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Section 1:
Introduction
Introduction

This directory has been developed by the Iowa Department of Transportation to provide the public with general information about public transportation providers in the State of Iowa. It also provides the means to access more detailed information as well as to contact public transportation decision-makers.

Public Transit Systems

Iowa is served by 35 public transit systems established by local public officials under Section 324A of the Code of Iowa. There are 19 urban transit systems, each providing transit services in one or more communities of more than 20,000 population. There are also 16 multicounty regional transit systems which provide transit services in all other areas of the state, as well as often assisting the urban systems within their boundaries with specialized transportation services. Iowa has been recognized as a leader in the field of rural public transportation, largely as a result of the provisions in the Code of Iowa which require any agency spending public funds for purchase or provision of passenger transportation services to consolidate or coordinate those services with the locally designated public transit system to assure that the citizens of Iowa receive maximum benefits of all funds spent for this purpose.

In the year ending June 30, 1997, Iowa’s public transit systems provided a total of approximately 21.9 million rides. Most of these (17.9 million) were provided by the urban transit systems which operate primarily fixed-schedule/fixed-route bus services on the streets of their communities. The regional transit systems operate mostly demand-responsive services which require passengers to call and schedule rides in advance. Because of the large areas they must cover to service their citizens, the regions ended up operating nearly as many total miles of service providing their 4 million rides as did their urban counterparts.
Intercity Bus

Currently Iowa is served by six private bus companies providing scheduled intercity route services. There are also many companies which operate charter intercity bus services. These categories are both subject to constant change. Included in this document is a listing of firms registered with the Iowa Department of Transportation’s Office of Motor Carrier Services.

Taxis

Taxi regulation is a local responsibility in Iowa. The listing provided here is based upon information collected in the fall of 1997 and is again subject to frequent change.

Local Transportation Planning Agencies

Local officials throughout Iowa conduct an intermodal transportation planning process which includes consideration of public transportation needs and how they fit into the overall transportation needs picture. This process is conducted through a total of 18 Regional Planning Affiliations (RPAs) and 8 Metropolitan Planning Organizations (MPOs), which sometimes share staffing.

State and Federal Contacts

The Iowa Department of Transportation has a number of offices which work with the public transportation industry in different ways. The Planning and Programming Division, primarily through its transit representatives, deals with transit planning and funding applications as well as more general transit issues. Project Development Division, Office of Local Systems, administers state and federal funding contracts with the public transit systems and deals with issues of contract compliance and technical assistance. The Office of Motor Carrier Services, within the Motor Vehicle Division, works with the private intercity and charter bus companies. Federal contacts are primarily concentrated within the Federal Transit Administration. Another possible statewide contact is the state transit association.
Section 2: Transit Systems

(see Large Urban, Small Urban and Regional Transit Systems map, Appendix C)
Region 1
Northeast Regional Transit System (NRTS)

Contact Person: Marian Peter, Transit Manager
Address: 305 Montgomery St., P.O. Box 487, Decorah, IA 52101
Telephone: (319) 382-4259  FAX: (319) 382-9854
E-Mail: neicac@salamander.com
Routes & Schedule Number: (319) 382-4259
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Allamakee, Clayton, Fayette, Howard, and Winneshiek counties (3,302 square miles).

Organizational Structure: NRTS is governed by the Northeast Iowa Community Action Corporation Board on recommendations from the NRTS Advisory Committee representing human service contractors, local government, and advocacy groups.

Special Features/Highlights: NRTS provides services for elderly of Decorah through a contract with Hometown Taxi of Decorah. NRTS has modified its vehicles with special equipment and trained its drivers to provide maximum mobility to its patrons. NRTS provides services for private preschools and child care centers as well as the North East Iowa Community Action Centers - directed Early Childhood Programs. NRTS also provides medical transportation for four private elderly care centers in addition to regular elderly service in all counties and daily transportation to sheltered workshops in each county. In addition to these counties, NRTS has received permission to cross state lines into Minnesota and Wisconsin for medical purposes. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 41
Percentage of Service Operated Directly .................................. 67%
Percentage of Service Contracted From Others ..................... 33%
Estimated Percentage of Riders by Category
   Elderly. ................................................................. 26%
   Persons With Disabilities. .................................... 40%
   Student/Headstart/Children ........................................ 25%
   Other. .................................................................. 9%

Characteristics of System:

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<tr>
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<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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Days/Hours of Operations: M-F, 6:30 a.m. to 5:30 p.m.; Weekends and evenings by special arrangement.

Fiscal Year 1997 Information:
Ridership: 243,421  Revenue Miles: 795,803  Operating Expenditure: $695,579
Region 2

North Iowa Area Regional Transit System

Contact Person: Kevin Kramer, Transit Administrator
Address: 121 Third St. N.W., Mason City, IA 50401
Telephone: (515) 423-0491 FAX: (515) 423-1637
E-Mail: niacog@netins.net
Routes & Schedule Number: (515) 423-0491
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago, and Worth counties. (4,481 square miles).

Organizational Structure: North Iowa Area Regional Transit System is governed by the North Iowa Area Council of Governments on recommendations from the transit administrator employed by the system.

Special Features/Highlights: Transit service in this eight county area is purchased from local governments, private operators, human service agencies, or municipal providers. Providers include: North Central Human Services, Opportunity Village, Manly Development Commission, Access, Inc., Exceptional Opportunities, Osage Senior Citizens, Comprehensive Systems, Charles City Transit, Worth County Public Health Nursing, Rockford Sunset Generation, Foster Grandparents Program, Easter Seal Society L.I.F.T. Program, and the cities of Algona, Lake Mills, and Northwood.

Number of Revenue Vehicles Operated At Peak Service ...... 55
Percentage of Service Operated Directly............................. 0%
Percentage of Service Contracted From Others ................... 100%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 23%
   Persons With Disabilities ........................................... 61%
   Student/Headstart/Children ........................................ 4%
   Other ................................................................. 12%

Characteristics of System:

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| Administration:   | 1                  | 2                  | 2                  |
| Maintenance:      |                    |                    |                    |
| Drivers:          |                    |                    |                    |
| Others:           |                    |                    |                    |

Days/Hours of Operations: Varies by provider; Weekend service in some locations.

Fiscal Year 1997 Information:

Ridership: 333,958  Revenue Miles: 848,326  Operating Expenditure: $990,650
Mason City
City of Mason City

Contact Person: Charles Hammen, Finance Director
Address: City Hall, 10 1st St. N.W., Mason City, IA 50401
Telephone: (515) 421-3616
FAX: (515) 423-5369
E-Mail: masncity@netins.net
Routes & Schedule Number: (515) 421-3616
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Mason City

Organizational Structure: The Mason City Transit System is governed by the City Council on recommendations from the transit manager, who doubles as the city’s finance director.

Special Features/Highlights: The City has a downtown transit center which includes a sheltered waiting area, restrooms, and a schedule and route information board. Paratransit services are purchased from Easter Seals. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service .......... 9
Percentage of Service Operated Directly.............................. 92 %
Percentage of Service Contracted From Others.................... 8 %
Estimated Percentage of Riders by Category
  Elderly................................................................. 26 %
  Persons With Disabilities............................................. 8 %
  Student/Headstart/Children........................................... 0 %
  Other........................................................................ 66 %

Characteristics of System:

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Days/Hours of Operations: M-F, 6:30 a.m. to 5:30 p.m.

Fare Structure: 50¢ fixed route; $1.00 Paratransit

Fiscal Year 1997 Information:
Ridership: 177,161  Revenue Miles: 342,555  Operating Expenditure: $409,633
Region 3
Regional Transit Authority/RTA

Contact Person: Rose M. Lee, Executive Director
Address: 522 10th Ave. E., P.O. Box 1240, Spencer, IA 51301
Telephone: (712) 262-7920
FAX: (712) 262-6276
Email: rides@ncn.net
WATS: 1-800-358-5037

Routes & Schedule Number: (712) 262-7920
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Buena Vista, Clay, Dickinson, Emmet, Lyon, O’Brien, Osceola, Palo Alto, and Sioux counties. (4,804 square miles)

Organizational Structure: The RTA is governed by a 15 member board of directors appointed by the county boards of supervisors, city managers, and school superintendents.

Special Features/Highlights: The RTA is a private not-for-profit corporation. The RTA has been in operation since 1976. In 1987, RTA was the first Iowa regional transit system to construct its own maintenance and office facility, which was expanded in 1995 to allow for further growth. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 60
Percentage of Service Operated Directly........................ 85%
Percentage of Service Contracted From Others ............. 15%
Estimated Percentage of Riders by Category
  Elderly.................................................. 17%
  Persons With Disabilities ................................64%
  Student/Headstart/Children .............................. 7%
  Other.................................................. 12%

Characteristics of System:

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<th>Number of Vehicles To ADA Standards</th>
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Days/Hours of Operations: M-F, 6:00 a.m. to 6:00 p.m., Saturday 7:00 a.m. to 12 Noon, Thursday Evening 6:00 p.m. to 10:00 p.m.

Fiscal Year 1997 Information:
Ridership: 466,802  Revenue Miles: 1,044,735  Operating Expenditure: $1,247,898
Region 4
Siouxland Regional Transit System (SRTS)

Contact Person: Delores McCuddin, Transit Director
Address: 507 7th St., Suite 430
Sioux City, IA 51102
Telephone: (712) 279-6286
FAX: (712) 279-6920
E-Mail: srts@pionet.net
Routes & Schedule Number: (712) 279-6286 or (712) 279-6919
(712) 255-4488 - Cherokee
(712) 364-2428 - Ida Grove

Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Cherokee, Ida, Monona, Plymouth, and Woodbury counties (3,437 square miles)

Organizational Structure: The SRTS is governed by the Siouxland Regional Transit System policy board, with the members being appointed by the county board of supervisors. Staff support is purchased from the Siouxland Metropolitan Planning Commission.

Special Features/Highlights: Among its services, SRTS provides transportation to Headstart center in Akron, Moorhead, Onawa, LeMars, Battle Creek, and an Indian Center in Sioux City. Administrative services are contracted from Siouxland Interstate Metropolitan Planning Council. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 35
Percentage of Service Operated Directly ................................. 94 %
Percentage of Service Contracted From Others ...................... 06 %
Estimated Percentage of Riders by Category
Elderly ................................................................. 19 %
Persons With Disabilities ........................................... 38 %
Student/Headstart/Children ......................................... 39 %
Other ................................................................. 4 %

Characteristics of System:

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Days/Hours of Operations: M-F, 6:15 a.m. to 6:15 p.m.; Saturday, 8:00 a.m. to 5 p.m.
Fiscal Year 1997 Information:
Ridership: 197,247 Revenue Miles: 752,348 Operating Expenditure: $780,179
Sioux City
Sioux City Transit

Contact Person: Daniel L. Jensen, General Manager
Address: 2505 Fourth St., Sioux City, IA 51101
Telephone: (712) 279-6405 FAX: (712) 279-6407
E-Mail: danjensen@sioux-city.org
Routes & Schedule Number: (712) 279-6404
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: Sioux City, Iowa; South Sioux City, Nebraska; and North Sioux City, South Dakota.

Organizational Structure: The Transit Manager administers the Sioux City Transit System who, in turn, reports to the City Manager. The city council, acting on the recommendations of the Transit Manager and transit advisory board, provides policy direction.

Special Features/Highlights: Two trolley buses complement the long standing past history that public transit has played in the Sioux City urban area. Sioux City Transit provides elderly and disabled service to persons with specialized transportation needs by contracting with Siouxland Regional Transit System.

Number of Revenue Vehicles Operated At Peak Service ...... 20
Percentage of Service Operated Directly........................... 99%
Percentage of Service Contracted From Others .................. 1%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 7%
   Persons With Disabilities ......................................... 11%
   Student/Headstart/Children ...................................... 32%
   Other ........................................................................ 50%

Characteristics of System:

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</tr>
<tr>
<td>Minivan:</td>
<td>1</td>
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<tr>
<td>Auto:</td>
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<tr>
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<tr>
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<tr>
<td>Supervisory:</td>
<td>--</td>
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</tr>
</tbody>
</table>

Full-time Employees: 2
Part-time Employees:

Administration: 2
Maintenance: 6
Drivers: 23
Others: 1

Volunteers: --

Days/Hours of Operations: M-F, 6:00 a.m. to 6:00 p.m.; Saturday 7:00 a.m. to 6:00 p.m.

Fare Structure: Adults: $1.00; Elderly/Disabled: 50¢; Students: 75¢; Curb-to-Curb service $2.00; Door-to-Door $7.00

Fiscal Year 1997 Information:
Ridership: 1,196,927
Revenue Miles: 682,789
Operating Expenditure: $2,038,769
Region 5
Mid-Iowa Development Association (MIDAS)

Contact Person: James A. Gill, Regional Transit Planner
Address: 200 N. 10th St.
          Fort Dodge, IA 50501
Telephone: (515) 576-7183
FAX: (515) 576-7184
E-Mail: midas@ia.frontiercomm.net
Routes & Schedule Number: 1-800-BUS RIDE
TDD: (515) 576-7183
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright counties (3,459 square miles).

Organizational Structure: MIDAS is governed by the Mid Iowa Development Association Council of Governments on recommendations from the transit subcommittee and staff.

Special Features/Highlights: MIDAS contracts with DART of Fort Dodge for intercity feeder service to I-35 at Williams. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 38
Percentage of Service Operated Directly ................................ 80 %
Percentage of Service Contracted From Others ...................... 20 %
Estimated Percentage of Riders by Category
           Elderly ......................................................... 33 %
           Persons With Disabilities .................................. 33 %
           Student/Headstart/Children ................................. 15 %
           Other ........................................................... 19 %

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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<tbody>
<tr>
<td>Large Bus:</td>
<td>45</td>
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<td>24</td>
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<tr>
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<tr>
<td>Auxiliary Vehicles:</td>
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<tr>
<td>Service:</td>
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<td>Supervisory:</td>
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<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
</tr>
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<tbody>
<tr>
<td>Administration:</td>
<td>2</td>
<td>5</td>
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<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
<td>15</td>
<td>95</td>
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<tr>
<td>Others:</td>
<td>--</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: M-F, 8:00 a.m. to 5:00 p.m.; Demand response negotiable.

