

2016

Iowa Workforce Development Annual Report



2016 Annual Report



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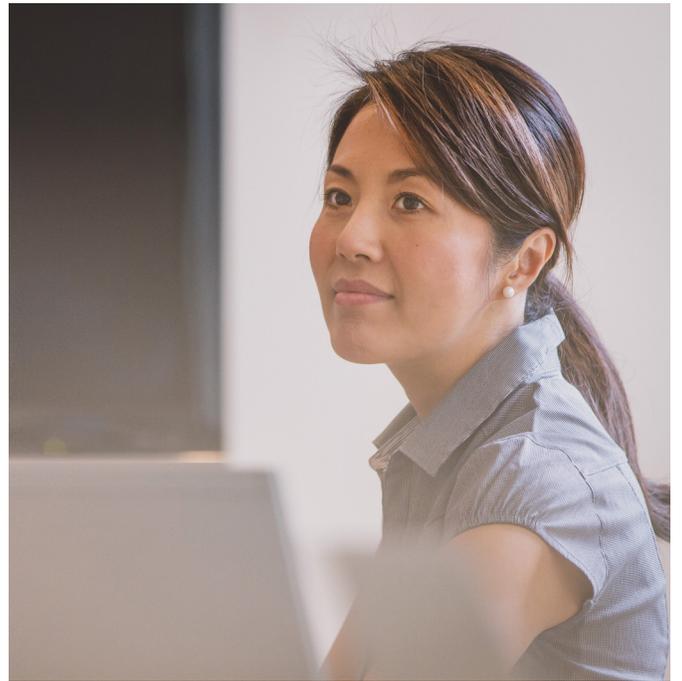
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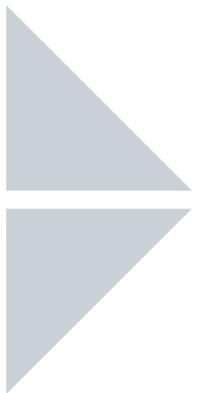
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Iowa Workforce Development is the state agency committed to helping Iowans find good jobs and employers find quality employees.



Iowa Workforce Development (IWD) is a state agency committed to providing employment services for individual job seekers through our IowaWORKS partnership. Employers and businesses can post jobs, hire veterans and apply for qualifying federal tax credits.

IWD continually strives to improve processes and align the organization in such a way to provide effective, demand-driven products and services. IWD staff in Des Moines consists of administrative, labor services, workers' compensation, labor market information, and the unemployment insurance services staff. The agency also maintains a statewide delivery system of 15 regional IowaWORKS centers. Additionally, 16 satellite expansion offices provide services to Iowans in communities demonstrating need.



Iowa Workforce Development

Agency Overview

ADMINISTRATIVE SERVICES DIVISION

Paul Mikkelsen, Chief Financial Officer

The Administrative Services Division provides a variety of services to keep the agency operating smoothly and to assist employees working in the IWD administrative offices. Key administrative support functions provided:

- employee services
- building management
- office services
- printing services
- financial reporting
- accounting

INFORMATION TECHNOLOGY DIVISION

Cathy Ross, IT Division Administrator

The information technology office and the project management office are the responsibility of the Information Technology Division. These two offices operating under unified leadership aligns agency resources to develop and implement business solutions. Initiatives include modernization of all legacy systems, virtualization of computing infrastructure and website development.

LABOR MARKET INFORMATION DIVISION

Myron Linn, Labor Market Information Director

The Labor Market Information (LMI) Division collects, analyzes and prepares a wide array of labor market data including the unemployment rate, employment levels, industry and occupational statistics, wages, projections, trends and other workforce characteristics for the State of Iowa as a whole as well as for other defined geographic areas within the State. It is the mission of the Labor Market Information Division to produce and deliver information in a reliable and timely manner in order to inform data-driven decisions for business, career, educational programming and economic development.

LABOR SERVICES DIVISION

Michael Mauro, Labor Commissioner

The Labor Services Division is responsible for the administration of state and federal statutes related to public health, safety and workplace issues. Iowa's Occupational Safety and Health Act administration is located within the division. With an emphasis on voluntary compliance through education and preventive services, the Labor Services Division continues to implement the vision of creating a "culture of safety" throughout Iowa's labor force.

OPERATIONS DIVISION

Courtney Greene, Operations Division Administrator

The Operations Division oversees workforce services which includes Title 1 serving adult, youth and dislocated workers and PROMISE JOBS helping low-income Iowans.

Other programs include: services for employers and job seekers, Foreign Trade Adjustment Assistance, State Monitor Advocate, Migrant Seasonal Farm Workers, Foreign Labor Certification, Rapid Response and Veterans Services/Home Base Iowa. IWD Communications, Registered Apprenticeships and grants also fall under the Operations Division.

WORKFORCE SERVICES DIVISION

The IowaWORKS Division delivers services in 15 one-stop offices and 16 satellite locations. IowaWORKS centers provide the customer with a single source for employment and training services and information such as searching for jobs and filing UI benefit claims. The Business Services team provides resources and tools for employers to recruit and retain talented employees.

UNEMPLOYMENT INSURANCE DIVISION

Ryan West, UI Division Administrator

The UI Division collects unemployment insurance taxes, maintains the Iowa Unemployment Compensation Trust Fund and makes payments to eligible jobless Iowans. In 2016, the division made enhancements to improve customer service and streamline processes.

UNEMPLOYMENT INSURANCE APPEALS DIVISION

Emily Chafa, UI Appeals Bureau Manager

IWD's administrative law judges hear and decide administrative appeals regarding unemployment insurance benefits.

WORKERS' COMPENSATION DIVISION

Joseph Cortese II, Workers' Compensation Commissioner

The Workers' Compensation Division performs three core functions: adjudicating disputed workers compensation claims, enforcing compliance standards, and educating Iowans about workers compensation law and procedures.

Operations Division and Workforce Services Division

IowaWORKS Update
Employment Services
Online Job Banks
Future Ready Iowa
Home Base Iowa
Skilled Iowa
PROMISE JOBS
Disabled Veteran's Outreach Program
Ex-Offender Initiative
Workforce Innovation and Opportunity Act
Registered Apprenticeship
Trade Adjustment Assistance



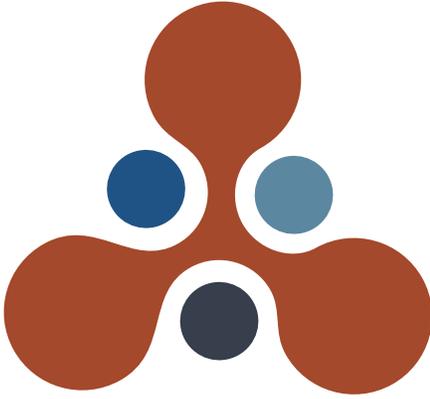


The Operations Division oversees the programs delivered by the Workforce Services Division staff in the 15 one-stop offices and 16 satellite locations.

IowaWORKS centers are established in each region within Iowa to provide the customer with a single source for employment and training services and information. Many basic services, such as searching for job and filing UI benefit claim, are also available through the agency website.

www.iowaworkforcedevelopment.gov





Iowa *WORKS* Update

The close of fiscal year 2016 marked the eighth anniversary of Iowa's one-stop integration project. All 15 regional Iowa*WORKS* locations operate on the integrated service delivery system.

While the vision of system integration includes an effective inclusion of all workforce programs in a given region, the concentration currently in the integrated centers is on the following programs:

Employment & Re-Employment Services

(Wagner-Peyser)

Workforce Investment Act/ Workforce Innovation & Opportunity Act

Adult and Dislocated Worker Services

Youth and Young Adult Services

Trade Adjustment Act Services

Veteran Services

Migrant Seasonal Farm Worker Services

PROMISE JOBS

(welfare reform)

Food Assistance Employment & Training

Unemployment Insurance Services

Employment Services

Employment Services focuses on providing a variety of employment related resources including job search assistance, placement assistance, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Depending on the needs of the labor market, other services such as job seeker assessment of skill levels, abilities and aptitudes, career guidance when appropriate, job search workshops and referral to training may be available. The services offered to employers, in addition to referral of job seekers to available job openings, include:

- assistance in development of job order requirements
- matching job seeker experience with job requirements
- assisting employers with special recruitment needs
- arranging for job fairs
- helping employers with hard-to-fill job orders
- job restructuring, and dealing with layoffs

For Program Year 2015, IWD field offices served 123,694 individuals, including 9,792 Veterans and 19,352 people over age 55. Of that total, 123,659 received staff-assisted services and 47,634 were referred to employment opportunities. The entered employment rate for that period was 71 percent and the retention rate at six months was 85 percent. Further demographics are to the right.

68,521
were male

54,588
were female

122,749
were adults over age 18

78,342
were age 18 through 44

25,024
were age 45 through 54

2,860
were Migrant Seasonal
Farm workers

8,236
were in school

35,499
do not have high school
or an equivalent

62,374
have high school or
an equivalent

24,169
have a post-secondary
degree or certificate

Program Year 2015
July 1, 2015 - June 30, 2016

Online Job Banks

From July 1, 2015, through June 30, 2016, IWD's field offices received 461,749 job orders from employers. This does not represent the total number of openings since a job order can reflect an employer's need for multiple workers. One of IWD's functions is to match available workers with job opportunities listed by employers. IWD staff sent more than one million email notices during that same time period to Iowa workers letting them know about job opportunities and career events to help them with their search for employment.

Email is seen as a more efficient and cost effective way for IWD to reach job seekers, and the agency is using only email for job order notifications. IWD staff offer all customers the opportunity to sign up for free email through Google, Hotmail or Yahoo in our one-stop centers. IowaWORKS offices also use social media, such as YouTube, Twitter, LinkedIn and Facebook, to distribute information to our customers.

IWD continues to look for ways to increase the number of available job opportunities posted on our main job bank, www.iowajobs.org. Through the use of indexing, we are able to automatically add jobs posted on employer websites, and job opportunities within a 50 mile commute of Iowa's borders with Missouri, Nebraska, Minnesota, South Dakota, Wisconsin and Illinois. Many Iowans would be interested in jobs within that commuting distance since it could allow them to remain Iowans, stay in their homes, and keep their children in the same school.

IWD continues to be the nation's largest user of indexing, which has tripled the number of jobs posted on the agency's website and created the largest source of job opportunities in the state. Currently we are indexing jobs from more than 1,400 employers.

Each of IWD's 15 regions has its own job bank that is a subset of [iowajobs.org](http://www.iowajobs.org), allowing people interested in a specific part of the state to focus on jobs in that area only. In addition, we have created a number of job banks for local chambers of commerce and economic development groups focusing on job opportunities in multi-county areas.

Other identified advantages to posting jobs with IWD include staff assistance providing matches to both job seekers and employers, jobs are posted in real-time and no fees are charged to either party.

Jobs posted with IWD automatically go to multiple websites: iowajobs.org, US.jobs and vetcentral.us.jobs.

Additionally, through our partnership with the Direct Employers Association, we provide 10 microsites, which offer the opportunity to provide job information on mobile and hand-held devices. These sites are also search-engine optimized, and were developed at no cost to the state. The 10 microsites include:

WORKINIOWA.JOBS

Mobile version of iowajobs.org and is based on jobs, not openings.

WORKINIOWA-VETS.JOBS

Allows a vet to enter their Military Occupational Specialty or Military Occupational Classification and find jobs that match their experience. Additional outreach for federal contractors to show the Office of Federal Contractor Compliance Program auditors.

WORKINIOWA-DISABILITY.JOBS

Helps employers reach the disability community. Helps employers comply with Affirmative Action and Equal Employment Opportunity Commission efforts.

WORKINIOWA-STEM.JOBS

Features job opportunities in Science, Technology, Engineering and Math (STEM). The microsite is also co-branded with the Governor's STEM initiative.

WORKINIOWA-GREEN.JOBS

Features job opportunities with a focus on sustainability and environmental responsibility.

WORKINIOWA-MANUFACTURING.JOBS

Features jobs in the manufacturing industry.

WORKINIOWA-HEALTHCARE.JOBS

Features a wide-range of jobs in the health care industry.

WORKINIOWA-CONSTRUCTION.JOBS

Promotes and features skilled trades professions.

WORKINIOWA-YOUTH.JOBS

Features opportunities in internships and summer jobs

WORKINIOWA-SEASONAL.JOBS

Features opportunities that are temporary and seasonal.

Future Ready Iowa

The goal of Future Ready Iowa is for 70 percent of Iowa's workforce to have post-secondary education, training or a credential of value by 2025. The Future Ready Iowa initiative recognizes that education or training beyond high school is the new minimum to earn a living wage in a knowledge-based, global economy. That calls for making sure more students and adults have opportunities for great careers and that employers can hire enough of the skilled workers they need. The Future Ready Iowa initiative was created after Iowa received a National Governors Association (NGA) grant in 2014. The NGA grant's goal is to develop a shared vision and strategies to improve the educational and training attainment of its citizens and the alignment of those degrees and credentials with employer demand.

FUTURE READY IOWA SUMMIT

The Governor's 2016 Future Ready Iowa Summit was held on Tuesday, April 19, at Hy-Vee Hall in Des Moines. Governor Branstad, Lt. Governor Reynolds, business, labor and nonprofit leaders; educators, students and parents; and state and local policy makers attended.

The summit highlighted the following topics:

- How can we work together more effectively to help Iowans acquire the skills to compete in a fast-changing economy driven by knowledge and technology?
- How can we do a better job of matching those skills to meet business and industry demand?
- How can we better communicate high-demand career opportunities to students, parents and educators?

FUTURE READY IOWA WEBSITE

As part of the initiative, the Iowa Department of Education, Iowa Economic Development Authority, Iowa College Student Aid and IWD developed the Future Ready Iowa website. The website launched in January 2017 and provides Iowans a single location to access career, education and training, and financial resources. Tools are available to determine the demand for jobs by location and wages as well as providing career exploration resources.



FUTURE READY IOWA ALLIANCE

Governor Terry Branstad signed Executive Order 88, which creates the Future Ready Iowa Alliance and is charged with developing and recommending a strategic plan by Oct. 31, 2017, to reach the ambitious goal of 70 percent of Iowa's workforce having education or training beyond high school by 2025.

IWD is the lead agency for getting the work of the Alliance completed and is working directly with the co-chairs, Lt. Governor Reynolds and Dan Houston, Principal Financial Group CEO. Working with the Iowa Department of Education, Iowa Economic Development Authority, Iowa Vocational Rehabilitation, Iowa College Student Aid, business and industry leaders, economic developers, educators, nonprofits and legislators, the Alliance will make comprehensive recommendations to the Governor in October 2017.

The Alliance also will determine metrics and benchmarks on a timeline to demonstrate progress toward the 70 percent goal, including these key measures:

- Progress toward reducing the socioeconomic, ethnic and racial achievement gaps in kindergarten through 12th grade and increasing equity in postsecondary enrollment.
- Progress toward increasing the percent of traditional-age students and adult learners who earn postsecondary degrees, certificates, or other quality credentials.
- How well degrees, certificates and other credentials awarded by Iowa postsecondary institutions align with high-demand job needs, and job-placement rates.

