

## Good Morning! Today in EYE-OPENER August 3, 2015

- 1) Town Meetings Plus Second Day
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**1) Town Meetings Plus Second Day:** Next month, we're rolling out our annual workshops around the state, well known as **Town Meetings**. But this year, with a twist—another full day workshop follows each **Town Meeting**, making this a 2-day event at every location. **In Northwest, mark your calendars for September 15-16 in Storm Lake.**

**Day 1** begins with **Town Meeting**, but this also marks a departure because this year, Iowa's new State Librarian

Michael Scott will attend each venue to speak about current and future State Library initiatives. We want this to be a true "town meeting" Q&A format, so we encourage you to bring your questions as well as your suggestions for services that you believe would benefit library service in your community.

That same afternoon, the Iowa Commission on Volunteer Service (ICVS) will provide a workshop on how to successfully recruit and manage volunteers in the library. Effectively engaging volunteers opens the opportunity to expand your capacity, offering more plentiful and enhanced services. In this training, ICVS staff will discuss the basics of volunteer management, share real-life examples of the impact that volunteers are making at Iowa libraries, and provide activities and resources to support your volunteer efforts back home.

The 2015 **Town Meeting** fee is \$25.00, which covers the cost of food and the afternoon workshop. Find the full agenda and online registration here <http://www.statelibraryofiaowa.org/cgi-bin/cecat/>

Now on to **Day 2!** In tandem with the **Town Meeting**, enjoy an additional day of face-to-face workshops. **Day 2** features Tom Keyser and Alysia Peich from IaLS Des Moines office with two programs to choose from. Attend one workshop for 2 CE credits or stay for the entire day and earn 4 CE credits.

The **morning workshop—"Book Repair"**—is a hands on session with Tom Keyser; he will teach book repair processes and provide fix-it tips for both paperback and hardback books. Moreover, Tom will explain gold standards for book repair practices, along with "DO NOT ATTEMPT" repairs. Feel free to bring some books from your mending pile to discuss or repair as time permits.

The **afternoon workshop-- "Career Development in Libraries: Helping Patrons Navigate Employment Options"**—is an interactive session with Alysia Peich; she will provide tools that any librarian can use to help patrons explore career options. From self-assessments to online resources, Alysia will lead you through many ways to guide patrons on their career paths...and learn a little about yourself in the process.

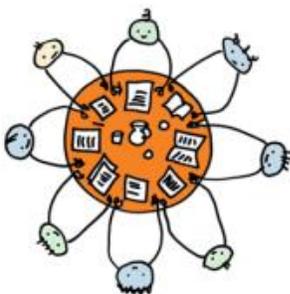
Important notes regarding **Day 2**: if you are only intending to stay for one program, please indicate which one in the COMMENTS section of the c.e. catalog. Also note: because each program is hands-on and interactive, we are limited to 30 participants. Again, find the full agenda and online registration here <http://www.statelibraryofiowa.org/cgi-bin/cecat/>

**2) News For E-Rate Filers:** Trisha Hicks with North Central District alerts us to this news regarding the coming season of **E-Rate** filing. This fall when filing for **E-Rate** discounts for FY2016, libraries will first need to set up an account in order to access the new filing portal called **EPC**. Pronounced "**Epic**," this is a new online portal which will ultimately be used for all electronic E-Rate news, contacts, and filings.



Most immediately, the **EPC** will be used by all applicants **intending to file Form 470s for FY 2016**. Therefore, it is important for applicants to get their **EPC** accounts established as early as possible in the FY2016 application cycle.

Note that USAC (Universal Service Administrative Company) has sent each account administrator an invitation email **from "EPC.application.administrator@usac.org"** with the subject line "**USAC EPC Account Creation.**" Applicants who have not received an email invitation to establish an **EPC** account must formally contact USAC. Find contact information here <http://www.usac.org/sl/> as well as more in-depth explanation of the new **EPC** portal.



