

NORTHWEST REGIONAL LIBRARY - DEAF SERVICES

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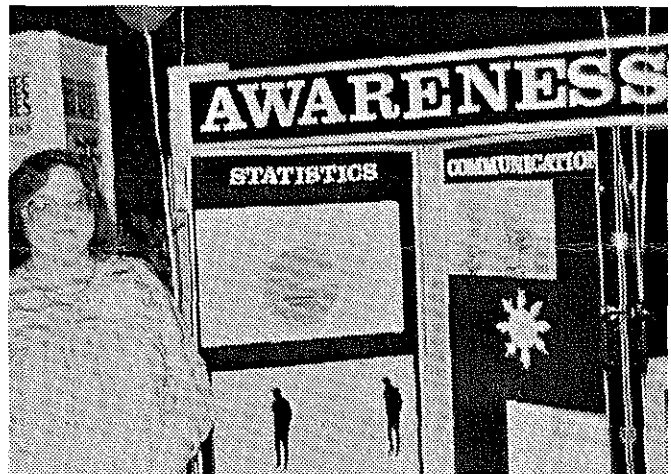
DEAF AWARENESS GROWING IN LIBRARIES

The Library Community has increasingly become aware of the informational needs of the Hearing Impaired. This issue of Library News examines three states' responses to the library needs of the Hearing Impaired. The states are Illinois, New Jersey and Florida.

ILLINOIS

One of the nation's most comprehensive library projects to serve the hearing impaired is Illinois' "Awareness Project for Library Services for the Hearing Impaired".

In 1981 the Illinois Department of Public Health identified 745,000 hard of hearing people throughout Illinois. Around the same time a library survey identified only 26 of Illinois' 586 public libraries as responding to the needs of the deaf. In most cases that response was simply the library owning a TDD (telephone device for the deaf). In October 1985 the Illinois State Library began funding the "Awareness Project". The purpose was to inform librarians of the special problems and needs of the deaf and hearing impaired, and the special services and resources available for serving this population.



Michele Freese, former Project Director Awareness of Library Service for the Hearing Impaired, stands before a display used in promoting deaf awareness to librarians. This display with handouts was shown to thousands of librarians at three library conventions, the Illinois Library Association, Mississippi and Ohio Valley Exposition, and the American Library Association. The Awareness Project funded by the Illinois State Library is headquartered at the Illinois School for the Deaf at Jacksonville, Illinois.

In the project's initial 9 months, 437 people attended deaf awareness workshops. Also during this period the project staff answered 349 requests for information on deafness and literacy services to deaf and hard of hearing individuals. Illinois librarians have increased their efforts to meet deaf needs. Where in 1981 only twenty-six libraries were offering TDD services, in 1986 seventy (70) public libraries were offering TDDs, captioned decoders, conducting sign language classes, and providing specialized materials.

In addition to serving as a catalyst for expanding library services to the deaf community, the next important product of the Awareness Project was the publication of the November 1986 issue of Illinois Libraries "Awareness Project for Library Services for the Hearing Impaired". This Illinois State Library publication featured a 60 page resource directory of high interest/low vocabulary books, materials on deafness and deaf communications, listings of organizations and state associations, information on assistive devices and TDDs, toll free TDD numbers, lists of schools with classes for the hearing impaired, and the names of special recreational districts.

To learn more about the Illinois project as well as to receive useful information on serving the deaf write for a copy of the November 1986 issue of Illinois Libraries, Illinois State Library, Centennial Building, Springfield, Illinois 62756, or write Mary Metcalf, Awareness Project, Illinois School for the Deaf, 1501 West State, Jacksonville, Illinois 62650.

NEW JERSEY

One of the articles in the November 1986 issue of Illinois Libraries is "How New Jersey Libraries are Improving their Services to the Deaf and Hearing Impaired Individuals". The article written by Karen de Naples reports there are 500,00 hearing impaired & 55,000 deaf individuals residing in the state and that twenty-five New Jersey libraries have TDDs and 6 others have telecaptioned adapters.

The State's Library Services to the Deaf program began in 1980 when New Jersey's Library for the Blind and Handicapped received federal funds to accomplish the following goals: "A. Increase the sensibility of public librarians serving deaf individuals in their community. B. Assist in providing additional specialized materials to help improve services for the deaf and hearing impaired. C. Have the New Jersey Library for the Blind and Handicapped be responsible for providing and improving local public library services to the deaf."

From 1980 - 1984 sign language instructions was given to more than one hundred librarians, 3 statewide workshops were given on library services to the deaf, and nineteen libraries were designated resource centers for deaf service. In September 1985 New Jersey's Library for the Blind and Handicapped hired a coordinator for its library services to the deaf project. The coordinator has two charges: to work with the library community to heighten deaf concerns and to improve services to the deaf & hearing impaired communities and the second charge to work with these special populations to heighten their awareness of library services.