Home Base Iowa

Iowa's innovative program to help connect businesses with qualified veterans continues to gain momentum and position Iowa as the "State of Choice" for veterans and transitioning service members. Home Base Iowa's private-public partnership provides a high level of commitment and resources for our veterans, transitioning service members and their families.

2,750

Veterans Hired*

1,468

Designated Home Base Iowa Businesses*

44

approved Home Base Iowa Counties*

267

Veteran Resumes Submitted
through the Home Base Iowa Website*

HOME BASE IOWA



Learn more about Home Base Iowa by watching videos on the IWD YouTube channel.

For questions or to find a new job in Iowa, please post your résumé to homebaseiowa.gov or call 855-9HB-IOWA (855-942-4692).

*Statistics through December 2016



Skilled Iowa

The Skilled Iowa initiative had another successful year in 2016. The initiative was heavily focused on ensuring Iowa students have access to Skilled Iowa tools, with targeted events across the state.

National Career Readiness Certificate

IWD continues to expand use of ACT's National Career Readiness Certificate® (NCRC), a WorkKeys® program, throughout the 15 IowaWORKS centers, 16 satellite offices, and schools throughout Iowa. All Iowa residents are able to take the NCRC assessments at no cost through the Skilled Iowa initiative.

The NCRC program assesses the comprehension level of an individual in reading for information, locating information, and applied mathematics. Individuals receive a platinum, gold, silver or bronze certificate based on their level of understanding in a given area. KeyTrain® is also available at no cost to persons needing remediation before taking the NCRC.

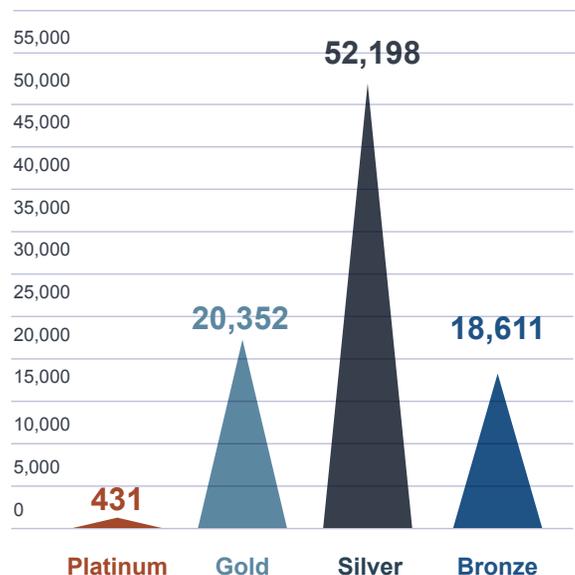
The certificates can be presented to employers as another tool to demonstrate the skills a particular worker possesses. The certificate is also being used widely with IWD's ex-offender initiative at correctional facilities in Clarinda, Rockwell City, Newton and Mitchellville, as part of the new FSET component, in PROMISE JOBS, veteran services, and other employment and training activities.

Iowa businesses have continued to embrace the Skilled Iowa initiative throughout 2016. More than 6,800 businesses, with more than 13,680 locations statewide, have committed to the initiative.

Total NCRC Certificates

Through December 2016, 91,561 Iowans hold a NCRC. This demonstrates a critical mass of the workforce with certified skill sets in Applied Mathematics, Reading for Information, and Locating Information. Seventy-nine percent of the certificates were either for silver or gold.

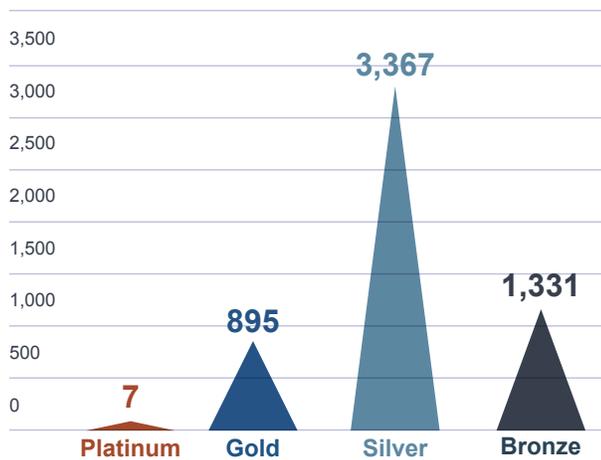
See graph below.



High School NCRC Testing

High schools across the state continue to implement the National Career Readiness Certificate within existing curriculum. During the 2015-2016 school year, 246 high schools held testing events. Testing ranged from freshmen to all graduating seniors. The total number of lowans aged 14 to 19 holding an NCRC is 20,567.

During the 2015-2016 school year, 5,600 high school students were awarded the NCRC.



Skilled Iowa Communities

The Skilled Iowa Community designation was developed to allow self-defined geographic areas within the state to meet the metrics. By becoming a Skilled Iowa Community, an area can market a highly skilled workforce backed up by meaningful data. Currently 56 counties and cities have achieved the Skilled Iowa Community designation.

SKILLED IOWA CITIES INCLUDE:

Albia	Council Bluffs	New Hampton
Aurelia	Galva	Newton
Battle Creek	Kingsley	Onawa
Bellevue	Larrabee	Pierson
Chariton	Mapleton	Quimby
Charles City	Marcus	Sergeant Bluff
Cherokee	Marion	Sioux City
Clarinda	Meriden	Washta
Cleghorn	Moville	West Liberty

SKILLED IOWA COUNTIES INCLUDE:

Adair	Floyd	Monona
Adams	Franklin	Montgomery
Audubon	Greene	Page
Benton	Harrison	Palo Alto
Buchanan	Henry	Ringgold
Butler	Jasper	Pottawattamie
Calhoun	Jones	Sac
Cherokee	Keokuk	Tama
Chickasaw	Lee	Taylor
Clarke	Louisa	Union
Clay	Lucas	Van Buren
Crawford	Madison	Wapello
Decatur	Marshall	Washington
Des Moines	Mills	Woodbury
Fayette	Mitchell	

PROMISE JOBS

Promoting Independence and Self-Sufficiency through Employment, Job Opportunities & Basic Skills (PROMISE JOBS) is Iowa's welfare reform program. Designed to assist Family Investment Program (FIP) recipients to become self-sufficient, PROMISE JOBS is a participation and eligibility requirement for most FIP recipients. Participants develop an individualized Family Investment Agreement (FIA) that outlines the steps they will take to leave public assistance. Persons who fail to participate or comply with their FIA are considered to have chosen a Limited Benefit Plan and lose their FIP benefits.

IWD has a contract with the Iowa Department of Human Services to administer the PROMISE JOBS program, and staff is located in each of our 15 service delivery areas. A person must be receiving FIP benefits in order to receive PROMISE JOBS assistance. A number of activities are available to PROMISE JOBS participants, including:

- soft skills training
- job seeking skills training
- work experience
- on-the-job training
- monitored employment
- High School Equivalency/ABE/ESL
- post-secondary education
- parenting skills and family development services

Financial assistance is available for child care, transportation, short-term training, and high school completion.

All PROMISE JOBS participants are also encouraged to participate in Skilled Iowa activities as part of their plan for self-sufficiency, including the National Career Readiness Certificate. A number of participants have secured permanent unsubsidized employment through Skilled Iowa internships.

For IWD's Fiscal Year (FY) 2016, there were 96,223 individuals active in PROMISE JOBS activities statewide with an average monthly caseload statewide of 8,019 families¹. Iowa's all-family rate for Federal Fiscal Year (FFY) 2016 was 37.3 percent and Iowa's rate for two-family was 34.6 percent.²

1. It is important to note that the number of individuals who were active in PROMISE JOBS activities is based on adding the number participating in activities each month. The same individuals may be included in multiple months. This may include duplication across multiple months and across multiple activities. If the same individual is participating in more than one activity, the same person may be counted more than once for the month.

2. This information is based on preliminary data for FFY 2016 provided by Administration for Children and Families (ACF).

Disabled Veterans Outreach Program

Under federal priority of service regulations, veterans and eligible spouses are entitled to priority of service for qualified training programs funded by the US Department of Labor.

Specially trained Workforce Advisors, who are all disabled veterans, work with eligible Veterans and eligible spouses who have significant barriers to employment. These barriers may include service connected disabilities, homelessness, long term unemployed, low income as defined by Workforce Innovation and Opportunity Act, an offender, aged 18-24, or lacking a high school diploma or equivalency. Services include developing an employment plan, career planning, group and individual employment counseling, assessment testing, referrals to other supportive service agencies, and identifying training opportunities. Active outreach is conducted within community and veteran service organizations, businesses, unions, and local counseling and social service agencies to ensure veterans know about and receive services for which they are eligible.

For the last reporting period, IWD field offices served 9,792 veterans, including the following:

3,073 campaign veterans

2,566 disabled veterans

888 recently separated veterans
(who left military service within the last three years)

2,864 post 9/11 veterans

Disabled Veterans Outreach Program

- Success is measured by the fact that 66 percent of the veterans served found employment after receiving staff assisted services, and 85 percent retained that employment six months later.
- Iowa's Jobs For Veterans State Grant team exceeded the 90 percent Intensive Services Rate goal by 3 percent and for two quarters in a row.
- Veteran representatives are currently based in Dubuque, Mason City, Spencer, Fort Dodge, Waterloo, Davenport, Cedar Rapids, Iowa City, Des Moines, Sioux City, Council Bluffs, Ottumwa and Burlington. Services are provided in Marshalltown, Carroll and Creston.
- An intensive service coordinator is located in Des Moines.
- A Local Veteran Employment Representative (LVER) has been on staff since April 2015.
- IWD partnered with the Department of Administrative Services (DAS) to provide training to all state agencies regarding the benefits of hiring veterans and to assist veteran applicants with the application process. This position is also the intermediary between DAS, agencies and the veteran applicant working within the DAS-HRE Employment Services Bureau.
- IWD added a Disabled Veteran Outreach Program specialist who is focused on providing intensive services to incarcerated veterans and recently released offenders. The goal is to reduce the recidivism rate for veteran offenders; integrate incarcerated veterans into the workforce and connect veterans with VA Health Care.

Ex-Offender Initiative

IWD, in partnership with the Iowa Department of Corrections, has implemented the Ex-Offender initiative in three Iowa correctional facilities located in Mitchellville, Newton and Rockwell City. A fourth staff person is located within the Des Moines Women's Work Release Center. The workforce advisors assigned to this initiative network with employers to address the barriers they may have in hiring ex-offenders. Each of the participants in the program completes the National Career Readiness Certification (NCRC).

Thousands of inmates are released from Iowa prisons each year. Many of them are eager to get a job and lead a productive life. Without a job it is nearly impossible for these individuals to establish a new life and become productive citizens. Hiring an ex-offender can help them integrate into society so they can become a taxpayer instead of a tax burden.

Many employers experiencing labor shortages consider their number one challenge is to identify, attract and retain employees. To address these needs, employers are increasing their applicant pool by looking at individuals with criminal histories. Businesses report that employed ex-offenders are some of the most dedicated and productive employees. They are overwhelmingly dependable and punctual, and the turnover rate is atypically low.

Additionally, IWD has been invited by the Iowa Collaboration for Youth Development (ICYD) to be part of a coordinated multi-system approach to create a comprehensive reentry system and plan via a statewide Juvenile Reentry System Task Force (JRSTF). The ICYD Council includes directors or chief administrators of 11 youth-serving state agencies, representing the Executive and Judicial Branches of state government, all with decision-making authority.

For the purposes of this project, recidivism is defined as any re-arrest in either the juvenile system, adult system, or both, within 13 months of discharge from a correctional facility. IWD views this type of reform as a way to reduce recidivism and allow the youth to succeed in their transition which is a benefit to the communities and businesses in Iowa. The involvement with the JRSTF aligns with aspects of the Workforce Innovation and Opportunity Act.

Work Opportunity Tax Credit

Iowa employers who hire hard-to-place job applicants may be eligible to receive federal income tax credits under Work Opportunity Tax Credit (WOTC). Iowa employers that meet certain criteria are allowed an additional deduction on their Iowa income tax returns for hiring ex-offenders or persons with disabilities.

Federal Bonding Program

Sponsored by the U.S. Department of Labor, the Federal Bonding Program has been successful as a unique job placement tool for at-risk job applicants who are hard to place in employment. These job seekers include:

- ex-offenders
- substance abuse recoverees
- recipients of welfare
- economically disadvantaged youth
- adults with minimal work history
- dishonorably discharged military members

Workforce Innovation and Opportunity Act (WIOA)

IWD and partnership agencies continue building Iowa's skilled workforce and align workforce services following the WIOA roadmap. WIOA is the first legislative reform of the public workforce system in 16 years.

WIOA legislation encourages seamless integration of government, public and private sector organizations to help job seekers receive the appropriate tools and resources at the right time. Successful integration of WIOA will ensure Iowa has a workforce ready to fill the high-quality, well-paying jobs and careers of today and tomorrow and aligns with the state's Future Ready Iowa initiative.

WIOA State Plan

On June 30, 2016 the Governor's Office received a letter from the U.S. Departments of Labor and Education that conditionally approved Iowa's WIOA state plan subject to a list of requested revisions. Iowa's list of requested revisions is the shortest in U.S. Department of Labor Region 5, the 10-state region that includes Iowa.

One Door, Many Paths Conference

More than 500 participants attended the One Door, Many Paths Conference in 2016 bringing together multiple state agencies to discuss ways to streamline workforce services for Iowans as part of the WIOA implementation. Previously, each state agency held a separate annual conference, focusing on workforce needs specific to their respective constituents and stakeholders. In 2016, representatives from each agency decided it was in Iowans' best interest to collaborate and work together to develop a robust workforce conference. The idea for the conference was born through efforts to implement WIOA which redesigns how services for job seekers, workers, and employers are implemented.

State agencies that collaborated for the conference included:

- Iowa Workforce Development
- Iowa Department of Education
- Iowa Vocational Rehabilitation Services
- Department for the Blind
- Department of Human Services
- Department of Corrections
- Department on Aging
- Iowa Economic Development Authority

Des Moines Area Community College (DMACC) and the Association of Iowa Workforce Partners (AIWP) were also contributing partners.

Registered Apprenticeship

ApprenticeshipUSA offers employers in every industry the tools to develop a highly skilled workforce to help grow their business.

For workers, ApprenticeshipUSA offers opportunities to earn a salary while learning the skills necessary to succeed in high-demand careers. ApprenticeshipUSA exemplifies high standards, instructional rigor and quality training. Whether an employer is looking to hire, train or retain a skilled workforce or a worker is looking for a new career in a well paying occupation, Registered Apprenticeship programs meet industry and national standards for registration with the U.S. Department of Labor.

Today, more than ever, building a strong pipeline of skilled American workers is critical for companies to grow their business and compete in the 21st century global economy. Top companies and organizations are leading the way in developing and training a world-class workforce by partnering with ApprenticeshipUSA.

ApprenticeshipUSA is a way for companies to document, organize, and showcase their current work-based learning and apprenticeship programs that meet industry and national standards for registration with the U.S. Department of Labor.