Fiscal Year 1997 Information:
Ridership: 255,766    Revenue Miles: 510,674    Operating Expenditure: $722,921
Fort Dodge

Dodger Area Rapid Transit (DART)

| Contact Person: Cliff Weldon, Transit Manager |
| Address: 530 1st Ave. South, Fort Dodge, IA 50501 |
| Telephone: (515) 573-8145  FAX: (515) 573-5888 |
| E-Mail: dart@dodgenet.com |
| Jefferson Lines Information: (515) 573-5888 |
| TDD Number: (515) 573-2819 |
| Routes & Schedule Number: (515) 573-8145 |
| Service Type: Fixed Route, Demand-Response, Subscription |

Profile of System:

Service Area: City of Fort Dodge. Contract with MIDAS for Jefferson Lines, Webster Health Care, and Dodger Industries shuttle.

Organizational Structure: DART is owned by the city of Fort Dodge and managed by MIDAS. Policy direction is provided by the Fort Dodge Mayor and City Council.

Special Features/Highlights: DART provides a shuttle which interlines with Jefferson Lines at I-35 and U.S. 20 Junction. This service enables the passengers to travel anywhere within the United States. DART also operates shuttle service for Dodge Industries in Eagle Grove. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 17
Percentage of Service Operated Directly............................ 100%
Percentage of Service Contracted From Others .................. 0%
Estimated Percentage of Riders by Category
   Elderly, ......................................................................... 10%
   Persons With Disabilities .............................................. 20%
   Student/Headstart/Children ......................................... 40%
   Other ........................................................................... 30%

<p>| Characteristics of System: |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Revenue Vehicles:</td>
<td>18</td>
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<tr>
<td>Large Bus:</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Small Bus:</td>
<td>12</td>
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<tr>
<td>Van:</td>
<td>3</td>
<td>2</td>
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<td>Minivan:</td>
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<td>Auto:</td>
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<td>Auxiliary Vehicles:</td>
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<td>Supervisory:</td>
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<tr>
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<th>Part-time Employees</th>
<th>Volunteers</th>
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<tbody>
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<td>Administration:</td>
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<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
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<td>19</td>
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<tr>
<td>Others:</td>
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<td>1</td>
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</tbody>
</table>

Days/Hours of Operations: M-F, 7:00 a.m. to 6:00 p.m.; Sat. & Sun. on contact.

Fare Structure: Adult 80¢, Student 50¢, Paratransit $1.50

Fiscal Year 1997 Information:

| Ridership: 229,186 | Revenue Miles: 339,582 | Operating Expenditure: $434,448 |
Region 6 Planning Commission

Contact Person: Marty Wymore or Patrick Lynott
Address: 24 ½ North Center St.
Marshalltown, IA 50158
Telephone: (515) 752-0717
FAX: (515) 752-9857
E-Mail: region6@mcleodusa.net
Routes & Schedule Number: (515) 752-6202
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Hardin, Marshall, Poweshiek, and Tama counties. (2,457 square miles)

Organizational Structure: Administration is provided by Region 6 Planning Commission on recommendations from a transit advisory board.

Special Features/Highlights: Regional 6 Planning Commission provides services in Tama County, Marshall County, Grinnell, and Iowa Falls. There is a brokerage arrangement in Hardin County.

Number of Revenue Vehicles Operated At Peak Service: 16
Percentage of Service Operated Directly: 63%
Percentage of Service Contracted From Others: 37%
Estimated Percentage of Riders by Category:
- Elderly: 32%
- Persons With Disabilities: 52%
- Student/Headstart/Children: 9%
- Other: 7%

Characteristics of System:

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<td>Van:</td>
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<td>Auto:</td>
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<tbody>
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<td>Administration:</td>
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<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
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<td>16</td>
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<tr>
<td>Others:</td>
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</table>

Days/Hours of Operations: M-F, 6:30 a.m. to 6:30 p.m.

Fiscal Year 1997 Information:
Ridership: 71,475  Revenue Miles: 393,746  Operating Expenditure: $345,171
Marshalltown
Marshalltown Municipal Transit (MMT)

Contact Person: Karlyne von Krog, Transit Administrator
Address: 24 N. Center St., Marshalltown, IA 50158
Telephone: (515) 754-5719  FAX: (515) 754-5795
Routes & Schedule Number: (515) 754-5719
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Marshalltown.

Organizational Structure: Marshalltown Municipal Transit is administered by the city’s transit administrator, who reports to the public works director. Policy direction if provided by the City Council, acting on the recommendations of the Transportation Committee. Maintenance is provided by the transit mechanic located at the city’s transit garage.

Special Features/Highlights: All fixed routes are accessible and meet at the courthouse, which provides a sheltered public waiting area. Fixed route and para-transit service is provided to persons with mobility impairments with wheelchair lift or ramp equipped vehicles. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 5
Percentage of Service Operated Directly ................................... 100 %
Percentage of Service Contracted From Others .................... 0 %
Estimated Percentage of Riders by Category
Elderly .................................................................................. 20 %
Persons With Disabilities. .................................................... 55 %
Student/Headstart/Children ................................................. 15 %
Other ..................................................................................... 10 %

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4</td>
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<tr>
<td>Small Bus:</td>
<td>3</td>
<td>3</td>
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<tr>
<td>Van:</td>
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<td>Minivan:</td>
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<td>Auto:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
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<tr>
<td>Service:</td>
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</tr>
<tr>
<td>Full-time Employees</td>
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</tr>
<tr>
<td>Part-time Employees</td>
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</tr>
<tr>
<td>Volunteers:</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations:  M-F, 7:00 a.m. to 5:30 p.m.; Paratransit: M-F, 7:00 a.m. to 5:30 p.m.
Sat. 9:30 a.m. to 4:00 p.m., FR/Demand Response

Fare Structure: $1.00, Students 50¢

Fiscal Year 1997 Information:
Ridership: 103,854  Revenue Miles: 116,028  Operating Expenditure: $278,470
Region 7

Iowa Northland Regional Transit Commission (RTC)

Contact Person: Brian Schoon, Transit Director
Ken Swanson, Operations Manager

Address: 501 Sycamore, Suite 333,
Waterloo, IA 50703

Telephone: (319) 233-5213
FAX: (319) 235-2891
E-Mail: inrcog.sbt.net

Routes & Schedule Number: (319) 233-5213
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Black Hawk, Bremer, Buchanan, Butler, Chickasaw and Grundy counties. (3,163 square miles)

Organizational Structure: The RTC is governed by the Iowa Northland Regional Council of Governments on recommendations from a 12 member Regional Transit Commission appointed by the board of supervisors of each participating county.

Special Features/Highlights: RTC provides service to elderly and disabled persons throughout the rural areas of the counties in its service area. Exceptional Persons, Inc. is a major provider. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 25
Percentage of Service Operated Directly ................................. 17 %
Percentage of Service Contracted From Others ...................... 83 %
Estimated Percentage of Riders by Category
   Elderly .................................................................................... 7 %
   Persons With Disabilities .................................................... 66 %
   Student/Headstart/Children ................................................. 25 %
   Other ....................................................................................... 2 %

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
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<tbody>
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<td></td>
<td>35</td>
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<tr>
<td>Van:</td>
<td>2</td>
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<tr>
<td>Minivan:</td>
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<td>Auto:</td>
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<tr>
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<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
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<tbody>
<tr>
<td>Administration:</td>
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<tr>
<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
<td>3</td>
<td>15</td>
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<tr>
<td>Others:</td>
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</tbody>
</table>

Days/Hours of Operations: M-F, 6:00 a.m. to 6:00 p.m.; Weekend Service for special employment and disabled needs.

Fiscal Year 1997 Information:
Ridership: 231,294 Revenue Miles: 862,322 Operating Expenditure: $1,542,148
Waterloo
Black Hawk County Metro Transit Authority (MET)

Contact Person: Walt Stephenson, General Manager
Address: 1515 Black Hawk St., Waterloo, IA 50702
Telephone: (319) 234-5714
FAX: (319) 234-5152
E-Mail: mettrans1@aol.com
Route & Schedule Number: (319) 234-5714
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: Cities of Cedar Falls and Waterloo.
Organizational Structure: The MET is governed by the Metropolitan Transit Authority County Board of Trustees appointed by local elected officials from Waterloo and Cedar Falls.
Special Features/Highlights: All fixed routes are accessible and meet at the central transfer station, conveniently located in downtown Waterloo. Paratransit service is provided for elderly and disabled persons and is operated directly by MET.

Number of Revenue Vehicles Operated At Peak Service .......... 25
Percentage of Service Operated Directly .................................. 100%
Percentage of Service Contracted From Others .................... 0%
Estimated Percentage of Riders by Category
Elderly .................................................................................. 18%
Persons With Disabilities .................................................... 43%
Student/Headstart/Children ................................................... 5%
Other ..................................................................................... 34%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
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<th>Number of Vehicles</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>With Lift or Ramp</td>
<td>To ADA Standards</td>
<td></td>
</tr>
<tr>
<td>Large Bus:</td>
<td>23</td>
<td>23</td>
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</tr>
<tr>
<td>Small Bus:</td>
<td>6</td>
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<tr>
<td>Van:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
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</tr>
</thead>
<tbody>
<tr>
<td>Administration:</td>
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</tr>
<tr>
<td>Maintenance:</td>
<td>6</td>
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</tr>
<tr>
<td>Drivers:</td>
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<td>7</td>
</tr>
<tr>
<td>Others:</td>
<td>3</td>
<td>1</td>
</tr>
</tbody>
</table>

Days/Hours of Operations: M-F: 5:45 a.m. to 6:15 p.m.; Saturday, 9:45 a.m. to 5:45 p.m.

Fare Structure: $1.00 Regular Fare; 75¢ Students; 75¢ Half Fare on Non-Peak Hours (8:15am to 2:15pm) for disabled and elderly. Monthly Passes: $45.00 Regular; $40.00 Discounted, for students, disabled, elderly. Eleven Ride Punch Ticket; $15.00.

Fiscal Year 1997 Information:
Ridership: 560,904 Revenue Miles: 769,771 Operating Expenditure: $2,462,768
Region 8
Delaware, Dubuque and Jackson County Regional Transit Authority (RTA)

Contact Person: Steve Jacobs, Executive Director
Address: 2013 Central Ave.
          Dubuque, IA 52001
Telephone: (319) 588-3980
FAX: (319) 588-3982
E-Mail: pcrta@mwcicorn

Routes & Schedule Number: (319) 588-3980
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Delaware, Dubuque, and Jackson counties. (1,828 square miles)

Organizational Structure: The RTA is a private not-for-profit corporation established by the county board of supervisors of Delaware, Dubuque and Jackson counties. Members of these three county boards jointly serve as the board of directors of the RTA. Administration and operation of the RTA is contracted to Project Concern - a private not-for-profit organization based in Dubuque. Maintenance of RTA vehicles is performed by private sector garages. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 25
Percentage of Service Operated Directly .......................... 90 %
Percentage of Service Contracted From Others ............... 10 %
Estimated Percentage of Riders by Category
Elderly .................................................................................. 15 %
Persons With Disabilities .................................................... 55 %
Student/Headstart/Children/Other ................................. 30 %

Characteristics of System:

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<td>Bus:</td>
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<tr>
<td>Minivan:</td>
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<td>Auto:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
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<table>
<thead>
<tr>
<th>Number of Employees</th>
<th>Number of Part-time Employees</th>
<th>Number of Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4</td>
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</tbody>
</table>

Days/Hours of Operations: M-F: 6:00 a.m. to 11:00 p.m.; Saturday: 8:00 a.m. to 6:00 p.m.

Fiscal Year 1997 Information:
Ridership: 245,669  Revenue Miles: 631,715  Operating Expenditure: $766,975
Dubuque
Keyline Transit

Contact Person: Mark A. Munson, Transit Manager
Address: 2401 Central Ave. Dubuque, IA 52001
Telephone: (319) 589-4196 FAX: (319) 589-4149
E-Mail: keyline@mwci.net
Routes & Schedule Number: (319) 589-4196
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Dubuque.

Organizational Structure: Keyline is administered by a transit manager that reports to the city administrator. Policy direction is provided by the City Council acting on the advice of the Dubuque Transit Trustee Board.

Special Features/Highlights: Route coverage is within 1/4 mile of 90% of the population of Dubuque. Paratransit service is purchased from Project Concern, which also provides service for Region 8 RTA.

Number of Revenue Vehicles Operated At Peak Service .......... 9
Percentage of Service Operated Directly.......................... 85%
Percentage of Service Contracted From Others ............... 15%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 46%
   Persons With Disabilities. ...................................... 18%
   Student/Headstart/Children ................................. 21%
   Other ................................................................... 15%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>With Lift or Ramp</td>
<td>To ADA Standards</td>
<td></td>
</tr>
<tr>
<td>Large Bus:</td>
<td>10</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Medium Bus:</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Small Bus:</td>
<td>5</td>
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<tr>
<td>Van:</td>
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<tr>
<td>Minivan:</td>
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<td>Auto:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
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<tr>
<td>Service:</td>
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<tr>
<td>Supervisory:</td>
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</table>

<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration:</td>
<td>3</td>
<td>--</td>
</tr>
<tr>
<td>Maintenance:</td>
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<td>--</td>
</tr>
<tr>
<td>Drivers:</td>
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<tr>
<td>Others:</td>
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</table>

Days/Hours of Operations: Route: M-F, 6:00 a.m. to 6:00 p.m.; Sat. 8:00 a.m. to 6:00 p.m.
Elderly and Disabled: M-F, 6:00 a.m. to 6:00 p.m.

Fare Structure: 65 & over, Disabled, 50¢; Students, age 5-17, 50¢; Adults, age 18-64, $1.00; Mini Bus $1.00.

Fiscal Year 1997 Information:
Ridership: 337,924  Revenue Miles: 287,125  Operating Expenditure: $1,318,309
Region 9
Great River Bend Services, Inc. (GRBS)

Contact Person: Vacant
Address: 7440 Vine Street Ct., Davenport, IA 52807
Telephone: (319) 386-7484
FAX: (319) 386-0450
E-Mail: grbs.inc@internetmci.com
Routes & Schedule Number: 1-800-292-8959
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Cedar, Clinton, Muscatine and Scott Counties and the Illinois Quad City Area. (2,175 square miles)

Organizational Structure: GRBS is a private not-for-profit corporation which has been designated by the county boards of supervisors in Cedar, Clinton, Muscatine and Scott counties to be the single administrative agency for transit in the rural parts of this region. GRBS is administered by an executive director. Policy direction is provided by a board of directors with representation from each county.