The coordinator fulfills these charges by conducting TDD workshops, maintaining a Deaf Awareness file of brochures and pamphlets on deafness and other related topics, conducts deaf awareness conferences for librarians, visits deaf organizations & clubs and publishes the TDD Library Newsletter. This quarterly publication provides a wealth of information on deafness, TDD toll free numbers, ideas for library programs, promotional tips, ideas exchange, and news about deaf devices, organizations and people. To receive more information on the New Jersey Hearing Impaired program or to receive the newsletter write Karen de Naples, New Jersey State Library, Library for the Blind and Handicapped, 2300 Stuyvesant Avenue, Trenton, New Jersey 08618.

FLORIDA

Florida has a sizeable population of hearing impaired. According to some estimates there are 785,000 hard of hearing and 125,000 deaf persons living in Florida. The Hard of Hearing population is primarily elderly who "experienced the onset of hearing loss in their middle and later years." It is to this segment of the hearing impaired population that the State Library of Florida has turned their attention.

The State Library's publication, Keystone Technical Bullentin October/December 1986 featured the Special Report, "Library Services for Hard of Hearing Persons". The report discussed the informational needs of the hard of hearing and their resources, and "suggests some basic activities that local librarians can incorporate into their existing operations."

One of the topics covered was ALDS, or Assiative Listening Devices and Systems. ALDS is defined as "any non-hearing aid device designed to

improve a hearing impaired persons ability to communicate---by transmitting amplified sound more directly from its source to the listener"

Three types of ALDS are available to aid the hard of hearing participants in library programs: "-- Infrared System that transmit sound via lightwaves to individual receivers.

Audio Loop Systems that utilize a loop of wire placed around a room and the individual's hearing aid.

FM Systems that operate as a radio system consisting of a small transmitter and individual receivers."

Libraries or individuals interested in learning more about ALDS can order the \$8.00 Kit, "Assiative Listening System for Public Assembly Areas." by writing to Self Help for Hard of Hearing People, Inc. 7800 Wisconsin Avenue, Bethesda, MD 20814.

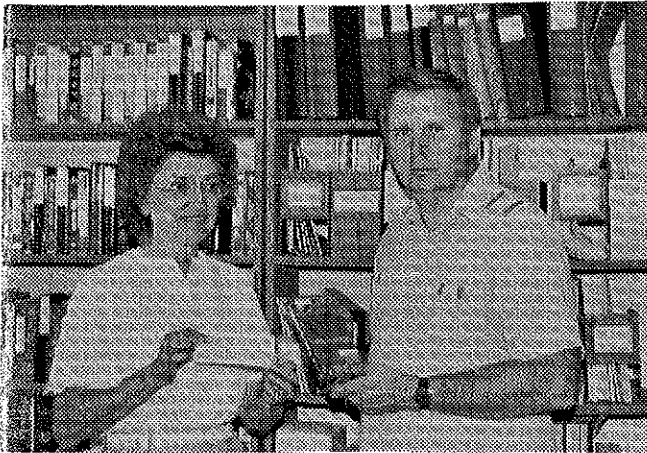
In addition to its description and uses of ALDS, the Technical Bulletin report provides basic ordering information on closed captioned television and videos, gives tips on library programming, promotions and staff training, and provides recommended lists of books, pamphlets and audio visual materials. Some of the suggested book titles are Phyllis Dalton's Library Services to the Deaf and Hearing Impaired. Onyx Press, 1985. \$39.50, Irving Marcus's Your Eyes Hear for You: A Self-Help Course in Speech Reading. SHHH Publications, 1985. \$10.00; National Center for Law and the Deaf. Legal Rights of Hearing-Impaired People, Third Edition, Gaulladet College Press, 1986, \$12.95 and Susan Rezen and Carl Hausman's Coping with Hearing Loss: A Guide for Adults and Their Families. December Books, 1985. \$15.95.

The October/December 1986 issue of Keystone Technical Bulletin is must reading for those who are interested in and concerned about the Hearing Impaired. For your copy of the special report contact Keystone Bulletin, State Library of Florida, Florida Department of State, R. A. Gray Building, Tallahassee, Florida 32301-8021.

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TOOTSIE
WITNESS
EMERALD FOREST, THE
SURE THING, THE

ODDS AND ENDS



Larry Spreng, Treasurer of the Sioux City Association of the Deaf, presents a check for \$500 to Ileen Runnington, Deaf Services Coordinator Northwest Iowa Regional Library. The club presented the check to the regional library for the purchase of closed captioned videos.

The regional library also has recently received a second gift from the Sioux City Quota Club. To date the local chapter of this national professional women's association has given \$600 to the region for the purchase of close captioned videos.

MORE CLOSE CAPTIONED VIDEOS AVAILABLE FOR LOAN

Northwest Regional Library has added 12 more new video tapes.

