



September 2020

IA Learns: Launching Next Week!

IA LEARNS

ENDORSEMENT ACADEMY &
CONTINUING EDUCATION



FROM THE
STATE LIBRARY
OF IOWA

Register your Account Starting September 24

Welcome to this very special edition of the Newsletter! Read on for more information about the new Learning Management System from the State Library of Iowa -- **IA Learns!** This tool will replace our existing CE Catalog and Moodle system.

We're SO excited to offer a central location for all things related to Continuing Education. Using IA Learns, librarians, staff, and trustees can:

- Register for live courses (in person or web-based)
- View a catalog of courses from the webinar archive
- Count hours towards their endorsement renewal (from live courses, archived courses, and outside CE providers)
- Receive reminders when their endorsement renewal (recertification) comes due

On September 24, you should receive an email from the IA Learns system with your username and password. Follow the instructions to reset your password. There's also a "Welcome to IA Learns" video included in that email which we encourage you to watch. This video will also display the first time you log into IA Learns.

If you had registered for courses in the previous catalog, those registrations should be reflected when you log in. If you don't see them, you can re-register, or [reach out to Sam Bouwers, CE Consultant](#) for more help.

We've included some more information in a Q&A below, but the main thing to know is to be watching your email on **September 24** to get your account set up in IA Learns!

Questions & Answers

What courses or content will I find in IA Learns?



We've taken the two locations we currently store CE courses (the self-paced courses in the previous catalog, and the date-based list of "Webinar Archives") and merged them into one. In IA Learns, you'll find all that recorded content in one, cataloged-by-topic spot!

You'll also find links to register for any courses that are happening live (either in-person when we're on the other side of this pandemic or via Zoom).

What you won't find (*yet*) is the PLM/PLS replacement courses. We are still recording that content, and are committed to our end-of-the-year goal for getting it ready for you. If you're still waiting for that new coursework, we appreciate just a *little* more patience as we continue to put it all together.

What if I don't get an email from IA Learns?

Suppose September 25 rolls around and you didn't get an email from IA Learns ...? It's possible that your account was not automatically created! Ach! We want work with you if that's the case. You will be able to manually create an account and work with the Sam to fill in any data that's missing.

What if my endorsement/certification data is not correct?

Your data should be correct unless you're one of those early birds who sent in their 2020 renewal information already! Sam's been focused on getting IA Learns polished and hasn't gone through those renewals yet. Hang tight and you should see it updated before the end of the year. You can always reach out to Sam if you have other questions/concerns.

Who do I contact for help?

You can contact your district LRT for some basic support or troubleshooting, but while we're all learning new technology, Sam might be your best bet for more in-depth issues with IA Learns. There's also a pretty good user manual built into the system that might be able to answer your questions.

Technicalities (what's the platform)?

IA Learns is part of larger initiative from the State of Iowa housed in a system called LearnSoft. If you have dealings with other State departments, you may have occasion to create an account with another division. This is just fine -- IA Learns is a separate login, and you won't mess anything up by adding an account with, for example, the Department of Transportation.

I'm nervous - change is a little scary!

We're a bit nervous too! (But mostly excited). There are a lot of moving pieces here. We've done our best to have things "scrubbed and tubbed" (as *Mary Poppins'* Mr. Banks would say), but there are undoubtedly going to be bits that have fallen through the cracks. There's nothing you can break - so we encourage you to play around in the system and explore all it has to offer. If you do get stuck on any part of it, feel free to give us a call or schedule time for a screen share session.

We're in this as a team & we'll get through it together (six feet apart, but together)! Hang in there! It's gonna be great.

Have a question or concern that's not answered here?

[Email Sam Bouwers](#)

Continuing Education Catalog

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