ApprenticeshipUSA

Apprenticeships FY 2016 Iowa Statistics

- 712** Active Registered Apprenticeship Programs
- 104** Number of New Registered Apprenticeship Program FY16
- 1,183** Total Number of Apprentices who completed Registered Apprenticeship Programs
- 7,121** Total Number of Active Apprentices FY16
- 4,260** Number of new Registered Apprentices

Registered Apprentices for Federal Fiscal Year 2016

48% 3,484 programs Non-Union	52% 3,637 programs Union
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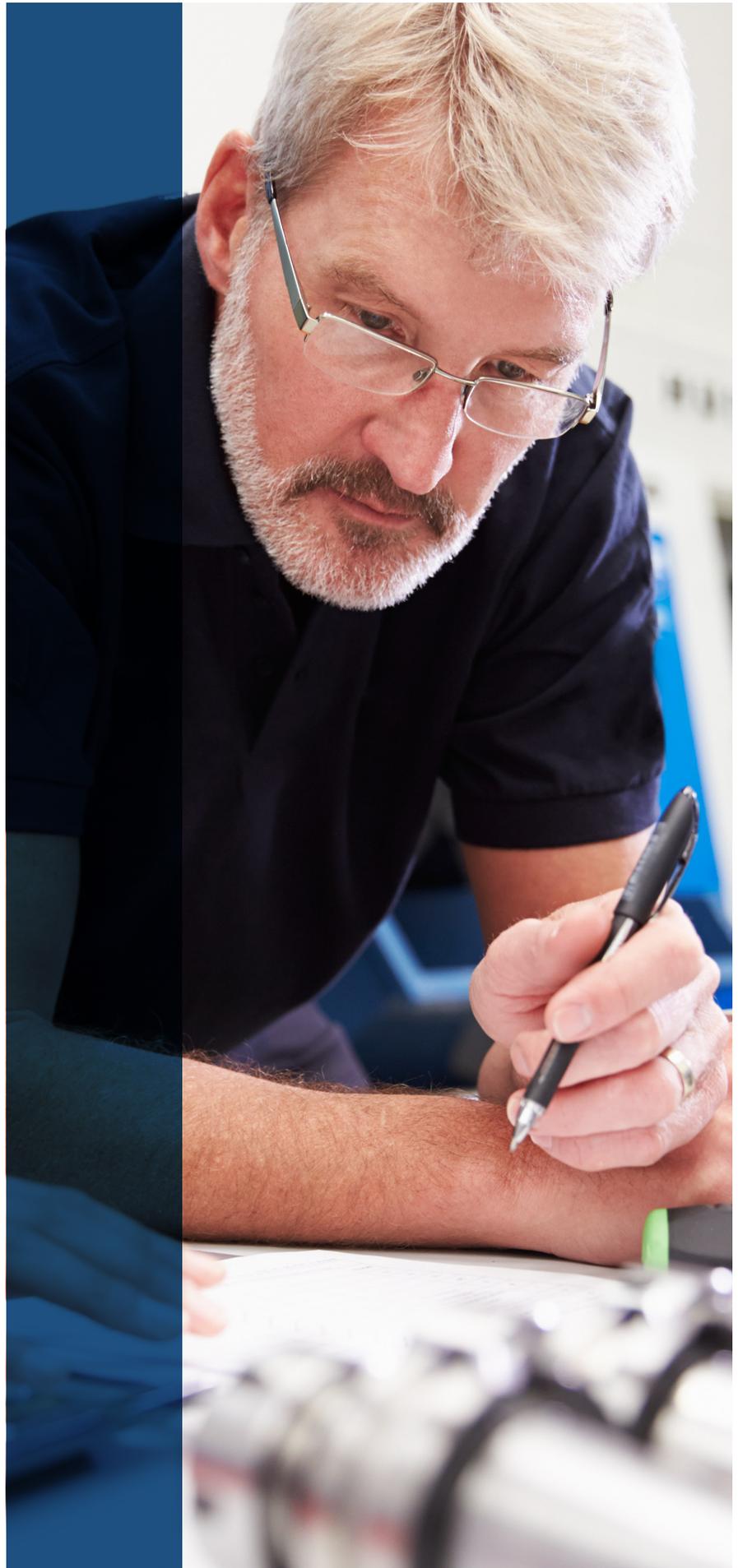
Registered Apprenticeship Programs for Federal Fiscal Year 2016

90.6% 643 programs Non-Union	9.4% 69 programs Union
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Trade Adjustment Assistance

Trade Adjustment Assistance (TAA) program helps workers who have lost their jobs as a result of foreign trade. TAA offers a variety of benefits and services to eligible workers, including job training, income support, job search and relocation allowances, a tax credit to help pay the costs of health insurance, and a wage supplement to certain reemployed trade-affected workers 50 years of age and older.

As of December 31, 2016, Iowa has 32 pending and 6 active Trade Act petitions.





IWD Helping Iowans

River to River,
Border to Border



Unemployment Insurance (UI) Division

The Unemployment Insurance (UI) Division is comprised of three departments: UI Benefits, UI Tax and UI Integrity. Each department serves an important role in ensuring Iowa's UI program is administered efficiently.

UI Trust Fund

The UI Trust Fund is funded through the state and federal payroll taxes. Taxes are paid by employers based on a portion of their worker's wages. These taxes are placed in the UI Trust Fund. The Trust Fund can only be used to pay UI benefits.

Iowa is ranked in the
top 15
nationally for having
a solvent fund.

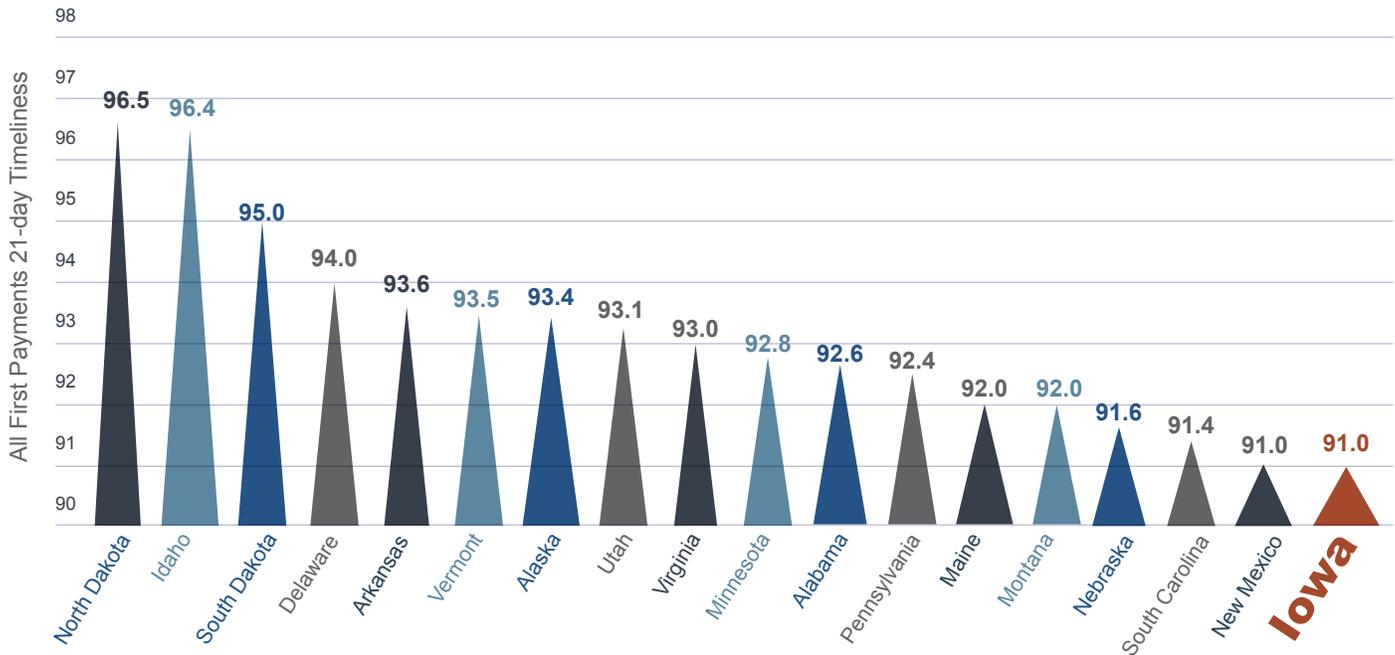


UI Benefits

First Payment Timeliness

STATE RANKING OF CORE MEASURES FOR 2016

U.S. Department of Labor requires 87%



UI Benefit Improper Payments Ranking

Shows where Iowa has ranked nationally based on their improper payment percentage. The U.S. Department of Labor requires 10% or lower.

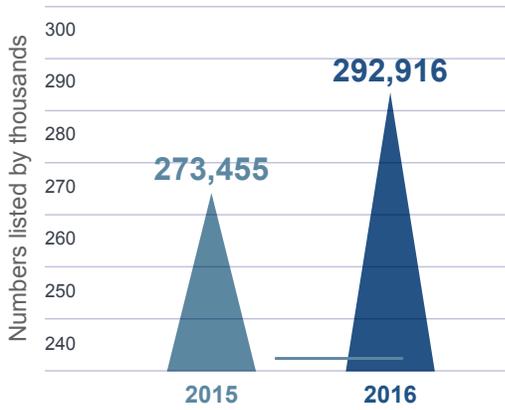
17th FY 2014
11.10 percent

31st FY 2105
12.34 percent

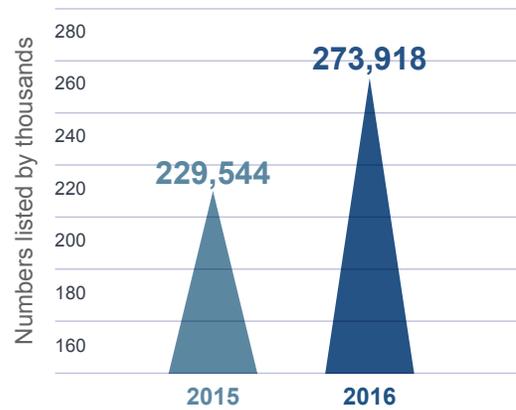
15th FY 2016
7.82 percent

UI Benefits Customer Service

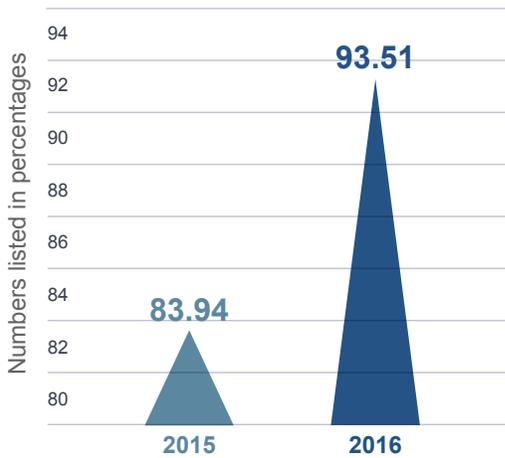
TOTAL CALLS PRESENTED



TOTAL CALLS HANDLED



PERCENTAGE OF CALLS HANDLED

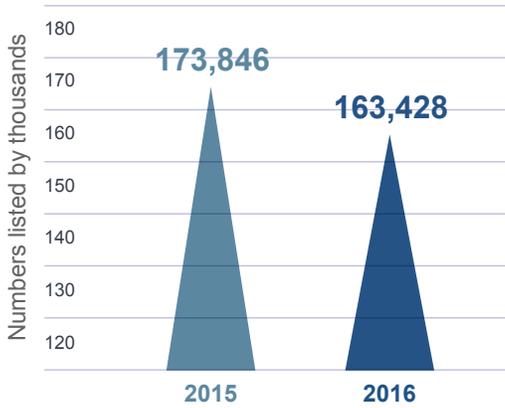


AVERAGE WAIT TIME

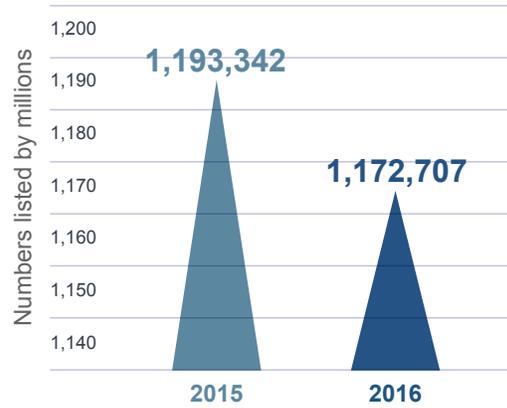


UI Benefits Claims

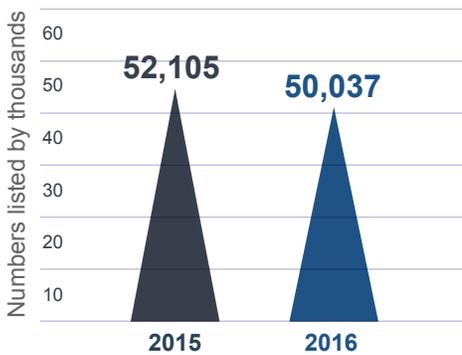
INITIAL CLAIMS FILED



WEEKLY CLAIMS FILED



FACT-FINDING INTERVIEWS CONDUCTED

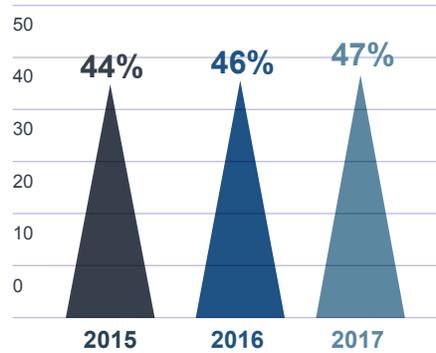


FIELD AUDITS COMPLETED

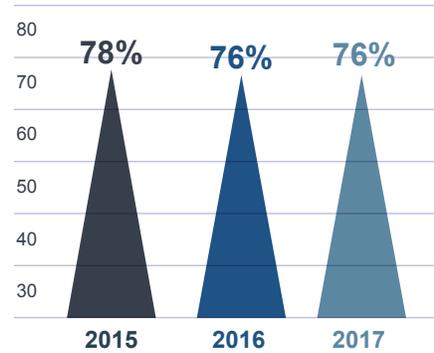


UI Employer Tax Information

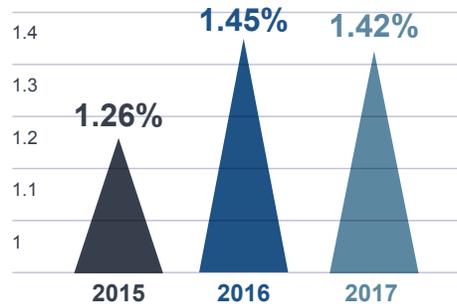
PERCENT EMPLOYERS WITH UI TAX RATE OF 0% (DO NOT PAY TAXES)



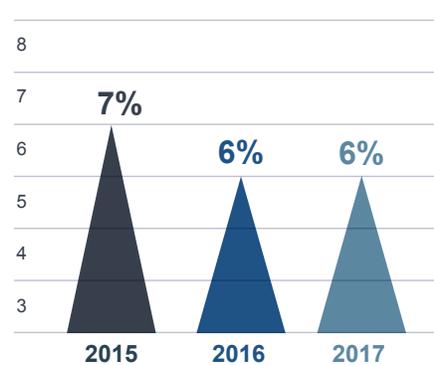
PERCENT EMPLOYERS WITH UI TAX RATE OF 1% OR LESS



