

# Lottery Action



Lottery Help Line  
**800.228.0010**  
 For Help With Pull-Tab Vending Machines  
**800.235.7198**  
 For Help With Terminals or Sci-Scans  
**800.858.4744**  
 For Help With Instant Ticket Vending Machines  
**800.235.7198**  
[www.ialottery.com](http://www.ialottery.com)

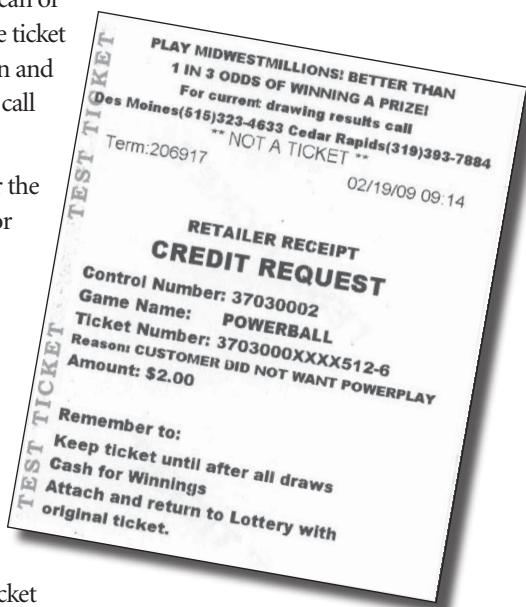
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## Follow New Procedure To Get Credit For Mistake Powerball, Hot Lotto Plays

The Iowa Lottery recently implemented a new procedure for requesting credit for mistake Powerball and Hot Lotto tickets. Remember, if you don't follow the steps outlined below, you can't get credit!

**If the ticket is printed correctly by the Extrema terminal, but the clerk or the player makes an error, follow this new procedure:**

- To request credit for a mistake Powerball or Hot Lotto ticket, press CANCEL on the main screen and then either scan or enter the serial number on the ticket manually on the Cancel screen and press OK. You do not need to call the Scientific Games hot line.
- Press YES to request credit for the ticket, then choose a reason for the credit request on the next screen and press NEXT.
- Review the Summary screen and press SUBMIT to print a Credit Request Retailer Receipt.
- Remember, the ticket is still valid and can be sold. If you can't sell the ticket, validate it for any prizes won on the ticket after all draws have passed. Then send the ticket and the Credit Request receipt to the lottery in the retailer settlement envelope. The lottery will credit you for the cost of the ticket less any winnings.



**If the ticket did not print or the ticket is misprinted or mutilated so it can't be validated, the procedure is still the same:**

- The defective play must be confirmed by immediately producing a Reprint ticket.

## Action Briefs

### Super Sampler Continues Through May 2

Through May 2, when players purchase the Super Sampler - \$3 in Powerball plays with the \$3 Power Play and \$3 in Hot Lotto plays with the \$3 Sizzler - they'll receive this \$12 value for just \$10!



Remind players that when they choose the Power Play option, they can multiply their non-jackpot Powerball prizes from two to five times. Purchasing the Hot Lotto Sizzler with a Hot Lotto play allows them to multiply their non-jackpot Hot Lotto prize by three times. Power Play and Sizzler each cost \$1 in addition to the base \$1 play.

You can use the "Super Sampler" icon on the Extrema terminal main screen to sell this promotional package, but remember that any \$6 Powerball with the Power Play purchase made with any \$6 Hot Lotto with Sizzler purchase is eligible for the Super Sampler discount.

### Game End and Validation End Dates

		Official Game End	Valid. Period Ends
544	\$250,000 Luck of the Draw	1/6/09	4/6/09
560	Trump Card	1/6/09	4/6/09
567	Midwest Millions	1/6/09	4/6/09
568	King of Cash	1/6/09	4/6/09

Other important dates are listed on the back of this issue.

Results from your state agencies: [www.resultsiowa.org](http://www.resultsiowa.org)

# Follow New Mistake Ticket Procedure for Credit on Powerball and Hot Lotto Tickets

Continued from Page 1

- Call the Scientific Games (SGI) hot line at 800-858-4744. They will provide you with a Control Number. They'll also help you get the information needed to report the problem to the lottery and, if necessary, help you produce the Reprint ticket.
- Any or all parts of the defective ticket, along with the Reprint ticket and Control Number, must be returned to the lottery in the retailer settlement envelope.
- When the lottery receives the defective ticket and the Reprint ticket, we'll examine it and then issue credit to the retailer for the cost of the ticket. You can't receive credit if you don't follow the first three steps!

