A Broadband Awareness Initiative from the [Iowa Communications Network](#)

We're hiring a Firewall Administrator for the ICN internal and customer networks.
Interested in joining our team?
Click the link to learn more and apply: [Telecommunications Specialist Senior](#)

Iowa Public-Safety Network Selects FirstNet Service as PSAP Backup Connection

Enabling emergency dispatchers to share critical information about the scene of an incident to first responders in a highly secure manner.

Source: Mission Critical Communications

Public Safety

[NENA, CIS Partner on Cybersecurity for NG 9-1-1 Systems](#)
In an effort to develop and promote cybersecurity awareness and resources within the 9-1-1 community, NENA and the CIS adopted a memorandum of understanding to guide joint initiatives and encourage best practices between the two organizations.
Source: Mission Critical Communications

Cybersecurity

[Phishing Attacks Continue to Impersonate Trusted Brands to Deceive Potential Victims](#)
New data shows exactly how the bad guys are using this tactic to their advantage.
Source: KnowBe4

[Charting New Education Pathways to Fill the Cybersecurity Skills Gap](#)
One way organizations can close the skills gap is by empowering cybersecurity professionals to expand their skillsets and continue growing beyond their current roles.
Source: CSO

[Cyberattacks Surged in 2020, Mostly Hitting Health Care](#)
Cyberattacks increased 214 percent globally in 2020, compared to the year prior, according to a new report.
Source: Governing

Healthcare

[Now is the time for providers to be proactive about telehealth](#)
The waivers on some virtual care restrictions are likely to be lifted in the near future – but providers

have some options.
Source: Healthcare IT News

Top 5 Practice Management Tools for a Good Patient Experience
Tools such as patient portals, virtual waiting rooms, and kiosks to foster a seamless patient
experience through the entire care encounter.
Source: Patient Engagement Health IT

Government

Rosenworcel Circulates Round 2 COVID-19 Telehealth Program Report and Order
Acting Chairwoman Rosenworcel circulated an Order, if adopted, that would establish Round 2
COVID-19 Telehealth Program, a $249.95M federal initiative that builds on the $200M program
established as part of the CARES Act.
Source: FCC

How will the power of emerging technology help reframe your future?
This survey explores how states are (or are not) governing their use of emerging technology, the
challenges they face, and what tech will be most likely used in their states.
Source: NASCIO

Education

For some kids, remote learning will continue this fall. Can schools make it better?
As the difficulties of remote learning have become painfully clear, school leaders say they're
planning to make changes to incorporate lessons learned.
Source: Chalkbeat

3 Best Online Learning Tools to Boost Remote Instruction
It's no longer a question of whether online learning is here to stay but, rather, how can we make it
better for our teachers and students?
Source: EdTech Focus on K12

Digital Divide

Broadband Discounts to Help Keep Users Connected in Pandemic
To help bridge a digital divide that's become more pronounced during COVID-19, federal officials
soon plan to offer cheaper Internet service to low-income households.
Source: Government Technology

**Timing of $7 Billion E-Rate Expansion Has Education Advocates Eyeing Long-Term
Connectivity Planning Over Quick Fixes**
The funds should help address the homework gap, enabling schools and libraries to tackle
connectivity projects.
Source: Morning Consult

The Iowa Communications Network is a state-of-the-art fiber optic network
providing high-speed Internet, data, voice, security, and consulting services to
Iowa's healthcare, education, government, and public safety sectors.