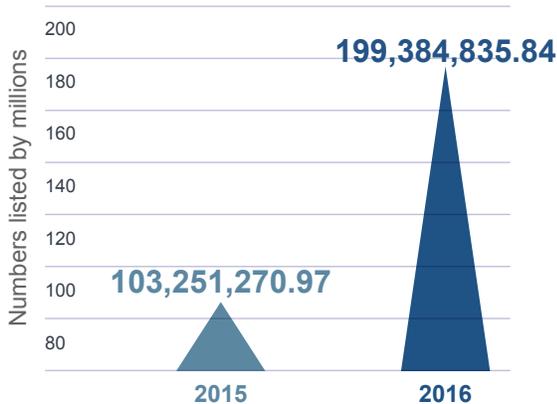
UI TAX RATE FOR AN AVERAGE EMPLOYER



UI TAX EMPLOYER CONTRIBUTION RATE TABLE



EMPLOYER WAGES AUDITED



UI Tax Customer Service

Total Calls Presented = 18,500

Calls Answered = 17,675

Percentage of Calls Handled = 95.54%

Average Wait Times = 1:13

UI Integrity

Debt Established

2016 calendar year

\$8,603,304 Claimant
Non-Fraud

\$4,537,732 Claimant
Fraud

Collections

2016 calendar year

\$6,707,111 Claimant
Non-Fraud

\$2,981,809 Claimant
Fraud

\$23,115,224 Employer

\$32,804,144 Total

UI Integrity Misclassification

2016 calendar year

Employers
Setup 44

Workers
Found 442

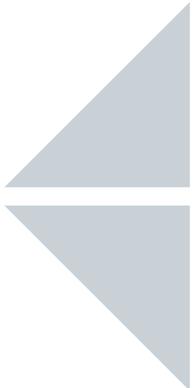
Unreported
Wages \$16,485,897

Contribution
Due \$529,310

Penalty
Due \$65,467

Interest
Due \$143,777

Labor Services Division



Amusement Ride Inspections

Contractor Registration

Athletic Commission

Elevator Inspection

Asbestos Permits & Licenses

Iowa OSHA Consultation

Boiler Inspection

Iowa OSHA Enforcement

Bureau of Labor Statistics

Child Labor & Wage
Enforcement

The Iowa Division of Labor Services provides a broad range of services to constituents and businesses of Iowa. The Division is responsible for the enforcement of programs designed to protect the safety, health and economic security of all Iowans.

The Labor Services programs protect a person who rides on elevators, escalators and amusement rides and enters a building with an asbestos abatement project or a public building with a boiler. We protect employees from dangers in the workplace, the right to be paid wages and Iowa's children from dangers in workplaces and enhance their educational experiences.



Together businesses and government can build a culture of safety, which provides an economic benefit to employers and employees throughout Iowa. Employers and businesses that support workplace safety and health initiatives develop healthier, more productive employees.



The Labor Services Division strives to develop outreach programs and activities to educate employers and employees on all facets of the Labor services division.

AMUSEMENT RIDE INSPECTIONS

Inspections in 2016 = 1,737

All amusement rides and concessions are inspected at least once annually to assure compliance with state rules. An operator must obtain a permit from the Labor Commissioner before operating any amusement device or ride.

ATHLETIC COMMISSION

(Boxing, Mixed Martial Arts & Wrestling)

Professional Athletic Program Licenses
Issued in 2016 = 99

The Athletic Commissioner and staff regulate amateur and professional mixed martial arts, boxing and wrestling events. They also issue Boxer's Federal Identification Cards for professional boxers as part of the Association of Boxing Commissioners.

ASBESTOS PERMIT & LICENSING

Licenses Issued in 2016 = 1,805
Permits Issued in 2016 = 98

The division administers and processes Iowa's asbestos licensing and permitting program. Iowa Asbestos Permitting & Licensing enforces regulations designed to protect Iowans from asbestos hazards and non-compliant contractors.

BOILER INSPECTION

State Inspections in 2016 = 4,232
Private Inspections in 2016 = 24,289
Total Inspections in 2016 = 28,521

The Commissioner and staff work with the Boiler Board on a variety of topics annually. They are also called upon to review code and rules for appropriate action and/or adoption or modification. They also address other responsibilities including adopting administrative rules. The staff enforces safety codes for boilers and unfired steam pressure vessels.

BUREAU OF LABOR STATISTICS

The division collects the Iowa data for the Bureau of Labor Statistics non-fatal occupational injury and illness survey and also for the census of fatal occupational injuries.

CHILD LABOR & WAGE ENFORCEMENT

WAGE PAYMENT PROGRAM

Wage Claims Received in 2016 = 623
Wage Claims Settled in 2016 = 803

Child Labor and Wage Enforcement processes claims relating to unpaid wages, vacation pay, unpaid expenses, unauthorized deductions, minimum wage, etc.

CHILD LABOR PROGRAM

Claims Closed in 2016 = 103
Work Permits Issued in 2016 = 7,001

Investigate all child labor complaints and injuries and outreach training for employer education on wage and child labor.

SECOND INJURY FUND

Amount Collected in 2016 = \$618,787.30

CONTRACTOR REGISTRATION

Registrations Issued in 2016 = 10,799
Citations Issued in 2016 = 418

Contractor Registration focuses resources to ensure that construction contractors, performing work in Iowa, provide workers' compensation insurance and unemployment insurance to their employees. This is accomplished through public outreach, and through articles and attendance at expositions and trade shows. In addition, Contractor Registration readily exchanges information with UI Tax and Iowa OSHA. These activities allow all parties to provide a better work environment for Iowans.

ELEVATOR INSPECTION

Annual Inspections in 2016 = 7,641
Other Inspections in 2016 = 1,190
3rd Party Inspections in 2016 = 2,069
3rd Party Re-Inspections In 2016 = 499

The Labor Commissioner and the Elevator Safety Board meet monthly to serve the public on waiver, variance requests and any other topic requiring action. They work to adopt administrative rules and keep the Legislature informed on necessary code changes.

The inspectors inspect and enforce safety codes for elevators, escalators, construction personnel hoists, wind tower elevators and related equipment.

IOWA OSHA CONSULTATION

IOWA OSHA CONSULTATION ACTIVITIES

Education Seminars = 185
Ten-Hour Classes = 14
Attendance = 255
Consultations Conducted = 377
Employees Covered = 38,522
Serious Hazards Identified = 1,454

The division ensures there are extensive outreach to small employers (especially those with classifications under all Local Emphasis Programs (LEP's) and National Emphasis Programs (NEP's).

Voluntary Protection Program (VPP)

Active Facilities = 43
Inactive Facilities = 2
New Facilities = 2

Consultation and Education also administers Iowa OSHA's VPP which promotes effective worksite based safety and health programs through partnerships with management, labor and OSHA. Businesses and Employers receiving VPP status are recognized for their outstanding commitment to workplace safety and health.

IOWA OSHA ENFORCEMENT

IOWA OSHA ENFORCEMENT INSPECTIONS

Fatality/Accident Inspections in 2016 = 27
Complaint Inspections in 2016 = 201
Programmed Inspections in 2016 = 47
Referral Inspections in 2016 = 195
Follow-Up Inspections in 2016 = 1
Other Related Inspections in 2016 = 57
Total Inspections in 2016 = 501

Emphasis programs allow enforcement to better utilize staff-time and resources toward industries with higher incidence rates and more safety and health concerns. This allows Iowa OSHA to strive towards reducing the number of accidents and illnesses throughout the state. Iowa OSHA's continues to refine education, outreach and selection methods for enforcement. The goal is to substantially decrease the number of accidents and deaths in the future.

IOWA OSHA VIOLATIONS ISSUED

Serious Violations in 2016 = 764
Willful Violations in 2016 = 6
Repeat Violations in 2016 = 10
Other Violations in 2016 = 384
Failure To Abate Violations in 2016 = 0
Total Violations in 2016 = 1,164

Iowa OSHA is committed to timely turn around on all OSHA inspection activities and working with Federal partners to ensure it is meeting both annual and five year strategic performance goals.

IOWA OSHA PENALTIES PROPOSED

Serious Penalties in 2016 = \$1,690,640
Willful Penalties in 2016 = \$140,000
Repeat Penalties in 2016 = \$135,900
Other Penalties in 2016 = \$56,050
Failure To Abate Penalties in 2016 = \$0
Total Penalties in 2016 = \$2,022,590

Workers' Compensation Division



Hearing–Level Adjudication

Appeal–Level Adjudication

Compliance

Online Filing & Docket System

Enforcement

Education

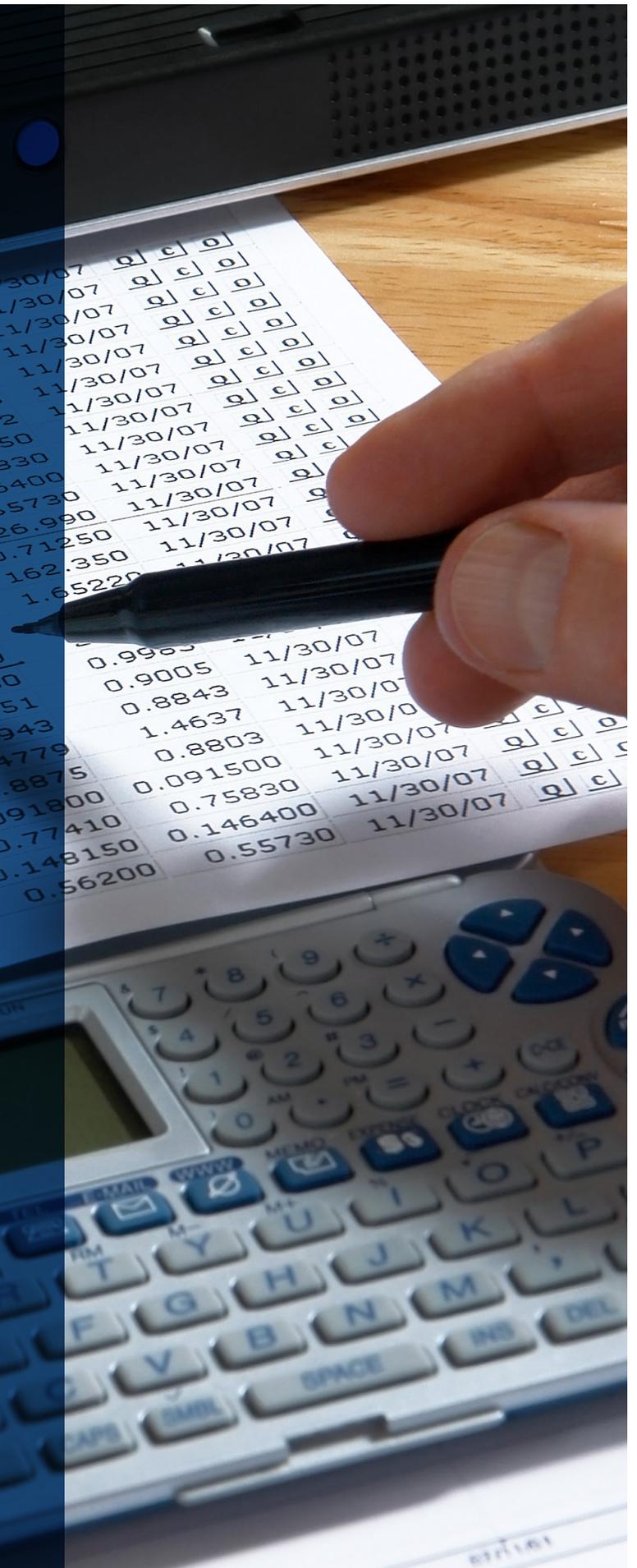
The Workers' Compensation Division has three core functions: adjudication of disputed workers' compensation claims, enforcement of compliance standards and education of Iowans about workers' compensation law and procedures.

The Workers' Compensation Commissioner oversees this division of IWD. The division continued to reassess and revise its processes during FY16 in order to provide more prompt adjudication and effective compliance enforcement. The division has also invested significant time to map processes to prepare for much needed technological advances. The Workers' Compensation Division staff continued an emphasis on providing statewide educational presentations to help businesses and workers understand Iowa's workers' compensation laws. In addition, the division continually strives to update the website which provides information to thousands of visitors.



The division's deputy commissioners conducted 624 contested case hearings and issued 597 decisions. The average time for a case to remain pending from the date of the initiating petition until issuance of a decision was decreased from 571 to 558 days. The average time from hearing to decision was increased from 92 to 108 days.

Annual reports showing claim adjusting actions were required to be filed via Electronic Data Interchange (EDI) protocols. The WC Division once again continued to focus on increased compliance enforcement by actively enforcing the requirements for filing first reports of injury. The division will transition from Release 2 to the more updated and common Release 3 of EDI in the upcoming year, pending IT completion of technology infrastructure.



Hearing-Level Adjudication

Hearing-level adjudication occurs when a dispute arises over an employee's entitlement to benefits. Most injury claims are resolved without hearing-level adjudication. Annually, over 20,000 injuries are reported, however, in FY16 only 5,008 petitions for WC benefits were filed.

WC hearing-level adjudication procedures resemble those used in the district court for non-injury cases. The following is the hearing-level adjudication process:

- An injured worker files a petition seeking benefits.
- A period for preparing the case for hearing through motions, discovery and investigation follows.
- The deputy commissioners conduct hearings in Des Moines (or one of seven other cities around the state) to decide claims.
- The average time from the date of a hearing to the date of an issued decision is 108 days.

Appeal-Level Adjudication

Any party dissatisfied with a deputy commissioner's decision can appeal to the commissioner for a de novo review of the case. A large number of decisions at the hearing level produced a large number of appeals. The average monthly inventory of pending appeal cases increased in FY 2016 from 242 to 316.

Compliance

Compliance administrators monitor injury and claim payment reporting, acting as ombudsmen. The requests for information about law increased slightly from 10,068 in FY 2015 to 11,442 in FY 2016. They reviewed 4,969 settlements for approval. As time allows, the compliance administrators coordinate with the Labor Services Division to enforce proof of coverage compliance. Injury and claim payment data is reported to the WC Division using the Electronic Data Interchange (EDI) protocol. In the future, the EDI database will be used to monitor claim payment practices as part of the compliance plan.

Online Filing and Docket System

In early to mid-2017, the Workers' Compensation Division will begin planning for a new filing and docket system which will allow for electronic filing of pleadings, updated case management capabilities and enhanced scheduling of arbitration hearings. If all goes as expected, the new system is expected to be implemented by mid to late 2018.

