

Lottery Action



Lottery Help Line
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For Help With Pull-Tab Vending Machines
800.235.7198
For Help With Terminals
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For Help With Instant Ticket Vending Machines
800.235.7198
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Which Games Can Be Cancelled? Find Out Here!

Here's a review for everyone regarding which games' tickets can be cancelled and which ones cannot, plus an overview of the Ticket Allowance Program.

Which Games Can Be Cancelled?



Tickets from the \$100,000 Cash Game, Pick 3 and Pick 4 games can be cancelled, but there are some rules to follow when cancelling. Tickets must be cancelled the same day in the same store where they were sold and before the sales cutoff time for the game

Follow this procedure to cancel a lotto ticket:

- Touch the "Cash/Cancel" tab on the main screen
- Touch "Cancel Ticket" (screen is shown above)
- Scan the bar code on the ticket using the document scanner or the scanner on the front of the printer. You may also manually enter the numbers using the keypad, then touch "OK" to accept the serial number and submit it for cancellation.

Which Games Can't Be Cancelled?

You will NOT be able to cancel plays for the Powerball, Hot Lotto or Mega Millions games.

If you run one of these tickets through the terminal, you will receive a prompt informing you that the ticket is not eligible to be cancelled. This includes jammed or misprinted tickets.

Automatic Additional 0.1 Percent Allowance

The Iowa Lottery now issues to all on-line retailers an additional 0.1 percent of ALL on-line games sales added to the base commission rate of 5.5 percent each week. The 0.1 percent applies to all on-line games, not just the games that cannot be cancelled.

You will earn extra commission every week, even when you don't have any error tickets. And you can sell non-damaged tickets to another customer.

More Wave terminal tips and tricks inside on page 3!



Action Briefs

Answers to Common Lottery Questions...

Q. What are the sales cutoff times for Iowa's lotto games?

A. It depends. For Powerball® and Mega Millions®, the sales cutoff time is 8:59 p.m. on the day of the drawing. For Hot Lotto® and the Pick 3 and Pick 4 evening drawings, the sales cutoff time is 8:18 p.m. the day of the drawing. For the Pick 3 and Pick 4 midday drawings, players cannot purchase tickets for that drawing after 12:30 p.m. For Iowa's \$100,000 Cash Game, the cutoff is 8:18 p.m. on the day of the drawing.

Q. Why is there a sales cutoff time?

A. All lottery games involve a high level of security controls that take time to administer. Officials must ensure that proper procedures are followed. The Iowa Lottery wants its games to be completely fair and honest. A number of measures ensure that every ticket issued in a lottery game has the same chance of winning.

Game End and Validation End Dates

		Official Game End	Valid. Period Ends
711	Lucky Lines - Grn./Purp.	12/21/12	3/21/13
720	Diamond Mine	12/21/12	3/21/13
726	Veterans Hot \$50	12/21/12	3/21/13
727	Pink Panther™	12/21/12	3/21/13
729	Sunny Money	12/21/12	3/21/13
730	Triple Cherry Twist	12/21/12	3/21/13
739	Holiday Countdown	12/21/12	3/21/13
741	Betty Boop™	12/21/12	3/21/13
742	Sparkling Winnings	12/21/12	3/21/13

Other important dates are listed on the back of this issue.



Fairfax Woman Reinvests, Wins \$100,000 Playing New 'Game Book'



After winning a \$20 prize the first time she played the lottery's new "Game Book" scratch game, a Fairfax woman decided to try the game again and ended up winning the first top prize of \$100,000.

Andrea Sauser, 41, was on break at work when she scratched the ticket.

"I was chatting with my friend as I was scratching the ticket, telling her that our other friend had won \$100 last night on the Ten Times game and she was the luckiest person I knew," Sauser said. "I said, 'It doesn't look very good,' and then I scratched off a '7' on the Game Book on the 'Golden 7s' and it said a hundred thousand!"

Sauser said news spread quickly throughout the sales office of Yellowbook in Cedar Rapids.

"Everybody was screaming and hollering," Sauser said as she claimed her prize.

After having her ticket validated at a retailer, Sauser decided to take the remainder of the day off to collect her thoughts and claim the prize. She called her husband, Dennis, to tell him the good news.

"He's like, 'Are you kidding?' and I'm like, 'No,' and he just started laughing," Sauser said.

Sauser purchased her winning ticket at Casey's, 5655 C St. SW in Cedar Rapids. She said she is planning to save her winnings for now. 🐾

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
		11	12	13	14	15	16	
		LOTTERY ACTION DELIVERS						
	17	18	19	20	21	22	23	
	24	25	26	27	28	Mar. 1	2	
		LOTTERY ACTION DELIVERS						
	3	4	5	6 BASS PRO SHOPS* (\$5)/ CASINO ROYALE (\$2)/ TRIPLE TRIPLER (\$1) BEGIN	7	8	9	
	10	11 THREE NEW PULL-TABS BEGIN (ASK YOUR DSR)	12	13	14	15	16	
		LOTTERY ACTION DELIVERS						

FEB./MARCH 2013

USING YOUR WAVE TERMINAL...more tips and tricks!

