



Week ending issue: September 19, 2014 – Issue #225

Policy

From the WIC Services Policy and Procedure Manual – 330.45 Clinic Activity Report

Report columns – Report column headings and definitions are listed in the table below.

Column Heading	Definition
Agency / Clinic	—
Initial Certs	Participants who were certified and had never been previously certified in Iowa. Does not include VOCs and Pre-Certs.
Certified	Terminated participants who reapplied and were certified again. Does not include VOCs and Pre-Certs.
New Pre-Certs	Participants certified as Pre-Certs
Reinstated	Participants who were terminated but reinstated (i.e., did not have to reapply)
VOC In	Participants who were certified on WIC in another state and have transferred into the Iowa local agency / clinic. Includes a very small number of participants certified in Iowa who moved to another state as a VOC and returned to Iowa during the same certification period.
Agency Transfer In	Active participants who moved to this clinic from another Iowa clinic. Includes transfers between clinics within a given local agency.
Agency Transfer Out	Active participants who moved from this clinic to another Iowa clinic. Includes transfers between clinics within a given local agency.
Terminated	Active participants who were terminated

Data sort order Local Agency, Clinic, Month

Tips

- Use this report to monitor clinic activity (i.e., client volume) over time.
- Use this report to determine whether there is adequate availability of appointments at each site.
- A participant could be counted in multiple columns if they were certified, transferred and terminated all during the same requested time frame.

Information

State Nutrition Services Coordinator

The state WIC office is pleased to announce that Nikki Davenport has been named as the WIC Nutrition Services Coordinator. Nikki has many years of WIC experience including 2 years at the state office and 8 years at the local agency level. Please join us in congratulating Nikki!

IWIN Updates

Voided FI's Being Redeemed

We are starting to see more food instruments being redeemed that have been voided in IWIN for reasons such as "Lost" "Local Agency Error" and "Returned Unused". Please double check that you are voiding the correct check numbers when doing so in IWIN.

Participant Centered Services

Heart Buttons

Heart Buttons are the deepest emotional desires a person has, this is what drives their behavior. When you talk to clients logically (i.e. facts, statistics, fear, threats) you disengage the heart.

"Emotions and beliefs are masters, reason their servant. Ignore emotion, and reason slumbers; trigger emotion, and reason comes rushing to help."- Henry Boettinger

WIC Shout Outs

WIC SHOUT OUTS on Facebook

We need your help! We want to get back to weekly SHOUT OUT posts on Facebook to celebrate and highlight success and attract new clients! You can help! The next time you receive positive feedback, a success story from a client about making a positive change, or even just a sincere thank you from a client saying WIC really helps, then type it up and email it to me at nikki.davenport@idph.iowa.gov I only need the clinic that they go to, not their name. I'd love to see my mailbox fill up with these SHOUT OUTS! Thanks!

eWIC Update

IV&V Contractor Selected for eWIC Implementation

On Friday, September 12, 2014 the Iowa Department of Public Health issued a Notice of Intent to Award to Thought Matrix Consulting, LLC (TMC) as the successful applicant for the eWIC IV&V contract. Following a 10-day protest period, the eWIC Project Manager and TMC will begin the contract negotiation and approval process.

The Independent Verification & Validation (IV&V) contractor will provide oversight, assessment and monitoring of key milestones in the implementation phase of the eWIC project. The purpose of the of the IV&V assessment is to reduce the overall risk associated with the implementation by ensuring compliance with the project requirements, applicable standards, and levels of service established through contractual agreement between IDPH and the eWIC Services contractor, FIS.

WIC 40th Anniversary Trivia

WIC 40th Anniversary Trivia Week #13

Week #12 questions with answers in bold:

- Which of the following current local agency WIC Coordinators has worked for WIC the longest?
Cheryl VonBehren who started with WIC in January 1980.
 - Christine O'Brien, Community Action of Southeast Iowa
 - Nancy Anderson, Operation Threshold
 - Cheryl VonBehren, Broadlawns
 - Kris Wood, Pottawattamie County
 - Cindy Kaczinski, Hillcrest Family Services
 - Kathy Josten, Webster County
- Infant head circumference was a measurement that WIC has collected in the past? **True, in the early years of WIC in Iowa head circumference was collected on infants.**
- Is solid white tuna an allowable food item on WIC? **No, solid white or Albacore is not an allowable item.**

Week # 13 questions:

- Fresh cilantro is an allowable item to be bought with Cash Value Vouchers? True or False
- What past State WIC Health Consultant in Iowa is now the Executive Director for the Center for Nutrition Policy and Promotion within USDA?
- What minimum percent of each local agency budget must be spent on nutrition education and breastfeeding promotion and support activities?
 - 15%
 - 30%
 - 40% or
 - 20%

Join the fun with Trivia, Note: A local agency incentive has been added

Consider writing up a few trivia questions that would pertain to WIC in general or would be appropriate state wide and send them to Holly at holly.szcodronski@idph.iowa.gov or fax to 515-281-4913. For each question submitted and used in a future Friday Facts, your agency will be put in a drawing with the winner to be announced at the WIC training on October 9th.

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Dates to Remember

2014

- 2014 Iowa WIC Training – October 9

New Employee Training Go-to-Meeting

- NETC Go-To-Meeting (Support Staff) – September 25, from 8:30-11:30
- NETC Go-To-Meeting (All new staff) – November 6, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – November 13, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – November 20, from 8:30-11:30

Core Trainings

- Communication and Rapport: October 29, 2014

Available Formula

Product	Quantity	Expiration Date	Agency	Contact
Pregestimil	10 cans (16 oz) Powder	9/2014	Upper Des Moines Opportunity	Tammy Chapman 712-859-3885 Ext. 110
Powder Vanilla Ketocal 4:1	1 container -11 oz	9/28/14	Webster County	Kathy Josten 515-573-4107
Powder Vanilla Ketocal 4:1	4 containers -11 oz	11/1/14		
Boost Breeze	24 8-oz containers	11/19/14	Broadlawns	Rose Logan 515-282-6717
Pediasure Peptide 1.0 cal 8 oz RTU	6 case and 18 cans (162 cans)	12/2014	HACAP	Angela Munson 319-393-7811
Elecare Jr Unflavored Powder	2 case/6 cans each	12/2014	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Elecare Jr Unflavored Powder	3 cases/6 cans each	2/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Vanilla Pediasure 1.5 Calorie w/Fier	3 cases (24 cans/case)	2/2015	MICA	Sierra Meyer 515-232-9020 x105
Elecare Jr Unflavored Powder	2 cases/6 cans each plus 2 cans	5/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488

Product	Quantity	Expiration Date	Agency	Contact
Powdered Nutricia Neocate Infant DHA/ARA Amino Acid Based Infant Formula w/iron	5 cans	8/2015	North Iowa Community Action	Carla Miller 641-432-5044 X24
EleCare Jr. Unflavored, powder	2 cans, 14.1 oz	11/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
EleCare Jr. Unflavored, powder	12 cans, 14.1 oz	11/2015	Siouxland	Allyson Woltman 712-279-6636

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