Enforcement

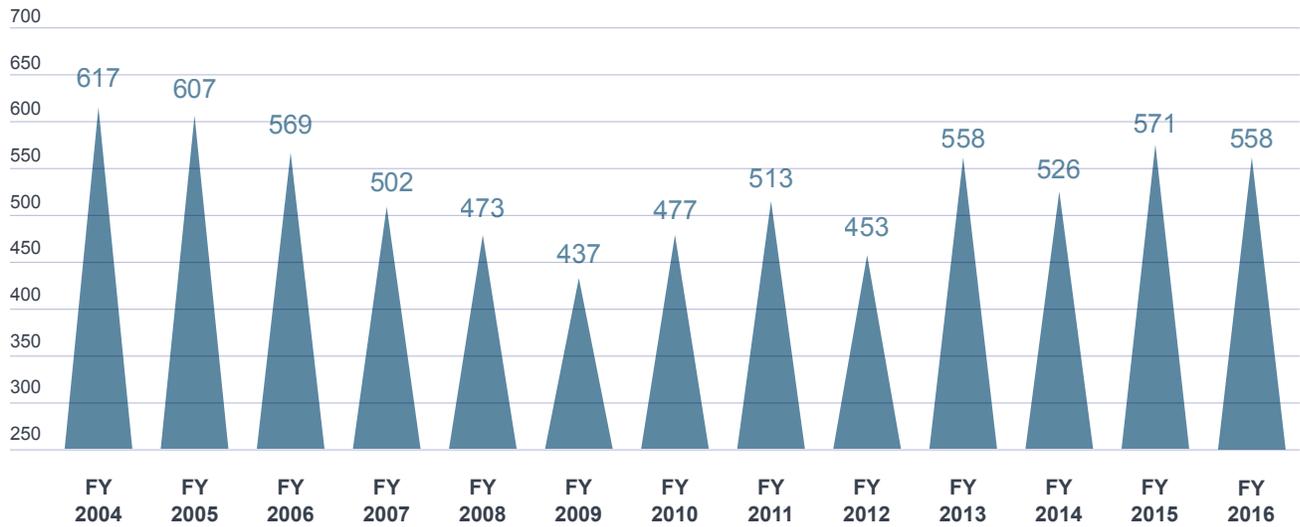
The Workers' Compensation Division has increased its focus on requirements to file First Reports of Injury and assessing \$1,000.00 fines for failure to do so. The division hopes to enforce 86.13A assessments for late commencement of benefits through the compliance division once the new computer system is successfully launched.

Education

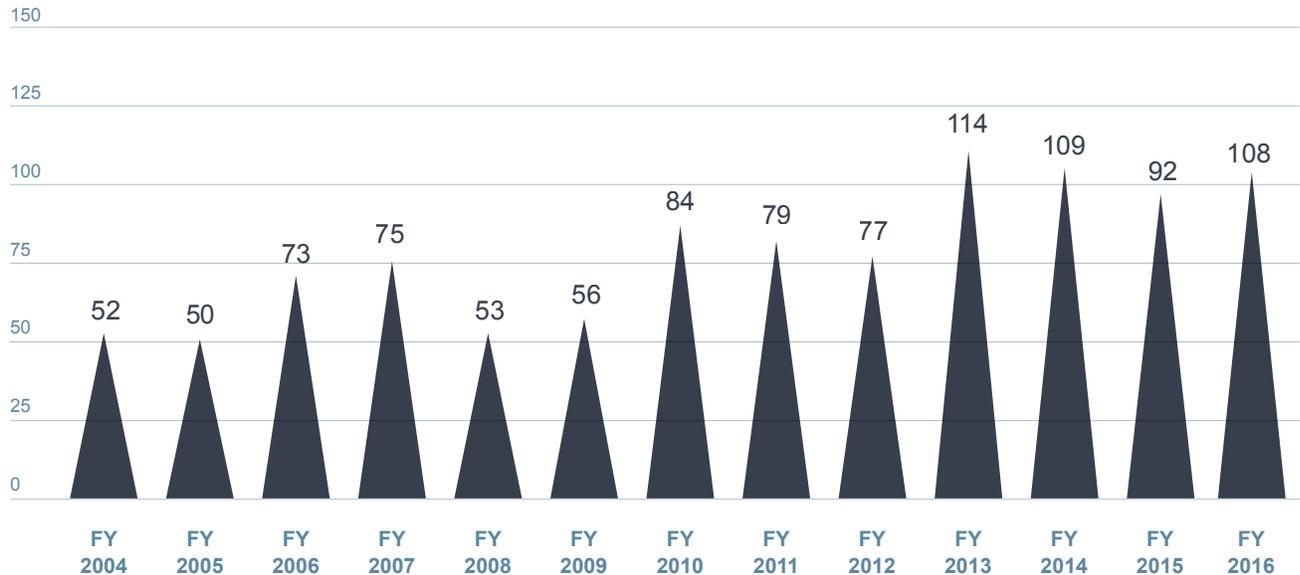
The division provides information about workers' compensation law and procedures to the public on the web, including news and updates, EDI materials, weekly benefit schedules, summaries of recent appeal decisions and access to the hearing schedule.

The division issues publications that disseminate information about workers' compensation law and procedures at meetings, conferences or seminars for attorneys, insurance personnel, employee groups and employer groups.

AVERAGE DAYS FROM PETITION TO DECISION



AVERAGE DAYS FROM HEARING TO DECISION



Labor Market Information Division

Current Employment Statistics

Quarterly Census of
Employment & Wages

Occupational Employment Statistics

Local Area Unemployment Statistics

UI Statistics

Laborshed Studies

Educational Outcomes Measures

Employment & Training
Administration

Other Activities

Workforce Needs Assessment
Survey

Dislocated Worker Analysis

The Labor Market Information Division gathers, analyzes, and publishes information on the economy, workforce, and occupations.

The information created by the Labor Market Information (LMI) division is used by: businesses, economic developers, educators, job seekers, government planners, policy makers, grant writers, legislators and students who use the data to make informed data-driven decisions. This information can be found in LMI's website www.iowalmi.gov.

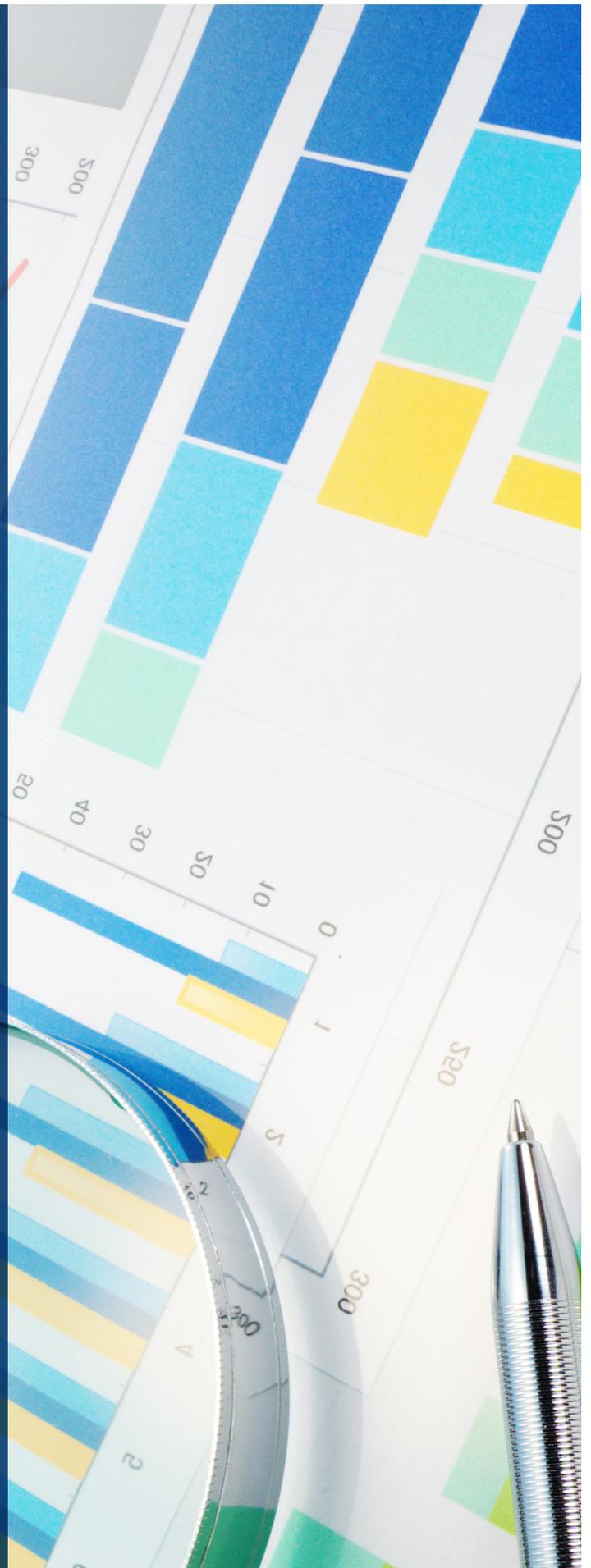
In addition to regularly produced publications, staff provides customized analyses of the information that is collected, and develops products that meet specific customer needs. The following is a description of the products and programs that the LMI division worked on during the past fiscal year.



The federal-state cooperative programs require funding, methodology and oversight from the BLS. The programs include:

- Current Employment Statistics (CES)
- Local Area Unemployment Statistics (LAUS)
- Occupational Employment Statistics (OES)
- Quarterly Census of Employment and Wages (QCEW)

LMI also partners with the U.S. Census Bureau on Local Employment Dynamics (LED) and is an affiliate of the State Data Center of Iowa.



Federal and State Cooperative Programs

The LMI division works in cooperation with the Federal Bureau of Labor Statistics (BLS) on four programs. The programs collect and disseminate information regarding the labor force and the economy. BLS is the federal statistical agency responsible for measuring labor market activity, working conditions and price changes in the economy. It funds the production, analysis and publication of data on the labor force, employment and unemployment, wages, earnings, industries and occupations.

Current Employment Statistics

The Current Employment Statistics (CES) program collects information on nonfarm employment, hours, and earnings from payroll records of employers by industry. BLS produces national, state and Metropolitan Statistical Area (MSA) data. CES data is used as a leading economic indicator. The system provides analysts with a comprehensive visual graphing capability and facilitates the flow of data between state, regional and national levels. CES staff also has several tools to assist them in reviewing monthly estimates throughout the preliminary, final and benchmark calculation processes. States are responsible for dissemination, partial data collection, entry of economic events, non-covered employment estimation and benchmarking.

Local Area Unemployment Statistics

The Local Area Unemployment Statistics (LAUS) program is the most well-known and frequently used BLS program. It provides monthly and annual estimates for the civilian labor force, employment, unemployment and the unemployment rate by place of residence. Data is produced for the state, MSAs, micropolitan areas, Combined Statistical Areas (CSA), counties and cities with a population of 25,000 or more residents. LAUS estimates are a major economic indicator and an important source of information for researchers, analysts, community and government leadership and economic developers.

Occupational Employment Statistics

The Occupational Employment Statistics (OES) program collects detailed occupational wage and employment data on a sample of nearly 7,000 Iowa establishments. OES includes full-time and part-time wage and salary workers in nonfarm industries and does not cover self-employed, owners and partners in unincorporated firms, household workers or unpaid family workers. The surveys are conducted twice a year and require a response rate of 75 percent for each sampled area. Sample areas must include four Balance-of-State (BOS) areas and nine MSA's: Ames, Cedar Rapids, Davenport-Moline-Rock Island, Des Moines-West Des Moines, Dubuque, Iowa City, Omaha-Council Bluffs, Sioux City and Waterloo-Cedar Falls. Employers may provide responses by fax, mail, electronic submission, secured e-mail and telephone. OES is the premier source of detailed occupational employment and wage information.

Quarterly Census of Employment and Wages

The Quarterly Census of Employment and Wages (QCEW) program provides state, MSA and county data on quarterly employment and wages and number of establishments by industry. The program includes all employees covered by state UI laws, approximately 97 percent of all nonfarm employment. In addition, the program is responsible for maintaining the accuracy of establishment's information.

A redesigned QCEW program is scheduled to be released by BLS in 2020. The new system will allow processing to be conducted in a Oracle database with a web browser. It also will provide increased data analysis and reporting and provide users with more detailed workforce statistics.

The QCEW team is in the process of moving off the IWD's mainframe system to a server-based system that will provide cost efficiency, greater portability and flexibility for better analysis and increased reporting accuracy. The team has continued their testing on the in-house SQL query system and anticipates being off the mainframe system by the end of 2018.

UI Statistics

The Unemployment Insurance (UI) Statistics program is responsible for completing and submitting UI reports to the Department of Labor's Employment and Training Administration. These reports include, but are not limited to: initial claims, benefit payments, claims determinations, appeals and characteristics of the insured unemployed. This reporting is done on a weekly, monthly, quarterly and annual basis.

Along with claims and UI benefit reporting, monitoring and projecting of the Unemployment Compensation Trust Fund balance is done throughout the year. This monitoring is to ensure that there are sufficient funds in the UI Trust Fund to endure heavy demands during periods of high unemployment. The Iowa Unemployment Compensation Trust Fund report is completed annually in the second quarter of each calendar year. This report describes the status of the UI Trust Fund: benefits paid, fund revenues and fund balance.

Laborshed Studies

Laborshed Studies have assisted economic development efforts throughout the state for the past 16 years and continue to be a unique tool utilized for retention and recruitment of business. The studies are conducted by IWD in partnership with the Iowa Economic Development Authority (IEDA), local development groups, utilities, community colleges, and local officials. A Laborshed is defined as the region from which an employment center draws its commuting workers regardless of political boundaries.

These studies give communities the ability to document and illustrate the characteristics of their labor force, which is an effective tool for retaining and expanding existing businesses while also attracting prospective new employers into the area. The studies include potential labor force, availability and willingness to change/enter employment, occupations, wages, benefits, commuting distances, education level, job search resources, out commute/in commute and underemployment.

In fiscal year 2016, 26 Laborshed studies were completed. Industry and occupational labor availability data was requested for business expansion and prospective recruitment for 158 different projects throughout Iowa.

Educational Outcomes Measures

The LMI Division uses wage records from the state's unemployment insurance (UI) database to report the outcomes of workforce programs, apprenticeships, training and post-secondary education. This reporting includes employment, earning levels, type of industry by gender, race, academic degrees and instructional program.

All of the wage data, as well as student records, are used for research and reporting purposes only. Results are published as aggregated data to protect employer and individuals' identities.

A partnership with the Iowa Department of Education and Iowa's community colleges was established in 2014 to provide systematic employment and wage reporting for all of Iowa's colleges. Through this partnership, an annual report was developed and is published each spring.

In addition, IWD provided analysis by request for 8 different individual educational institutions across the state and the following departmental programs:

- **IWD, PROMISE JOBS**
- **IWD, Dislocated Workers**
- **Iowa Vocational Rehabilitation**
- **Iowa Department of Education**
- **Perkins Reporting**
- **Adult Literacy**
- **Gainful Employment**
- **GAP Exploratory Analysis**
- **Trade Adjustment Assistance Community College and Career Training**
- **Iowa Department for the Blind**
- **Iowa Department of Corrections**

Data sharing agreements have been established with the Department of Education, Department of Corrections, Vocational Rehabilitation Services, Department for the Blind, U.S. Department of Labor's Office of Apprenticeships, all 15 community college districts in Iowa, select private and regent colleges, and the Department of Labor's Wage Record Interchange System.

