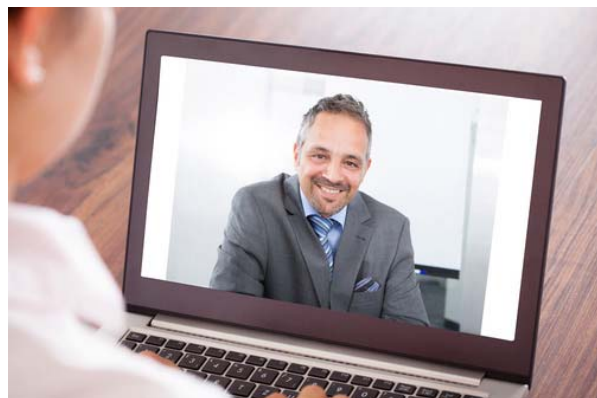


December 2014



Spotlight: Meet Tonya Amos

Tonya is a local long-term care ombudsman serving seven counties in south-central Iowa. A 10-year employee of the Iowa Department on Aging, Tonya said her job is especially satisfying when she sees residents learn to feel empowered and voice their concerns. > [Learn More](#)



Welcome Our Newest Volunteer Ombudsmen!

Paige Buchanan, Manorcare Utica Ridge (Davenport)

Dave Draheim, All American Restorative Care (Washington)

Kot Flora, Lantern Park Nursing & Rehab (Iowa City)

Judy Goldberg, West Ridge Care Center (Cedar Rapids)

Jill Kent, Bishop Drumm (Johnston)

Kerensa Kettmann, Northbrook Manor (Cedar Rapids)

Jeff Mathias, Manorcare (West Des Moines)

Tricia Scieszinski, Fountain West (West Des Moines)

Mark Thomsen, Living Center East (Cedar Rapids)



Monthly Reports Due Dec. 31

A friendly reminder that monthly reports should be submitted by Dec. 31, if you have not already done so.

Are you ready to try out the online reporting system? If so, contact your Volunteer Coordinator to get set up.



Congratulations On Your

Educational Offerings & Opportunities

WEBINARS:

Introduction to LGBT Aging Jan. 8, 2015 (12:30-1:30 p.m.)

Learn about the culture, needs and concerns of LGBT older adults; consider why LGBT older adults are less likely to access senior centers and other activities; and identify best practices and tools for helping LGBT older adults feel more included in your organization.

> [Register](#)

Forensic Markers of Elder Abuse and Neglect Jan. 12, 2015 (1-2:30 p.m.)

It is often difficult to figure out if an injury or wound is due to elder abuse. In part, this is because many of the normal and common age-related changes mask and mimic signs of elder abuse. In this webinar, we will review the research and clinical findings that help distinguish forensic markers of elder mistreatment.

> [Register](#)

WEBSITES, ARTICLES & VIDEOS:

An Age for Justice: Elder Abuse in America

This video, produced by the Elder Justice Now campaign, shows individuals whose lives have been turned upside down by elder abuse. The video provides stark proof of the financial, emotional, physical and psychological impact of the violence and abuse that an estimated 5 million Americans face every day.

> [Watch the Video](#)

Tooth Wisdom

This online tool educates older adults and their caregivers about oral health care and connects them to a variety of resources.

> [Visit the Website](#)

Elder Justice Website

The Department of Justice recently launched a website on elder abuse, with resources for victims, family members, prosecutors, researchers and anyone who works with older adults.

> [Visit the Website](#)

One-Year Anniversary

Volunteers celebrating one-year anniversaries this month:

Linda Clark

Bonnie Draman

Janice Frey

Joan Milburn

Michael Roberts-Wagner

Lester Tharp



Glad Tidings!

All of us at the Office of the State Long-Term Care Ombudsman wish you a very merry holiday season!



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