Special Features/Highlights: GRBS, Inc. provides specialized transportation services to elderly and disabled persons under contract with the city of Davenport. It provides Dial-A-Bus service to the general public under contract with the City of Bettendorf. GRBS, Inc. also provides service under various contracts to the Illinois Quad City area, which offers a coordinated effort to persons traveling throughout the urbanized area. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 48
Percentage of Service Operated Directly.................................. 100%
Percentage of Service Contracted From Others .................... 0%
Estimated Percentage of Riders by Category
   Elderly .............................................................. 29%
   Persons With Disabilities ...................................... 60%
   Student/Headstart/Children ..................................... 1%
   Other ............................................................... 10%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Bus:</td>
<td>55</td>
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<tr>
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<tr>
<td>Van:</td>
<td>50</td>
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<tr>
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</tr>
<tr>
<td>Auxiliary Vehicles:</td>
<td>1</td>
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<tr>
<td>Service:</td>
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<tr>
<td>Supervisory:</td>
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<tr>
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<th>Volunteer</th>
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<td>4</td>
<td>--</td>
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<tr>
<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
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<td>45</td>
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<tr>
<td>Others:</td>
<td>3</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: M-Sat., 5:30 a.m. to 7:00 p.m.

Fiscal Year 1997 Information:
Ridership: 111,361  Revenue Miles: 518,153  Operating Expenditure: $684,461
Bettendorf
Bettendorf Transit System

Contact Person: Gerald Springer, Director of Operations
Address: 4403 Devil's Glen Road, Bettendorf, IA 52722
Telephone: (319) 344-4088 FAX: (319) 344-4101
Routes & Schedules: (319) 344-4085
Service Type: Fixed Route, Demand-Response

Profiles of System:
Service Areas: Cities of Bettendorf and Riverdale, Iowa and downtown Moline, Illinois.

Organizational Structure: The Bettendorf Transit System is administered by the city’s director of operations who reports to the director of Public Works. Policy direction is provided by the City Council. Maintenance services are provided by the city’s municipal garage.

Special Features/Highlights: Demand response service and Saturday fixed-route service is provided by Great River Bend Services, Inc. Bettendorf-Moline route bus is equipped with a bike rack which transports up to two bicycles at no additional charge. Bettendorf Transit offers free timed transfers to Davenport Citibus system at Duck Creek Plaza, Bettendorf and to the Rock Island County (Illinois) Metrolink system in downtown Moline, Illinois.

Number of Revenue Vehicles Operated At Peak Service ........ 4 Route Buses
Percentage of Service Operated Directly............................ 82 %
Percentage of Service Contracted From Others ...................... 18 %
Estimated Percentage of Riders by Category
   Elderly ................................................................. 12 %
   Persons With Disabilities .......................................... 7 %
   Other .......................................................................... 81 %

Characteristics of System:

<table>
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<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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<tbody>
<tr>
<td>Large Bus:</td>
<td>7</td>
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<tr>
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<td>Auto:</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Auxiliary Vehicles:</th>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
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<tbody>
<tr>
<td>Service:</td>
<td>2</td>
<td>8</td>
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</tr>
<tr>
<td>Supervisory:</td>
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</thead>
<tbody>
<tr>
<td>Maintenance:</td>
<td>3</td>
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<td>--</td>
</tr>
<tr>
<td>Drivers:</td>
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<td>8</td>
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<tr>
<td>Others:</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: Fixed Route: M-F: 6:00 a.m. to 6:00 p.m., Sat. 8:30 a.m. to 5:30 p.m.;
Dial-a-Bus: M-F: 6:00 a.m. to 6:00 p.m.; Sat. 8:30 a.m. to 5:30 p.m.

Fare Structure: Adults, 60¢; Elderly/Disabled, 30¢; Dial-a-Bus: Adults, $2.40; Elderly/Disabled/Medicare, $1.20;
Children under age 5 free when accompanied by adult.

Fiscal Year 1997 Information:
Ridership: 138,144 Revenue Miles: 261,702 Operating Expenditure: $460,197
Clinton

Municipal Transit Administration (MTA)

Contact Person: Dennis Hart, Transportation Director
Address: 1320 S. Second St., Clinton, IA 52732
Telephone: (319) 242-3721 FAX: (319) 242-3793
Routes & Schedule Number: (319) 242-3721
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Clinton.

Organizational Structure: The MTA is administered by a Transportation Director who is responsible for both transportation and parking enforcement and who reports to the City Administrator. Policy direction is provided by the City Council.

Special Features/Highlights: MTA provides its own paratransit service. All routes are fully ADA accessible. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service .......... 8
Percentage of Service Operated Directly .......................... 100%
Percentage of Service Contracted From Others .................. 0%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 26%
   Persons With Disabilities ........................................ 1%
   Student/Headstart/Children ..................................... 32%
   Other Adult ...................................................... 41%

Characteristics of System:

<table>
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<tr>
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<th>Number of Vehicles With Lift or Ramp</th>
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<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Medium Bus:</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Small Bus:</td>
<td>1</td>
<td>1</td>
<td>1</td>
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<tr>
<td>Van:</td>
<td>2</td>
<td>2</td>
<td>1</td>
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<tr>
<td>Minivan:</td>
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<td>Auto:</td>
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</tr>
<tr>
<td>Maintenance:</td>
<td>2</td>
<td>--</td>
</tr>
<tr>
<td>Drivers:</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td>Others:</td>
<td>--</td>
<td>2</td>
</tr>
</tbody>
</table>

Days/Hours of Operations: Fixed Route: M-F, 6:00 a.m. to 6:00 p.m.; Sat. 7:30 a.m. to 6:00 p.m.; Subscription: Sat., 6:00 a.m. to 8:00 p.m.; Paratransit: M-Sat., 6:00 a.m. to 6:00 p.m.

Fare Structure: Adults, 75¢; Elderly/Disabled, 60¢; Students, 50¢; Children under age 5 free; Paratransit, $1.50.

Fiscal Year 1997 Information:
Ridership: 267,539  Revenue Miles: 295,619  Operating Expenditure: $781,000
Davenport

Davenport CitiBus

Contact Person: Jeff Nelson, General Manager
Address: 2929 5th Ave., Rock Island, IL 60201
Telephone: (309) 788-7954  Fax: (309) 788-7515
E-Mail: metrolink@qconline.com
Routes & Schedule Number: (309) 788-7954
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Davenport, Iowa and downtown Rock Island, Illinois.
Organizational Structure: CitiBus is administered by the Rock Island County Metropolitan Mass Transit District under a contract with the city. Policy direction is provided by the City Council acting through its Public Works Committee. Maintenance and servicing activities are performed by the Quad City Garage Policy Group - a joint creation of the City of Davenport and the Rock Island County Metropolitan Mass Transit District. The facility is owned jointly by the two governmental bodies.
Special Features/Highlights: CitiBus operates out of the Ground Transportation Center in downtown Davenport. Besides serving CitiBus as a downtown transfer point, this facility serves as a terminal for private intercity buses and for local taxi companies. CitiBus provides connections to the two other public transit providers in the Quad Cities area. Free transfers are available to the Bettendorf Transit System at Duck Creek Plaza in Bettendorf. Ten cent transfers are available to the Metro Link system serving the Illinois communities of Rock Island, Moline, East Moline, Milan, and Silvis in downtown Rock Island.

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>With Lift or Ramp</td>
<td>To ADA Standards</td>
<td></td>
</tr>
<tr>
<td>Large Bus:</td>
<td>8</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Small Bus:</td>
<td>11</td>
<td>11</td>
<td>11</td>
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<tr>
<td>Van:</td>
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<td>--</td>
</tr>
<tr>
<td>Auxiliary Vehicles:</td>
<td>4</td>
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</tr>
<tr>
<td>Service:</td>
<td>1</td>
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</tr>
<tr>
<td>Supervisory:</td>
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<td>1</td>
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</tr>
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</table>

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</tr>
<tr>
<td>Drivers:</td>
<td>30</td>
<td>6</td>
</tr>
<tr>
<td>Others:</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: M-F, 5:15 a.m. to 7:15 p.m.; Saturday 5:40 a.m. to 7:07 p.m.; Sunday - No Service

Fare Structure: Full-Fare, 50¢; Senior Citizen, 25¢; Disabled, 25¢; Student, 25¢; Unemployed, 25¢; Children, 25¢; Flashpass, $20 per month; Bridgeline Transfer, 10¢.

Fiscal Year 1997 Information:
Ridership: 1,001,245  Revenue Miles: 759,247  Operating Expenditure: $2,746,965
Muscatine
City Transit System (MuscaBus)

Contact Person: Kathleen M. Meier, Transit Manager
Address: 1459 Washington St., Muscatine, IA 52761
Telephone: (319) 263-8152
FAX: (319) 263-2127
E-Mail: pubworks@muscanet.com
Routes & Schedule Number: (319) 263-8152
Service Type: Fixed Route, Demand-Response

Profile of System:
Service Area: City of Muscatine.

Organizational Structure: MuscaBus is administered by the City’s Transit Manager. Policy direction is provided by the City Council, acting on recommendations of the Transit Advisory Commission. Administration and maintenance are centralized at the city’s Public Works facility.

Special Features/Highlights: MuscaBus operates fixed route and paratransit service Monday through Saturday. Two fixed routes operate on thirty minute headways, and a third route provides service every hour.

<table>
<thead>
<tr>
<th>Number of Revenue Vehicles Operated At Peak Service</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of Service Operated Directly</td>
<td>100%</td>
</tr>
<tr>
<td>Percentage of Service Contracted From Others</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated Percentage of Riders by Category</td>
<td></td>
</tr>
<tr>
<td>Elderly</td>
<td>35%</td>
</tr>
<tr>
<td>Persons With Disabilities</td>
<td>35%</td>
</tr>
<tr>
<td>Student/Headstart/Children</td>
<td>10%</td>
</tr>
<tr>
<td>Other</td>
<td>20%</td>
</tr>
</tbody>
</table>

Characteristics of System:

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</thead>
<tbody>
<tr>
<td>Administration:</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Maintenance:</td>
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<td>--</td>
</tr>
<tr>
<td>Drivers:</td>
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<td>15</td>
</tr>
<tr>
<td>Others:</td>
<td>--</td>
<td>1</td>
</tr>
</tbody>
</table>

Days/Hours of Operations: Fixed Route: M-F, 6:30 a.m. to 5:00 p.m.; Sat. 8:30 a.m. to 4:30 p.m.

Fare Structure: Fixed Route 65¢; Demand Response-Elderly & Disabled 65¢

Fiscal Year 1997 Information:
Ridership: 106,133
Revenue Miles: 146,430
Operating Expenditure: $349,252
Region 10
East Central Iowa Transit

Contact Person: Mary Rump, Regional Transit Coordinator
Address: 6301 Kirkwood Blvd. SW
P.O. Box 2068, Cedar Rapids, IA 52406
Telephone: (319) 398-1266  FAX: (319) 398-1298
E-Mail: ecicog@ia.net

Routes & Schedule Number: (319) 398-1266
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Benton, Iowa, Johnson, Jones, Linn and Washington counties. (3,791 square miles.)
Organizational Structure: East Central Iowa Transit is comprised of six subsystems operated in each of the six counties. Overall regional administration is provided by East Central Iowa Council of Governments, with its board of directors responsible for region-wide policy decisions.

Special Features/Highlights: East Central Iowa Transit, in addition to its rural service, provides service under contract to the urban transit systems for elderly and disabled residents of Cedar Rapids, Coralville and Iowa City.

Number of Revenue Vehicles Operated At Peak Service ....... 54
Percentage of Service Operated Directly ................................... 0 %
Percentage of Service Contracted From Others. .............. 100 %
Estimated Percentage of Riders by Category
   Elderly ................................................................. 36 %
   Persons With Disabilities ..................................... 44 %
   Other ................................................................. 20 %

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<td>Small Bus:</td>
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</tr>
<tr>
<td>Van:</td>
<td>39</td>
<td>29</td>
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<td>Auxiliary Vehicles:</td>
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<td>1</td>
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</table>

<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
</tr>
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<tbody>
<tr>
<td>Administration:</td>
<td>12</td>
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<tr>
<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
<td>26</td>
<td>28</td>
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<td>Others:</td>
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</tbody>
</table>

Days/Hours of Operations:  
Linn County: M-F 6:30 a.m. to 6:30 p.m.;  
Benton County: M-F: 6:00 a.m. to 5:00 p.m.;  
Jones, Iowa and Washington Counties: M-F: 7:00 a.m. to 5:00 p.m.;  
Johnson County: M-F: 6:00 a.m. to 10:30 p.m. Midnight to Coralville Urban Area Only: Sat 6:00 a.m. - 7:30 p.m.; Sun. 8:00 a.m. - 2:00 p.m.

Fiscal Year 1997 Information:
Ridership: 319,879   Revenue Miles: 1,063,765   Operating Expenditure: $1,637,249
Cedar Rapids
Five Seasons Transportation & Parking

Contact Person: William Hoekstra, Transportation & Parking Dir.
Address: 427 Eighth St. N.W., Cedar Rapids, IA 52405
Telephone: (319) 398-5367 FAX: (319) 398-5393
E-Mail: aquicet@crpl.cedar-rapids.lib.ia.us
Routes & Schedules: (319) 398-5335
Service Type: Fixed Route, Demand-Response, Subscription
Shuttle Service in Downtown Cedar Rapids

Profile of System:
Service Area: Cedar Rapids, Marion, and Hiawatha, Iowa.

Organizational Structure: Five Seasons Transportation is operated under the Director of Transportation and Parking for the City of Cedar Rapids. Policy direction is provided by the Mayor and City Council.

Special Features/Highlights: Since late 1983, Five Season Transportation has utilized the Ground Transportation Center located in downtown Cedar Rapids as its transfer point, and for dispatching. The facility is a joint venture, also housing intercity carriers and a Montessori School on the main level and private development on upper floors.