Employment and Training Administration

IWD is funded by ETA to provide policy and program guidance for the development, management and delivery of labor market and workforce information which is funded through Workforce Information Grants to states. The grant funds are used to develop and disseminate essential state and local labor market information for job seekers, employers, educators, economic developers, employment specialists, policymakers and others. Activities under the auspice of the grant include:

State and Regional Industry and Occupational Employment Projections

The projections are one of the most frequently requested employment statistics besides the unemployment rate. The methodology, software and guidelines for the production of projections are provided by the Projections Managing Partnership. Projections provide information on the current and future levels of industries and occupations. Some of their uses are to identify in-demand industries and occupations; assist with planning employment, education, training and economic development programs; and to provide supporting documentation for grant applications.

Iowa prepared, disseminated and published long-term industry and occupational projections for the State of Iowa and the 15 Iowa Workforce Development Regions for the 2014-2024 time-period.

In addition, short-term statewide industry and occupational projections were provided for the two-year, 2015-2017, time-period were prepared and disseminated as well.

Statewide Annual Economic Analysis Report

The U.S. Department of Labor Employment and Training Administration (ETA) requires an annual economic analysis report and other reports. LMI produced Iowa's Workforce and the Economy which provides an overview of Iowa's economy, labor force and employment trends, initiatives in IWD Regions and articles on several additional topics. The information contained within the publication is a useful resource for policy makers, economic developers, businesses, IWD board members and IWD staff.

Other reports created include the Status of the Iowa Workforce and the Economy (a monthly overview of the economy) and the Iowa Wage Report (an annual update of occupational wages).

Several LMI presentations and training for the new LMI website (www.iowalmi.gov), released in January 2016, were held around the state. Training was provided at no cost to IWD staff, partners, businesses, local economic developers and partners.

LMI staff will continue to fulfill requests for customized presentations and LMI website training. Additional labor market information and career resources include:

- Approximately 100 Occupational Profiles
- 15 IWD Regional Profiles
- Updates to nearly 70 state and regional LMI publications

Workforce Information Database (WID)

The WID provides states with a common structure for storing accurate and reliable data. It serves as the cornerstone for the workforce investment system and ensures standard and comparable data across states. Data maintained in the WID include information from the BLS and ETA programs described previously; Consumer Price Index; income; population; database on employers; and occupational licenses and certifications.

Workforce Needs Assessment Survey

The Workforce Needs Assessment Survey is a survey of Iowa employers conducted by Iowa Workforce Development every 18-24 months. A new survey was distributed in July of 2016. Data collected from employers through the survey includes: current level of employment, current and expected job vacancies, skills of their applicants, expected retirements and benefits packages offered to employees. The goal of the survey is to collect and analyze data regarding the demand for workers and the skills required of workers in the area.

This information is used by economic developers, government agencies, employers and the Iowa Department of Education to guide their decision making on issues related to workforce development, vocational training and employee recruitment.

Dislocated Worker Analysis

When an organization has a mass layoff event, IWD holds a Rapid Response information session, usually at the location of the business. During this session, IWD staff asks participants to complete a Dislocated Worker Survey. The information from these surveys are aggregated, analyzed and distributed in the form of the Dislocated Worker Fact Sheet.

In FY 2016, the Regional Research and Analysis Bureau completed 19 individual Dislocated Worker Fact Sheets. These fact sheets provide workforce office staff, employers and prospective businesses with information about affected workforce in the area. Demographic information, along with median salaries, education level, work experience and advertising utilization is included. For workforce professionals the fact sheet also compiles information about the interest workers have in training programs designed to improve their knowledge and find new employment.

Iowa has also been leading a 10-state initiative designed to create and utilize a common dislocated worker survey. The group, with the support of ETA, has been successful in the creation and utilization of this common worker survey in all 10 states to date. Future projects for this initiative include a regional database of workers and a pre-event employer survey.

Information Technology Division

The Information Technology (IT) Division develops, manages and maintains IWD's technology-related assets (hardware, software, systems, etc.), policies, procedures and systems. The IT Division is comprised of the following departments:

Applications Development

The Application Development team provides ongoing computer programming support of existing programs and systems; programs enhancements to existing programs and systems; and provides institutional knowledge for legacy programs and systems. The team spends approximately 70 percent of their effort on maintaining the agency's existing programs and systems.

Infrastructure

The Infrastructure team is responsible for maintaining infrastructure (servers, network, storage, computers, mobile device, etc.) utilized by the agency. The team manages the agency's technology 'backbone' – its data centers and networks. They plan, design, implement and maintain server configurations, routing protocols and network configurations. They also configure server backups, monitor network use statistics and loads and implement contingency plans to minimize network and system downtime. They ensure that agency servers and networks meet or exceed established security requirements. The team is tasked with mitigating risk related to internal and external data breaches and cyber-attacks. They provide technology assistance to the agency's employees by setting up hardware and software, troubleshoot technical issues and perform root cause analysis to reduce instances of technical problems. The team manages the purchasing of technology-related assets and analyzes the point at which hardware/software should be replaced.

Project Management Office (PMO)

The PMO oversees IT initiatives to ensure all technology-related projects run smoothly and align with overall agency strategy. The team manages all IT governance, creates schedules, defines scope and budget and oversees IT projects from end to end. They work with end users, business unit managers and customers to understand business needs and develop requirements and specifications for systems and applications. The team act as intermediaries between technical developers and end users with the goal of aligning business needs with system design and usability.



2016 Highlights

IT System Modernization

Created and began executing upon a modernization strategy for legacy IT systems. These efforts will transform the agency's disparate legacy IT systems into modern, flexible applications that reduce operational expense, ease the reliance on an aging IT development staff and increase overall agency productivity.

These legacy systems were built decades ago using technologies available at the time and have been operating successfully for many years. Unfortunately, these systems were built with components that are becoming obsolete, have awkward user interfaces and result in unproductive business processes. In addition, new IT staff trained in current technology are unfamiliar with business rules that are embedded in code written in obsolete languages using obsolete data structures and the documentation is scarce and outdated.

Below is a list of IT Modernization efforts underway within the agency:

Labor Amanda Contractor Registration

To meet new legislation, this is a coordinated effort between IWD and Iowa Department of Public Health (IDPH) to streamline the plumbing license and contractor registration renewal into a one stop shop for plumbers.

UI Benefits & Appeals System

To move the current UI Benefits and Appeals system off of the legacy mainframe and onto a modern system that will improve claimant and employee satisfaction and productivity.

UI Tax System

To enhance existing MyIowaUI system with more user and employee friendly interfaces resulting in increased employer and employee satisfaction and productivity.

UI Mobility

To provide the ability to use mobile devices to access UI systems.

UI Great Plains and Treasury Offset Program

To be able to setup overpayments, create and apply recoveries, generate account balance reports and per claimant billing. The agency will have a pure general ledger system and will be able to send out regular balance updates to Iowa Department of Revenue (IDR), Treasury Offset Program (TOP), and Department of Administrative Services (DAS).

UI Document Management

Migrate or replicate data/images from IWD legacy document and image repositories into target state content management system for the UI Division and UI Appeals. This solution will provide a single content repository for UI; flexible search options; and reduce paper records. Upon completing the UI migration, all other IWD divisions can be migrated to the content management system.

Workforce Services WIOA Compliant Case Management System

The replacement of an existing non-compliant WIOA and iWorks case management system. In addition, the system will allow IWD to comply with Federal reporting and provide job seekers and employers with a robust labor exchange system.

IT Infrastructure Updates

Atlassian Tools

To create a common IT intake, documentation, and tracking system for all IT incident and project requests resulting in a better customer service and transparency of IT needs.

NetApp

New 4 node cluster (8040 and 8060) controllers and Clustered ONTAP upgrades:

- Upgraded IWD's enterprise storage environment from an older Operating System (OS) and hardware to the latest Operating System and hardware. Over 100 Terabytes (TBs) over 350 Microsoft and Linux servers and more than 1,500 Windows 7 desktops were successfully moved to the new storage environment without any loss of data. The new NetApp platform offers IWD the latest technologies for data recovery, performance and systems availability. The former storage environment was then deployed to our DR site at the JFHQ data center. This storage upgrade to our DR site allowed IWD new capabilities for future DR site needs and significant increases in both storage and performance capacities going forward over the coming years. IWD's new NetApp 4 node cluster of 8040 All Flash and 8060 disk and flash pools provides a more than 80 percent storage capacity increase, storage performance in latency has significant performance improvements with storage latency less than two milliseconds compared to averages of six to 10 milliseconds on the previous platforms.
- 2700 Series Controller:** Implemented this new storage appliance that provided full hardware disk encryption to protect IWD's most sensitive data. This implementation coupled with the new 8040 and 8060 Data ONTAP upgrade noted above allowed IWD to receive a perfect score from the IRS' latest systems audit.

Office Refresh and Remodels

Supported and implemented IT network and telephony changes through the agency's office moves and remodel projects.

Security

Implemented additional security tools to better protect IWD's array of systems from desktops, VMs and servers with multiple approaches to continue in our fight to secure our customer's data.

Server Consolidations

Continued to consolidate servers by performing systems upgrades to the latest Microsoft and Linux servers allowing fewer servers to do more in terms of capacities and offer industry best in terms of security.

VMware

Platform upgraded from VMware 5 to VMware 6 environment. This upgrade occurred without any loss of data and ensures IWD is well positioned for the next 3-5 years in terms of technologies in virtual desktops (VMS) and the latest technological advances for IWD's Microsoft Windows and Linux based systems. Since the VM desktop upgrades we have seen significant performance increases coupling the latest VMware technologies with our new NetApp storage environments. VM desktop security is allowing IWD to maintain the highest level of protections for our customer and staff's data from the increasing attacks on data worldwide.

VMware IowaWORKS Pool Improvements

The IowaWORKS VM desktop also referred to as the Skills VM desktop was upgraded to remove the former sign-on page resulting in a 35 to 40 percent improvement in the logon time for our public facing MV desktops. This pool of VM desktops is heavily used across Iowa and receives thousands of logons per day. At the same time storage related delays have also been reduced to a level of almost 0 support calls placed on the 600 VM desktops the public uses through the day and throughout the state.

Websense

Implemented the latest in Web filtering and security tools available in the industry. Prior to this upgrade of our Websense environment we would regularly receive security compliance reports from 5-20 page reports that required analysis of staff's desktops, laptops for malware and viruses. With this new security platform from our Websense upgrades, we now see one to two items at most per day. This is a huge improvement in terms of how IWD can now offer the latest protections to for our customers, staff and the State of Iowa data resources that we exchange data with.

Project Management Office (PMO)

Establishment of a Project Management Office to leverage best practices in IT governance and project delivery. Integrated System Development Lifecycle (SDLC) model, following Agile and Waterfall methodologies, for all application development. Ensuring all projects are managed on time, budget, and within scope.

Website Creation and Updates

Future Ready Iowa

A new website has been created to support the Future Ready Iowa initiative to help improve the skills of our workforce to meet future job requirements. Information on the site will help career seekers plan a path to successful careers.

Home Base Iowa

Mid-year enhancements offer veterans and businesses the ability to identify resources available in each county. Veterans can search over 1,400 businesses that match their search criteria. Enhancements available in first quarter 2017 will allow veterans and business to enter and edit their own records. Businesses can search veteran records which include relevant information and resumes.

Iowa Workforce Development

Enhancements were made to the website to offer important information available in multiple languages. Added languages include: Arabic, Burmese, Chinese – Traditional, French, German, Hakka-Chin, Karen, Korean, Laotian, Serbo-Croatian, Spanish and Vietnamese.

Workforce Development Board Website

All IWD Regional Workforce Investment Boards can now post announcements, documents and information in one place. The information is divided by region but searching on the site will bring back results for all regions and users can focus the search to the region and content type for easy location of desired content.

FY 2016 Monthly Expenditure Report

June 2016 Final



FY 2016 Monthly Expenditure Report By Division

GRAND TOTAL OF
EXPENDITURES IN 2016
FOR THE MONTH OF JUNE

2016 BUDGET: **\$193,457,923**

2016 EXPENDITURES: **\$113,243,213**

2016 EXPENDITURES PERCENTAGE: **58.54%**

JUNE 2016 FINAL

DIRECTOR'S OFFICE	'16 BUDGET	'16 EXP	% EXP
Indirect Cost, Director's	\$607,686	\$565,601	93%
Director's Office, Penalty and Interest	\$300,000	\$111,749	37%
TOTALS	\$907,686	\$677,350	75%
COMMUNICATIONS	'16 BUDGET	'16 EXP	% EXP
Indirect Cost	\$335,186	\$359,178	107%
Apprenticeship/Accelerator Grant	\$70,300	\$0	0%
Penalty and Interest	\$200,000	\$188,896	94%
TOTALS	\$605,486	\$548,074	91%
PROJECT OFFICE	'16 BUDGET	'16 EXP	% EXP
Indirect Cost	\$0.00	\$129,333	0%
TOTALS	\$0.00	\$129,333	0%
ADMINISTRATIVE SERVICES DIVISION	'16 BUDGET	'16 EXP	% EXP
Indirect Costs, Admin	\$679,344	\$597,828	88%
Indirect Costs, Accounting	\$1,202,012	\$1,115,926	93%
Unemployment, Financial Management	\$203,643	\$203,392	100%
Indirect Costs, Personnel	\$302,116	\$188,625	62%
Indirect Costs, Premises	\$800,030	\$678,068	85%
Indirect Costs, Overhead	\$1,276,115	\$992,300	78%
Indirect Cost, Printing	\$290,282	\$123,523	43%
Indirect Cost, Supply Rm	\$134,275	\$138,395	103%
Indirect Costs, Previous Year's Surplus	\$119,053	\$0	0%
Trade Act, Accounting	\$113,235	\$114,619	101%
Penalty and Interest, Financial Services	\$150,000	\$7,849	5%
Penalty and Interest, Overhead	\$160,000	\$132,158	83%
State appropriations, I3 System	\$274,819	\$274,819	100%
Penalty and Interest, I3 System	\$125,000	\$38,713	31%
Penalty and Interest, Infrastructure	\$3,500,000	\$2,106,660	60%
TOTALS	\$9,329,924	\$6,712,875	72%

INFORMATION TECHNOLOGY DIVISION

	'16 BUDGET	'16 EXP	% EXP
IT Services Bureau	\$3,542,817	\$3,037,680	86%
IT Services Bureau	\$273,537	\$252,013	92%
IT Services Bureau	\$450,000	\$342,947	76%
IT Services Bureau	\$912,254	\$920,238	101%
IT, ACES Program	\$869,336	\$638,942	73%
IT, Other Direct UI costs, Automation	\$1,657,654	\$1,411,738	85%
IT, Home Base Iowa	\$575,130	\$250,459	44%
IT, Worker's Compensation	\$200,178	\$226,916	113%
IT, Penalty and Interest	\$125,000	\$0	0%
IT, TAA Administration	\$850	\$569	67%
IT, TAA Case Management	\$218,000	\$295,042	135%
TOTALS	\$8,824,756	\$7,376,544	84%