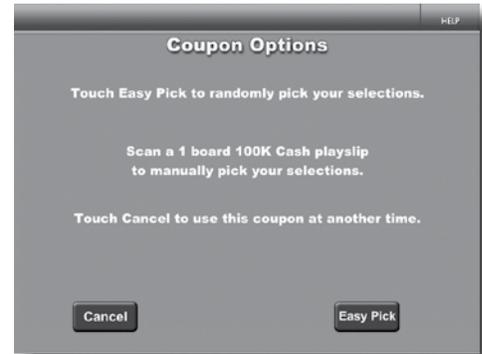
Scanning and Processing Coupons Quickly and Easily

New to scanning coupons? Need a refresher? Here's the procedure:

- Hold the bar code under the red light of the bar code scanner
- A pop-up screen asks if the player wants an easy pick or to use a play slip (see top graphic)
- Press "Easy Pick" button for an easy pick
- Insert a play slip to use that option
- Press "Cancel" if the player doesn't know if they want an easy pick or play slip, or doesn't have a play slip ready (pressing Cancel at this point does not void the coupon)
- Once the player has decided which option they want, scan the coupon again and complete the process

NOTES: Coupons may only be used once. If a coupon has already been redeemed, the terminal will give an error message: "Coupon Already Redeemed" (see bottom graphic).

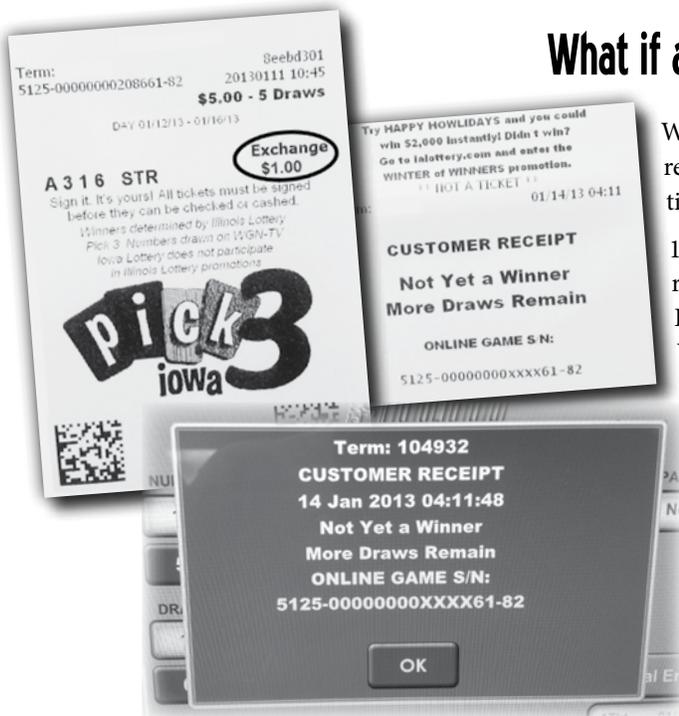
Keep the coupons to balance your cash drawer; Lottery reps will not pick them up. Retailers should appropriately destroy the bar code and dispose of the coupon so it cannot be presented again.



What if a lotto ticket still has drawings left on it?

When you validate a lotto ticket for a player that still has drawings remaining on it, one of two things will happen, depending on if the ticket is a winner or not.

- 1) If the ticket is a **nonwinner** at the time of scanning, yet draws remain, a receipt will print out that says, "Not Yet a Winner More Draws Remain" (pictured at left). Also, a screen will pop up on the Wave terminal (like that pictured at left below the receipt) indicating there are drawings left on the ticket. No exchange ticket is printed with a nonwinner.
- 2) If the ticket is a **winner**, yet more draws remain, receipts will print for the winning ticket (customer and retailer receipts) and then an exchange ticket will be printed with the same numbers on it and it will say "Exchange" on it (shown at left). In this case, **be sure to give the player the "Exchange" ticket so it can be validated for the drawings remaining on the ticket after they have been held.**



