

Monday Morning Eye-Opener August 2, 2021

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Prepping For Accreditation Returns



Beginning August 24 ...

If your library is in the next accreditation cycle, then February 2022 is the time to submit your accreditation application. And if you'd like ample time to discuss the accreditation process and learn more about what's required—well in advance of the deadline—then join our ***“Prepping For Accreditation”*** series.

Returning for Season 3, District Consultants will facilitate information sessions, focusing on specific standards like strategic planning, required policies, the ADA Checklist, board board education, and more. We'll have material prepared, but these sessions are largely designed for conversation and Q&A, in a format similar to District Office Hours.

While intended for libraries in the next accreditation cycle (February 2022) these sessions will also be valuable for all other libraries wanting to increase their Tier status and move from Tier 0-1-2. These meetings will be equally helpful for newly hired directors, certainly any library board members are welcome to attend.

We'll get started on **August 24 with Planning Part 1**. Programs will then continue on the fourth Tuesday each month through January 2022. Actually, there are two sessions planned for January to put more time between the last session and the February 28 filing deadline. Here's this year's scheduled at a glance, 10:00-11:00AM each time:

Schedule & Topics

August 24: Planning Part 1 Demographics and Community Data

September 28: Planning Part 2 Mission Statement, Goals, Objectives

October 26: Board-Related Standards

November 23: The ADA Checklist

December 28: Personnel Standards

January 18: Policies & Standards.

January 25: Application Submission Process.

Here's the link to the ZOOM Room we'll use each time <https://zoom.us/j/450969235> Plan for one hour, although the length may vary from month-to-month depending on the number of attendees and the number of questions. Because these are consulting sessions, not intended as workshops, c.e. credit will not be awarded. No advance registration is necessary, just pop into whichever session will be most helpful. While there is no c.e. credit, we do intend to record each session and add the recordings to the State Library's accreditation webpage.

Again: if your library is in the next accreditation cycle, or if you plan to increase your Tier status from 0-1-2-3, then plan to participate in this returning series "Prepping For Accreditation."

Learning Circuits 2021 ...

Open For Registration

Last week in this space, *Eye-Opener* readers were urged to save the date—**September 30**. That's when the **State Library's Learning Circuit** returns and this year with a new format: a one-day hybrid event combining a morning webinar via ZOOM with an in-person workshop in each district in the afternoon.

The day's topic will focus on customer service, with an hour-long ZOOM program in the morning featuring keynote speaker [Bryce Kozla](#) teaching on the six principles of trauma-informed care. Continuing Education Consultant Sam Bouwers has more: *"Trauma-Informed Care started in the healthcare field, but there is a lot to being trauma-informed that can equip libraries to best serve our complex communities. A trauma-informed library is a place where the perspectives of people who have experienced trauma are honored, and one that provides positive spaces, services, and work culture."*

Librarians can watch the keynote presentation at home—or at a viewing party at one of six locations across the state (one in each district) Following the keynote presentation, the



afternoon segment encourages attendees to picture how patrons experience the library in order to identify challenges to access and ways to improve service. District Consultants will provide a guided discussion in the afternoon, aimed at putting the library staff in the patrons' shoes, designing positive customer experiences in any size library. Come network with fellow librarians to benefit from the morning concepts in this engaging workshop and guided discussion.

Attendees can earn up to four credit hours for the day: one credit for the morning ZOOM keynote and three more credits for the afternoon workshop. This format sets up a nice option for gathering together and for earning credits. Watch only the morning program from home or come for the whole day.

Registration is now open in IALearn. See all six locations, read the full description, and remember to

Save the Date For Learning Circuits September 30, 2021

Register in IALearn

IAShires and Second Delivery Day

Response to Questions

The news has spread far and wide and to rave reviews: the State Library is adding a second day of **IAShires delivery service**. Since the announcement, we've heard from some librarians with questions and comments about the additional delivery day. In response, Emily Bainter shared insight from the State Library Management Team, which is worthy of repeating here:

Can my library skip the additional delivery day?

Some libraries have asked about skipping the second day and only having **IAShires** delivery on their original day. This is **not possible** for a few reasons:

- Our contract with STAT Courier (the vendor we contract with for developing the routes and hiring delivery drivers) is based on a determined number of stops and doesn't allow the flexibility for some libraries to have delivery one day a week while



others have two. The drivers' designated routes are the key to success of **IAShares**.

- One of the main benefits of adding a second delivery day is that it allows adjustments due to holidays, bad weather, vehicle problems, or other issues. If some libraries are not receiving deliveries on the second day, they will miss out on their weekly delivery altogether, causing further delays or bottlenecks.

Our library is closed on the second delivery day—now what?

We understand concerns related to off-hours building access, but there are options to allow the second delivery to happen. Many libraries have been successful in giving drivers a key to the building and complete deliveries while closed. We have not heard of any issues related to this method; **IAShares** drivers are bonded, insured, and complete background checks before being hired by STAT Courier. Another option: make arrangements for the driver to drop off / pick up at a nearby location, i.e. the local bank, city hall, etc.

Complex System, Valuable Service

The **IAShares** system consists of 542 public libraries, 33 routes, 6 hubs, multiple drivers, two vendors to make and manage deliveries, and our own agency overseeing. The success of this system depends on all of these parts working together. And critical to this is the set routes, days, and times for library deliveries to occur.

Remember that **IAShares** is offered by the State Library at no cost to Iowa public libraries. Plus the service, bags, and totes are paid for through the federal funding we receive from IMLS (Institute of Museum and Library Services) Moreover, there is ample evidence that libraries are seeing substantial savings in local postage costs.

We will work with any public library that needs to find a solution to complete both delivery days each week. Toward that end, please **reach out to [Tom Keyser](#) (515-242-6542)** to discuss options and find a solution that works for your library.

Next Week ...



Protecting and Improving
the Health of Iowans

Webinar From
Iowa Dept of Public Health

Partnering with the State Library, the Iowa Department of Public Health is offering a webinar on **August 12** to showcase the **5-2-1-0 Healthy Choices Count**. This webinar will explain a public-private effort to tout healthy places and habits for Iowa children and families using evidence-based healthy eating and active living approaches. **5-2-1-0 Healthy Choices Count** promotes

the daily recommendations of 5 servings of fruits and vegetables, 2 hours or less of recreational screen time, 1 hour or more of physical activity and 0 sugary drinks—drink more water.

Look to IALearns to register for this webinar titled **Public Health Partnerships for Iowa Libraries**. From the catalog description: *“Evidence has shown that childhood health promotion is most effective when the whole community is on board. And libraries are an important community partner in providing information about healthy choices to children and their families. In this webinar you will learn about **the 5-2-1-0 Healthy Choices Count** resources that are available to you and see examples of how Iowa libraries have encouraged healthy eating, physical activity, and a love of reading...”*

[Register in IALearns](#)

**With vacation days ahead, look for the next
Monday Morning Eye-Opener on August 16th**

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