Number of Revenue Vehicles Operated At Peak Service ...... 34
Percentage of Service Operated Directly .......................... 95%
Percentage of Service Contracted From Others .................. 5%
Estimated Percentage of Riders by Category
  Elderly ................................................................. 25%
  Persons With Disabilities ........................................ 15%
  Student/Headstart/Children ..................................... 29%
  Other .............................................................. 31%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
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<tbody>
<tr>
<td>Large Bus:</td>
<td>40</td>
<td>35</td>
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<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
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<tbody>
<tr>
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<tr>
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<td>9</td>
</tr>
<tr>
<td>Others:</td>
<td>8</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: M-F. 5:30 a.m. to 7:15 p.m.; Sat. 7:10 a.m. to 6:30 p.m.

Fare Structure: Base Fare 50¢

Fiscal Year 1997 Information:
Ridership: 1,209,796   Revenue Miles: 1,106,529   Operating Expenditure: $3,662,544
Coralville
Coralville Transit

Contact Person: Roger Fisher, Transit Operations Manager
Address: 310 Third Ave., Coralville, IA 52241
Telephone: (319) 351-7711 FAX: (319) 351-5915
Routes & Schedule Number: (319) 351-7711
Service Type: Fixed Route, Demand-Response

Profile of System:
Service Area: City of Coralville.

Organizational Structure: Coralville Transit is governed by the Coralville City Council through the city administrator by the transit manager.

Special Features/Highlights: Coralville Transit is one of three public transit systems serving the Iowa City urbanized area. Although Coralville Transit primarily operates within Coralville city limits, it joins the other two at a central transfer point in Iowa City. Coralville contracts with the regional system serving Johnson County for door-to-door service for its elderly and disabled residents.

Number of Revenue Vehicles Operated At Peak Service ....... 7
Percentage of Service Operated Directly .................................. 98%
Percentage of Service Contracted From Others .................. 2%
Estimated Percentage of Riders by Category
   Elderly .................................................................................... 3%
   Persons With Disabilities .................................................. 1%
   Student/Headstart/Children .............................................. 3%
   Other ..................................................................................... 93%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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<tbody>
<tr>
<td>Large Bus:</td>
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<td>Auto:</td>
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<td>Supervisory:</td>
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<td>Full-time Employees</td>
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<tr>
<td>Part-time Employees</td>
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<td>Volunteers</td>
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<td>Others:</td>
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</table>

Days/Hours of Operations: M-F, 6:00 a.m. to 6:30 p.m., (With one route until 12:00 Midnight);
Sat. 6:15 a.m. to 6:30 p.m.

Fare Structure: General Public, 75¢; Elderly & Disabled, Free; Youth (5-15) 50¢; Under 5-Free.

Fiscal Year 1997 Information:
Ridership: 393,335 Revenue Miles: 215,720 Operating Expenditure: $930,794
Iowa City

Iowa City Transit

Contact Person: Ron Logsden, Transit Manager
Address: 410 East Washington St., Iowa City, IA 52240
Telephone: (319) 356-5154
Fax: (319) 356-5155
E-Mail: rlogsden@blue.weeg.uiowa.edu

Routes & Schedules: (319) 356-5151
Service Type: Fixed Route, Demand-Response

Profile of System:
Service Area: Cities of Iowa City and University Heights.

Organizational Structure: Iowa City Transit is a department of the City of Iowa City. The policies are established by the City Council.

Special Features/Highlights: Iowa City is one of three public transit systems serving the Iowa City urbanized area. While its routes are predominantly inside the Iowa City limits, it joins the other two systems at a central transfer point in downtown Iowa City. Elderly and disabled paratransit service is purchased from Johnson County Seats and a private taxi company.

Number of Revenue Vehicles Operated At Peak Service ...... 18
Percentage of Service Operated Directly................................ 90%
Percentage of Service Contracted From Others .................. 10%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 6%
   Persons With Disabilities ........................................... 4%
   Student/Headstart/Children ...................................... 8%
   Other ........................................................................ 82%

Characteristics of System:

<table>
<thead>
<tr>
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<th>Number of Vehicles To ADA Standards</th>
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<tr>
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<table>
<thead>
<tr>
<th>Full-time Employees</th>
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<th>Volunteers</th>
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<tbody>
<tr>
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<tr>
<td>Others:</td>
<td>2</td>
<td>4</td>
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</table>

Days/Hours of Operations: M-F: 6:00 a.m. to 11:00 p.m.; Sat.: 6:00 a.m. to 7:00 p.m.

Fare Structure: 75c per trip; $25.00 monthly pass; free transfers: elderly & disabled, 35c

Fiscal Year 1997 Information:
Ridership: 1,365,075  Revenue Miles: 831,329  Operating Expenditure: $3,278,858
University of Iowa
Cambus

Contact Person: Brian McClatchey, Transit Manager
Address: 100 Cambus Office, University of Iowa, Iowa City, IA 52242-1000
Telephone: (319) 335-8632 FAX: (319) 335-6647
E-Mail: brian-mcclatchey@uiowa.edu
Routes & Schedule Number: (319) 335-8633
Service Type: Fixed Route, Demand Response

Profile of System:
Service Area: University campus and facilities, including UI Hospital & Clinics, the Oakdale campus and the commuter parking lots.

Organizational Structure: Cambus is governed by the State Board of Regents on recommendations from the University of Iowa administration.

Special Features/Highlights: Cambus is a division of the University of Iowa Parking and Transportation Department. It is a free fare service available to the general public. Cambus services include fixed-route, demand-response which serves the metro area and a SafeRide program. It is one of three local transit systems providing coordinated services for the urbanized area, all share a central transfer point in the downtown/main campus area. Cambus is a student operated service, in existence since 1972.

Number of Revenue Vehicles Operated At Peak Service: 20 (3 Paratransit)
Percentage of Service Operated Directly: 100%
Percentage of Service Contracted From Others: 0%
Estimated Percentage of Riders by Category:
Elderly: 1%
Persons With Disabilities: 1%
Student/Headstart/Children: 2%
Other: 96%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
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</tr>
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<tbody>
<tr>
<td>Large Bus:</td>
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</tr>
<tr>
<td>Auxiliary Vehicles:</td>
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</tr>
<tr>
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<tr>
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<tr>
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<th>Volunteers</th>
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<tbody>
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<td>120</td>
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<tr>
<td>Others:</td>
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<td>17</td>
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</tbody>
</table>

Days/Hours of Operations: M-F. 5:25 a.m. to 12:30 a.m. Sat. and Sun. 11:30 a.m. to 12:00 midnight.

Fare Structure: No fare.

Fiscal Year 1997 Information:
Ridership: 3,593,635 Revenue Miles: 616,421 Operating Expenditure: $1,438,478
Region 11
Heart of Iowa Regional Transit Agency (HIRTA)

Contact Person: Jeanette Scoles, Manager
Address: 1111 Ninth St., Suite 370
            Des Moines, IA 50314
Telephone: (515) 282-4040
FAX: (515) 282-3161
E-Mail: hirta@netins.net
Routes & Schedule Number: (515) 282-4040
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Boone, Dallas, Jasper, Madison, Marion, Story and Warren counties. (4095 square miles).
Organizational Structure: HIRTA is governed by a policy board appointed by the county boards of supervisors.

Special Features/Highlights: HIRTA contracts for services through individual social service transportation providers in each of its counties. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service: 80
Percentage of Service Operated Directly: 0%
Percentage of Service Contracted From Others: 100%
Estimated Percentage of Riders by Category:
- Elderly: 25%
- Persons With Disabilities: 45%
- Student/Headstart/Children: 10%
- Other: 20%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Large Bus:</td>
<td>4</td>
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<tr>
<td>Small Bus:</td>
<td>48</td>
<td>39</td>
<td>34</td>
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<td>Van:</td>
<td>24</td>
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<td>Minivan:</td>
<td>10</td>
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<th>Volunteers</th>
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<tbody>
<tr>
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<td>Others:</td>
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<td>7</td>
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Days/Hours of Operations: M-F, 7:30-8:00 a.m. to 5:00-5:30 p.m.

Fiscal Year 1997 Information:
- Ridership: 525,439
- Revenue Miles: 1,498,067
- Operating Expenditure: $1,783,598
Ames
Ames Transit Agency (Cy-Ride)

**Contact Person:** Robert T. Bourne, Director of Transportation  
**Address:** 1700 W. Sixth St., Ames, IA 50014  
**Telephone:** (515) 292-1105  
**FAX:** (515) 239-5563  
**E-Mail:** cyride@city.ames.ia.us  
**Routes & Schedule Number:** (515) 292-1100  
**Service Type:** Fixed Route, Demand-Response, Subscription

**Profile of System:**  
**Service Area:** City of Ames.

**Organizational Structure:** The Ames Transit Agency (ATA) is governed by the Board of Transit Trustees, a six-member board: one city council member, the Ames city manager, an Iowa State University vice president, a student appointed by the ISU Government of the Student Body president, a senator of the ISU Government of the Student Body, and an appointee of the mayor.

**Special Features/Highlights:** Funding for Cy-Ride comes from passenger fares, mandatory fees paid by ISU students, city property taxes, a contribution from ISU, and federal and state assistance. Cy-Ride is 100% paratransit compliant. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 40  
Percentage of Service Operated Directly .................. 100%  
Percentage of Service Contracted From Others .......... 0%  
Estimated Percentage of Riders by Category  
- Elderly .......................................................... 1%  
- Persons With Disabilities .................................. 1%  
- Student/Headstart/Children ............................... 5%  
- Other .............................................................. 93%

**Characteristics of System:**

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
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<tbody>
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<td>Auto:</td>
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<tr>
<td>Others:</td>
<td>2</td>
<td>6</td>
</tr>
</tbody>
</table>

**Days/Hours of Operations:** 362 days per year: M-F, 6:23 a.m. to 12:39 a.m.; Sat. 7:22 a.m. to 2:20 p.m.; Sun. 8:55 a.m. - 11:37 p.m.

**Fare Structure:** 75¢ adult; 35¢ students

**Fiscal Year 1997 Information:**  
**Ridership:** 2,737,052  
**Revenue Miles:** 798,411  
**Operating Expenditure:** $3,130,264
Des Moines
Des Moines Metropolitan Transit Authority (METRO)

Contact Person: Steve Spade, General Manager
Address: 1100 MTA Lane, Des Moines, IA 50309
Telephone: (515)283-8111 FAX: (515)283-8135
E-Mail: spades@dmmta.com

Routes & Schedules: Fixed Route (515)283-8100; Paratransit (515)283-8136

Profile of System:
Service Area: West Des Moines, Des Moines, Clive, Urbandale, Windsor Heights, Altoona and Ankeny. Paratransit - All of Polk County; Vanpool - Counties of Story, Boone, Dallas, Madison, Marion, Polk, Warren, Jasper and Marshall.

Organizational Structure: The METRO is governed by a board of trustees appointed by the cities served and is administered by a general manager.

Special Features/Highlights: METRO's Walnut Street Transit Mall provides an attractive and convenient access to downtown Des Moines which is the primary destination of most METRO riders. MTA provides paratransit services for all of Polk County under a contract with Polk County Social Services. Vanpool services are available for downtown Des Moines area employees coming in from outside the METRO service area and carpool matching is provided for all of central Iowa.

Number of Revenue Vehicles Operated At Peak Service .......... 78 Fixed Route, 17 Paratransit
Percentage of Service Operated Directly................................. 95%
Percentage of Service Contracted From Others ..................... 5%
Estimated Percentage of Riders by Category
Elderly ......................................................... 7%
Persons With Disabilities ............................................. 4%
Student/Headstart/Children ........................................... 20%
Other .......................................................... 69%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles</th>
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<tbody>
<tr>
<td></td>
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<td>To ADA Standards</td>
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<tr>
<td>Large Bus:</td>
<td>95</td>
<td>25</td>
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<tr>
<td>Small Bus:</td>
<td>20</td>
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<td>1</td>
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<tr>
<td>Auto:</td>
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<td>Auxiliary Vehicles:</td>
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<td>33</td>
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<td>Volunteers:</td>
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<tr>
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<tr>
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<td>Others:</td>
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</table>

Days/Hours of Operations: Fixed Route, M-Sat., 6:00 a.m. to 6:00 p.m.; Paratransit lift service, M-Sat. 6:00 a.m. to 6:00 p.m.; Paratransit Service, 7 days/weeks, all hours;

Fare Structure: $1.00 Base, $1.25 Express, $29 Monthly Pass (Fixed Route) $2.00 based on distance (Paratransit Fare)

Fiscal Year 1997 Information:
Ridership: 3,725,039  Revenue Miles: 2,427,909  Operating Expenditure: $8,545,532
Region 12
Western Iowa Transit System

Contact Person: Jim Burns, Transit Director
Address: 1009 E. Anthony
Carroll, IA 51401
Telephone: (712) 792-9914 WATS: 1-800-846-4617
FAX: (712) 792-1751
E-Mail: wits@netins.net
Routes & Schedule Number: (712) 792-9914
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Audubon, Carroll, Crawford, Greene, Guthrie, and Sac counties. (3,481 square miles).

Organizational Structure: The Western Iowa Transit System is governed by the Region XII Council of Governments on recommendations from the transit policy board appointed by the county boards of supervisors.