IOWA LOTTERY GAME INFORMATION As of Feb. 11, 2013

Game	Start Date	
592	BINGO TIMES 10-Orange/Green	03/31/08
631	LUCKY DIAMONDS	03/30/09
666	LIFETIME RICHES	04/05/10
667	CASH BONANZA	05/24/10
702	CROSSWORD-Red/Green	10/04/10
701	MAGIC LINE BINGO-Purple/Ylw.	01/03/11
703	IOWA LOTTERY BLACK	01/03/11
716	RED HOT CHERRIES	01/03/11
713	SIZZLING 7'S	03/28/11
717	SUPER CROSSWORD	04/18/11
724	CROSSWORD-Green/Purple	05/06/11
725	TRIPLE PLATINUM 777	05/23/11
731	MONOPOLY™	07/18/11
728	TWISTED	08/29/11
732	LOOSE CHANGE™	09/19/11
736	LUCKY ELVES BINGO	09/26/11
737	MERRY CROSSWORD	09/26/11
738	HOLIDAY BONUS CROSSWORD	09/26/11
740	SNOW BANK	10/03/11
743	HOLIDAY WISHES	10/03/11
744	WINTER BUCKS	11/04/11
745	SANTA GAMES DOUBLER	11/04/11
735	LUCKY JAR BINGO	12/27/11
723	ACES HIGH	01/06/12
747	VETERANS DOUBLE DOUBLER	01/06/12
748	LUCKY HEARTS	01/06/12
749	MINUTE TO WIN IT™	01/06/12
750	MATCH & WIN™ 2ND EDITION	01/06/12
751	DID I WIN? - GOLD SERIES	01/06/12
714	\$30,000 CLUB	02/02/12
752	X MARKS THE SPOT™	02/02/12
753	PAC-MAN™	02/02/12
754	BEE LUCKY	03/01/12
755	DOUBLE WILD 8'S	03/01/12
758	ROULETTE	04/05/12
759	MATCH 3 TRIPLER	04/05/12
760	PINBALL	04/05/12
757	SUPER CROSSWORD	04/09/12
761	HOT \$50,000	04/09/12
763	INSTANT MONOPOLY™	05/03/12
764	ROYAL RICHES	05/03/12
734	5X THE MONEY	05/31/12
765	TRIPLE FORTUNE	05/31/12
762	GEMSTONE 10s	06/27/12
766	VETERANS SILVER 6s	06/27/12
767	SCRABBLE™	06/27/12
768	SUPER CASHOUT	06/27/12
769	7	06/27/12
756	CROSSWORD-Orange/Pink/Green	07/02/12
770	LUCKY CHERRY SLOTS	07/18/12
773	500 GRAND	07/18/12
771	BOGGLE™	08/29/12
772	DOUBLE IT	08/29/12
774	WIN PIGS FLY	09/10/12
777	NORTH POLE BINGO	10/03/12
778	HOLIDAY CROSSWORD	10/03/12
779	JINGLE BELL JACKPOT	10/03/12
780	HOLIDAY BLACK	10/03/12
781	PEPPERMINT SUPER CROSSWORD	10/03/12
782	HOLIDAY TREASURES	10/03/12
783	HOLIDAY GOLD	10/03/12
784	MERRY MONOPOLY™	10/03/12
785	HAPPY HOWLIDAYS	10/31/12
786	BEST WISHES FOR A SWELL SEASON	10/31/12
678	DELUXE 7-11-21*	01/03/13
788	A 10 HUT	01/03/13
789	CASH ON THE SPOT	01/03/13
790	JUST FOR HIM! JUST FOR HER!	01/03/13
791	BE MINE - BETTY BOOP™	01/03/13
792	CASH UP	01/03/13
793	QUEEN OF SPADES	01/03/13
794	10X CASH	01/03/13
787	GAME BOOK	01/14/13

ENDING SCRATCH GAMES

Game	Start Date	Last Date to Pay Prizes	
711	LUCKY LINES (Green/purple)	03/07/11	03/21/13
720	DIAMOND MINE	05/16/11	03/21/13
726	VETERANS HOT \$50	07/18/11	03/21/13
727	PINK PANTHER™	07/18/11	03/21/13
729	SUNNY MONEY	08/08/11	03/21/13
730	TRIPLE CHERRY TWIST	08/08/11	03/21/13
739	HOLIDAY COUNTDOWN	09/26/11	03/21/13
741	BETTY BOOP™	10/03/11	03/21/13
742	SPARKLING WINNINGS	10/03/11	03/21/13



Helping you serve the Lottery customer

www.ialottery.com

Lotto Game Information				
Game	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
Hot Lotto	Wednesday and Saturday	8:18 p.m.	9:40 p.m.	11:45 p.m.
\$100,000 Cash Game	Monday through Saturday	8:18 p.m.	8:28 p.m.	8:40 p.m.
Mega Millions	Tuesday and Friday	8:59 p.m.	10 p.m.	Next Day
Pick 3 and Pick 4 Midday	Daily	12:30 p.m.	12:40 p.m.	1:00 p.m.
Pick 3 and Pick 4 Evening	Daily	8:18 p.m.	9:20 p.m.	9:40 p.m.
Powerball	Wednesday and Saturday	8:59 p.m.	9:59 p.m.	11:40 p.m.

If you or someone you know has a gambling problem, call 1-800-BETS OFF.
You must be at least 21 years old to purchase lottery tickets.