Everybody makes mistakes. Even if your mistake happens to be a Powerball or Hot Lotto play made in error, it doesn't have to be the end of the world!

Think about this: why not sell the ticket? Unless the problem ticket is a mutilated ticket, why not try to sell it to one of your other customers? Especially during busy, high-jackpot times, your customers may be more willing to take that ticket than stand in line. 🐼



	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		6	7	8	9	10	11
		LOTTERY ACTION DELIVERS					MIDWEST MILLIONS ENTRY DEADLINE, 4 P.M.
12	13	14	15	16	17	18	
	SIGNATURE 7'S (PULL-TAB - \$.50) BEGINS					MIDWEST MILLIONS DRAWING, DES MOINES	
19	20	21	22	23	24	25	
	CASH COW (\$1)/ KING OF CASH (\$2)/TREASURE HUNTER (\$3) BEGIN						
	LOTTERY ACTION DELIVERS						
26	27	28	29	30	May 1	2	
							SUPER SAMPLER ENDS
3	4	5	6	7	8	9	
	LOTTERY ACTION DELIVERS						

**APRIL/MAY 2009**

# Be Sure to Order Three Fun New Scratch Games in April

## Treasure Hunter

**Cost:** \$3  
**Top Prize:** \$30,000  
**Odds:** 1 in 3.93  
**Orders begin:** April 20



Prize	Odds
\$3	1 in 6.67
\$6	1 in 16.67
\$9	1 in 50.00
\$12	1 in 100.00
\$18	1 in 100.00
\$30	1 in 300.00
\$60	1 in 1,411.76
\$300	1 in 2,400.00
\$3,000	1 in 40,000.00
\$30,000	1 in 120,000.00

Scratch the “Coordinates For Treasure Map” play area, then scratch the corresponding squares on the “Treasure Map.” If you completely uncover a symbol, you win the prize shown in the prize legend for that symbol. 🍀



## King of Cash

**Cost:** \$2  
**Top Prize:** \$12,000  
**Odds:** 1 in 3.83  
**Orders begin:** April 20

Prize	Odds
\$2	1 in 6.00
\$3	1 in 18.75
\$4	1 in 50.00
\$6	1 in 150.00
\$20	1 in 150.00
\$40	1 in 150.00
\$120	1 in 1,200.00
\$12,000	1 in 120,000.00

If “Your Card” beats “Their Card” within a hand, you win the prize shown for that hand. Find the “King” symbol and win double the prize shown for that hand. Ace is high. 🍀



## Cash Cow

**Cost:** \$1  
**Top Prize:** \$1,000  
**Odds:** 1 in 4.84  
**Orders begin:** April 20

Prize	Odds
\$1	1 in 7.89
\$2	1 in 18.75
\$5	1 in 75.00
\$10	1 in 150.00
\$20	1 in 300.00
\$40	1 in 300.00
\$1,000	1 in 120,000.00

Get three like amounts and win that amount. Get two like amounts and the “Milk Carton” symbol and win double that amount. 🍀

## Midwest Millions Deadline is April 10, Drawing April 17



Remind your players that they only have a few days to get their nonwinning

“Midwest Millions” scratch tickets entered for a chance to win up to \$500,000.

The Midwest Millions second-chance drawing is April 17, and the deadline for entries is April 10. Entries must be received in a regional office by 4 p.m. or at the Ankeny post office by 5 p.m. to be eligible.

The live drawing event will be held at Jordan Creek Town Center in West Des Moines from 10:30 a.m. to 12:30 p.m. on April 17. If you're nearby, please come out and join us for the drawing and prize giveaways! Lottery officials from Iowa and Kansas will draw for winners of five \$10,000 prizes and one winner of \$500,000.

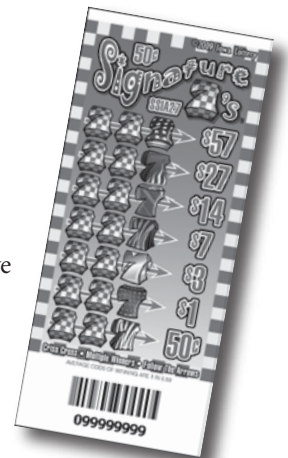
Good luck to everyone! 🍀

## Sign Up for 'Signature 7's' Pull-tab

### Signature 7's (pull-tab)

**Cost:** 50 cents  
**Top Prize:** \$57  
**Odds:** 1 in 6.59  
**Orders begin:** April 13

Play by peeling apart the five tabs located on the back of the ticket. Three symbols are printed under each tab. Check all five tab areas. If three consecutive symbols printed vertically or diagonally under any of the tabs match identically any of the winning combinations shown on the ticket front, the player wins the corresponding prize. The arrow connecting the symbols indicates a winner. 🍀



