspect of our lives. Work is no exception. For nearly every employee and employer, work life has changed.

[COVID Recovery Iowa](#) has staff who are conducting support sessions with Iowans to help navigate the workplace in the months ahead.

Common pandemic-related work stresses include:

- Worry about being exposed to the virus at work
- Concern about having to take time off if you don't feel well
- Pressures of taking care of family during work hours
- Constantly changing rules and guidelines for masks, vaccines and returning to the workplace
- Uncertainty about the stability of your employer due to COVID-related business changes

COVID Recovery Iowa is actively working with people on these important issues, and all services are free of charge. COVID Recovery Iowa offers tools to help workers build resilience and develop tools for getting through the pandemic.

“Whether you’re a teacher, a nurse, a small business owner, state employee, or a police officer, the effects of COVID-19 are causing stress at work,” said Karen Hyatt, Emergency Mental Health Specialist for the Iowa Department of Human Services.

Support sessions can be arranged for DHS staff. For more information, contact Karen Hyatt, 515-281-3128 or email [khyatt@dhs.state.ia.us](mailto:khyatt@dhs.state.ia.us).

[COVID Recovery Iowa](#) is for all Iowans who have been impacted in any way by the pandemic or by the 2020 Derecho. In addition to support groups, activities, and resources, COVID Recovery Iowa offers FREE confidential virtual counseling and emotional support to all Iowans.

Call the [Iowa Concern Line](#), 800-447-1985 or 844-775- WARM (9276) and ask to connect with a COVID Recovery Iowa counselor or visit [www.COVIDrecoveryiowa.org](http://www.COVIDrecoveryiowa.org). COVID Recovery Iowa is also on Facebook, Instagram, Linked In, Tik Tok, Twitter and YouTube.

## Briefs



## DHS Featured Jobs

DHS is now hiring for the following featured jobs. Browse all open DHS positions here: <https://www.governmentjobs.com/careers/iowa> and filter by agency or location.

### Chief Medical Officer for Intellectual Disabilities

DHS and University of Iowa Health Care are partnering to improve support of Iowans with intellectual and developmental disabilities (IDDs). The newly signed agreement includes the creation of a faculty position within the university who will serve as the new [Chief Medical Officer \(CMO\) for Intellectual Disabilities at the Glenwood Resource Center \(GRC\)](#). University of Iowa Health Care is actively recruiting for the position. [A detailed job description is available here.](#)

### Youth Services Worker for the State Training School

The State Training School (STS) in Eldora, IA, is seeking a Youth Services Worker to help with the daily activities of young men the school serves and make sure the environment is safe. Youth Services Workers are integral to the successful outcome of young men at the facility. If you enjoy challenging, yet rewarding work, are physically and mentally strong and want to help students find stability in their lives and security in their future, this could be an excellent job for you. Position closes November 14. [A detailed job description is available here.](#)

### Social Worker 3 for the Cedar Rapids Service Area

This position performs the responsibilities of a Child and Adult Abuse Assessment worker. The qualified candidate will conduct child or adult abuse intake and assessments, evaluate the immediate safety of the child or dependent adult, gather physical and documentary evidence, assess the ongoing risk to the child or dependent adult, develop safety plans, and make recommendations to various county attorneys and courts. Position closes November 4. [A detailed job description is available here.](#)

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## Follow DHS, Share Open Positions on LinkedIn

DHS is now active on [LinkedIn](#), an online professional network with 756 million members in more than 200 countries and territories worldwide. DHS will be using the platform to boost our recruitment efforts by sharing job opportunities and more.



Follow us on LinkedIn and bookmark or add the following link as a favorite in your browser: <https://www.linkedin.com/company/iowadhs>.

For inquiries on sharing a DHS job listing or related information on LinkedIn, reach out to Heidi Roepke at [hroepke@dhs.state.ia.us](mailto:hroepke@dhs.state.ia.us).

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## Tell Us Why You're Proud to Be a Part of #TeamDHS

The work we do is important and deeply rewarding. As we recruit to build our team, we'll highlight **#TeamDHS** members in a social media campaign – **#IAmDHS**. Posts for this campaign feature quotes on what we do and what we love most about our work. **If you'd like to be featured, email Heidi Roepke at [hroepke@dhs.state.ia.us](mailto:hroepke@dhs.state.ia.us).**

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## Workday is Now Live

Workday went live on Friday, September 17, 2021. Now human resources operations and self-service tasks will be completed in one system - Workday.

Checklists for [Employees](#), [Managers](#), and [Human Resources](#) are designed to help you get started. If you haven't yet completed your Workday training, you can do so through the [Learning Management System \(LMS\) here](#).

### Have Questions About Workday?

[Frequently Asked Questions](#), [training materials](#), [resources](#), and [Wanda WorkSmart video series](#) are also available 24/7 on the [WorkSmart.iowa.gov](http://WorkSmart.iowa.gov) website, and on [SharePoint](#). In addition, you can [access a list of DHS-specific FAQs here](#).