Special Features/Highlights: Western Iowa Transit System contracts with private taxi service to provide reduced rate fares for the elderly and disabled in the cities of Carroll and Denison. WITS recently completed a new maintenance and office facility which is shared with the Council of Governments. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 44
Percentage of Service Operated Directly.......................... 87%
Percentage of Service Contracted From Others .................. 13%
Estimated Percentage of Riders by Category
   Elderly ................................................................. 25%
   Persons With Disabilities ......................................... 60%
   Student/Headstart/Children ....................................... 11%
   Other ..................................................................... 4%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Bus:</td>
<td>54</td>
<td>--</td>
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<tr>
<td>Small Bus:</td>
<td>33</td>
<td>28</td>
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<tr>
<td>Van:</td>
<td>16</td>
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<td>Minivan:</td>
<td>4</td>
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<tr>
<td>Auto:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
<td>1</td>
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</tr>
<tr>
<td>Service:</td>
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<td>Supervisory:</td>
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<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
</tr>
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<tr>
<td>Administration:</td>
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<tr>
<td>Drivers:</td>
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<td>34</td>
</tr>
<tr>
<td>Others:</td>
<td>--</td>
<td>--</td>
</tr>
</tbody>
</table>

Days/Hours of Operations: M-F, 7:00 a.m. to 5:30 p.m.; Sat. and Sun., Demand-Response

Fiscal Year 1997 Information:

Ridership: 276,631
Revenue Miles: 802,946
Operating Expenditure: $837,868
Region 13
Southwest Iowa Transit Agency (SWITA)

Contact Person: Deborah Archibald, Transportation Director
Address: 1501 SW 7th St., P.O. Box 348
Atlantic, IA 50022-0348
Telephone: (712) 243-4196  WATS: 1-800-842-8065
Fax: (712) 243-3458
E-Mail: swipco@netins.net
Routes & Schedule Number: (712) 243-4196
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie and Shelby counties. (4,733 square miles)

Organizational Structure: SWITA is governed by the Southwest Iowa Planning Council on recommendations from the Transit Advisory Committee appointed by the county boards of supervisors.

Special Features/Highlights: SWITA administers subsidized cab service in the cities of Atlantic, Clarinda, Glenwood, Red Oak and Shenandoah. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 50
Percentage of Service Operated Directly.......................... 69 %
Percentage of Service Contracted From Others............... 31 %
Estimated Percentage of Riders by Category
   Elderly ...................................................................... 30 %
   Persons With Disabilities ......................................... 49 %
   General Public/Student/Headstart/Children............... 21 %

Characteristics of System:

<table>
<thead>
<tr>
<th></th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue Vehicles:</td>
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<tr>
<td>Large Bus:</td>
<td>6</td>
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<tr>
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<td>20</td>
<td>19</td>
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<tr>
<td>Auto:</td>
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<tr>
<td>Service:</td>
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<td>Supervisory:</td>
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<tr>
<th>Full-time</th>
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<th>Volunteers</th>
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<td>Employees</td>
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Days/Hours of Operations: M-F, 6:00 a.m. to 4:30 p.m.; Sat. and Sun., On Demand.

Fiscal Year 1997 Information:

<table>
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<tr>
<th>Ridership</th>
<th>Revenue Miles</th>
<th>Operating Expenditure</th>
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<tbody>
<tr>
<td>206,941</td>
<td>797.052</td>
<td>$733,810</td>
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</table>
Council Bluffs
City of Council Bluffs

Contact Person: Parker Bean, Assistant Director for Public Works
Address: City Hall, Council Bluffs, IA 51503
Telephone: (712) 328-4634 FAX: (712) 322-3418
Service Type: Fixed Route, Demand-Response, Subscription

Profile of System:
Service Area: City of Council Bluffs with connections to Omaha, NE.

Organizational Structure: The transit contracts are administered by the city’s Assistant Director for Public Works. Policy direction is provided by the City Council.

Special Features/Highlights: The City of Council Bluffs operates no transit directly. Fixed route services are purchased from Metropolitan Area Transit (MAT), the public provider in Omaha, NE. MAT operates six (6) fixed routes providing 30-minute headways through the more densely developed portions of Council Bluffs, with connections to downtown Omaha where transfers are available to other MAT buses. All equipment is owned by MAT. Specialized demand-responsive transportation services for the disabled is purchased from a private ambulance company based in Omaha. This service is provided using three lift-equipped mini-buses owned by the City of Council Bluffs.

Number of Revenue Vehicles Operated At Peak Service .......... 9
Percentage of Service Operated Directly .................................. 0%
Percentage of Service Contracted From Others ..................... 100%
Estimated Percentage of Riders by Category
Elderly .................................................. 14%
Persons With Disabilities ................................................ 16%
Student/Headstart/Children ............................................ 1%
Other ..................................................... 69%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles with Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Bus:</td>
<td>6</td>
<td>4</td>
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</tr>
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<tr>
<td>Van</td>
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<tr>
<td>Minivan:</td>
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</tr>
<tr>
<td>Auto</td>
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<tr>
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| Supervisory:      | --                 | --                                  | --                                 |

<table>
<thead>
<tr>
<th>Full-time Employees</th>
<th>Part-time Employees</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration:</td>
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<td>Drivers:</td>
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</tr>
<tr>
<td>Others:</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: Fixed Route & Paratransit: Mon.-Fri., 4:45 a.m. to 10:03 p.m.; Sat. 6:20 a.m. to 10:03 p.m.

Sun. 10:00 a.m. to 7:00 p.m.

Fare Structure: Adults. $1.00; Student. 75c; Child. 50c; Elderly/Disabled. 50c; Free Transfers: Paratransit. $1.50

Fiscal Year 1997 Information:

Ridership: 235,374 Revenue Miles: 327,617 Operating Expenditure: $880,158
Region 14
Area XIV Agency on Aging, Southern Iowa Trolley (SIT)

Contact Person: Mary Linderman, Acting Transit Director
Address: 228 North Pine,
Creston, IA 50801
Telephone: (515) 782-6571
FAX: (515) 782-4519
E-mail: areaxiv@mdc.com
Routes & Schedule Number: (515) 782-6571
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Adair, Adams, Clarke, Decatur, Ringgold, Taylor and Union counties. (3,445 square miles)

Organizational Structure: SIT is governed by the Area XIV Agency board of directors on recommendations from the Transit Advisory Council.

Special Features/Highlights: This region is very sparsely populated (under 18 persons per square mile) and is 25% elderly. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 29
Percentage of Service Operated Directly......................... 94 %
Percentage of Service Contracted From Others .............. 6 %
Estimated Percentage of Riders by Category
Elderly ................................................................. 29 %
Persons With Disabilities ........................................ 34 %
Student/Headstart/Children. ................................. 25 %
Other .......................................................... 12 %

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicies With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Bus:</td>
<td>34</td>
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</tr>
<tr>
<td>Small Bus:</td>
<td>18</td>
<td>16</td>
<td>3</td>
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<tr>
<td>Van:</td>
<td>14</td>
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</tr>
<tr>
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<tr>
<td>Auto:</td>
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</tr>
<tr>
<td>Auxiliary Vehicles:</td>
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</tr>
<tr>
<td>Service:</td>
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</tr>
<tr>
<td>Supervisory:</td>
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<tr>
<th>Full-time Employees</th>
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<td>Drivers:</td>
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<td>28</td>
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<tr>
<td>Others:</td>
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</table>

Days/Hours of Operations: M-F, 7:00 a.m. to 5:30 p.m.; weekends by special contract

Fiscal Year 1997 Information:
Ridership: 247,308
Revenue Miles: 649,982
Operating Expenditure: $714,204
Region 15
10-15 Regional Transit Agency

Contact Person: Pam Ward, Transit Administrator
Address: 105 East Third,
Ottumwa, IA 52501
Telephone: (515) 683-0608
FAX: (515) 683-0613
E-Mail: pamotal015@lisco.net
Routes & Schedule Number: 1-800-227-6390
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello and Wayne counties. (4,944 square miles)

Organizational Structure: 10-15 Transit is governed by the Board of Directors from the ten-county Boards of Supervisors. Program administration and transportation services are purchased under contract from the Ottumwa Transit Authority.

Special Features/Highlights: 10-15 Transit maintains contracts with the SENECA Area Agency on Aging, Tenco Industries, SCICAP Head Start, SIEADA Child Development Programs, and ten school districts of the ten-county area, First Resources of Keokuk County, Maharishi International University, HyVee, Rescare, Easter's, and SCICAP 1st Step. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 33
Percentage of Service Operated Directly............................ 100%
Percentage of Service Contracted From Others ...................... 0%
Estimated Percentage of Riders by Category
   Elderly .................................................................................. 46%
   Persons With Disabilities .................................................... 30%
   Student/Headstart/Children ................................................. 11%
   Other ..................................................................................... 13%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
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</thead>
<tbody>
<tr>
<td>Large Bus:</td>
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<tr>
<td>Small Bus:</td>
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<td>34</td>
<td>22</td>
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<tr>
<td>Van:</td>
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</tr>
<tr>
<td>Auxiliary Vehicles:</td>
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</tr>
<tr>
<td>Service:</td>
<td>1</td>
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</tr>
<tr>
<td>Supervisory:</td>
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<tr>
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<th>Volunteers</th>
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<tbody>
<tr>
<td>Administration:</td>
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<td>3</td>
</tr>
<tr>
<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
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<td>36</td>
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<tr>
<td>Others:</td>
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</tr>
</tbody>
</table>

Days/Hours of Operations: M-F, 6:30 a.m. to 5:30 p.m.

Fiscal Year 1997 Information:
Ridership: 196,210      Revenue Miles: 722,818     Operating Expenditure: $729,025
Ottumwa
Ottumwa Transit Authority (OTA)

Contact Person: Pam Ward. Transit Administrator
Address: 105 East Third St., Ottumwa, IA 52501
Telephone: (515) 683-0695
FAX Number: (515) 683-0613
E-Mail: pamotal015@lisco.net
Routes & Schedule Number: (515) 683-0695

Profile Type: Fixed Route, Paratransit (OTA Lift), Demand-Response

Profile of System:
Service Area: City of Ottumwa.
Organizational Structure: OTA is governed by a board of directors appointed by the City Council.

Special Features/Highlights: OTA purchases its vehicle maintenance and storage from the private sector. OTA transports 375 school children round trip under contract with the Ottumwa Public School District. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service: 7
Percentage of Service Operated Directly: 100%
Percentage of Service Contracted From Others: 0%
Estimated Percentage of Riders by Category:
   Elderly: 25%
   Persons With Disabilities: 15%
   Student/Headstart/Children: 40%
   Other: 20%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
</tr>
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<tbody>
<tr>
<td>Large Bus:</td>
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<td>Van:</td>
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<tr>
<th>Auxiliary Vehicles</th>
<th>Number of Vehicles</th>
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<th>Number of Vehicles To ADA Standards</th>
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<table>
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<td>8</td>
</tr>
<tr>
<td>Others:</td>
<td>--</td>
<td>3</td>
</tr>
</tbody>
</table>

Days/Hours of Operations: M-F: 6:20 a.m. to 6:00 p.m.; Sat. 9:40 a.m. to 4:00 p.m.

Fare Structure: $1.00 Cash; Tokens & Student Tickets. 75¢; Elderly/Disabled Monthly Pass, $15.00; General Public Monthly Pass, $22.00; OTA Lift. $2.00

Fiscal Year 1997 Information:
Ridership: 309,699  Revenue Miles: 232,724  Operating Expenditure: $481,150
Region 16
Southeast Iowa Transit Authority (RTA)

Contact Person: Robert Arbige, Director
Address: 2850 Mt. Pleasant St., Suite 108, Burlington, IA 52601
Telephone: (319) 753-0193 FAX: (319) 753-0687
E-Mail: reg16rta@interl.net
Routes & Schedule Number: (319) 753-0193
Service Type: Demand-Response, Subscription

Profile of System:
Service Area: Des Moines, Henry, Lee and Louisa counties. (1.778 square miles)
Organizational Structure: RTA is governed by the board of directors of the Southeast Iowa Community Action Organization.
Special Features/Highlights: RTA operates a medical shuttle (door-to-door) from Region 16 to Iowa City medical facilities/businesses. Workshop buses deliver passengers to workshops in Burlington and Montrose. General transit service is provided through contracts with Area Agency on Aging, contracts with some area cities or by advance arrangements. Head Start transportation is managed by the RTA on a fee basis. All normal services are provided (drivers, route planning, maintenance, inspections) to Head Start, however, they own the vehicles. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ...... 12
Percentage of Service Operated Directly.......................... 100%
Percentage of Service Contracted From Others .................. 0%
Estimated Percentage of Riders by Category
   Elderly ........................................................................ 30%
   Persons With Disabilities........................................... 35%
   Student/Headstart/Children ...................................... 35%
   Other ....................................................................... 5%

Characteristics of System:

<table>
<thead>
<tr>
<th>Revenue Vehicles:</th>
<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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<tr>
<td>Large Bus:</td>
<td>3</td>
<td>2</td>
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<tr>
<td>Small Bus:</td>
<td>16</td>
<td>8</td>
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<td>Auto:</td>
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<tr>
<td>Auxiliary Vehicles:</td>
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<td>Service:</td>
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<tr>
<td>Supervisory:</td>
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</table>

Full-time Employees: Administration: 2, Maintenance: 1, Drivers: 3, Others: --
Part-time Employees: --
Volunteers: --

Days/Hours of Operations: M-F: 5:00 a.m. to 7:00 p.m.

Fare Structure: $1.50 in city, $3.50 between cities, Iowa City medical shuttle $9 to $18

Fiscal Year 1997 Information:
Ridership: 85,320 Revenue Miles: 315,281 Operating Expenditure: $414,838
Urban Service
(BUS)

Contact Person: Larry J. Gantz, Transit Manager
Address: 200 Front St., Burlington, IA 52601
Telephone: (319)753-8171
FAX: (319)753-8166
Routes & Schedule Number: (319)753-8162
Service Type: Demand-Response, Route Deviation, and Subscription

Profile of System:
Service Area: Cities of Burlington and West Burlington.

Organizational Structure: BUS is governed by the Burlington City Council.

Special Features/Highlights: BUS maintenance is provided by the city vehicle maintenance department. All services are open to the general public.

Number of Revenue Vehicles Operated At Peak Service ....... 9
Percentage of Service Operated Directly ......................... 100%
Percentage of Service Contracted From Others ............... 0%
Estimated Percentage of Riders by Category
Elderly ........................................................................ 28%
Persons With Disabilities ........................................ 3%
Student/Headstart/Children ..................................... 0%
Other ......................................................................... 69%

Characteristics of System:

<table>
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<th>Number of Vehicles</th>
<th>Number of Vehicles With Lift or Ramp</th>
<th>Number of Vehicles To ADA Standards</th>
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<td>Supervisory:</td>
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<th>Part-time Employees</th>
<th>Volunteers</th>
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<td>Maintenance:</td>
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<tr>
<td>Drivers:</td>
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<td>10</td>
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<tr>
<td>Others:</td>
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</table>

Days/Hours of Operations: M-F, 6:50 a.m. to 5:40 p.m.; Sat. 9:00 a.m. to 4:00 p.m. (Demand Response)

Fare Structure: 75c; Tokens 4 for $2.00

Fiscal Year 1997 Information:
Ridership: 179,040 Revenue Miles: 180,885 Operating Expenditure: $467,386
Section 3: Intercity Bus
Section 3:

Intercity Bus

(The following entities hold authority to conduct fixed-route or charter intercity bus operations in Iowa.)

