**State Library Update**

[www.silo.lib.ia.us](http://www.silo.lib.ia.us)

**March 2005 Vol. 3, no. 2**

**Here's what's new at the State Library**:

**\*FREE CLASSES\*** will be offered to state employees to celebrate National Library Week, April 11-15, at the Ola Babcock Miller Building in Des Moines

**\*A** **LUNCH AND LEARN\*** session, will provide an opportunity to listen to the **State Ombudsman, William P. Angrick II**, tell us about his office and how it serves Iowans. Also offered during National Library Week

**\*NEW BOOKS\*** at the State Library include works on the Kaizen method of project planning and a wide range of materials on American politics

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**\*FREE CLASSES\*** **available during National Library Week include four new choices.**

**New this year:**

**Archiving Electronic State Documents**

**Find Out How With Iowa Publications Online**

**Medical Research: Introduction to PubMed**

**Medical Research II: PubMed Review**

**Using ICN Classroom: An Overview**

**Additional classes:**

**More Than Just Google: Internet Searching**

**Get the Most From EBSCOhost**

**Enhance FirstSearch Skills**

**Reliable Health Information on the Web: HealthInfoIowa**

**Finding Statistics: The State Data Center**

**State Library Resources for Grant Research**

**Legal Research Using Westlaw**

For more information about the classes and to register on-line go to:

<http://www.silo.lib.ia.us/for-state-govt/databases/training-for-state-employees.htm>

or contact the State Library reference desk at **515-281-4102** or is@lib.state.ia.us

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Two Lunch & Learn sessions are offered during National Library Week. They will be held in Room 310 on the third floor of the Miller Building. Bring your own lunch; drinks will be provided.

**Lunch and Learn About the Ombudsman's Office** with William P. Angrick II, the State of Iowa's Citizens' Aide/Ombudsman. Mr. Angrick is also President of the International Ombudsman Institute, a worldwide organization. Find out more about this state agency that investigates and resolves complaints against Iowa’s state and local government agencies. Thursday, April 14th, 11:45-12:15.

**Let’s Talk About Public Records** with Angela Dalton, Assistant Ombudsman for Public Records, Open Meetings and Privacy. Ms. Dalton will explain the importance of public records laws and how they impact citizens, public officials and employees. Thursday, April 14th, 12:30-1:15.

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**\*NEW BOOKS\*** at the State Library:

**Consider:** *“The Toyota Way: 14 Management Principles from the World’s Greatest Manufacturer”* by Jeffrey Liker. Dr. Liker, a renowned authority on Toyota’s Lean methods, explains how to adopt these principles—known as the “Toyota Production System” or “Lean Production”—to improve the speed of your business processes, improve product and service quality, and cut costs.

Into **Lean and Six Sigma?** **Check out:**

*“Lean Six Sigma: Combining Six Sigma Quality with Lean Production Speed”* by Michael L. George

*“Six Sigma for Everyone”* by George Eckes

*“Value Stream Management for the Lean Office”* by Don Tapping & Tom Shuker

*“What is Lean Six Sigma”* by Michael L. George, David Rowlands, & Bill Kastle

If **Current Political Debate and Commentary** is your thing, **try these books** from some of the nation’s best known political pundits:

Coulter, Ann. *“How to Talk to a Liberal (If You Must): The World According to Ann Coulter”*

Dowd, Maureen. *“Bushworld: Enter at Your Own Risk”*

Franken, Al. *“Lies and the Lying Liars Who Tell Them: A Fair and Balanced Look at the Right”*

Hannity, Sean. *“Deliver Us from Evil: Defeating Terrorism, Despotism, and Liberalism”*

Gingrich, Newt. *“Winning the Future: A 21st Century Contract with America”*

Ivins, Molly. *“Who Let the Dogs In? : Incredible Political Animals I Have Known”*

Woodward, Bob. *“Plan of Attack”*

**To request any of these books from our online catalog,** go to <http://catalog.lib.state.ia.us/> . Use the “Search” drop down menu to select “Title Alphabetical” and type in the title. Select that title, and then choose the “Request Item” button. Enter your State Library card number and let us know how to deliver the book to you by filling in the comment box. **Or contact library staff at 515-281-4102, 800-248-4483 or by e-mail at** is@lib.state.ia.us .

**To register for a library card on-line,** go to <http://www.silo.lib.ia.us/> . Under “For State Government”, choose “State Library Card” and fill out the registration form or call our reference desk at **515-281-4102**.

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**OTHER SERVICES** which the State Library offers free of charge to state employees:

**\*Access to EBSCOhost,\*** a magazine database, which brings the full text of articles from thousands of journals directly to your desk top. You can log on to EBSCOhost on the State Library's web site at <http://www.silo.lib.ia.us/>. Under "For State Government", click on "EBSCOhost and FirstSearch".

**\*The State Library’s online catalog\*** <http://catalog.lib.state.ia.us/> gives you instant access to thousands of resources. If you find something you want, request it with a click of your mouse.

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