



Monday Morning Eye-Opener March 12, 2018

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Good Morning! March 12, 2018

E-rate Window for Form 471 Closes March 22

Don't miss out on this funding opportunity!

The window for filing E-rate Form 471 will close Thursday, March 22 at 11:00 p.m. These applications will cover the next funding year starting July 1, 2018 through June 30, 2019. Libraries should **not** wait until the last minute to file in order to have applications processed in a timely manner. **Late forms will not be accepted and will result in missed funding.**

State Library staff are trained on assisting with E-rate, and libraries that need any assistance throughout the application process can call the State Library at 1-800-248-4483 or contact their [district office](#) directly.

[Learn more about E-Rate](#)

Input Needed: InfoLit Modules from Credo

Informational Webinar for Public Libraries March 21

With interest from several academic libraries and some public libraries, the

State Library of Iowa is investigating adding InfoLit Modules from Credo to the online resources options offered to libraries. To gauge interest from libraries, an informational webinar for public libraries is scheduled for **March 21, 2018 at 1:30 p.m.** (NOTE: In a previous email, two webinar options were listed. To clarify, the earlier 1:30 p.m. webinar is meant for public libraries, while the later 3:00 p.m. webinar will be geared towards academic libraries.) Plan to attend to see a demonstration of this resource and learn more about how your library can teach information literacy to your patrons.



The webinar is free to attend; no registration is necessary and there is no State Library continuing education credit.

The State Library is working with Credo to offer the best pricing options to Iowa libraries. Most likely, this will be separate pricing models with different options for academic libraries and public libraries. But first, we must see how many libraries are interested and to see if it is of value to pursue adding these products to the State Library's online resources. After the informational webinars the State Library will announce pricing and get libraries' commitment to purchase.

About the InfoLit Modules

In the public library space, Credo's InfoLit modules can provide a clear roadmap for patrons who have a need to get started with research, better understand sources of information and how to evaluate the information as well as meet standards for academic integrity. Patrons who are lifelong learners will find value in better understanding changes in research, education about fake news and bias.

How to Attend

Join the webinar by clicking the link below at the appropriate time. There is no registration process and the links will take you directly to the webinar.

Credo InfoLit demo for Public Libraries

Mar 21, 2018 from 1:30 to 2:30 p.m.

Join the informational webinar from your computer, tablet or smartphone.

[Join March 21 at 1:30 p.m.](#)

You can also dial in using your phone.

United States: +1 (571) 317-3122

Access Code: 775-474-453

First GoToMeeting? [Do a quick system check.](#)

Register for March C.E. Webinars



And Other Duties as Assigned: What Should Be in a Job Description?

March 15 from 10-11:30 a.m.

Join Nancy Medema and Jennie Garner to learn why job descriptions are so important, what one includes and what it doesn't, and how they can be used to

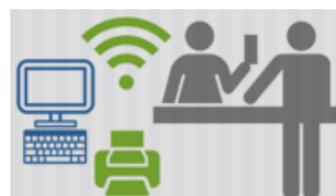
improve your situation.

[Register in the C.E. Catalog](#)

Off Your Seat and On Your Feet: Providing Good Customer Service

March 20 from 1-2:30 p.m.

Learn how to deal with difficult situations, examine the



importance of good policies and procedures, and hear tips for delivering good customer service.

[Register in the C.E. Catalog](#)



Empower Your Patrons Against Identity Theft and Imposters

March 27 from 1-2:30 p.m.

Find out what steps to take if you suspect identity theft and how to spot imposter scams, a prevalent and evolving fraud that can lead to identity theft.

[Register in the C.E. Catalog](#)

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