A OK Yellow Cab Co.
A Division of A OK Shuttle Service, Inc.
646 Central Ave.
Dubuque, IA 52001
(319) 582-1818 Code 0
CC-61
Ronald J. Conrad, Sr., President

Albia Cab Co.
William L. Major dba
Albia, IA 52531
(515) 932-5615 Code 3
C-1162P
William Major, Owner

Allen’s Kiddie Kab
Robert & Liz Allen dba
P.O. Box 365
Iowa City, IA 52244
(319) 339-4925 Code 3
C-1163P
Robert Allen, Partner

Armadillo Express
Brown’s Crew Car of Wyoming, Inc.
dba
P.O. Box 2479
Cheyenne, WY 82003
(307) 637-6130 Code 1*
CC-27
Joe Brown, Jr., President

Austin Coaches, Inc.
P.O. Box 581
Austin, MN 55912
(507) 433-5358 Code 0
CC-32
Mark Crumb, Vice-President

Blue Sky Limo
Brian Best dba
211 Idaho
Glidden, IA 51443
(712) 659-2185 Code 0
CC-154

Brooklyn Transit
Dock L. Bankenship dba
219 E. 2nd St.
Brooklyn, IA 52211
(515) 522-7903 Code 6
C-1155P
Dock Bankenship, owner

Burlington Trailways
Burlington Stage Lines, Ltd. dba
P.O. Box 531
West Burlington, IA 52655
(319) 753-2864 Code 3
C-1127P
Ronald R. Moore, President

Carnival Coaches
Robert E. Diggins dba
1619 48th St.
Des Moines, IA 50310
(515) 255-9273 Code 0
CC-70
Robert E. Diggins, Owner
Casino Express
R & F Enterprises, L.C.
6241 Waverly Road
Cedar Falls, IA 50613
(319) 277-3697 Code 0* CC-86
Fred Heins, President

Center Inn Limo Service
Larry & Debra Sauerbrei dba
2379 Whitetail Avenue
Fairbank, IA 50629
(319) 638-5941 Code 0 CC-166

Chief Bus Service
Neoteric, Inc. dba
4220 S. 52nd St.
Omaha, NE 68117
(410) 331-2700 Nebraska #
(515) 262-9315 Iowa # Code 1
CC-38
Nancy Shanahan, President

Classic Coaches, Inc.
PO Box 152
Grand Mound, IA 52751
Code 0 CC-177

Classic Limo
Tom Clarahan dba
405 West Kelly
Sigourney, IA 52591
Code 0 CC-161

Crusader Coach Lines, Inc.
422 E. Seventh St.
Logan, IA 51546
(712) 644-2604 Code 0* CC-25 C-1150P
Duane Grooms, President

Crystal Elegance Limousine Service
Donald Ray Collins dba
1515 26th St. S.E.
Cedar Rapids, IA 52403-3447
(319) 378-1650 Code 0* CC-106
Donald Collins, Owner

D & W Transportation Service, Inc.
202 4th St.
Van Horne, IA 52346
(800) 456-7949 Code 0* and Code 3
(319) 288-8530 C-1166P CC-108
Wilfred Werning, President*

Des Moines Metropolitan Transit Authority
1100 MTA Lane
Des Moines, IA 50309
(515) 283-8111 Code 6 C-1138P CC-49
Stephen Spade, General Manager

Dextours, Inc.
23730 240th St.
LeClaire, IA 52753
(319) 289-5253 Code 0 CC-68
Anthony Dexter, President

DP's Charters
Dennis Davey Polark dba
Box 61
Oelwein, IA 50662
(319) 283-1968 Code 0 CC-89
Dennis Polark, Owner

Embassy Limousine, Inc.
1212 Wedgewood Drive
Council Bluffs, IA 51503
(712) 325-4567 Code 0

Encore Limousine Service
Mary Erdman dba
725 580th St.
RR 1 Box 42
Cleghorn, IA 51014
(712) 445-2408 Code 0 CC-75
Mary Erdman, Owner

Executive Shuttle, Inc.
2700 Amelia
Burlington, IA 52601
Code 3 C-1178

Fat Cat Limo
Jacobsen Homes Corp. dba
1015 South Grand
Spencer, IA 51301
(712) 262-6225 Code 0 CC-157

Five Oaks Charter, Inc.
1220 Tuttle St.
Des Moines, IA 50309
(515) 244-4919 Code 0 & Code 6
C-1138P CC-49

Fraser Transportation Services
PO Box 35642
Des Moines, IA 50314
Code 0 CC-178

Great River Bend Service, Inc.
7440 Vine Street
Davenport, IA 52806
(319) 386-7484 Code 3 C-1174

Greyhound Lines, Inc.
15110 N. Dallas Pkwy.
Dallas, TX 75248
(214) 789-7000 C-676P CC-47
Gregory Alexander, Management

H & H Limousine Service
Angela B. Hamilton & Sandra S. Heck dba
P.O. Box 494
Brooklyn, IA 52211
(515) 522-9439 Code 0 CC-87
Angela Hamilton, Partner
Hawkeye Stages, Inc.
703 Dudley St.
Decorah, IA 52101
(319) 382-3639 Code 1 & Code 3
C-751P CC-31
Lawrence Tjossem, President

Hey Boy Limousine Service
William C. Faulks dba
22 E. Washington
Albia, IA 52531
(515) 932-2434 Code 0*
CC-128
William C. Faulks, Owner

Huffman Coach Company
1409 S. Taft
P.O. Box 269
Mason City, IA 50402-0269
(515) 423-7435 Code 0*
CC-54
Robert Huffman, President

Bob & Marlys Hyland Casino Shuttle
Robert Hyland dba
501 105th Ave.
Norwalk, IA 50211
(515) 961-6607 Code 0
CC-78
Robert Hyland, Owner

Iowa City Charter Company
Yellow Cab, Inc. of Iowa City
P.O. Box 428
Iowa City, IA 52244
(319) 338-9777 Code 0*
CC-120
Gary Hughes, President

Iowa Coaches, Inc.
RR 2 Hwy. 416
P.O. Box 3220
Dubuque, IA 52001
(319) 556-5385 Code 1
C-222P RN-35 CC-34
David Sherman, President

Jefferson Lines
Jefferson Partners, A Delaware Limited Partnership dba
1206 Currie Ave.
Minneapolis, MN 55403-1291
(612) 332-8745 Code 0 & Code 3
C-1152P CC-73
Thomas Taylor, Vice President

Johannes Bus Service, Inc.
115 31st Ave.
Rock Island, IL 61201
(309) 788-7932 Code 0
CC-53
Steven J. Johannes, General Mgr.

JSP Limo, Inc.
306 North McLean Street
Ottumwa, IA 52501
Code 0
CC-171
K-Line Express
Karen Kiburz
12926 Edinburgh Road
Scotch Grove, IA 52331
(319) 487-3631 Code 0*
CC-116
Karen Kiburz, Owner

Kings & Queens Coaches, Inc.
PO Box 1423
Cedar Rapids, IA 52406
Code 3
C-1172 CC-142
Laidlaw Transit, Inc.
3310 101st Street
Urbandale, IA 50322
Code 0
CC-99
Lane Bros., Inc.
421 N. Georgia
Box 1006
Mason City, IA 50401
(515) 423-5445 Code 3
C-895P
T.C. Lane, President

K-Line Express
Karen Kiburz
12926 Edinburgh Road
Scotch Grove, IA 52331
(319) 487-3631 Code 0*
CC-116
Karen Kiburz, Owner

Laidlaw Transit, Inc.
3310 101st Street
Urbandale, IA 50322
Code 0
CC-99
Lane Bros., Inc.
421 N. Georgia
Box 1006
Mason City, IA 50401
(515) 423-5445 Code 3
C-895P
T.C. Lane, President

Lucky D's
Jerry Downing dba
5700 NE 6th
Des Moines, IA 50317
(515) 289-4558 Code 0
CC-155

M & D Limousine
Morris J. Wruck
327 15th Place
Camanche, IA 52736
(319) 259-1204 Code 0*
CC-134
Morris Wruck, Owner

Ma & Pa's Limousine Service
Carl E. Myers dba
613 Lincoln Way
Marshalltown, IA 50158
(515) 752-1916 Code 0*
CC-145
Carl Myers, Owner

Mackey Limo Service
Richard Mackey dba
Box 241
Churdan, IA 50050
Code 0
CC-165

Madison County Farm & Country Tours
James A. & Susan R. Busch dba
RR4 Box 78
Winterland, IA 50273
(515) 462-3515 Code 0*
CC-127
James Busch, Partner

Mainstreet Trolley
Clear Lake Chamber of Commerce dba
PO Box 188
Clear Lake, IA 50428
Code 3
C-1175 CC-173

Mark B. Bennett
109 23rd S.W.
Mason City, IA 50401
(515) 424-6783 Code 3
C-1159P
Mark Bennett, Owner
<table>
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<tr>
<th>Company</th>
<th>Address</th>
<th>Phone Number</th>
<th>Code</th>
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<tr>
<td>Midwest Coaches Inc.</td>
<td>1501 E. Lincoln Way, Box 643</td>
<td>(515) 232-7270 Code 1</td>
<td>CC-7</td>
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<tr>
<td>Kent E. Bergstrom, President</td>
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<tr>
<td>Mr. D's Limo's</td>
<td>RR 1, Glidden, IA 51442</td>
<td>(515) 864-2464 Code 0*</td>
<td>CC-92</td>
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<tr>
<td>Denny Heuton, Owner</td>
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<tr>
<td>Northwest Iowa Transportation</td>
<td>Box 911, Old Highway 20 E.</td>
<td>(515) 576-6494 Code 1</td>
<td>CC-16</td>
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<td>Fort Dodge, IA 50501</td>
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<tr>
<td>Odysessy Shuttle</td>
<td>162 Collins Road NE #346</td>
<td>(507) 289-7841 Code 1</td>
<td>CC-11</td>
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<tr>
<td>Brian D Heppe dba</td>
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<tr>
<td>Okoboji Travel Tours</td>
<td>American Escort Corp. dba</td>
<td>(319) 926-5404 Code 0</td>
<td>CC-65</td>
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<tr>
<td>Armstrong, IA 50514-0288</td>
<td>607 1st Ave.</td>
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<tr>
<td>Jerry Henrickson, President</td>
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<tr>
<td>On The Road Travel &amp; Tours, Inc.</td>
<td>626 1/2 N Court Street</td>
<td>(507) 375-5017 Code 1</td>
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<tr>
<td>Carroll, IA 51401</td>
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<tr>
<td>Ottumwa Coaches, Inc.</td>
<td>P.O. Box 1373</td>
<td>(515) 682-8093 Code 0</td>
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<td>Ottumwa, IA 52501</td>
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<tr>
<td>Larry Northup, President</td>
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<tr>
<td>Outward Mobility Medical Transp.</td>
<td>Services</td>
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<tr>
<td>Park Avenue Limousines</td>
<td>1614 N. 26th St.</td>
<td>(402) 371-2400 Code 0</td>
<td>CC-77</td>
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<td>J.D. and Diana Stewart dba</td>
<td>Norfolk, NE 68701</td>
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<td>Prestige Limousine</td>
<td>Gary Roll dba</td>
<td>(515) 864-2464 Code 0*</td>
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<td>Royal Flush Shuttle Service</td>
<td>Alex Ceruzzi dba</td>
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<tr>
<td>Ross Limousine Service</td>
<td>Joe D. Ross dba</td>
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<tr>
<td>Joe Ross, Owner</td>
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<td>RSB Coaches/Marshall Coaches</td>
<td>Birdsall &amp; Servin, Inc.</td>
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<td>Reading Bus Lines, Inc.</td>
<td>P.O. Box 7037</td>
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<tr>
<td>Reading, MN 55903-7037</td>
<td>Rochester, MN 5903-7037</td>
<td>(507) 289-7841 Code 1</td>
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<td>Saint Tropez Limousine Service</td>
<td>Raymond Waldbiliig dba</td>
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<td>Scenic Stage Line, Inc.</td>
<td>PO Box 1133</td>
<td>(319) 588-9742 Code 0*</td>
<td>CC-175</td>
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<td>Merle Reisenbigler, President</td>
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<tr>
<td>Red's Motors, Inc. and Limo Service</td>
<td>2021 Jefferson</td>
<td>(319) 235-7023 Code 0*</td>
<td>CC-114</td>
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<td>Red's Motors, Inc. dba</td>
<td>Waterloo, IA 50707</td>
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<td>Lester Dralle, President</td>
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<td>Renzenberger, Inc.</td>
<td>5720 Reeder, PO Box 16150</td>
<td>(913) 631-0450 Code 1*</td>
<td>CC-45</td>
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<tr>
<td>William Smith, President</td>
<td>Shawnee, KS 66203</td>
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<td>River Trails Transit, Inc.</td>
<td>200 Main, Julien Motor Inn</td>
<td>(507) 583-0517 Code 1</td>
<td>CC-28</td>
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<tr>
<td>Fredrick Lenz, President</td>
<td>Dubuque, IA 52001</td>
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<tr>
<td>South Central Coaches, Inc.</td>
<td>910 Weston Ave.</td>
<td>(507) 375-5017 Code 1</td>
<td>CC-17</td>
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<tr>
<td>Max O. Bartell, Sec./Treas.</td>
<td>St. James, MN 56081</td>
<td></td>
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<tr>
<td>Outward Mobility Medical Transp.</td>
<td>Services</td>
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<td></td>
</tr>
<tr>
<td>31 West Iowa Street</td>
<td>910 Weston Ave.</td>
<td>(507) 375-5017 Code 1</td>
<td>CC-17</td>
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<tr>
<td>Dubuque, IA 51529</td>
<td>St. James, MN 56081</td>
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Southwest Coaches, Inc.
Shirley Ildahl & Ralph Stevenson dba
RR 4, Box 51A
Marshall, MN 56258
(507) 532-4043 Code 1
CC-14

