

August 16, 2021

Bridges app changes

OverDrive app sunset

At Digipalooza this month, OverDrive shared the plan and timeline for sunsetting the legacy OverDrive app. This will enable you to focus on Libby as the primary app for users to enjoy and engage with your digital library.

For the first step, **the OverDrive app** will be removed from the Apple App Store, Google Play, and Microsoft Store in February 2022.

How this initial change will impact users

- · Current OverDrive app users can continue to use the app.
- New users looking for the OverDrive app will be directed to Libby.
- All users can continue to use, borrow, and open titles from your library's OverDrive website via a browser.



We recommend that all partners actively promote Libby and remove references to the OverDrive app from library websites and promotional materials.

In future phases, we will be actively encouraging OverDrive app users to switch to Libby, with a goal of moving most over by the end of 2022. We are committed to supporting a smooth transition for you and your users and will send you ongoing updates on the plans and timing for the eventual retirement of the OverDrive app.

The Libby team will continue to develop updates designed to deliver an enjoyable experience for all readers. This includes improved support for screen readers and other updates for users with diverse accessibility needs. Additional Libby updates on the horizon include support for title recommendations, increased library branding, enhanced curation tools, more ways for you to connect with your users, and other features we know are important to our library partners.

Helping you prepare

Please bookmark <u>this page</u> as it provides an overview of the app sunset plan, FAQs, Libby promotional materials, recommended best practices, and more. We recommend using this resource to start updating your library's website links, digital resource pages, and marketing materials to solely point readers to Libby.



Libby Update

Here's a summary of what's new—please take a few minutes to review and share with your staff. We also encourage you to <u>watch this tutorial</u> for a brief tour of these updates.







Refined navigation bar: OverDrive has updated each icon in the navigation bar for clarity and consistency. There is also an option in the new Settings menu (more below) to add labels to the icons, if desired.

Library home organization: The home view has been simplified and refreshed for design consistency. Extras and Guides are now featured prominently, while **Preferences** have been moved to search results, lists, and guides. Later this year, OverDrive will offer options in OverDrive Marketplace to further customize the library home view—stay tuned!

Search enhancements: When searching for a book, users will see a new "Explore with Filters" section, with options to easily browse by format, availability, skip-the-line titles, and more. Advanced search filters are available with the **+ more** button on this screen.

New Settings menu: Many existing settings (e.g., manage notifications, change download rules, choose your language, etc.) and some new options, like adding labels to the footer icons, are available in a centralized location in the in-app menu.

Timeline improvements: The timeline has a new layout, with each title displayed once in a single collapsible entry. More title and user activity details are available in this new layout.

Thank you for being a Bridges member library!

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