

**AGENCY PERFORMANCE PLAN  
FY 2015**

<b>Name of Agency: State Public Defender</b>				
<b>Agency Mission: "To ensure that all indigent persons in Iowa are provided high-quality legal representation in criminal, juvenile, and other eligible proceedings in the most efficient and fiscally responsible manner."</b>				
<b>Core Function</b>	<b>Outcome Measure(s)</b>	<b>Outcome Target</b>	<b>Link to Strategic Plan Goal(s)</b>	
<b>CF: Legal Representation</b>			SPD Goal #1 – Provide high quality representation to clients of public defender offices. SPD Goal #2 – Ensure that clients of private court-appointed attorneys are provided high quality representation. SPD Goal #3 – Improve the cost-effectiveness and efficiency of Iowa's indigent defense expenditures. SPD Goal #4 - Compensate attorneys and other indigent defense providers in a timely and accurate manner.	
<b>Desired Outcome(s):</b>				
<b>Provide high-quality and cost-efficient representation by public defenders to indigent clients in State criminal court, juvenile court, and other proceedings as required by law.</b>	Percentage of public defender cases where there have been no final findings of ineffective assistance of counsel, either on direct appeal of convictions, after post-conviction relief actions, or (for civil commitments) habeas corpus actions.	<b>99%</b>		<b>SPD</b>

<b>Core Function</b>	<b>Outcome Measure(s)</b>	<b>Outcome Target</b>	<b>Link to Strategic Plan Goal(s)</b>	
<b>Prompt and fair review and adjudication of claims for payment of indigent defense fees and costs from indigent defense providers.</b>	Percentage of Notices of Action on indigent defense claims that are upheld upon final judicial review.	<b>90%</b>		<b>SPD</b>
	Average processing time for an indigent defense claim within an established standard.	<b>35 days</b>		<b>SPD</b>
<b>Core Function</b>	<b>Outcome Measure(s)</b>	<b>Outcome Target</b>	<b>Link to Strategic Plan Goal(s)</b>	
<b>Activities, Services, Products</b>	<b>Performance Measures</b>	<b>Performance Target(s)</b>	<b>Strategies/Recommended Actions</b>	
<b>1. Public Defender Legal Services</b> Org# 9710, 9715, 9717, 9720, 9723, 9725, 9726, 9730, 9735, 9740, 9750, 9752, 9755, 9760, 9761, 9770, 9780, 9785, 9810, 9811, 9820, 9825, 9790  <b>A. Local Public Defender Division</b> <b>B. Appellate Division</b>	Number of cases completed by the State Public Defender (SPD) system.	<b>83,000</b>	Establish caseload performance expectations for the SPD System and public defender field offices.  Engage with judges and public defender field offices to ensure that public defender field offices are receiving appointments in all cases for which they are designated.  Review public defender caseloads to maintain quality service.	<b>SPD</b>
<b>2. Assigned Counsel Legal Services</b> Org# 9601, 9610, 9680  <b>A. Adult Claims</b> <b>B. Juvenile Claims</b> <b>C. Appellate Claims</b> <b>D. Miscellaneous Claims</b>	Percentage of <b>adult</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.	<b>90%</b>	Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including development of a web	<b>SPD</b>

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<b>Activities, Services, Products</b>	<b>Performance Measures</b>	<b>Performance Target(s)</b>	<b>Strategies/Recommended Actions</b>	
	Percentage of <b>juvenile</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.	<b>90%</b>	Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including development of a web	<b>SPD</b>
	Percentage of <b>appellate</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.	<b>90%</b>	Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including development of a web	<b>SPD</b>
	Percentage of <b>miscellaneous</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.	<b>90%</b>	Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including development of a web-based claims submission system..	<b>SPD</b>