Special Excursions, Inc.
826 17th Street S.E.
Cedar Rapids, IA 52403
(319) 362-3939 Code 0
CC-76
Russell Willenborg, President

Sun Valley Cab
Vernon & Bernice Popkin dba
406 Chicago Avenue
Savanna, IL 61074
(815) 273-3315 Code 0
CC-63

Top Hat and Lace Limo Service
Mark Shannon & Gary Kay dba
1302 Grand Avenue
Charles City, IA 50616
Code 0
CC-167

Treasure Land Tours
Merrie Haugsted dba
P.O. Box 9266
Cedar Rapids, IA 52409
Code 0
CC-167

Trolley of Dubuque, Inc.
98 East 4th Street, PO Box 1322
Dubuque, IA 52004-1322
(319) 582-0077 Code 0
CC-52
Donald Mauman, President

Ultra Limousine, Inc.
611 3rd Street, PO Box 222
Garwin, IA 50632
Code 0
CC-104
John Safley

Unique Courtesy Service
David M. Houston dba
808 Adams Street
Norwalk, IA 50211
(515) 240-4563 Code 0 & Code 3
C-1158P CC-83

US Tours, Inc.
112 4th Street SW, Box 130
State Center, IA 50247
(515) 483-2432 Code 0
CC-102
Terry Collier, President

Venture Tours
Atchison Transport Co., Inc.
2016 Plum Creek Road
Sioux City, IA 51103
(712) 372-4205 Code 0
CC-103
Mike Schmidt, President

Very Special Excursions
Sandy K. Willenborg dba
826 17th Street SE
Cedar Rapids, IA 52403
(319) 362-3939 Code 0
CC-196
Sandy Willenborg, Owner

Warthan’s Limousine Service
David Warthan dba
239 South Fredrick
Oelwein, IA 50662
(319) 283-5700 Code 0
CC-88
David Warthan, Owner

Western Pleasure Limo Service
2217 Chickasaw Circle
Ionia, IA 50645
Code 0
CC-164

White Rose Limousine Service
Mark Wagner & Stephen Becker dba
13705 Hwy 136
Dyersville, IA 52040
(319) 875-7544 Code 0
CC-131

Winstar Lines, Inc.
1424 Hwy 71 North
Carroll, IA 51401
(712) 792-9742 Code 0
CC-138
Catherine Greteman, President

Wrightway Tours
Ede Wright dba
PO Box 148
Jefferson, IA 50129
(515) 386-333 Code 0 & Code 3
CC-137 C1168P

Codes
0 Charter only - limited to certain areas
1 Charter only - between all points in Iowa
2 Temporary only
3 Regular route only
4 Regular route with charter rights
5 Regional public service transportation providers
6 Commuter

* With some exceptions - see certificate for explanation
Section 4:

*Taxi Companies within Transit Regions*

(see Large Urban, Small Urban and Regional Transit Systems map, Appendix C)
### Taxi Companies within Transit Regions

<table>
<thead>
<tr>
<th>Transit Region</th>
<th>City</th>
<th>Company</th>
<th>Location/Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Transit Region 1</strong></td>
<td>Decorah</td>
<td>Home Town Taxi</td>
<td>1591 Manawa Road</td>
</tr>
<tr>
<td></td>
<td>52101</td>
<td></td>
<td>(319) 382-3155</td>
</tr>
<tr>
<td><strong>Transit Region 2</strong></td>
<td>Mason City</td>
<td>Helping Hand Taxi</td>
<td>719 S. Van Buren</td>
</tr>
<tr>
<td></td>
<td>50428</td>
<td></td>
<td>(515) 420-7699</td>
</tr>
<tr>
<td></td>
<td>Mason City</td>
<td>KC Cab</td>
<td>636 South President Ave.</td>
</tr>
<tr>
<td></td>
<td>50401</td>
<td></td>
<td>(515) 423-4167</td>
</tr>
<tr>
<td></td>
<td>Mason City</td>
<td>Superior Taxi &amp; Del.</td>
<td>1107 E. State St.</td>
</tr>
<tr>
<td></td>
<td>50401</td>
<td></td>
<td>(515) 424-4440</td>
</tr>
<tr>
<td><strong>Transit Region 3</strong></td>
<td>Orange City</td>
<td>Taxi Company (City operated)</td>
<td>City Hall</td>
</tr>
<tr>
<td></td>
<td>51041</td>
<td></td>
<td>(712) 737-4885</td>
</tr>
<tr>
<td></td>
<td>Sioux Center</td>
<td>Taxi Company</td>
<td>City Hall</td>
</tr>
<tr>
<td></td>
<td>51250</td>
<td></td>
<td>(712) 722-3892 (am)</td>
</tr>
<tr>
<td></td>
<td>Sheldon</td>
<td>Sheldon Taxi</td>
<td>1-800-358-5037</td>
</tr>
<tr>
<td></td>
<td>51201</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Spencer</td>
<td>Spencer Cab Co.</td>
<td>915 Fourth Ave. W.</td>
</tr>
<tr>
<td></td>
<td>51301</td>
<td></td>
<td>(712) 262-4690</td>
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<tr>
<td>Transit Region 3 cont.</td>
<td>City</td>
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<tr>
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<td>------------</td>
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<tr>
<td></td>
<td>Storm Lake</td>
<td>Storm Lake Transit</td>
<td>1-800-358-5037</td>
</tr>
<tr>
<td></td>
<td>Hawarden</td>
<td>Hawarden Taxi</td>
<td>725 Central (712) 552-2565</td>
</tr>
<tr>
<td></td>
<td>Rock Rapids</td>
<td>Rock Rapids Taxi</td>
<td>310 S. Third Ave. (712) 472-2511</td>
</tr>
<tr>
<td>Transit Region 4</td>
<td>Ida Grove</td>
<td>SRTS Taxi Service</td>
<td>City Hall (712) 364-2428</td>
</tr>
<tr>
<td></td>
<td>LeMars</td>
<td>LeMars City Taxi</td>
<td>City Clerk, City Hall (712) 546-7018</td>
</tr>
<tr>
<td></td>
<td>Sioux City</td>
<td>Cabs Inc. Metropolitan Cabs &amp; Handi-Cabs</td>
<td>708 W. 7th St. (712) 258-2222</td>
</tr>
<tr>
<td></td>
<td>Sioux City</td>
<td>Siouxland Taxi</td>
<td>1213 Fourth St. (712) 277-0000</td>
</tr>
<tr>
<td></td>
<td>Sioux City</td>
<td>Wheelchair Transportation Service, Inc.</td>
<td>201 Commerce Bldg. (712) 252-1632</td>
</tr>
<tr>
<td>Transit Region 5</td>
<td>Fort Dodge</td>
<td>T &amp; T</td>
<td>1828 Second Ave. N. (515) 955-8402</td>
</tr>
<tr>
<td></td>
<td>Fort Dodge</td>
<td>Rapid Taxi</td>
<td>Moorland, Iowa (515) 570-1745</td>
</tr>
<tr>
<td>Transit Region 6</td>
<td>Grinnell</td>
<td>Courtesy Cab Co.</td>
<td>815 Broad (515) 236-4511</td>
</tr>
<tr>
<td></td>
<td>Marshalltown</td>
<td>Cabs of Marshalltown</td>
<td>820 S. Sixth St. (515) 753-3399</td>
</tr>
<tr>
<td>Transit Region 7</td>
<td>Waterloo</td>
<td>Yellow Cab Co-op Co.</td>
<td>520 Jefferson St. (319) 234-3535</td>
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<tr>
<td>Transit Region 7 cont.</td>
<td>City</td>
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<td>Location/Phone</td>
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<tr>
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<tr>
<td>Waterloo</td>
<td>1st Class Professional Coaches LTD.</td>
<td>1612 University Ave (319) 233-4778</td>
<td></td>
</tr>
<tr>
<td>Transit Region 8</td>
<td>Dubuque</td>
<td>A-OK Yellow Cab</td>
<td>646 Central Ave. (319) 582-1818</td>
</tr>
<tr>
<td>Transit Region 9</td>
<td>Rock Island</td>
<td>Metro Cab Co.</td>
<td>633 17th St. (309) 786-1500</td>
</tr>
<tr>
<td></td>
<td>Rock Island</td>
<td>Lucky Cab</td>
<td>509 12th St. (309) 788-8182</td>
</tr>
<tr>
<td>Transit Region 10</td>
<td>Cedar Rapids</td>
<td>Alpha Taxi</td>
<td>204 Edgewood Road (319) 390-3440</td>
</tr>
<tr>
<td></td>
<td>Cedar Rapids</td>
<td>Century Cab Inc.</td>
<td>1100 Center Point Road (319) 365-0505</td>
</tr>
<tr>
<td></td>
<td>Cedar Rapids</td>
<td>Yellow Cab, Inc.</td>
<td>3260 Soutgate Place S.W. (319) 365-1444</td>
</tr>
<tr>
<td></td>
<td>Iowa City</td>
<td>Yellow Cab</td>
<td>404 E. College (319) 338-9777</td>
</tr>
<tr>
<td></td>
<td>Iowa City</td>
<td>Old Capitol Cab</td>
<td>122 Stevens Drive (319) 354-7662</td>
</tr>
<tr>
<td></td>
<td>Marion</td>
<td>Chuck’s Cab</td>
<td>700-35th St. (319) 377-1344</td>
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<tr>
<td></td>
<td>Cedar Rapids</td>
<td>CR Airport</td>
<td>2121 Wright Brothers Blvd. S.W. (319) 365-0655 (319) 626-5466</td>
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<tr>
<td></td>
<td>Cedar Rapids</td>
<td>Veterans Taxi</td>
<td>314 3rd Ave. S.E. (319) 365-8294</td>
</tr>
<tr>
<td>Transit Region 11</td>
<td>Ames</td>
<td>Cyclone Taxi</td>
<td>428-5th St. (515) 232-1343</td>
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<tr>
<td>Transit Region 11 cont.</td>
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<td>Location/Phone</td>
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<tr>
<td></td>
<td>Des Moines</td>
<td>Capitol Cab</td>
<td>521 E. 14th St. (515) 263-0011 To call a cab: 282-8111</td>
</tr>
<tr>
<td></td>
<td>Des Moines</td>
<td>Yellow Cab Co.</td>
<td>521 E. 14th St. (515) 263-0029 To call a cab: 243-4111</td>
</tr>
<tr>
<td>Transit Region 12</td>
<td>Carroll</td>
<td>Carroll Cab</td>
<td>701 E. 2nd St. (712) 830-0123</td>
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<tr>
<td></td>
<td>Carroll</td>
<td>All American Cab</td>
<td>1351 Highland Dr. (712) 830-2015</td>
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<tr>
<td></td>
<td>Denison</td>
<td>City Cab</td>
<td>19th &amp; U.S. 30 (712) 263-5115</td>
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<tr>
<td>Transit Region 13</td>
<td>Atlantic</td>
<td>Denise's Taxi</td>
<td>604 Olive (712) 243-5787</td>
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<tr>
<td></td>
<td>Atlantic</td>
<td>Templeman's Taxi Service</td>
<td>516 Walnut St. (712) 243-3727</td>
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<tr>
<td></td>
<td>Clarinda</td>
<td>Miller Fiddle Taxi</td>
<td>315 S. 18th St. (712) 542-3807</td>
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<tr>
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<td>Glenwood</td>
<td>City Cab Co.</td>
<td>102 S. Walnut (712) 527-9618</td>
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<td>Red Oak</td>
<td>Courtesy Cab Company</td>
<td>806 Grimes (712) 623-2400</td>
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<td></td>
<td>Shenandoah</td>
<td>Shenandoah Taxi</td>
<td>R. R. 1, Box 130 (712) 246-4211</td>
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<tr>
<td>Transit Region 14</td>
<td>Creston</td>
<td>Creston Cab</td>
<td>101 N. Jarvis (515) 782-7822</td>
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<tr>
<td></td>
<td>Osceola</td>
<td>Mark’s Cab</td>
<td>133 E. Webster (515) 342-3025</td>
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<td>Osceola</td>
<td>Osceola Cab Co.</td>
<td>153 E. Webster (515) 342-3503</td>
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<tr>
<td>Transit Region 15</td>
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<td>Company</td>
<td>Location/Phone</td>
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<tr>
<td>Fairfield</td>
<td>Fairfield Taxi Service</td>
<td>602 S. 5th St. (515) 472-6362</td>
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<td>52556</td>
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<tr>
<td>Oskaloosa</td>
<td>Gabel’s Cab</td>
<td>820 Fourth Ave. W. (515) 672-2001</td>
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<td>52577</td>
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<tr>
<td>Ottumwa</td>
<td>City Cab Inc.</td>
<td>118 W. 3rd St. (515) 682-5461</td>
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<td>52501</td>
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<th>Transit Region 16</th>
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<tr>
<td>Burlington</td>
<td>ABLS Taxi</td>
<td>212 N. Central Ave. (319) 753-2199</td>
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<tr>
<td>Burlington</td>
<td>Reliable Cab Co.</td>
<td>619 N. Garfield Ave. (319) 752-1578</td>
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<tr>
<td>Keokuk</td>
<td>Keokuk Kab, Inc.</td>
<td>(319) 524-2525</td>
<td></td>
</tr>
<tr>
<td>52632</td>
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</tr>
</tbody>
</table>
Appendices
Appendix A:
List of Planning Agency Contacts

(see Metropolitan Planning Organizations and Regional Planning Affiliations map, Appendix C)
Appendix A:

List of Planning Agency Contacts

Regional Planning Affiliations

1. Upper Explorerland Regional Planning Commission
   134 W. Greene St.
   P.O. Box 219
   Postville, IA 52162-0219

   Jerry Dumke, Executive Director
   e-mail: uerpc@postville.polaristel.net
   (319) 864-7551
   Fax: (319) 864-7535
   Transit Agencies within planning area: Northeast Regional Transit System

2. North Iowa Area Council of Governments
   121 3rd Street N.W.
   Mason City, IA 50401

   Joe Myhre, Executive Director
   e-mail: niacog@netins.net
   (515) 423-0491
   Fax: (515) 423-1637
   Transit Agencies within planning area: North Iowa Area Regional Transit System and
   City of Mason City
3. Northwest Iowa Planning & Development Commission
   2303 W. 18th St.
   Box 4143
   Spencer, IA 51301