LABOR DIVISION

	'16 BUDGET	'16 EXP	% EXP
Athletic Commission, Actual Receipts	\$116,124	\$90,833	78%
BLS, COF 50-50, Federal Share	\$18,348	\$22,049	120%
BLS, COF 50-50, State Share	\$172,277	\$39,201	23%
BLS, ROSH, 50-50, Federal Share	\$82,934	\$92,282	111%
BLS, ROSH, 50-50, State Share	\$153,833	\$103,849	68%
Boiler Inspection, Actual Receipts	\$2,107,023	\$974,570	46%
Elevator Inspection, Actual Receipts	\$3,399,494	\$1,569,063	46%
Contractor Registration, Actual Receipts	\$1,930,840	\$657,052	34%
Labor, 100% State (AB, LA, LH, MW)	\$1,256,709	\$776,242	62%
OSHA, 100% Federal	\$7,583	\$5,233	69%
OSHA, 90-10, Federal Share	\$671,825	\$749,872	112%
OSHA, 90-10, State Share	\$356,077	\$180,305	51%
OSHA, 50-50, Federal Share (AB, CT, HE, LA, SF)	\$2,052,087	\$2,314,085	113%
OSHA, 50-50, State Share (AB, CT, HE, LA, SF)	\$3,218,292	\$2,461,303	76%
TOTALS	\$15,543,446	\$10,035,939	65%

WORKERS' COMPENSATION DIVISION

	'16 BUDGET	'16 EXP	% EXP
Automation, Penalty and Interest Carryover	\$150,000	\$103,827	69%
Misc. Receipts, Actual Revenue Recd, SFY 16	\$485,952	\$277,365	57%
State Appropriation, Work Comp (WC,WJ,WT), Carryover	\$193,523	\$193,523	100%
State Appropriation, Work Comp (WC,WJ,WT)	\$3,058,866	\$3,058,866	100%
TOTALS	\$3,888,341	\$3,633,581	93%

UNEMPLOYMENT DIVISION

	'16 BUDGET	'16 EXP	% EXP
UI Appeals	\$3,845,965	\$3,333,550	87%
UI, Administration	\$1,191,728	\$594,700	50%
UI, Overhead	\$50,000	\$44,248	88%
UI, Tax	\$4,706,176	\$4,552,804	97%
UI, Quality Control	\$1,147,983	\$1,022,561	89%
UI, Inspections	\$1,190,170	\$1,091,548	92%
UI, Call Center	\$8,832,609	\$8,168,026	92%
UI, Recovery Unit	\$959,246	\$645,202	67%
UI, Upjohn	\$29,215	\$11,358	39%
State Appropriations, Misclassification	\$451,458	\$451,458	100%
Reed Act, Benefit Redesign	\$1,588,347	\$1,284,773	81%
Unemployment, Automation, SBR's	\$4,162,418	\$2,030,195	49%
Unemployment, Automation, Integrity	\$1,005,451	\$1,003,499	100%
Wagner Peyser	\$340,393	\$141,150	41%
UI Unemployment, Penalty and Interest	\$150,000	\$0	0%
UI, Call Center, Penalty and Interest	\$10,000	\$14,241	142%
Tax Specific, Penalty and Interest	\$275,000	\$89,297	32%
TOTALS	\$29,936,159	\$24,478,610	82%

LABOR MARKET INFORMATION DIVISION

	'16 BUDGET	'16 EXP	% EXP
Central Iowa Training Program	\$100,000	\$100,000	100%
Apprenticeship/Accelerator Grant	\$25,000	\$0	0%
Information and Policy	\$386,476	\$369,549	96%
LMI, Penalty and Interest	\$500,000	\$42,169	8%
Labor Benefit Surveys	\$209,602	\$309,387	148%
Labor Benefit Surveys, Misc Receipts	\$304,970	\$313,506	103%
Laborshed, Wagner Peyser	\$157,800	\$121,232	77%
Educational Outcomes	\$104,895	\$25,057	24%
Economic Development Outcomes	\$103,699	\$78,234	75%
Miscellaneous Revenue	\$9,490	\$2,261	24%
LMI, Trade Act , Administration	\$12,919	\$11,230	87%
LMI, Trade Act, Case Management	\$67,081	\$64,108	96%
CES	\$101,608	\$95,472	94%
ES-202	\$367,814	\$312,270	85%
LAUS	\$192,761	\$193,858	101%
Minnesota ALMIS	\$133,807	\$41,865	31%
Mandatory Education Reporting	\$74,405	\$78,641	106%
OES/BLS	\$477,717	\$381,453	80%
One Stop LMI	\$513,622	\$393,490	77%
TOTALS	\$3,843,666	\$2,933,782	76%

EMPLOYMENT/JOB TRAINING OPERATIONS

	'16 BUDGET	'16 EXP	% EXP
Apprenticeship/Accelerator Grant	\$104,700	\$0	0%
Foreign Labor Certification, est.	\$135,817	\$107,008	79%
JD NEG, Apprenticeship Program	\$4,002,771	\$1,112,825	28%
SP NEG	\$5,250,000	\$276,420	5%
John Deere NEG	\$1,037,286	\$717,136	69%
WIOA NEG Transition	\$137,728	\$85,604	62%
Disability Grant	\$2,319,153	\$584,936	25%
Governor's 10%, NCRC Program	\$525,000	\$513,633	98%
Penalty and Interest, Workforce Admin	\$335,638	\$359,698	107%
Promise Jobs	\$13,837,083	\$12,058,612	87%
Promise Jobs, Quality Assurance	\$542,336	\$486,211	90%
Promise Jobs, FSSG	\$80,000	\$70,211	88%
State Approps, Field, State Board, Libraries	\$8,048,811	\$8,048,811	100%
State Approps, Webster City, Ft Madison, Decorah, Ia City	\$2,010,597	\$1,090,560	54%
State Approps, Field Operations, UI Reserve Fund	\$400,000	\$400,000	100%
State Approps, Field Operations, P and I Funds	\$1,766,084	\$360,303	20%
SS, WIPA Grant & DHS, Voc Rehab (FP, PF, DH)	\$5,864	\$212	4%
State Appropriations, Offender, Field (incl WA)	\$487,337	\$301,704	62%
TAA Administration, Field Operations (FR, Numeric)	\$418,883	\$407,169	97%
TAA Training	\$14,084,818	\$2,434,095	17%
TAA Case Management (FR, Numeric)	\$501,856	\$573,580	114%
Ticket to Work	\$494,286	\$489,129	99%
Unemployment, Basic Funds, Field Operations (includes WX)	\$4,634,885	\$4,181,644	90%
Unemployment, RESEA Grant, Field Operations (incl FN)	\$1,317,122	\$1,457,033	111%
Veteran's DVOP, Field Operations (incl WA)	\$1,685,734	\$1,563,040	93%
Wagner Peyser, Field Operations (incl WA/WX)	\$5,018,810	\$5,010,288	100%
Wagner Peyser, Reserve for WOTC Shortfall	\$300,000	\$0	0%
Workforce Investment Act	\$6,190,998	\$4,624,047	75%
Workforce Innovation and Opportunity Act	\$13,632,120	\$9,221,327	68%
WOTC	\$213,134	\$181,889	85%
TOTALS	\$89,518,851	\$56,717,125	63%

RESERVED FUNDS FOR SFY 2016**'16 BUDGET**

IT, ACES Program	\$175,244
Disability Grant	\$419,962
Foreign Labor Certification	\$28,727
Labor Commission, Federal Funds, COF	\$3,700
Labor Commission, Federal Funds, ROSH	\$23,261
Labor Commission, Federal Funds, OSHA 90-10	\$185,598
Labor Commission, Federal Funds, OSHA 100%	\$2,528
Labor Commission, Federal Funds, OSHA 50-50	\$500,150
Labor Market, LAUS	\$55,970
Labor Market, OES	\$97,483
Labor Market, CES	\$24,673
Labor Market, ES-202	\$82,972
Labor Market, Mandatory Reporting	\$75,000
RESEA	\$1,210,150
TAA Case Management	\$105,403
TAA Administration	\$210,806
TAA Training	\$0
UI, Baseline	\$6,767,220
Veteran's DVOP	\$389,310
WOTC	\$63,795
TOTALS	\$10,421,952

CONTINGENCY FUNDS**'16 BUDGET**

ACES Program	(\$181,675)
Apprenticeship Program, WIA NEG	\$0
Foreign Labor Certification	\$37,488
JD NEG	\$2,107,642
Labor Commission, Misc Receipts, Actual Receipts	\$4,371
Labor Commission, State Appropriations	\$705,558
LMI, One-Stop	\$285,040
LMI, CES Program	(\$1,917)
LMI, ES-202 Program	(\$24,618)
LMI, LAUS Program	\$19,607
LMI, OES Program	(\$74,835)
Penalty and Interest	\$3,211,541
Penalty and Interest, General Operations, Cash Flow	\$850,000
Penalty and Interest, Temporary Loans	\$1,000,000
Penalty and Interest, Permanent Loans	\$2,163,000
Reed Act, Benefit Redesign	\$396,771
Supply Room Inventory	\$41,827
Ticket to Work	\$491,524
Trade Act, Admin	\$1,114,859
Trade Act, Case Management	\$1,152,447
UI Baseline, \$2,698,514 of UI admin expired.....became automation	\$3,766,398
UI Automation	\$2,336,564
UI, RESEA Program	(\$48,198)
Veteran's Programs	\$175,668
Wagner Peyser	\$807,696
Wagner Peyser, Gov 10%	\$257,110
WOTC	\$43,788
Workforce Investment Act, Administration	\$0
TOTALS	\$20,637,656

FY 2016 Monthly Expenditure Report By Program

**GRAND TOTAL OF
EXPENDITURES IN 2016
FOR THE MONTH OF JUNE**

2016 BUDGET: **\$193,457,923**

2016 EXPENDITURES: **\$113,243,213**

2016 EXPENDITURES PERCENTAGE: **58.54%**

JUNE 2016 FINAL

US DEPARTMENT OF LABOR - ETA	'16 BUDGET	'16 EXP	% EXP
FOREIGN LABOR CERTIFICATION	\$173,305	\$107,008	61.75%
APPRENTICESHIP/ACCELERATOR GRANT	\$200,000	\$0	0.00%
DISABILITY GRANT	\$2,319,153	\$584,936	25.22%
GOVERNOR'S 10%	\$782,110	\$513,633	65.67%
REED ACT, TAX REDESIGN	\$1,985,118	\$1,284,773	64.72%
TRADE ADJUSTMENT ASSISTANCE	\$17,684,948	\$3,900,412	22.05%
UNEMPLOYMENT, AUTOMATION	\$9,162,087	\$4,445,432	48.52%
UNEMPLOYMENT, BASE	\$30,915,279	\$24,207,224	78.30%
UNEMPLOYMENT, RESEA	\$1,268,924	\$1,457,033	114.82%
UI, EMERGENCY BENEFITS	Included in the UI Base line of this report		
VETERANS PROGRAMS	\$1,861,402	\$1,563,040	83.97%
WAGNER PEYSER	\$7,199,829	\$5,523,129	76.71%
WORK OPP TAX CREDIT (WOTC)	\$256,922	\$181,889	70.80%
WORKFORCE INNOVATION & OPP. ACT	\$13,632,120	\$9,221,327	67.64%
WORKFORCE INVESTMENT ACT	\$18,726,425	\$6,816,032	36.40%
US DEPARTMENT OF LABOR - OSHA	'16 BUDGET	'16 EXP	% EXP
OSHA, 100%	\$7,583	\$5,233	69.01%
OSHA/BLS, 50-50	\$2,052,087	\$2,314,085	112.77%
OSHA, 90-10	\$671,825	\$749,872	111.62%
US DEPARTMENT OF LABOR - BLS	'16 BUDGET	'16 EXP	% EXP
BUREAU LABOR STATS, COF 50-50	\$18,348	\$22,049	120.17%
BUREAU LABOR STATS, ROSH, 50-50	\$82,934	\$92,282	111.27%
CURRENT EMPLOYMENT STATS (CES)	\$99,691	\$95,472	95.77%
EMPL & WAGE CENSUS (ES-202)	\$343,196	\$312,270	90.99%
EMPLOYMENT STATISTICS (ACES)	\$687,661	\$638,942	92.92%
LOCAL AREA UNEMPL STATS (LAUS)	\$212,368	\$193,858	91.28%
OCCUPATIONAL EMPL STATS (OES)	\$402,882	\$381,453	94.68%
ONE STOP LABOR MARKET INFO	\$798,662	\$393,490	49.27%
DEPT OF HEALTH & HUMAN SERVICES	'16 BUDGET	'16 EXP	% EXP
PROMISE JOBS	\$14,459,419	\$12,615,034	87.24%
SOCIAL SECURITY, WIPA GRANT	\$5,864	\$212	3.62%

STATE GENERAL FUND

	'16 BUDGET	'16 EXP	% EXP
STATE APPROPP, AMOS	\$100,000	\$100,000	100.00%
STATE APPROPP, LABOR	\$5,862,746	\$3,560,900	60.74%
STATE APPROPP, I3	\$274,819	\$274,819	100.00%
STATE APPROPP, FIELD OPS & CARRYOVER	\$10,059,408	\$9,139,371	90.85%
STATE APPROPP, WORK COMP	\$3,259,044	\$3,285,782	100.82%
STATE APPROPP, OFFENDER PRG	\$487,337	\$301,704	61.91%
STATE APPROPP, MISCLASSIFICATION	\$451,458	\$451,458	100.00%
PENALTY AND INTEREST, APPROPP, FIELD	\$1,766,084	\$360,303	20.40%

OTHER SOURCES

	'16 BUDGET	'16 EXP	% EXP
ATHLETIC COMMISSION	\$116,124	\$90,833	78.22%
BOILER INSPECTIONS	\$2,107,023	\$974,570	46.25%
ELEVATOR INSPECTIONS	\$3,399,494	\$1,569,063	46.16%
CONTRACTOR REGISTRATION	\$1,930,840	\$657,052	34.03%
INDIRECT RESERVE FUND	\$119,053	\$0	0.00%
LABOR COMMISSION, MISC RECEIPTS	\$4,371	\$0	0.00%
LABOR BENEFIT SURVEYS, RECEIPTS	\$304,970	\$313,506	102.80%
LABOR SURVEYS	\$209,602	\$309,387	147.61%
MINNESOTA ALMIS	\$133,807	\$41,865	31.29%
EDUCATIONAL OUTCOMES	\$104,895	\$25,057	23.89%
ECONOMIC DEVELOPMENT OUTCOMES	\$103,699	\$78,234	75.44%
PENALTY AND INTEREST, OTHER	\$13,205,179	\$3,195,257	24.20%
RESERVE FUND INTEREST	\$400,000	\$400,000	100.00%
LABOR MARKET INFO, MISC RECEIPTS	\$9,490	\$2,261	23.83%
MANDATORY EDUCATION REPORTING	\$74,405	\$78,641	105.69%
UPJOHN	\$29,215	\$11,358	38.88%
TICKET TO WORK	\$985,810	\$489,129	49.62%
WORK COMP, OTHER REVENUE	\$679,475	\$470,888	69.30%

