



FOR IMMEDIATE RELEASE

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www.iowaworkforcedevelopment.gov

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Unemployment Benefits to be Delayed One Day

DES MOINES – Due to a systems processing error, unemployment benefits will be delayed one day for many Iowa recipients. Both Iowa Workforce Development and the Office of the Chief Information Officer are working to identify and correct the issue as soon as possible.

“On Tuesday, March 12, 2019, Iowa Workforce Development was informed that weekly unemployment insurance payments that were to be deposited onto debit cards on Thursday, March 14, will be delayed,” said Iowa Workforce Director Beth Townsend. “We want to ensure all benefit payments will be made. We apologize for any inconvenience, and will provide more information as it becomes available. We understand not receiving an expected payment can be upsetting and we are diligently working to minimize the impact of this error. Any recipient who has questions or concerns should call us at 1-866-239-0843.”

Unemployment Customer Service is available from 8 a.m. to 4:30 p.m. Monday through Friday.

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