   David Horan, Executive Director
   e-mail: nwipdc@nsn.net
   (712) 262-7225
   Fax: (712) 262-7665

   *Transit Agencies within planning area: Regional Transit Authority*

4. Siouxland Interstate Metropolitan Planning Council
   507 7th St., Suite 401
   Sioux City, IA 51102

   Donald Meisner, Executive Director
   e-mail: simpco@pionet.net
   (712) 279-6286
   Fax: (712) 279-6920

   *Transit Agencies within planning area: Siouxland Regional Transit System and Sioux City Transit*

5. Mid-Iowa Development Association (MIDAS)
   Council of Governments
   200 N. 10th St.
   Fort Dodge, IA 50501

   James Gill, Regional Transit Planner
   e-mail: midas@ia.frontiercomm.net
   (515) 576-7183
   Fax: (515) 576-7184

   *Transit Agencies within planning area: Mid-Iowa Development Association and Fort Dodge Dodger Area Rapid Transit*

6. Region Six Planning Commission
   24½ N. Center
   Marshalltown, IA 50158

   Marty Wymore, Executive Director
   e-mail: region6@mcleodusa.net
   (515) 752-0717
   Fax: (515) 754-5717

   *Transit Agencies within planning area: Region 6 Planning Commission and Marshalltown Municipal Transit*
7. Iowa Northland Regional Council of Governments
   501 Sycamore
   Suite 333
   Waterloo, IA 50703

   Sharon Juon, Executive Director
   E-Mail: inrcog@sbt.net
   (319) 235-0311
   Fax: (319) 235-2891
   Transit Agencies within planning area: Iowa Northland Regional Transit Commission and
   Blackhawk County Metropolitan Transit Authority

8. East Central Intergovernmental Association
   P.O. Box 1140, Suite 330
   Nesler Centre
   Dubuque, IA 52004-1140

   William Baum, Executive Director
   David Pesch, Senior Transportation Planner
   e-mail: ecia@mwci.net
   (319) 556-4166
   Fax: (319) 556-0348
   Transit Agencies within planning area: Delaware, Dubuque and Jackson County Regional
   Transit Authority, Dubuque Keyline Transit, and Clinton MTA

9. Bi-State Regional Commission
   1504 Third Ave.
   Rock Island, IL 61201

   Gary Vallem, Executive Director
   e-mail: bi-state@qconline.com
   (309) 793-6300
   Fax: (309) 793-6305
   Transit Agencies within planning area: Great River Bend Services, Inc.,
   Bettendorf Transit System, Davenport Citibus, and Muscatine City Transit System

10. East Central Iowa Council of Governments
    6301 Kirkwood Blvd. S.W., P.O. Box 2068
    Cedar Rapids, IA 52406

    Doug Elliott, Executive Director
    e-mail: ecicog@ia.net
    (319) 398-1266
    Fax: (319) 398-1298
    Transit Agencies within planning area: East Central Iowa Transit
11. Central Iowa Regional Transportation Planning Alliance
   Argonne Armory
   602 E. 1st St.
   Des Moines, IA 50309-1881
   Tom Kane, Program Coordinator
   e-mail: dmampo@netins.net
   (515) 237-1366
   Fax: (515) 237-1303
   Transit Agencies within planning area: Heart of Iowa Regional Transit Agency, Ames Transit Agency (Cy-Ride), and Des Moines Metropolitan Transit Authority

12. Region XII Council of Governments
    1009 East Anthony St.
    Carroll, IA 51401
    Rick Hunsaker, Executive Director
    Lon Pluckhahn, Local Assistance Director
    e-mail: rxiicog@netins.net
    (712) 792-9914
    Fax: (712) 792-1751
    Transit Agencies within planning area: Western Iowa Transit System

13. Southwest Iowa Planning Council
    1501 S. W. 7th St., P.O. Box 348
    Atlantic, IA 50022
    Patrick Hall, Executive Director
    e-mail: swipco@netins.net
    (712) 243-4196
    Fax: (712) 243-3458
    Transit Agencies within planning area: Southwest Iowa Transit Agency

14. ATURA Transportation Planning Affiliation
    c/o SICO
    101 East Montgomery
    Creston, IA 50801
    Rita Elbe, Planner
    sicog@mddc.com
    (515) 782-8491
    Fax: (515) 782-8492
    Transit Agencies within planning area: Southern Iowa Trolley
15. Area XV Regional Planning Commission
Regional Training Center
525 Grandview, Box 1110
Ottumwa, IA 52501

Ellen Foudree, Executive Director
e-mail: area15@se-iowa.net
(515) 684-6551
Fax: (515) 684-6551
Transit Agencies within planning area: 10-15 Regional Transit Agency and Ottumwa

16. Southeast Iowa Regional Planning Commission
214 N. 4th St., Suite 3A, P.O. Box 397
Burlington, Iowa 52601

Beth Danowski, Executive Director
e-mail: seirpcpc@interl.net
(319) 753-5107
Fax: (319) 754-4763
Transit Agencies within planning area: Southeast Iowa Regional Transit Authority and Burlington Urban Service

17. Chariton Valley Transportation Planning Affiliation
RR #3, Box 116A
Centerville, IA 52544

Dennis Ryan, Policy Chair
Julie Cowan, Support Staff
e-mail: cvrpa@se-iowa.net
(515) 437-4376
Fax: (515) 437-4638
Transit Agencies within planning area: 10-15 Regional Transit Agency and Southern Iowa Trolley

18. Metropolitan Area Planning Agency
2222 Cuming
Omaha, NE 68102

Lou Violi, Executive Director
e-mail: mapa@novia.net
(402) 444-6866
Fax: (402) 342-0949
Transit Agencies within planning area: Metro Area Transit and Southwest Iowa Transit Agency
Metropolitan Planning Organizations

Johnson County Council of Governments
Transportation Planning Division
410 E. Washington St.
Iowa City, IA 52240

Jeff Davidson, Executive Director
Kevin L. Doyle, Assistant Transportation Planner
e-mail: kdoyle@blue.weeg.uiowa.edu
(319) 356-5253
Fax: (319) 356-5009
Transit Agencies within planning area: Coralville Transit, Iowa City Transit, and University of Iowa Campust

Linn County Regional Planning Commission
City Hall, Sixth Floor
Cedar Rapids, IA 52401

Jim Halvorsen, Executive Director
Sam Granato, Transportation Planner
e-mail: deptdev@fyiowa.infi.net
(319) 398-5041
Fax: (319) 398-0480
Transit Agencies within planning area: Cedar Rapids Five Seasons Transportation

Siouxland Interstate Metropolitan Planning Council
507 7th St., Suite 401
Sioux City, IA 51102

Donald Meisner, Executive Director
e-mail: simpco@pionet.net
(712) 279-6286
Fax: (712) 279-6920
Transit Agencies within planning area: Siouxland Regional Transit System and Sioux City Transit

Iowa Northland Regional Council of Governments
501 Sycamore
Suite 333
Waterloo, IA 50703

Sharon Juon, Executive Director
e-mail: inrcog@sbt.net
(319) 235-0311
Fax: (319) 235-2891
Transit Agencies within planning area: Blackhawk County Metropolitan Transit Authority (Waterloo MET) and Iowa Northland Regional Transit Commission
East Central Intergovernmental Association
P.O. Box 1140, Suite 330
Nesler Centre
Dubuque, IA 52004-1140

William Baum, Executive Director
David Pesch, Senior Transportation Planner
e-mail: ecia@mwci.net
(319) 556-4167
Fax: (319) 556-0348
Transit Agencies within planning area: Delaware, Dubuque and Jackson County Regional Transit Authority and Dubuque Keyline Transit

Bi-State Regional Commission
1504 Third Ave.
Rock Island, IL 61201

Gary Vallem, Executive Director
e-mail: bi-state@qconline.com
(309) 793-6300
Fax: (309) 793-6305
Transit Agencies within planning area: Great River Bend Services, Inc., Bettendorf Transit System, Davenport Citibus, and Muscatine City Transit System

Des Moines Area Metropolitan Planning Organization
Argonne Armory
602 E. 1st St.
Des Moines, IA 50309-1881

Tom Kane, Executive Director
e-mail: dmampo@netins.net
(515) 237-1366
Fax: (515) 237-1303
Transit Agencies within planning area: Heart of Iowa Regional Transit Agency, and Des Moines Metropolitan Transit Authority

Metropolitan Area Planning Agency
2222 Cuming
Omaha, NE 68102

Lou Violi, Executive Director
e-mail: mapa@novia.net
(402) 444-6866
Fax: (402) 342-0949
Transit Agencies within planning area: Metro Area Transit and Southwest Iowa Transit Agency
Appendix B:

List of Iowa Department of Transportation, Federal Transit Administration, and Iowa Public Transit Association Contacts

(see map of Transportation Center Planner's area of responsibility in Appendix C)
Appendix B:

List of Iowa Department of Transportation, Federal Transit Administration, and Iowa Public Transit Association Contacts

1. Iowa Department of Transportation Planners

   Lee Benfield
   430 16th Ave. S. W., P.O. Box 3150
   Cedar Rapids, IA 52406-3150
   e-mail: lbenfie@iadot.e-mail.com
   (319) 364-0235
   Fax: (319) 364-9614

   Planning Agency Responsibility: Region 10, Cedar Rapids, and Iowa City

   Mike Clayton
   1020 S. Fourth St.
   Ames, IA 50010
   e-mail: mclayto@iadot.e-mail.com
   (515) 239-1202
   Fax: (515) 239-1472

   Planning Agency Responsibility: Region 11 and Region 12
Fred Dean
Iowa 130
P.O. Box 2646
e-mail: fdean@iadot.e-mail.com
Davenport, IA 52809
(319) 391-2167
Fax: (319) 388-9266

Planning Agency Responsibility: Region 9, Region 16, and Davenport

Vacant
307 W. Briggs, P.O. Box 587
Fairfield, IA 52556-0587
(515) 472-4171
Fax: (515) 472-3622

Planning Agency Responsibility: Region 15 and Region 17

Bob Krause
14067 Highway 136 N
P.O. Box 325
Dyersville, IA 52040
e-mail: rkrause@iadot.e-mail.com
(319) 875-8739
Fax: (319) 875-2388

Planning Agency Responsibility: Region 1, Region 8, and Dubuque

Rod Larsen
1901 W. Ridgeway
P.O. Box 1888
Waterloo, IA 50704
e-mail: rhlarse@iadot.e-mail.com
(319) 235-9503
Fax: (319) 235-9021

Planning Agency Responsibility: Region 6, Region 7, and Waterloo

Vacant
2800 E. Gordon Drive, P.O. Box 987
Souix City, IA 51102-0987
(712) 276-1451
Fax: (712) 276-2822

Planning Agency Responsibility: Sioux City, Region 3, and Region 4
Mike Slyby
US 71 & US 6, P.O. Box 406
Atlantic, IA 50022
e-mail: mslyby@iadot.e-mail.com
(712) 243-3355
Fax: (712) 243-6788

Planning Agency Responsibility: Council Bluffs/Omaha, Region 13, Region 14, and Region 18

John Sommers, P.E.
P.O. Box 741
Mason City, IA 50402
e-mail: sommers@iadot.e-mail.com
(515) 423-7584
Fax: (515) 423-0246

Planning Agency Responsibility: Region 2 and Region 5

Lorne Wazny
100 E. Euclid Ave.
Park Fair Mall, Suite 7
Des Moines, IA 50313
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(515) 237-3313
Fax: (515) 237-3323

Planning Agency Responsibility: Des Moines

Project Development Division
Office of Local Systems
800 Lincoln Way
Ames, IA 50010
(515) 239-1528

Office of Local Systems Transit Representatives

J. P. Golinvaux
100 E. Euclid Ave.
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Transit System Responsibility: Region 1, Region 2, Region 6, Region 7, Region 10, Cedar Rapids, Des Moines, Waterloo, Ames, Marshalltown, and Mason City
Donna Johnson
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Transit System Responsibility: Region 3, Region 4, Region 11, Region 12, Region 13, Region 14, Cambus, Coralville, Council Bluffs, Iowa City, and Sioux City

Samil Sermet
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Fax: (515) 237-3323

Transit System Responsibility: Region 5, Region 8, Region 9, Region 15, Region 16, Bettendorf, Davenport, Dubuque, Burlington, Clinton, Fort Dodge, Muscatine, and Ottumwa

Motor Vehicle Division
Office of Motor Carrier Services
100 E. Euclid Ave.
Park Fair Mall, P.O. Box 10382
Des Moines, IA 50306-0382
(515) 237-3270

Responsible for regulation/registration of intercity bus operators.

2. Federal Transit Administration
6301 Rockhill Road, Suite 303
Kansas City, MO 64131
e-mail: lee.o.waddleton@fta.dot.gov
(816) 523-0204
Fax: (816) 523-0927

3. Iowa Public Transit Association
532 42nd St.
Des Moines, IA 50312
e-mail: apmstom@aml.com
(515) 277-4821
Fax: (515) 277-5604
Appendix C:
Maps
Office of Local Systems Transit Representative's Areas of Responsibility

Iowa Department of Transportation
August 1997
Large Urban, Small Urban and Regional Transit Systems and Regional Planning Affiliations

Regional Planning Affiliations
- Northwest Iowa Planning and Development Commission
- Siouxland Regional Transportation Planning Association
- MAPA Rural Transportation Planning Affiliation
- Southwest Iowa IV
- Region XII Council of Governments
- ATURA Transportation Planning Affiliation
- North Iowa Area Council of Governments
- MIDAS Council of Governments
- Central Iowa Region Transportation Planning Alliance
- Charlton Valley Transportation Planning Commission
- Iowa Northland Regional Transportation Authority
- Region Six Planning Commission
- East Central Intergovernmental Association
- Area Fifteen Regional Planning Commission
- Upper Explorerland Regional Planning Commission
- East Central Iowa Council of Governments
- Bi-State Regional Commission
- Southeast Iowa Regional Planning Commission
If further information is needed or additional copies of this report are desired, please contact:

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Planning & Programming Division  
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Ames, IA 50010

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