### Still Have Questions?

Don't forget you can always reach out to our DHS Change Agents who are available to answer questions. You can access [a list of their names here](#). Change Agents have access to daily stand-up calls where they can elevate questions. If all else fails, you can contact the Workday Help Desk. You can reach them by calling 833-WRK-SMRT (833-975-7678), submitting a ticket on [WorkSmartSupport.iowa.gov](http://WorkSmartSupport.iowa.gov), or emailing them at [WorkSmartSupport@iowa.gov](mailto:WorkSmartSupport@iowa.gov).

*Editor's Note: Over the next couple of years, the State of Iowa will be deploying a new human capital and financial management system known as Workday. This implementation of Workday is called the WorkSmart Project and will be deployed in two phases. The human capital portion of the Workday system, which replaces the HRIS system, was released on September 17, 2021.*

*The financial management portion of the Workday system, which replaces the I/3 accounting system, has a planned release of June 2022.*

*The human capital management system, or HCM, will be used to request time off, submit timesheets, and record changes in personal information such as addresses, bank account numbers and payroll tax withholdings. Employees will also be able to change their benefits, view their payroll information and submit reimbursement requests for travel expenses, among other tasks. The financial management system will be used to process vendor claims, procure goods, track inventories and provide budget and financial management tools and reporting.*

## Years of Service

# Thank You for Your Service:

### 5 years of service

Jennifer Anderson, Woodward Resource Center  
Joseph Pazzi, Woodward Resource Center  
Val Kilmer, Woodward Resource Center  
Jenny Willoughby, Independence MHI  
Maria Guevara, Cedar Rapids Service Area  
Sarah Maurer, Centralized Service Area  
Debra Chesley, Des Moines Service Area  
Juanita Hodgins, Western Iowa Service Area  
Alexandria Murphy, Des Moines Service Area

### 10 years of service

Erin Hemphill, Woodward Resource Center  
Timothy Schofield, Woodward Resource Center  
Andrew Kennedy, CCUSO  
Matthew Lugar, CCUSO  
Jody McQueen, Cherokee MHI  
Tammy Henry, Cherokee MHI  
Jason Levermann, Glenwood Resource Center  
Dana Deyoe, Glenwood Resource Center  
Kristine Neppl, Glenwood Resource Center  
John McComic, Glenwood Resource Center  
Tanna Griger, Centralized Service Area  
Karee Muilenburg, Targeted Case Management  
Kelly Terry, Centralized Service Area  
Athena Clayborne, Centralized Service Area  
Francesca Gasparini, Centralized Service Area  
Melissa Weeks, CSRU-Central Region

### 15 years of service

Crystal Anliker, Woodward Resource Center  
Kimberly Williams, Woodward Resource Center  
Susan Smith, Woodward Resource Center  
Kurt Hilsabeck, Woodward Resource Center  
James Curley, Northern Iowa Service Area  
Jenny Amundson, CSRU-Western Region  
Rosalinda Chaires, Cedar Rapids Service Area  
Aimee Newberry, Eastern Iowa Service Area

Amy Hamilton, Cedar Rapids Service Area  
Patricia Austin, Glenwood Resource Center  
Debbie Wederquist, Glenwood Resource Center  
April Hartshorn, Glenwood Resource Center  
Amy Laumann, Glenwood Resource Center  
Cara Bockes, Centralized Service Area  
Jessica Roecker, CSRU-Des Moines Region  
Shuxin Cui, Division of Field Operations  
Debra Covington, Division of Information Technology  
Amanda Seymour, Cedar Rapids Service Area  
James Mancille-Ruiz, Cedar Rapids Service Area

### **20 years of service**

David Pazderka, Glenwood Resource Center  
Jill Jones, Glenwood Resource Center  
Carrie Lindgren, Division of Fiscal Management  
Wayne Signs, Division of Information Technology  
Natalie Jolly, CSRU-Des Moines Region  
Lana Black, CSRU-Western Region

### **25 years of service**

Denise Cox, Des Moines Service Area  
James Both, Des Moines Service Area  
Vicki McInroy, Division of Adult, Child & Family Services  
Wallace Smith, Division of Information Technology  
Stacie Gordon, Eastern Iowa Service Area

### **30 years of service**

Regina Hake, Eastern Iowa Service Area

### **35 years of service**

Annette Caballero, Glenwood Resource Center

### **40 years of service**

Debra Vogel, Western Iowa Service Area

### **45 years of service**

Betty Hall, Cedar Rapids Service Area

Every day at DHS, we work to improve the lives of our fellow Iowans. As an agency it is important to keep focused on our mission; to help Iowans achieve healthy, safe, stable, and self-sufficient lives through the programs and services we provide. If you know of a staff member or success story that exemplifies this mission, please email [hroepke@dhs.state.ia.us](mailto:hroepke@dhs.state.ia.us) or [mhighla@dhs.state.ia.us](mailto:mhighla@dhs.state.ia.us) to include it in our DHS newsletter.

For questions about Inside DHS please contact [hroepke@dhs.state.ia.us](mailto:hroepke@dhs.state.ia.us).