



From the State Library - August 27, 2021

## Brainfuse HelpNow Training Coming in September

### Front Line Staff Encouraged to Attend

Training on the new Brainfuse HelpNow online resource for homework help and tutoring is quickly approaching!

**Directors, please share the information below with your front line staff and encourage them to attend.**

Brainfuse's HelpNow training webinar for Front Line Staff will cover all features available to patrons of Iowa Libraries. This includes live tutoring services; asynchronous tutoring features such as the Writing Lab and Send Question Center; the Skillsurfer online content library; and other academic, interactive tools to assist your users with their learning needs. We will also demonstrate Brainfuse's account features, available to patrons who elect to register an optional, free Brainfuse HelpNow account when accessing the services. Time will be allotted at the end of the demonstration for audience questions.

At the end of this webinar, library staff will feel equipped to talk about Brainfuse HelpNow with their patrons, support learners using HelpNow, and know who to contact if they don't know the answer to something.

**Click your preferred day and time below to register in IA Learns:**

- [Monday, Sept. 13 | 1:30 p.m. - 2:30 p.m.](#)
- [Thursday, Sept. 16 | 1:30 p.m. - 2:30 p.m.](#)
- [Friday, Sept. 17 | 10:00 a.m. - 11:00 a.m.](#)
- [Tuesday, Sept. 21 | 10:00 a.m. - 11:00 a.m.](#)
- [Wednesday, Sept. 22 | 10:30 a.m. - 11:30 a.m.](#)

### HelpNow Library Access

Brainfuse customer support emailed each library a unique HelpNow URL to be added as a link to the library's website. The email will include instructions and a link to promotional materials to help debut HelpNow to students, parents, and other patrons. **If you did not receive the link, please reach out to your District LRT.**

More information about Brainfuse HelpNow:

[Brainfuse HelpNow](#)



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