

Week ending issue: May 30, 2014 – Issue #214

Policy

From the WIC Services Policy and Procedure Manual – 320.40 Civil Rights Complaints

All verbal and written complaints by applicants or participants alleging discrimination must be accepted.

The Department non-discrimination poster and the *And Justice For All* poster must be displayed prominently in all WIC clinics to remind participants of the procedure for filing a complaint.

Note: Posters are available in multiple languages and can be obtained at <http://www.fns.usda.gov/cr/justice.htm#Translations>.

WIC contract agencies or vendors who feel they have been discriminated against by the state WIC office should follow the same complaint procedures as participants.

Information

The Great American Milk Drive



Milk powers potential—if you have access to it.

Right now, 1 in 6 Americans face hunger. Many rely on food banks for nutrition assistance, including more than 12 million families. Across the country—and in your community—these families are missing out on the important nutrients found in milk.

While milk is one of the top nutritious items requested by food bank clients, it's rarely donated.

That's why the National Dairy Council is partnering with Feeding America to launch The Great American Milk Drive, a national campaign to secure highly desired gallons of nutrient-rich milk for millions of hungry families—made possible by the nation's milk companies and dairy farmers.

Locally, the Midwest Dairy Council is holding an event for the Great American Milk Drive. It will take place Monday, June 9, 2014 on the west steps of the Capitol. Look for similar events at your local food pantries.

WIC 40th Anniversary Trivia

WIC 40th Anniversary Trivia Week 4

Here is Week #4 trivia with answers from Week #3.

Week #3 Questions with **answers in bold**

- Who was the WIC Director between Judy Solberg and Jill Lange? **Brenda Dobson**
- What year did USDA add fruits and vegetables to the WIC food package? **2009**
- What color were the WIC checks immediately prior to our current stock? **They were also blue**

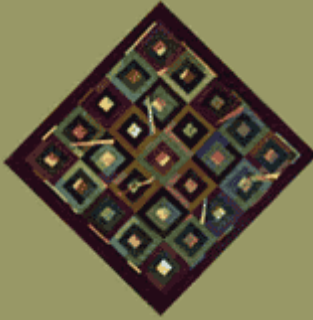
Week #4 Questions:

- What Senator sponsored a bill in 1972 that created a pilot program that gave WIC like services and lead to the WIC Program?
- King Vitamin had once been a Iowa WIC approved cereal?
- What Iowa WIC agency did Pat Hildebrand, State WIC Nutrition Services Coordinator work at before coming to the state WIC office?

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Molly Kellogg, RD, LCSW

May 28 2014
www.mollykellogg.com

Save the date!

The Next Round Table
Conference Call is Friday,
Sept 12,
1 - 2 PM (Eastern Time)

No need to register.
Just call: 857-216-6700
Conference Code: 163008

The Recording of the Spring, 2014 Nutrition
Counseling Round Table Call is
available [here](#)

About 18 attended. Topics included:

- *Handling burnout*
- *Sorting our goals with multi-problem clients*
- *How much structure to provide clients and use of food plans*

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Dates to Remember

2014

- Final Food Rule Changes for Local Agency Staff Training – September 12 at Noon
- Final Food Rule Changes for Local Agency Staff Training – September 15 at 8 a.m.
- 2014 Iowa WIC Training – October 9

New Employee Training Go-to-Meeting

- NETC Go-To-Meeting (All new staff) – July 10, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – July 17, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – July 24, from 8:30-11:30

- NETC Go-To-Meeting (All new staff) – September 11, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – September 18, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – September 25, from 8:30-11:30
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- NETC Go-To-Meeting (All new staff) – November 6, from 8:30-11:30
- NETC Go-To-Meeting (Health Professional) – November 13, from 8:30-11:30
- NETC Go-To-Meeting (Support Staff) – November 20, from 8:30-11:30

Core Trainings

- Infant/Child: August 28, 2014
- Communication and Rapport: October 29, 2014

Contractor's Meetings

- August 26 - 10:00 a.m. - 3:00 p.m.

Available Formula

Product	Quantity	Expiration Date	Agency	Contact
Peptamen Junior	6 cases/24 - 8.45 - oz	6/2014	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Pregestimil	1 can (16 oz) Powder 10 cans (16 oz) Powder	7/2014 9/2014	Upper Des Moines Opportunity	Tammy Chapman 712-859-3885 Ext. 110
Powder Vanilla Ketocal 4:1	8 containers -11 oz	8/10/14	Webster County	Kathy Josten 515-573-4107
Powder Vanilla Ketocal 4:1	1 container -11 oz	9/28/14		
Powder Vanilla Ketocal 4:1	4 containers -11 oz	11/1/14		

Elecare Jr Vanilla Powder	4 can 1 can	9/2014 10/2014	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Elecare Jr Unflavored Powder	1 case/6 cans each	1/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Elecare Jr Unflavored Powder	2 cases/6 cans each	2/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Vanilla Pediasure 1.5 Calorie w/Fier	3 cases (24 cans/case)	2/2015	MICA	Sierra Meyer 515-232-9020 x105
Elecare Jr Unflavored Powder	2 cases/6 cans each	5/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
Duocal Powder	2 cans 1 can	8/2015 6/2015	Mid Sioux Opportunity	Glenda Heyderhoff 712-786-3488
EleCare Jr. Unflavored, powder	12 cans, 14.1 oz	11/2015	Siouxland	Allyson Woltman 712-279-6636
Duocal	1 can – 14 oz	4/2016	Mid-Sioux Opportunity	Glenda Heyderhoff 712-786-3417

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If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish).

USDA is an equal opportunity provider and employer