TOTAL FROM PAGES 58 & 59

\$172,188,490	\$103,801,558	60.28%
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RESERVED REVENUE

	'16 BUDGET	'16 EXP	% EXP
FOREIGN LABOR CERTIFICATION	\$28,727	\$0	0.00%
LABOR FEDERAL FUNDS	\$715,237	\$0	0.00%
LMI FEDERAL FUNDS	\$336,098	\$0	0.00%
BLS, ACES PROGRAM	\$175,244	\$0	0.00%
DISABILITY GRANT	\$419,962	\$0	0.00%
RESEA	\$1,210,150	\$0	0.00%
VETERANS, RESERVE	\$389,310	\$0	0.00%
TAA, RESERVE	\$316,209	\$0	0.00%
WOTC RESERVE	\$63,795	\$0	0.00%
UNEMPLOYMENT, BASE, RESERVE	\$6,767,220	\$0	0.00%
TOTALS	\$10,421,952	\$0	0.00%

NON-REVENUE GENERATING

	'16 BUDGET	'16 EXP	% EXP
INDIRECT COST POOL	\$10,805,654	\$9,441,655	87.38%
SUPPLY ROOM	\$41,827	\$0	0.00%
TOTALS	\$10,847,481	\$9,441,655	87.04%

FY 2016 Monthly Expenditure Report By Funding Source

JUNE 2016 FINAL

FEDERAL FUNDS	'16 BUDGET	'16 EXP	% EXP
US DEPARTMENT OF LABOR			
BUREAU OF LABOR STATISTICS	\$3,220,879	\$2,129,816	66.13%
EMPLOYMENT AND TRAINING ADMINISTRATION	\$63,990,422	\$28,411,406	44.40%
OCCUPATIONAL SAFETY & HEALTH ADMIN.	\$3,446,732	\$3,069,190	89.05%
UNEMPLOYMENT DIVISION	\$51,308,778	\$31,394,462	61.19%
DEPARTMENT OF EDUCATION	\$74,405	\$78,641	105.69%
US DEPARTMENT OF HUMAN SERVICES			
HEALTH AND HUMAN SERVICES	\$14,465,283	\$12,615,246	87.21%
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STATE GENERAL FUNDS	'16 BUDGET	'16 EXP	% EXP
CENTRAL IOWA TRAINING PROGRAM	\$100,000	\$100,000	100.00%
FIELD OFFICES	\$10,059,408	\$9,139,371	90.85%
I3 ACCOUNTING SYSTEM	\$274,819	\$274,819	100.00%
LABOR PROGRAMS	\$5,862,746	\$3,560,900	60.74%
WORKER'S COMPENSATION	\$3,259,044	\$3,285,782	100.82%
MISCLASSIFICATION	\$451,458	\$451,458	100.00%
OFFENDER PROGRAM	\$487,337	\$301,704	61.91%
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OTHER SOURCES	'16 BUDGET	'16 EXP	% EXP
ATHLETIC COMMISSION	\$116,124	\$90,833	78.22%
BOILER INSPECTIONS	\$2,107,023	\$974,570	46.25%
ELEVATOR INSPECTIONS	\$3,399,494	\$1,569,063	46.16%
CONTRACTOR REGISTRATION	\$1,930,840	\$657,052	34.03%
INDIRECT RESERVE FUND	\$119,053	\$0	0.00%
LABOR COMMISSION, MISC. RECEIPTS	\$4,371	\$0	0.00%
LABORSHED	\$514,572	\$622,893	121.05%
MINNESOTA ALMIS	\$133,807	\$41,865	31.29%
PENALTY AND INTEREST	\$14,971,263	\$3,555,560	23.75%
EDUCATIONAL OUTCOMES	\$104,895	\$25,057	23.89%
ECONOMIC DEVELOPMENT OUTCOMES	\$103,699	\$78,234	75.44%
REVOLVING ACCOUNT INTEREST	\$400,000	\$400,000	100.00%
LABOR MARKET INFO, MISC RECEIPTS	\$9,490	\$2,261	23.83%
UPJOHN	\$29,215	\$11,358	38.88%
TICKET TO WORK	\$985,810	\$489,129	49.62%
WORKER'S COMPENSATION, COPYING	\$679,475	\$470,888	69.30%
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TOTALS OF ALL SOURCES	\$182,610,442	\$103,801,558	56.84%

* WIA Reimbursements, Indirect and Supply Room are not included as they do not represent revenue. They are distribution accounts.

IowaWORKS Office Locations

Region 1

Serving Allamakee, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard and Winneshiek counties

Dubuque IowaWORKS Center
680 Main Street, 2nd Floor
Dubuque, IA 52001
Phone: 563-556-5800 or 866-227-9874
Fax: 563-556-0154
Email: Region1.Web@iwd.iowa.gov

Decorah IowaWORKS Center
312 Winnebago Street
Decorah, IA 52101
Phone: 563-382-0457 or 866-520-8986
Fax: 563-387-0905
Email: Region1.Web@iwd.iowa.gov

Region 2

Serving Cerro Gordo, Floyd, Franklin, Hancock, Mitchell, Winnebago and Worth counties

Mason City IowaWORKS Center
600 S Pierce Avenue
Mason City, IA 50401
Phone: 641-422-1524
Fax: 641-422-1543
Email: Region2.Web@iwd.iowa.gov

Region 3/4

Serving Buena Vista, Clay, Dickinson, Emmet, Kossuth, Lyon, O'Brien, Osceola, Palo Alto and Sioux counties

Spencer IowaWORKS Center
217 W Fifth Street, PO Box 1087
Spencer, IA 51301
Phone: 712-262-1971
Fax: 712-262-1963
Email: Region3and4.Web@iwd.iowa.gov

Region 5

Serving Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright counties

Fort Dodge IowaWORKS Center
3 Triton Circle
Fort Dodge, IA 50501
Phone: 515-576-3131
Fax: 515-955-1420
Email: Region5.Web@iwd.iowa.gov

Webster City IowaWORKS Center
Hours: Monday & Thursday, 8:30 a.m. to 4 p.m.
Tuesday, Wednesday and Friday Closed
403 Elm Street
Webster City, IA 50595
Phone: 515-832-5261
Fax: 515-832-3562
Email: Region5.Web@iwd.iowa.gov

Region 6

Serving Hardin, Marshall, Poweshiek and Tama counties

Marshalltown IowaWORKS Center
3405 S. Center Street
Marshalltown, IA 50158
Phone: 641-754-1400
Fax: 641-754-1443
Email: Region6.Web@iwd.iowa.gov

Region 7

Serving Black Hawk, Bremer, Buchanan, Butler and Grundy counties

Waterloo IowaWORKS Center
3420 University Avenue
Waterloo, IA 50701
Phone: 319-235-2123
Fax: 319-235-1068

Region 8

Serving Audubon, Carroll, Crawford, Greene, Guthrie and Sac counties

Carroll IowaWORKS Center
619 N Carroll Street
Carroll, IA 51401
Phone: 712-792-2685
Fax: 712-792-6605

Denison IowaWORKS Center
Hours: Tuesday & Thursday, 9:00 a.m. to 3:00 p.m.
Location: Our Savior Lutheran Church
500 N 24th Street, Denison, IA 51442
Phone: 712-792-2685
Fax: 712-792-6605
Email: Region8.Web@iwd.iowa.gov

Region 9

Serving Clinton, Jackson, Muscatine and Scott counties

Davenport IowaWORKS Center
902 W Kimberly Road, Suite 51
Davenport, IA 52806
Phone: 563-445-3200
Fax: 563-445-3240
E-mail: Region9.Web@iwd.iowa.gov

Region 10

Serving Benton, Linn, Jones, Iowa, Johnson, Cedar and Washington counties

Cedar Rapids IowaWORKS Center
Location: Lindale Mall,
4444 1st Avenue NE, Suite 436
Cedar Rapids, IA 52402
Phone: 319-365-9474
Fax: 319-365-9270
Email: Region10.Web@iwd.iowa.gov

Iowa City IowaWORKS Center
Location: Eastdale Plaza,
1700 S 1st Avenue, Suite 11B
Iowa City, IA 52240
Phone: 319-351-1035
Fax: 319-351-4433
Email: Region10.Web@iwd.iowa.gov

Region 11

Serving Boone, Dallas, Jasper, Madison, Marion, Polk, Story and Warren counties

Des Moines IowaWORKS Center
430 E Grand Avenue
Des Moines, IA 50309
Phone: 515-281-9619
Fax: 515-281-9640
Email: Region11.Web@iwd.iowa.gov

Region 12

Serving Cherokee, Ida, Monona, Plymouth and Woodbury counties

Sioux City IowaWORKS Center
2508 4th Street
Sioux City, IA 51101
Phone: 712-233-9030
Fax: 712-277-8438
Email: Region12.Web@iwd.iowa.gov

Region 13

Serving Cass, Fremont, Harrison, Mills, Page, Pottawattamie and Shelby counties

Council Bluffs IowaWORKS Center
Location: Omni Centré Business Mall
300 W Broadway, Suite 13
Council Bluffs, IA 51503
Phone: 712-352-3480
Fax: 712-352-3486
Email: Region13.Web@iwd.iowa.gov

Region 14

Serving Adair, Adams, Clarke, Decatur, Montgomery, Ringgold, Taylor and Union counties

Creston IowaWORKS Center
215 N Elm Street
Creston, IA 50801
Phone: 641-782-2119
Fax: 641-782-7060
Email: Region14.Web@iwd.iowa.gov

Region 15

Serving Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello and Wayne counties

Ottumwa IowaWORKS Center
Location: 15260 Truman Street, IHCC North Campus
Ottumwa, IA 52501
Phone: 641-684-5401
Fax: 641-684-4351
Email: Region15.Web@iwd.iowa.gov

Region 16

Serving Des Moines, Henry, Lee and Louisa counties

Burlington IowaWORKS Center
1000 N Roosevelt Avenue, Suite # 9
Burlington, IA 52601
Phone: 319-753-1674
Fax: 319-753-5881
Email: Burlington.WFC@iwd.iowa.gov

Fort Madison IowaWORKS Center
Hours: Monday, Tuesday and Wednesday 8:30 a.m. to 12:30 p.m., Thursday - 1:30 to 4:30 p.m., Friday – Closed
933 Avenue H
Fort Madison, IA 52627
Phone: 319-372-4412
Fax: 319-372-5008

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IOWA WORKFORCE DEVELOPMENT

IWD Administrative Office

1000 E. Grand Ave, Des Moines, IA 50319
www.iowaworkforcedevelopment.gov

Unemployment Insurance Customer Service

Hours (excluding state holidays)
Monday through Friday, 8:00 a.m. – 4:30 p.m.

Benefits

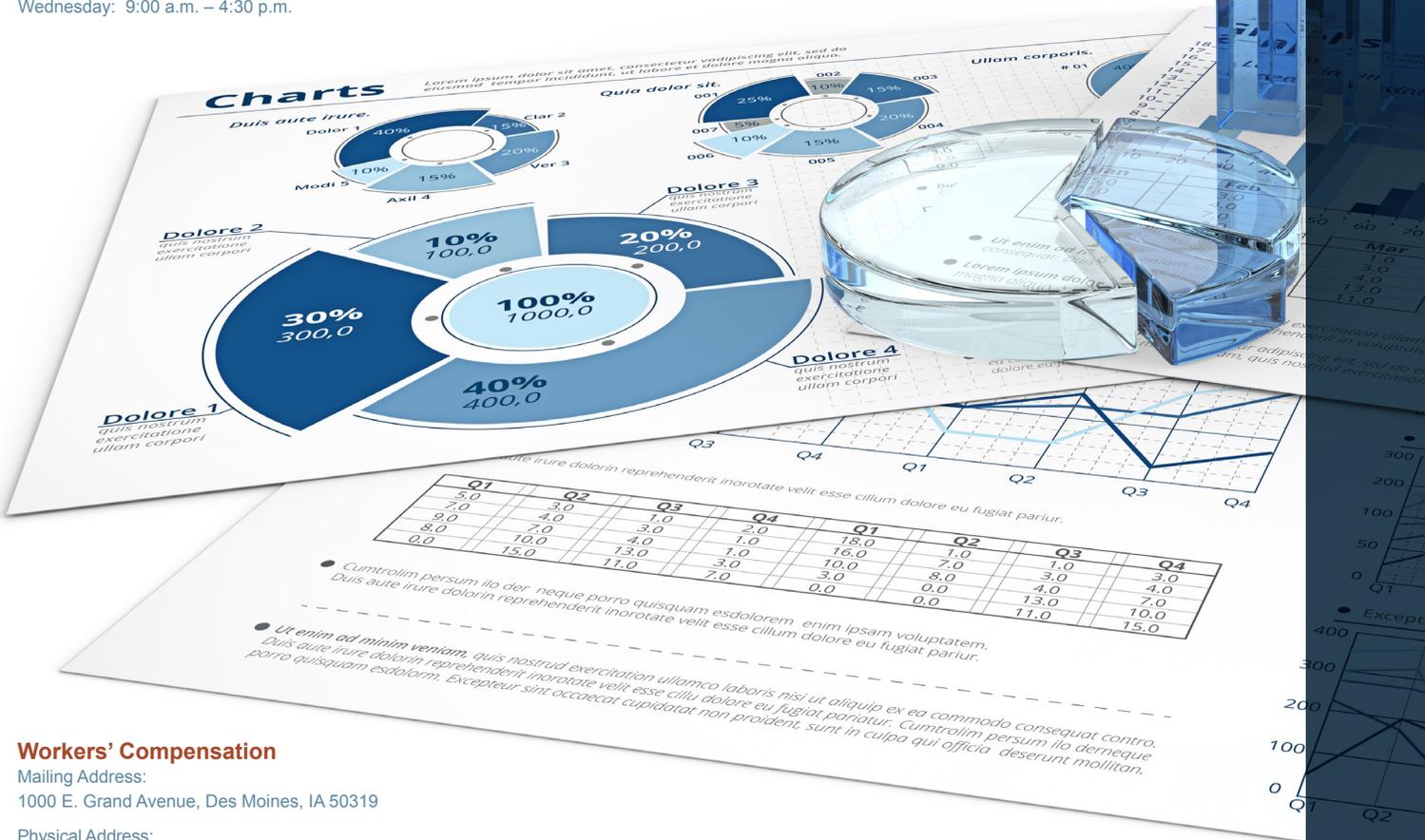
Phone: 866-239-0843
Email: uiclaimshelp@iwd.iowa.gov

Tax

Phone: 888-848-7442

IowaWORKS Offices

Hours (as follows, unless otherwise indicated on following pages)
Monday, Tuesday, Thursday Friday: 8:30 a.m. – 4:30 p.m.
Wednesday: 9:00 a.m. – 4:30 p.m.



Workers' Compensation

Mailing Address:
1000 E. Grand Avenue, Des Moines, IA 50319

Physical Address:
150 Des Moines Street, Des Moines, IA 50309
Phone: 800-645-4583

Labor Services

Mailing Address:
1000 E. Grand Avenue, Des Moines, IA 50319

Physical Address:
150 Des Moines Street, Des Moines, IA 50309

Phone: 515-242-5870