REQUEST #	TITLE
14	RIP VAN WINKLE
15	TEEN WOLF
16	BURNING BED, THE
17	SHAMPOO
18	RIP VAN WINKLE
19	WITNESS
20	PRINCESS & THE PEA

SCHOLARSHIP FOR NTD'S SUMMER ACTING CLASSES AVAILABLE

National Theatre of the Deaf (NTD) is offering opportunities to study this summer at their school. NTD's 21st annual Professional Theatre School will be held June 14 - July 11, 1987.

For more information write:
The Professional School
National Theatre of the Deaf
Hazel E. Stark Center
Chester, CT 06412

There are some full scholarships available from the Department of Education, Special Education Branch.

TDD REFERENCE SERVICE OPENS IN ARIZONA

The Tuscon Public Library installed a direct line for TDD phone calls. TDD callers can reach Tuscon Public Library's telephone reference service, INFO line, by dialing 602/791-4326.

NEW PUBLICATION

Deaf Catholic is published 5 times a year. For more info contact: Gladys Study, Deaf Catholic editor, 609 California Avenue #313, Venice, California, 90291.

TOLL FREE - TDD NUMBERS

American Airlines
1-800-543-1586

American Express Travel Checks
1-800-221-9986

Amtrak National Railroad Corp
1-800-523-6590

AT&T
National Special Need Center
1-800-833-3232

Audio Enhancement
1707 North High Country Drive
Orem, UT 84057
1-800-224-4151

Audiotone
P.O. Box 2905
Phoenix, AZ 85062
1-800-528-5424
Manufactures TDD equipment for
hearing impaired people.

Awareness Project for Library
Service for Hearing Impaired
1-800-231-3878 (Illinois ONLY)

Avis
1-800-331-2323

Best Western
1-800-528-2222

Consumers Organization for the
Hearing Impaired
10801 Rockville Pike
Rockville, MD 20852
1-800-638-8255 (Voice or TDD)

Days Inn
1-800-222-3297

Delta Air Lines
1-800-831-4488

Eastern Airlines
1-800-325-3553

Equitable Life Insurance
1-800-247-4054

Greyhound Lines
1-800-345-3109

Hertz
1-800-654-2280

Holiday Inns Reservation Center
1-800-238-5544

Howard Johnson
1-800-654-8442

Illinois Bell Telephone
1-800-972-9002

Internal Revenue Service
Federal Tax Information
1-800-428-4732

Iowa Highway Patrol
1-800-362-2297

J. C. Penney Catalog
1-800-527-7889

Kansas Bar
Kansas Lawyer Referral Service
1-800-432-3593

Krown Research, Inc.
10371 West Jefferson Blvd.
Culver City, CA 90232
213-839-0181 (voice or TDD) 1-800-
833-4968
Manufactures TDD equipment for
hearing impaired people.

Mariott Hotels
1-800-228-2489

National Car Rental
1-800-328-6323

National Counseling Center(Baptist)
Old Times Gospel Hour
Litchburg, VA 24514
1-800-446-5000

National Crisis Center for the Deaf
1-800-446-9876

Northwest Orient Airlines
1-800-328-2298

Northwestern Bell
Center for Disabled Customers
Des Moines, Iowa 50309
1-800-223-3131

Northwestern Bell
1-800-328-8338

Novation, Inc.
20409 Prairie Street
Chatsworth, CA 91311
1-800-423-4319
Manufactures TDD equipment for
hearing impaired people.

Pan American Airlines
1-800-722-3322

Piedmont Airlines
1-800-334-5874

Polaroid Customer Service
1-800-448-6708

Prudential Insurance Company of
America
Newark, New Jersey 07101
1-800-526-8061

Quality International
1-800-228-3323

Ramada Inn
1-800-228-3232

Republic Airlines
1-800-328-2213

Sears
Illinois
1-800-572-2275

Sheraton Hotels Inn & Resort
1-800-325-1717

Social Security Administration
1-800-325-0778

Specialized Systems, Inc./Raytronics
6060 Corte del Cedro
Carlsbad, CA 92008
1-800-834-1559
Manufactures TDD equipment for
hearing impaired people.

TDD/TTY Operator Services
Dial 800-855-1155

Trans World Airlines
1-800-421-8480

Ultratec
6442 Normandy Lane
Madison, Wisconsin 53719
1-800-482-2424
Manufactures TDD equipment for
hearing impaired people.

United Airlines
1-800-323-0170

United Deaf Services
P.O. Box 9067
North Little Rock, AR 72119
1-800-643-8746
Distributes printers

U.S. Consumer Product Safety Commi
Hotline
1-800-638-8270

W. S. Darley & Co.
2000 Anson Drive
Melrose Park, IL 60160-1087
1-800-942-1611
Manufactures and distributes TDD
equipment.

Western Airlines
1-800-722-6314

Western Union
1-800-325-4108

Westin Hotels
1-800-228-1030

World Airways
1-800-621-4337

In the next issue we will list the
assistive devices such as
where to obtain TDDs, doorbell
signalers, fire/smoke alarms, bed
vibrators, wake up alarms, baby
criers, and etc.