



**APPENDIX A**

<b>A</b>	<b>Percentage of products acted upon within 30 days of a completed applications</b>	<b>100%</b>	<b>Continuing training of staff. Adopt technology including upgrading databases to assist in review. Adopt national standards to insure quality.</b>
<b>B</b>	<b>Percentage of agent applications processed within 7 days.</b>	<b>98%</b>	<b>Continue to modernize regulatory system for licensing.</b>
<b>C</b>			
<b>D</b>			
<b>2.</b> <b>Org# Company Regulation, Securities, and Regulated Industries</b>  <b>Ensure companies and regulated industries that operate in Iowa continue to meet Iowa's financial regulation requirements.</b>			
<b>A</b>	<b>Examine all companies and industries as required by statute.</b>	<b>100%</b>	<b>Maintain NAIC accreditation. Maintenance of qualified staff through training and remuneration.</b>
<b>B</b>			
<b>C</b>			
<b>D</b>			
<b>3.</b> <b>Org# Organizations: Market Regulation, Securities, and Fraud</b>  <b>Enforce Iowa's market-oriented insurance and securities laws and regulations</b>			
<b>A</b>	<b>Percentage of complaints resolved in 80 days.</b>	<b>91%</b>	<b>Continue on-line reporting complaint system.</b>  <b>Ongoing review and update of 1-800 system and website</b>
<b>B</b>			
<b>C</b>			
<b>D</b>			