# IOWA LOTTERY GAME INFORMATION

As of April 6, 2009

Game	Start Date
498	\$35 MIL. CASH SPECTACULAR 01/09/06
514	TWICE LUCKY 01/08/07
515	CROSSWORD-Newsprint 03/05/07
555	CLASSIC BINGO-Orange/Blue 04/16/07
570	SET FOR LIFE 06/25/07
571	WINNING IN 3'S-Blue 10/08/07
572	DEAL OR NO DEAL 10/08/07
573	COOKIE DOUGH 11/05/07
579	CASH ON THE SPOT 12/17/07
582	FIRE & DICE 01/07/08
583	SKEE BUCKS 01/07/08
584	\$50 GRAND 01/07/08
580	CROSSWORD-Purple/Pink 01/07/08
585	FUZZY DICE 01/28/08
586	HIGH FIVES 02/18/08
587	BANKROLL 02/18/08
588	ACES HIGH 03/10/08
589	ONE LUCKY NUMBER 03/10/08
593	7'S BINGO-Red/Blue 03/24/08
591	SPRING FLING 03/31/08
592	BINGO TIMES 10-Orange/Green 03/31/08
590	PINBALL - Yellow/Red 04/21/08
594	DRIVE FOR SHOW/ PUTT FOR DOUGH 04/21/08
600	INDIANA JONES™ 04/21/08
595	SUPER DEUCES 05/12/08
597	DOUBLE OR NOTHING 05/12/08
605	TWISTER™ 05/12/08
598	LUCKY WHEEL 06/02/08
599	SUMMER DAZE 06/02/08
601	DEAL OR NO DEAL™ 06/02/08
602	A DAY AT THE FAIR 06/23/08
596	SUDOKU 07/14/08
603	STARS & STRIPES 07/14/08
604	EXTREME GREEN 07/14/08
606	IN THE CHIPS 08/04/08
607	BLAZING 8'S 08/04/08
608	WINNING SEASON 08/25/08
609	WILD 1 09/15/08
610	HOT HAND 09/15/08
611	MIDWEST MILLIONS 09/15/08
613	FAST JACKS 10/06/08
614	WINNER WONDERLAND 10/27/08
615	BAH HUMBUCKS 10/27/08
616	HOLIDAY RICHES 10/27/08
618	CANDY CANE CROSSWORD 10/27/08
617	IT'S A WONDERFUL LIFE 11/03/08
619	STOCKING STUFFER 11/17/08
620	HEADS OR TAILS 12/15/08
622	SNOW BIRDS 12/29/08
621	DOUBLE OR NOTHING 01/05/09
624	4 WAY CASH 01/05/09
632	WILD BINGO 01/05/09
623	ANTE-UP 01/05/09
625	FREEDOM RINGS 01/26/09
627	CHERRY TWIST 01/26/09
635	DOUBLE PAYDAY 01/26/09
626	DOUBLE WILD 7'S 02/16/09
633	EZ GRAND 02/16/09
628	ACES & 8'S 03/09/09
629	GOIN' GREEN 03/09/09
630	REEL IN THE MONEY 03/30/09
631	LUCKY DIAMONDS 03/30/09

## ENDING SCRATCH GAMES

Game	Start Date	Last Date to Pay Prizes
544	\$250,000 LUCK OF THE DRAW 01/29/07	04/06/09
560	TRUMP CARD 06/11/07	04/06/09
567	MIDWEST MILLIONS 09/10/07	04/06/09
568	KING OF CASH 09/17/07	04/06/09



Helping you serve the Lottery customer

Iowa Lottery	Lotto Game Information			
	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
<b>Hot Lotto</b>	Wednesday and Saturday	7:59 p.m.	9:40 p.m.	11:45 p.m.
<b>\$100,000 Cash Game</b>	Monday through Saturday	6:18 p.m.	6:28 p.m.	6:40 p.m.
<b>Pick 3 and Pick 4 Midday</b>	Monday through Saturday	12:30 p.m.	12:40 p.m.	1:00 p.m.
<b>Pick 3 and Pick 4 Evening</b>	Sunday through Saturday	7:59 p.m.	9:20 p.m.	9:40 p.m.
<b>Powerball</b>	Wednesday and Saturday	7:59 p.m.	9:59 p.m.	11:40 p.m.

If you or someone you know has a gambling problem, call 1-800-BETS OFF.  
You must be at least 21 years old to purchase lottery tickets.