



IOWA DEPARTMENT OF NATURAL RESOURCES

# Wastewater News

## Environmental Services

### Sample Bottle Shipment: Ensure Delivery Site Access

Some environmental laboratories have reported that sample bottle shipments to water and wastewater operators were returned to the lab because the delivery location was closed. The DNR Lab Certification program is advising all operators to check the delivery location in their community to make sure it is open for deliveries and to contact their laboratory with updated information as necessary.

#### A note on Iowa DNR and COVID-19

The Iowa Department of Natural Resources is working with state and local officials to reduce the spread of COVID-19 and has transitioned employees to work remotely. DNR offices are closed to the public during this time and only available by appointment.

In another effort to further reduce the spread of COVID-19, the DNR is encouraging the use of the online services for submitting applications, payments and other daily tasks and interaction with DNR staff.

#### Full list of DNR's online services:

<https://www.iowadnr.gov/about-dnr/about-dnr/online-services-databases>

#### Up-to-date information on DNR services, facilities and events impacted by COVID-19:

<https://www.iowadnr.gov/About-DNR/Covid-19>

#### Technical information for regulated businesses in regards to COVID-19:

<https://www.iowadnr.gov/About-DNR/Social-Media-Press-Room/Disaster-Assistance#3057321-covid---19-outbreak>

We thank you for your patience and flexibility during this time. If you need to contact DNR staff you can reach them by email or phone or by calling 515-725-8200.