**3) Roundtables Around the State:** Face-to-face roundtable discussions around beginning in August and stretching into fall. Sponsored by Iowa Library Services, we'll start with Interlibrary Loan Roundtables in several locations statewide. Northwest's session is scheduled for August 31<sup>st</sup> at Storm Lake Public Library (10:00AM-12:00PM)

This ILL Roundtable is an opportunity for library staff members responsible for interlibrary loan activities to network with other ILL staff members. Topics to be discussed will include but not be limited to current state of SILO, standard ILL procedures, delivery options, and keeping current. Registration is open in the c.e. catalog <http://www.statelibraryofiowa.org/cgi-bin/cecat/index.cgi>

Roundtables continue in the fall with programs intended for library directors. This fall, **Director Roundtables** take up this topic with “**Facilitating Feedback.**” How do you find out what your patrons like—or dislike? How do you solicit staff input? How do you learn what your county colleagues would like to pursue? Surveys are one way, but there are other good techniques to receive feedback. With these roundtables, District Consultants will share material from recent facilitation training for ourselves, including techniques for

- ✓ getting feedback from groups
- ✓ prioritizing choices
- ✓ getting input for planning purposes

These techniques can be especially useful for libraries that have already done *Planning For Results* but now need to update their plan without doing the entire *PFR* process again. We'll give a nod to good-bad survey questions and also look at some online tools for getting feedback.

**Director Roundtables** are not yet open for registration, but will be soon. Note that Northwest dates and locations are confirmed—protect your calendars and make plans to attend at whichever date is most convenient for you (9:30AM-12:30PM)

- **October 2 @ Wall Lake PL**
- **October 23 @ Arnolds Park PL**
- **October 30 @ Hawarden PL**



**4) Summer Teen Online Conference:** Youth services staff are encouraged to attend the **SummerTeen Online Conference** on **August 13**. Sponsored by **School Library Journal**, this event is a free, all-day online conference—no traveling, no cost! The conference starts at 10:00AM CST.

From the conference website: *"...It's a must for teen and young adult services librarians, and educators from public and school library settings, as well as teen advisory groups, book clubs, and anyone who loves YA/teen literature. Panels will focus on important teen issues and trends, including selecting quality nonfiction, navigating romance genre mashups, and upcoming YA titles. New this year are sessions dedicated entirely to teen services and programming. Learn from innovative librarians about gaming in the library, setting up teen volunteer groups, and launching a "Con" @ your library..."*

Read more about this year's **SummerTeen Conference** here <http://www.slj.com/summerteen/>  
And enjoy more news at **School Library Journal's** website. Thanks to Merri Monks for sending this story our way!

**5) Meetings / Events This Week:** There's a "**Big Ideas Book Discussion**" this **Thursday August 6** (9:30-11:00AM) , thanks to Becky Bilby as co-facilitator, we'll be discussing the book It's Always Personal by Ann Kreamer.



A new month brings a new menu of national webinars. Find registration and other details here  
<http://www.statelibraryofiowa.org/ld/c-d/continuing-ed/other-conted>

**August 5.** 12:00-1:00PM. *Introduction to Finding Grants* sponsored by GrantSpace  
<http://grantspace.org/course-offerings/training-calendar/online>

**August 6.** 1:00-2:00PM. *Accomplishing More with Social Media* sponsored by Techsoup  
<http://www.techsoup.org/community/events-webinars/default>

**August 6.** 1:00-2:00PM. *Creating a Culture of Volunteer Engagement* sponsored by VolunteerMatch  
<http://learn.volunteermatch.org/>

**August 6.** 2:00-3:00PM. *Collection Development Tips & Tools* sponsored by Library Journal  
<http://lj.libraryjournal.com/category/webcasts/>

**August 7.** 1:00-2:00PM. *Essentials for Teams that Work* sponsored by Effectiveness Institute  
[http://www.effectivenessinstitute.com/index.php?option=com\\_dtregister&Itemid=54](http://www.effectivenessinstitute.com/index.php?option=com_dtregister&Itemid=54)

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