STRONG INVESTIGATION

FLEXIBLE APPROACH

FAST RESPONSE

Incident Response & Forensic Investigation

POWERED BY ICN

ICN's Incident Response & Forensic Investigation Service includes data breach investigations, digital forensic expertise, and incident response. When a cyber incident occurs, contact the professionals immediately to walk you through the appropriate network response, course of action, and digital analysis.

Pratum

Pratum, ICN's managed service partner, has applicable certifications held by its analysts: Certified Information Security Manager (CISM), Certified Ethical Hacker (C|EH), Offensive Security Certified Professional (OSCP), GIAC Certified Intrusion Analysts (GCIA)

DECISIONS MUST BE MADE IN AN INSTANT. LET ICN FILL IN THE GAPS TO HELP YOU REACT TO A CYBER ATTACK.

When a cyber incident occurs, you will have comfort in knowing that your team of highly trained and certified security analysts are only a quick phone call away. Use ICN's connections to digital forensics professionals...because seconds and minutes do matter.

Incident Response Steps

Most attackers look for opportunity, be ready to react.

Detection & Analysis

1. Contain
2. Eliminate
3. Recover

Post Incident Activity

GUIDING YOU THROUGH THE PROCESS TO MAKE SURE YOUR ORGANIZATION IS READY IN ITS HOUR OF NEED.

ICN

STRONG, FLEXIBLE & FAST

Grimes State Office Bldg.
400 East 14th Street | Des Moines, IA 50319

icn.iowa.gov
(800) 572-3940 / icn.css@iowa.gov

2018

SECURITY INCIDENTS HAPPEN QUICKLY. RESPOND EVEN QUICKER.

Security Monitoring

Our Security Monitoring service provides a holistic view into an organization's information technology security. Designed to relieve organizations of security event and log management responsibilities, and place them in the expert hands of security analysts.

>> Event Log Collection
>> Event Monitoring
>> Non-Emergency Reactive Monitoring

Incident Response

Using an organized approach, you will walk through how to respond to the incident occurring. Key components to think about include: who should be contacted, which parties to involve, and what are the best practices for managing the circumstances?

Digital Forensic Investigation

Digital forensics complements breach investigations, providing understanding into the extent of the breach. Our analysts follows rigorous guidelines and incident response procedures to ensure successful identification, preservation, analysis and presentation of digital evidence.

SECURITY BREACH FIRST RESPONSE

Contact Pratum/ICN Immediately.

515-965-3756

A short response time may be the difference between a small incident and a debilitating data crisis.

Contact an Attorney.

Pratum can help provide skilled attorneys with valuable security breach experience.

Contact your Insurance Agent.

Inform your insurance agent throughout the response process.

KEY STEPS

| Determine proper course of action | Perform digital analysis on device(s) | Analyze third party services | Provide remediation |

WE MUST UNDERSTAND THE LIKELIHOOD THAT A SECURITY INCIDENT (I.E. RANSOMWARE, PHISHING ATTACK, DATA LOSS) WILL OCCUR AND THE POTENTIAL RESULTING IMPACT.

Pratum

24 X 7 SECURITY ALERTS

- Around-the-clock confidence.
- Incident discovery as it happens.
- Assistance when you need it.
- Intelligence you can use.